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NEW QUESTION: 1

Which three Avaya Breeze TM Snap-in scenarios require an Avaya Aura Media Server?
(Choose three)

- A. When 2-Party Make Call (Call-me / Call- you) is included in an application
- B. When REST web services are used in an application
- C. When and application needs to play an announcement
- D. When the Context Store is used in an application
- E. When Engagement Designer is used to create a workflow
- F. When there is a need to support Text to speech in an application

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 2

Which Avaya Engagement Designer component is installed as a Snap-in on an Avaya Breeze TM platform?

- A. Workflow Definitions
- B. Workflow Engine
- C. Workflow Task
- D. Workflow Instance

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 3

Which Snap- ins can use Persistence Database or Cluster Database?

- A. Any 3rd party Snap-in, Avaya Engagement Designer Snap-in or Avaya Presence Services Snap-in
- B. Any Avaya or Avaya Presence Services (APS) developed Snap-in
- C. Only the Avaya Presence Services Snap-in
- D. Any 3rd party Snap-in

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 4

Avaya Breeze TM is Avaya's new Collaboration Environment and Engagement Development Platform (EDP)

Which statement correctly describes Avaya Breeze TM ?

- A. A platform to create, but not run new collaboration applications for Avaya solutions
- B. A platform required for enterprises to run the new capabilities created by Avaya Professional Services
- C. A platform for Avaya, partners and enterprises to build and deploy collaboration
- D. A replacement for Avaya Application Enablement Services (AES) that provides application program interfaces (APIs) and computer telephony integration (CTI) adapters for collaboration application creation

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 5

Avaya Breeze TM supports clustering of groups of servers or nodes Design rules include capacity limitations such as a maximum of 35 Breeze TM Servers or nodes and up to 6 Snap-ins sequenced per user.

Which additional Avaya Breeze TM design rule must be followed?

- A. Each Snap- in within a cluster includes a node designated as master
- B. Geo-redundant deployments support servers across data centers in a synchronized model
- C. Only the master node(s) requires a server license
- D. Servers in the same cluster can support different VMware requirements
- E. Load balancing across Breeze TM nodes requires all nodes to be in the same LAN subnet

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 6

Which two enhancements does the Avaya Call Park and Page Snap-in offer in an Avaya Aura Solution? (Choose two)

- A. Network Call Park and retrieval
- B. Scheduled Park and Page
- C. Ability to page individuals
- D. Simplified user retrieval
- E. Complex user retrieval rules

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 7

Which Avaya Breeze TM Snap-in provides Click-to-Call capabilities from a web page?

- A. WebRTC Snap-in
- B. Work Assignment Snap-in
- C. Smart Caller ID Inbound Snap-in
- D. Real Time Speech Snap-in

Answer: (SHOW ANSWER)

NEW QUESTION: 8

Which Avaya Breeze TM Client Software Development Kit (SDK) package provides all the elements to create a multi-channel (voice, video, chat, SMS and email) agent and supervisor experience?

- A. Meeting Management Services
- B. Customer Interaction Services
- C. Communication Services
- D. Sharing Services

Answer: (SHOW ANSWER)

NEW QUESTION: 9

Which two statements correctly describe example use cases for the Real Time Speech Snap-in? (Choose two)

- A. name to the employee receiving the call
- B. A page informs the called party that a call is waiting at the Park Extension directory number
- C. If customer says "I'm unhappy with your price" or "I want to talk to your manager", a supervisors desktop would be updated to indicate an upset customer
- D. Using Text-to-Speech, the caller is provided with verbal options to select a meeting
- E. Can listen in real-time to the conversation and if the agent does not state a their name or license number, the system would play a reminder tone or a whisper message that only the agent can hear

Answer: E (LEAVE A REPLY)

NEW QUESTION: 10

How many Call Park Extensions does the Avaya Breeze TM Call Park and Page Snap-in Support?

- A. Up to 1500
- B. Up to 1000
- C. Up to 200
- D. Up to 500

Answer: D (LEAVE A REPLY)

NEW QUESTION: 11

Which statement correctly describes the relationship between Avaya Breeze TM , Avaya Aura and the Avaya Aura Media Server (AAMS)?

- A. Avaya Breeze TM can share AAMS instances with Avaya Aura applications if they are in the same network segment
- B. Avaya Breeze TM can share AAMS instances with Avaya Aura applications
- C. Avaya Breeze TM cannot share AAMS instances with Avaya Aura plications
- D. Avaya Breeze TM can share bare metal AAMS instances with Avaya Aura applications

Answer: (SHOW ANSWER)

NEW QUESTION: 12

Which Snap-in stores a customer's journey history allowing the customer to make subsequent calls without having to repeat any of the history?

- A. Engagement Assistant Snap-in
- B. Smart Caller ID Snap-in
- C. Context Store Snap-in
- D. Work Assignment Snap-in

Answer: D (LEAVE A REPLY)

NEW QUESTION: 13

Which component provides SIP load balancing for multiple nodes in an Avaya Breeze TM high availability installation?

- A. Avaya Aura Communication Manager
- B. Avaya Aura Session Manger
- C. The Avaya Breeze M Core cluster
- D. Avaya Session Border Controller Enterprise

Answer: B (LEAVE A REPLY)

NEW QUESTION: 14

Which three items does the Avaya Breeze TM Client Software Development Kit (SDK) package include? (Choose three)

- A. SDK libraries
- B. Sample application
- C. API reference
- D. License file
- E. SDK development tool

Answer: C,D,E (LEAVE A REPLY)

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