

## Avaya.78201X.v2023-04-26.q47

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### NEW QUESTION: 1

If ContactStore is not running on the same server as Voicemail Pro, a registry key must be set in the ContactStore server.

What does the registry key do?

- A. It tells ContactStore the location of the folder shared with Voicemail Pro.
- B. It registers ContactStore with IP Office.
- C. It stores the ContactStore License in the server running ContactStore.
- D. It provides read/write access to browser users.

**Answer: A (LEAVE A REPLY)**

### NEW QUESTION: 2

Which three statements are requirements for the installation of IP Office Server Edition on an Avaya supplied server? (Choose three.)

- A. Edit the password and configure the customer network settings.
- B. Use the Initial Configuration Utility to set up detailed Midmarket Server operation.
- C. Enable Java within the browser.
- D. Install it from the USB shipped with the server, or from the install image on the DVD.
- E. Set the Ignition process to Server mode.

**Answer: A,C,E (LEAVE A REPLY)**

### NEW QUESTION: 3

In an installation of Server Edition, as well as the IP Office, the Voicemail Pro and one-X Portal are also installed at the same time. Therefore, by default they should both be running.

Which application would you use to check they are in fact up and running?

- A. Manager Application
- B. Voicemail Pro Windows Client

- C. Web Manager
- D. System Status Application

**Answer: A ([LEAVE A REPLY](#))**

**NEW QUESTION: 4**

A customer has UMS enabled on their VoiceMail Pro server. They want to use Microsoft Outlook to retrieve voicemail messages, and are not using Microsoft Exchange as the message store.

Which protocol must be configured in Microsoft Outlook to access their messages?

- A. MAPI
- B. POP3
- C. MAP
- D. HTTP

**Answer: A ([LEAVE A REPLY](#))**

**NEW QUESTION: 5**

Time profiles can be used to automate a customer out-of hours setting. It is also possible to override these times manually to either deactivate or activate the time profile.

What would you need to create to allow customer control of the time profile?

- A. Short Code
- B. Directory Number
- C. Time Profile
- D. Hunt Group

**Answer: A ([LEAVE A REPLY](#))**

**NEW QUESTION: 6**

A customer wants all employees to be able to communicate seamlessly with each other and external parties. Some of their employees are often on the road, or off-site.

Which application could you recommend for these users?

- A. Mobile Twinning
- B. one-X Mobile Preferred
- C. Avaya Communicator
- D. Suggest the User divert their extension to their mobile

**Answer: B ([LEAVE A REPLY](#))**

**NEW QUESTION: 7**

A customer wants to hear a secondary dial-tone when making outgoing calls.

Where is this function enabled?

- A. ARS table
- B. System Telephony
- C. Short Code

#### D. User Telephony

Answer: ([SHOW ANSWER](#))

#### NEW QUESTION: 8

You have just plugged in a new IP500 V2, and you look at its Dashboard display to see the new device. No telephones are plugged into the unit.

Why are two ports in one of the modules green?

- A. There is a Combo Card in the chassis.
- B. The device has power and passed self-test.
- C. LAN1 and LAN2 are disconnected.
- D. The operating system is up, and someone is administering the system.

Answer: A ([LEAVE A REPLY](#))

#### NEW QUESTION: 9

A customer wants users to duplicate all of their Outlook contacts into the one-X Portal personal directory.

How would you recommend the users do this?

- A. Add each Outlook contact individually into the personal directory.
- B. Inform the customer this is not recommended.
- C. Import the Outlook contacts using a .csv format.
- D. Copy and paste all contacts from Outlook in their personal directory.

Answer: C ([LEAVE A REPLY](#))

#### NEW QUESTION: 10

Refer to the exhibit.

SIP Line | Transport | SIP URI | VoIP | SIP Credentials | SIP Advanced | Engineering

|                      |                |                            |                                     |
|----------------------|----------------|----------------------------|-------------------------------------|
| Line Number          | 9              | In Service                 | <input checked="" type="checkbox"/> |
| ITSP Domain Name     | DevLab1        | Check OOS                  | <input type="checkbox"/>            |
| URI Type             | SIP            | Session Timers             |                                     |
| Location             | Cloud          | Refresh Method             | Auto                                |
| Prefix               |                | Timer (seconds)            | On Demand                           |
| National Prefix      | 0              | Forwarding and Twinning    |                                     |
| International Prefix | 00             | Originator number          |                                     |
| Country Code         |                | Send Caller ID             | None                                |
| Name Priority        | System Default | Redirect and Transfer      |                                     |
| Description          |                | Incoming Supervised REFER  | Auto                                |
|                      |                | Outgoing Supervised REFER  | Auto                                |
|                      |                | Send 302 Moved Temporarily | <input type="checkbox"/>            |

You have configured enough SIP channels to carry the expected communications load, but users are reporting that sometimes they cannot call out and callers cannot get through.

Based on the information in the exhibit, what is causing the problem?

- A. The system is ignoring refresh messages.
- B. The caller ID is not passed by some carriers.
- C. The calls are being referred incorrectly.
- D. The timer should be set to 2 minutes.

**Answer: B ([LEAVE A REPLY](#))**

**NEW QUESTION: 11**

Which three licenses are made obsolete by Server Edition? (Choose three.)

- A. Mobile Worker
- B. Advanced Edition
- C. Power User
- D. Voice Networking
- E. Receptionist

**Answer: B,C,D ([LEAVE A REPLY](#))**

**NEW QUESTION: 12**

Which two licenses are required for Avaya Communicator? (Choose two.)

- A. Remote Worker
- B. Receptionist
- C. Power User
- D. Basic User
- E. Office Worker

**Answer: C,E ([LEAVE A REPLY](#))**

**NEW QUESTION: 13**

A customer wants users to duplicate all their Outlook contacts into the one-X Portal personnel directory.

How would you recommend the users do this?

- A. Import the Outlook contact using a .csv format.
- B. Copy and paste all contacts from Outlook in their personal director.
- C. Add each Outlook contact individually into the personal directory.
- D. Integrate the IP Office with Outlook.

**Answer: A ([LEAVE A REPLY](#))**

**NEW QUESTION: 14**

If ISDN/PRI calls are getting dropped, which tool should be used to troubleshoot the issue?

- A. SSA Snapshot
- B. Debug View with default filters
- C. System Monitor with ISDN L3 filter options enabled.
- D. Debug Manager on DTE port

**Answer: ([SHOW ANSWER](#))**

**NEW QUESTION: 15**

Providers are components of one-X Portal, each of which performs a specific role.

What is the Telephony CSTA provider responsible for?

- A. It handles telephony communications to and from the IP Office systems assigned to it.
- B. It handles obtaining directory information from the IP Office systems.
- C. It handles direct interaction with the voicemail server for features such as message playback via the browser.
- D. It handles the browser connections between users and the one-X Portal server.

**Answer: (SHOW ANSWER)**

#### **NEW QUESTION: 16**

The Debug level is set to Verbose for creating log files to help with fault finding on which application?

- A. one-X Portal Client
- B. Media Manager
- C. Avaya Equinox Client
- D. VM Pro

**Answer: D (LEAVE A REPLY)**

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#### **NEW QUESTION: 17**

If you choose to erase security settings to set them back to default, which three passwords will you be prompted to change? (Choose three.)

- A. Security Password
- B. User Password
- C. Voicemail Pro Password
- D. System Password
- E. Administrator Password

**Answer: A,D,E (LEAVE A REPLY)**

#### **NEW QUESTION: 18**

A customer is experiencing clipping and drop-outs when using a remote deskphone through the WAN.

Which two methods can a technician use to help identify the source of the problem? (Choose two.)

- A. Add an IP route.

- B. Change the Mode from A-law to u-Law.
- C. Change codecs in the IP Office.
- D. Watch QoS alarms in SSA.
- E. Compare calls to local and remote extensions.

**Answer: D,E ([LEAVE A REPLY](#))**

#### **NEW QUESTION: 19**

A customer has an XT Endpoint with embedded Collaboration Server for IP Office installed, but they are not able to add a 10th person to a Scopia video conference. What can be the problem?

- A. Scopia is limited up to 9 participants.
- B. The 10th participant entered an incorrect Scopia session number.
- C. They are only licensed for 9 users.
- D. The 10th participant does not have video capabilities on their PC.

**Answer: ([SHOW ANSWER](#))**

#### **NEW QUESTION: 20**

You have purchased a pre-configured Avaya Application Server, the Server has Voicemail Pro and one-X Portal already installed.

Which application should you use to check that they are both running?

- A. Web Manager Application
- B. Monitor Application
- C. Manager Application
- D. Application Server

**Answer: ([SHOW ANSWER](#))**

#### **NEW QUESTION: 21**

A customer tells you that the IP Office VoIP system has too much lag time between the speaker and the listener.

Which two statements describe what you should do to determine the cause of the delay?

(Choose two.)

- A. Use debug view.
- B. Enable RTCP monitoring.
- C. Use Wireshark.
- D. Examine the IP Telephone VoIP settings.
- E. Use SSA.

**Answer: B,E ([LEAVE A REPLY](#))**

#### **NEW QUESTION: 22**

To allow a user access to the SSA tool for system monitoring and troubleshooting, which rights group in the security setting must the user have enabled?

- A. Maint Admin
- B. Installation group
- C. System Status group
- D. Admin System

**Answer: C (LEAVE A REPLY)**

**NEW QUESTION: 23**

Which application must be installed on a separate server or hard drive partition when installing IP Office Server Edition?

- A. Call Detail Records
- B. Web Services
- C. Voicemail Pro
- D. one-X Portal
- E. Avaya Contact Recorder

**Answer: E (LEAVE A REPLY)**

**NEW QUESTION: 24**

In the IP Office Manager program, which statement describes a condition that will enable the display of the Voicemail Recording tab?

- A. Voicemail Pro is running on a Linux machine.
- B. The IP Office system is a Server Edition.
- C. An Essential Edition is included in the IP Office.
- D. Voicemail Pro/Lite is selected in the IP Office.

**Answer: D (LEAVE A REPLY)**

**NEW QUESTION: 25**

A customer wants to hear a secondary dial tone when making outgoing calls. Where is that function enabled?

- A. on System Telephony
- B. on Short Code
- C. on ARS table
- D. on User Telephony

**Answer: C (LEAVE A REPLY)**

**NEW QUESTION: 26**

When you connect to the IP Office using Monitor, the time, date, and IP address of the system you are connected to is displayed.

Which other key piece of information is displayed?

- A. The last time the system was rebooted.
- B. The name of the last user to connect to the system using Monitor.
- C. The last time the system was upgraded and to what version of software.

D. The last time any changes were made to the system.

**Answer: A (LEAVE A REPLY)**

**NEW QUESTION: 27**

Which statement about Manager used in conjunction with Server Edition is correct?

- A. Manager is not compatible with Server edition and you must use Web Manager to configure the system.
- B. Manager can be installed from either the admin DVD or Web Management.
- C. Manager is the only application you can use to configure User on the Server Edition.
- D. Manager can only be installed from the Admin DVD.

**Answer: D (LEAVE A REPLY)**

**NEW QUESTION: 28**

Which method can be used to upgrade the voice prompts on the Embedded Voicemail?

- A. External File Management in the System Status Application
- B. Voice Wizard in the Manager Application
- C. Embedded Monitoring Management
- D. Embedded File Management in the Manager Application

**Answer: D (LEAVE A REPLY)**

**NEW QUESTION: 29**

Before attempting to connect an IP Office to a one-X Portal server, what must be checked?

- A. Hunt Group Settings
- B. Security Settings
- C. Time Profiles
- D. User Rights

**Answer: B (LEAVE A REPLY)**

**NEW QUESTION: 30**

On an IP500 control unit that has 12 did DS30 modules configured, what is the maximum number ISDN PRI trunks that can be configured?

- A. 6
- B. 3
- C. 8
- D. 4

**Answer: A (LEAVE A REPLY)**

**NEW QUESTION: 31**

Which application can be used to show available resources in an IP500 V2?

- A. DbgView
- B. Monitor

- C. IP Office Manager
- D. System Status Application

**Answer: D ([LEAVE A REPLY](#))**

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#### **NEW QUESTION: 32**

A customer has given six employees the ability to hot-desk for when they come into the office. When they log off, their calls will go to their voicemail boxes. Employees want to retrieve their voicemail while out of the office.

How should you set up DDI/DID to achieve this?

- A. DDI/DID to a Voicemail module "Recording"
- B. DDI/DID number to their Extension
- C. DDI/DID to their Login code
- D. DDI/DID to the short code feature "Voicemail Collect"

**Answer: D ([LEAVE A REPLY](#))**

#### **NEW QUESTION: 33**

Which two are required for IP Office to support a SIP IP hard telephone? (Choose two.)

- A. user profiles set to Virtual
- B. advanced System license
- C. user and SIP extension in IP Office
- D. endpoint license
- E. user profile set to Teleworker

**Answer: ([SHOW ANSWER](#))**

#### **NEW QUESTION: 34**

Where can password rules and password complexities be set for Users?

- A. Security Setting
- B. Web Manager Administration
- C. Web Self Administration
- D. Manager Administration

**Answer: D ([LEAVE A REPLY](#))**

**NEW QUESTION: 35**

Which three licenses can support the Avaya Equinox client without the additional need for a softphone? (Choose three.)

- A. Teleworker
- B. Power User
- C. Receptionist
- D. Remote Worker
- E. Basic User
- F. Office Worker

**Answer: A,C,D ([LEAVE A REPLY](#))**

**NEW QUESTION: 36**

A company with 500 users has a single IP Office Server Edition providing telephony, presence and Instant Messaging, UMS, Conferencing, and Mobility support. They are buying a remote company with 400 users. They want to support all the IP Office features for everyone.

To maintain Avaya support, what must be added to their server Edition?

- A. Advanced Edition
- B. PRI licenses
- C. Application Server
- D. IP Office 500 V2

**Answer: ([SHOW ANSWER](#))**

**NEW QUESTION: 37**

Which two email clients are supported for IP Office IMAP services? (Choose two.)

- A. Lotus Messages
- B. Lotus Notes
- C. MS Outlook
- D. Microsoft Office Communicator

**Answer: ([SHOW ANSWER](#))**

**NEW QUESTION: 38**

From which application are log files required for escalating issues to Avaya support?

- A. Manager Report
- B. System Monitor
- C. Customer Call Status
- D. SMDR

**Answer: B ([LEAVE A REPLY](#))**

**NEW QUESTION: 39**

Which statement about the Linux OS for IP Office is true?

- A. The IP Office for Linux software is provided as a single DVD orderable from Avaya, or downloaded to a USB Stick.
- B. The base operating system installed is DOS.
- C. The Linux OS must be installed prior to beginning the IP Office Server Edition installation.
- D. All initial IP Office system configurations must be completed via the Linux command line.

**Answer: A ([LEAVE A REPLY](#))**

#### **NEW QUESTION: 40**

Which Application will enable users to access their own recordings from within Media Manager?

- A. Web Self Administration
- B. Web Self Recordings
- C. Web Self Media Manager
- D. Web Self Management

**Answer: ([SHOW ANSWER](#))**

#### **NEW QUESTION: 41**

How can you find the IP address of an IP extension?

- A. Use the Extension Summary in SSA.
- B. Use Monitor to reset the telephone, and watch it get a new DHCP address.
- C. Look on the label on the underside of all IP Phones.
- D. Use ARP from your PC.

**Answer: A ([LEAVE A REPLY](#))**

#### **NEW QUESTION: 42**

What is used to send out alarm notifications to you?

- A. SMTP
- B. TFTP
- C. System Monitor
- D. SSA

**Answer: A ([LEAVE A REPLY](#))**

#### **NEW QUESTION: 43**

By which method are alarm notifications sent to an IP Office support engineer?

- A. SMTP
- B. System Monitor
- C. TFTP
- D. SSA

**Answer: ([SHOW ANSWER](#))**

**NEW QUESTION: 44**

If no Music-on-Hold source is selected, what will a caller hear when a user places them on hold?

- A. ringing
- B. a double bleep tone
- C. an automated voice saying "Please Hold"
- D. silence

**Answer: (SHOW ANSWER)**

**NEW QUESTION: 45**

A customer has a Windows Voicemail Pro server. When calls come into the customer's system, if the telephone number of the caller is in the customer's records, the customer wants those calls to be routed to a specific user.

Which voicemail action type is needed to configure this?

- A. Database Action
- B. Condition Action
- C. Configuration Action
- D. Miscellaneous Action

**Answer: A (LEAVE A REPLY)**

**NEW QUESTION: 46**

A customer has asked you to create a Hunt Group for the main incoming number. The Group has four members and is to be set to longest wait. The user's extension should ring for 10 seconds before trying the next available person.

Which timer do you set with the parameter of 10 seconds?

- A. No answer time for the User
- B. No answer time for the Hunt group
- C. Fall-back timer
- D. The Hunt Group overflow timer

**Answer: B (LEAVE A REPLY)**

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**NEW QUESTION: 47**

A remote worker with an Avaya SIP Client visits their office headquarters where the IP Office and one-X Portal are located.

Which two technologies enable the worker to re-register locally? (Choose two.)

- A. Port forwarding
- B. XMPP
- C. Network Access
- D. Border controller
- E. Split DNS

**Answer: C,E ([LEAVE A REPLY](#))**

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