

CompTIA.PK0-005.v2026-03-04.q261

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NEW QUESTION: 1

A project manager is assigned to a multinational project with team members from different continents. Which of the following is the MOST important aspect for the project manager to consider?

- A. Resource allocation
- B. Communication security
- C. Technological factors
- D. Cultural differences

Answer: (SHOW ANSWER)

Cultural differences are the most important aspect for the project manager to consider when assigned to a multinational project with team members from different continents. Cultural differences refer to the variations in beliefs, values, norms, behaviors, customs, and communication styles among people from different countries or regions. Cultural differences can affect how team members interact, communicate, collaborate, negotiate, make decisions, solve problems, manage conflicts, and perform tasks. The project manager should be aware of and respect the cultural differences among team members and foster a positive and inclusive team culture that leverages diversity and promotes trust and cooperation.

NEW QUESTION: 2

While managing a project, a PM is assigned to work on a second project. The second project becomes more complex and monopolizes the PM's time. The PM learns that a similarly time-consuming project was executed previously in the organization. Which of the following actions should the PM take?

- A. Perform a root cause analysis.
- B. Organize a stakeholder meeting
- C. Escalate the issue to the CCB

D. Contact the PMO for assistance.

Answer: D (LEAVE A REPLY)

The project manager should contact the project management office (PMO) for assistance after learning that a similarly time-consuming project was executed previously in the organization. A PMO is a department or group within an organization that provides centralized guidance, governance, standards, best practices, resources, and oversight for project management activities. A PMO can help the project manager by providing access to historical data, lessons learned, templates, tools, methodologies, and expertise from previous projects that can be useful for planning and executing the current project.

NEW QUESTION: 3

A project manager realizes that a project will not be completed on time due to resource constraints. Which of the following actions should the project manager take NEXT?

- A.** Trigger the contingency plan and communicate with the stakeholders.
- B.** Work with the functional managers to create a work-around.
- C.** Submit a change request to the change control board.
- D.** Transfer the risk by hiring a new vendor who was successful on a previous project.
- E.** Set up an escalation meeting with the sponsor.

Answer: C (LEAVE A REPLY)

Submit a change request to the change control board. The project manager should submit a change request to the change control board (CCB) if they realize that the project will not be completed on time due to resource constraints. A change request is a formal proposal to modify any aspect of the project, such as scope, schedule, cost, quality, or resources. A change request must be submitted to the CCB, which is a group of stakeholders who are authorized to review and approve changes. Submitting a change request can help to document the impact of the resource constraints on the project and seek approval for any corrective actions or preventive actions¹²

NEW QUESTION: 4

Which of the following aspects are true of waterfall as compared to agile? (Select two).

- A.** In waterfall, solution validation occurs later in the development cycle.
- B.** Waterfall reinforces customer collaboration
- C.** Waterfall is composed of smaller teams working together
- D.** Waterfall is made up of sprints
- E.** Waterfall is less tolerant to changes in scope.
- F.** In waterfall, working software is more of a focus than comprehensive documentation.

Answer: A,E (LEAVE A REPLY)

NEW QUESTION: 5

Which of the following statements best describes Kanban?

- A.** A workflow management method to maximize efficiency and enable continuous improvement.
- B.** A board representing the different stages of a software solution.
- C.** A dashboard used to facilitate scope alignment with the project team.
- D.** A spreadsheet representing development tasks and how they relate to the business process being improved.

Answer: A (LEAVE A REPLY)

Kanban is a visual workflow management method that aims to maximize efficiency and promote continuous improvement by visualizing work, limiting work in progress, and enhancing flow.

The CompTIA Project+ PK0-005 exam objectives, under Domain 1.1: Explain the basic characteristics of a project and various methodologies and frameworks used in IT projects, include Kanban as a methodology:

"Methodologies and frameworks: Kanban."

CompTIA Project+ PK0-005 Exam Objectives

Kanban helps teams manage work by visualizing tasks and optimizing the flow from start to finish, aligning with the principles of efficiency and continuous improvement.

NEW QUESTION: 6

During a gate review meeting, the deliverable was rejected by the customer.

INSTRUCTIONS

Review the dashboard.

* Part 1: Drag and drop each task, placing them in the correct order based on the project change control process.

* Part 2: Select the proper document(s) to be updated.

If at any time you would like to bring back the initial state of the simulation, please click the Reset All button.

Part 1:

Change Control Process

1	<input type="text"/>
2	<input type="text"/>
3	<input type="text"/>
4	<input type="text"/>
5	Select the appropriate document(s) to update.
6	<input type="text"/>
7	<input type="text"/>
8	<input type="text"/>

Drag and Drop

- Perform a demonstration.
- Define new requirements and record changes.
- Update and test the deliverable.
- Consult the RACI matrix.
- Assess the schedule, risk, and cost.
- Obtain a sign off.
- Make an announcement on the company portal.

Part 2:

Question Options

Select the appropriate document(s) to update.

- Risk register
- Schedule
- Statement of work
- Organizational chart
- Change log
- Issues log
- WBS dictionary

Answer:

See the Explanation for the solution.

Explanation:

Part 1:

Change Control Process:

Consult the RACI matrix.

Define new requirements and record changes.

Assess the schedule, risk, and cost.

Perform a demonstration.

Obtain a sign off.

Update and test the deliverable.

Make an announcement on the company portal.

The change control process is a sequence of steps that helps to manage and document any changes or modifications to a project scope, schedule, cost, quality, or resources. The change control process typically involves the following steps:

Consult the RACI matrix. A RACI matrix is a tool that defines and clarifies the roles and responsibilities of each team member for each task or activity in a project. RACI stands for responsible, accountable, consulted, and informed. Consulting the RACI matrix can help to identify who needs to be involved or informed about the change request and how to communicate with them.

Define new requirements and record changes. The new requirements and changes are the details of what needs to be modified or added to the project deliverables or objectives based on the customer feedback or request. Defining and recording the new requirements and changes can help to communicate and justify the need and rationale for the change and its implications on the project scope and quality.

Assess the schedule, risk, and cost. The schedule, risk, and cost are the aspects of the project that may be affected by the change request. Assessing the schedule, risk, and cost can help to determine the impact and feasibility of the change and identify any possible alternatives or corrective actions to minimize or avoid its negative effects.

Perform a demonstration. A demonstration is a presentation or show of how the modified or updated deliverable works or meets the customer expectations or requirements. Performing a demonstration can help to validate and verify that the change request has been implemented correctly and effectively and to obtain feedback or approval from the customer or stakeholders.

Obtain a sign off. A sign off is a formal acceptance and approval of the change request and its deliverables from the customer or stakeholders. Obtaining a sign off can help to confirm that the change request has been completed successfully and satisfactorily and to close the change control process.

Update and test the deliverable. The deliverable is the product or service that is produced or provided by the project. Updating and testing the deliverable can help to ensure that it meets the quality standards and criteria and that it works as expected after implementing the change request.

Make an announcement on the company portal. The company portal is a platform or channel that allows internal communication and collaboration among employees within an organization.

Making an announcement on the company portal can help to inform and update other team members or departments about the change request and its outcomes and to share any lessons learned or best practices from the change control process.

Part2:

Risk register: A risk register is a document that identifies, analyzes, and records the potential risks or uncertainties that may affect a project. Updating the risk register can help to capture any new or modified risks that may arise from the change request and to plan and implement appropriate risk responses.

Schedule: A schedule is a document that shows the planned start and end dates, durations, dependencies, and progress of each task or activity in a project. Updating the schedule can help to reflect any changes or adjustments to the project timeline or milestones that may result from the change request and to monitor and control the project performance and delivery.

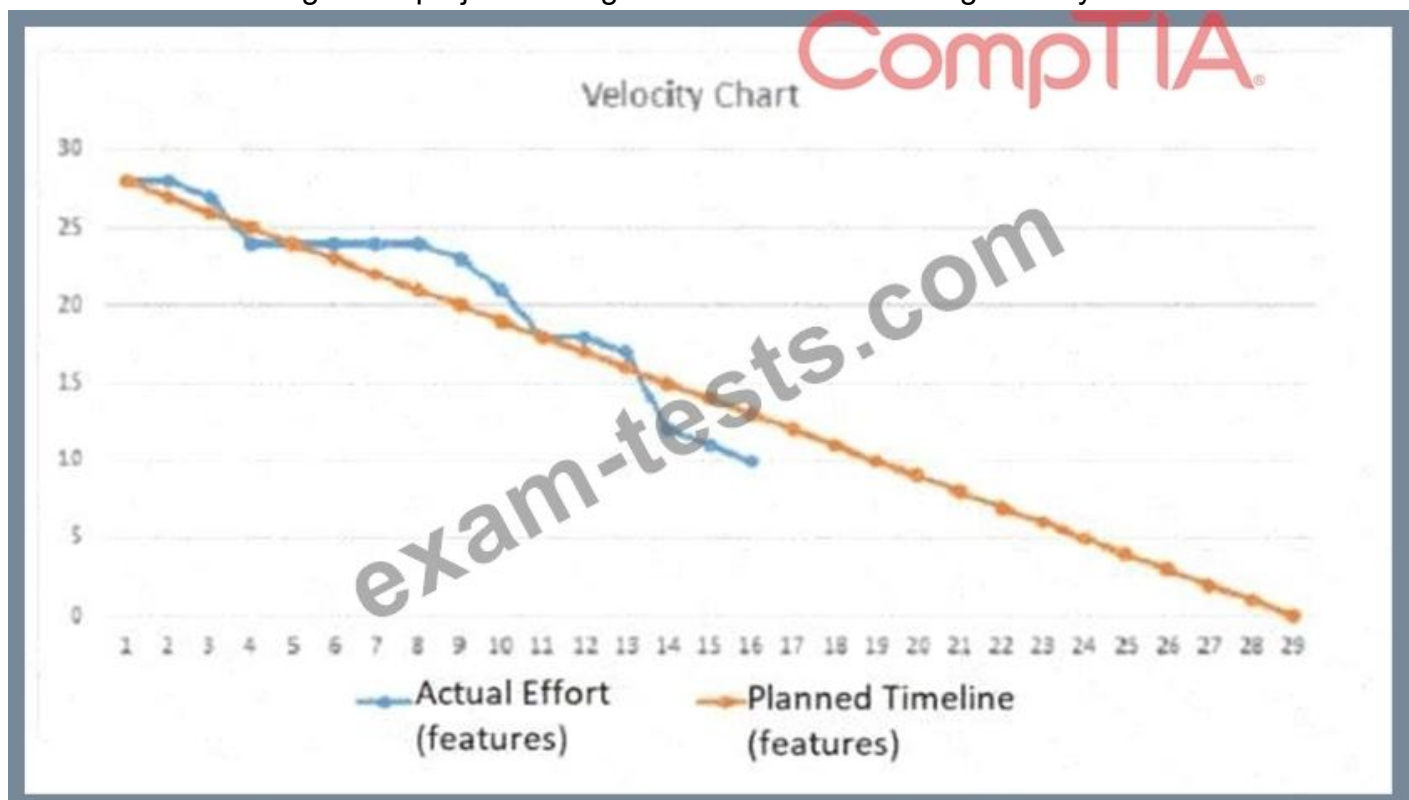
Statement of work: A statement of work (SOW) is a document that defines the scope, deliverables, schedule, and terms and conditions of a project or contract. Updating the SOW can help to document any changes or additions to the project scope or deliverables that may be requested or agreed upon by the customer or stakeholders and to ensure alignment and agreement on what needs to be done and how it will be done.

Change log: A change log is a document that tracks and records any changes or modifications that are made to the project scope, schedule, cost, quality, or resources during a project.

Updating the change log can help to document the change request, approval, implementation, and impact of each change and ensure traceability and transparency.

NEW QUESTION: 7

Which of the following can a project manager infer from the following velocity chart?



- A. The project is on schedule.
- B. The project is ahead of schedule.
- C. The project is behind schedule.
- D. The project is at risk.

Answer: C (LEAVE A REPLY)

The velocity chart typically shows the amount of work completed over time. If the "Actual Effort" line is below the "Planned Timeline," it indicates that the project is not progressing as fast as planned, hence it is behind schedule. This is inferred by comparing the actual work completed against what was scheduled.

References = The answer is based on standard project management practices and the typical interpretation of velocity charts in project management. For detailed information, please refer to the CompTIA Project+ Study Guide and other official CompTIA resources.

NEW QUESTION: 8

Before a configuration can be made to a system in development, a document containing information about how the new system will interact with other systems within the organization needs to be written. Which of the following relationships best describes this scenario?

- A. Start-to-start
- B. Start-to-finish
- C. Finish-to-finish
- D. Finish-to-start

Answer: D (LEAVE A REPLY)

A finish-to-start relationship is a type of logical dependency between two tasks, in which the first task must be completed before the second task can start. In this scenario, the document containing information about how the new system will interact with other systems within the organization is a prerequisite for the configuration of the system in development. Therefore, the document writing task must finish before the configuration task can start, which is a finish-to-start relationship. Reference = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 6: Schedule Management1; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 6: Schedule Management2

NEW QUESTION: 9

Given the following information:

Task	Sequence	Duration
A	B,C	10
B	D,E	15
C	F	10
D	G	20
E	G	10
F	H,I	15
G	J	5
H	J	10
I	J	20
J	END	5

Which of the following represents the critical path of the project?

- A. A-C-F-I-J
- B. A-C-F-H-J
- C. A-B-D-G-J
- D. A-B-E-G-J

Answer: C (LEAVE A REPLY)

The critical path of the project is the longest sequence of tasks that must be completed on time for the project to finish on schedule. It determines the shortest possible duration of the project and shows the tasks that have no slack or float. Any delay in the critical path tasks will affect the project completion date. To find the critical path, we need to calculate the earliest start (ES), earliest finish (EF), latest start (LS), latest finish (LF), and slack (S) for each task. We can use the table and the network diagram given in the question to do this. The formula for calculating the slack is $S = LF - EF$ or $S = LS - ES$. A task with zero slack is on the critical path.

The calculations are as follows:

Task	Duration	ES	EF	LS	LF	S
A	10	0	10	0	10	0
B	15	10	25	10	25	0
C	10	10	20	15	25	5
D	20	25	45	25	45	0
E	10	25	35	35	45	10
F	15	20	35	30	45	10
G	5	45	50	45	50	0
H	10	35	45	40	50	5
I	20	35	55	30	50	-5
J	5	50	55	50	55	0

Based on the table, we can see that the tasks with zero slack are A, B, D, G, and J. Therefore, the critical path is A-B-D-G-J, which has a total duration of 55 days. The other options are not the correct critical paths, as they either include tasks with positive slack (such as C, E, F, and H) or have a longer duration than 55 days (such as A-C-F-I-J).

NEW QUESTION: 10

During a staff meeting, a project manager voices a concern about the client billing rate for a particular engineer. Which of the following documents would the project manager need in order to find this information?

- A. SLA
- B. TOR
- C. SOW
- D. NDA

Answer: (SHOW ANSWER)

In order to find the client billing rate for a particular engineer, the project manager would need to refer to the

SOW (Statement of Work). The SOW is a document that outlines the work to be performed, the timeframe for

completion, and the cost of the project. It also includes information about the resources involved in the project

and their billing rates. References: CompTIA Project+ Study Guide Section 2.2.

The project manager would need a statement of work (SOW) to find information about the client billing rate

for a particular engineer. A SOW is a document that defines the scope of work for a project or contract. It

usually includes information such as deliverables, milestones, timeline, costs, payment terms, quality

standards, and acceptance criteria. A SOW can help to specify what services or products will be provided by

whom, when, where, how, and for how much.

NEW QUESTION: 11

During a phase review, two stakeholders discuss the approval of a deliverable. The project manager convinces the stakeholders to agree on a common solution. Which of the following best describes what the project manager did to gain approval from both stakeholders?

- A. Force
- B. Smooth
- C. Compromise
- D. Avoid

Answer: C (LEAVE A REPLY)

By negotiating a middle ground, the PM used compromise as a conflict resolution technique.

Force and avoid do not build consensus, while smoothing minimizes issues but does not resolve them. Compromise achieves agreement acceptable to both sides.

Reference: CompTIA Project+ PK0-005 - Conflict Resolution; CompTIA Cloud+ CV0-004 Governance, Risk & Compliance domain.

NEW QUESTION: 12

Which of the following considers factors such as reliability, scalability, security, and cost-effectiveness within project goals and objectives?

- A. DevOps architecture
- B. Computing services
- C. Data warehouse
- D. Networking and connectivity

Answer: A ([LEAVE A REPLY](#))

DevOps architecture integrates development and operations to enhance the software development lifecycle. It emphasizes continuous integration and delivery, automation, and collaboration, ensuring that factors like reliability, scalability, security, and cost-effectiveness are integral to project goals and objectives. By adopting DevOps practices, organizations can achieve faster deployment times, improved system stability, and efficient resource utilization.

According to the CompTIA Project+ PK0-005 exam objectives, under Domain 1.1: Explain the basic characteristics of a project and various methodologies and frameworks used in IT projects, DevOps is recognized as a methodology that supports these critical factors.

NEW QUESTION: 13

During a complex, multiyear project, a PM must discern which project tasks overlap so resources can be allocated appropriately. Which of the following is best for determining this information?

- A. Milestone chart
- B. Budget burndown chart
- C. Gantt chart
- D. PERT chart

Answer: C ([LEAVE A REPLY](#))

A Gantt chart is a visual tool used in project management to represent the timing of tasks required to complete a project. It is particularly useful for showing the start and finish dates of elements of a project, dependencies between tasks, and the current schedule status. This makes it an ideal choice for a project manager to discern overlapping tasks and allocate resources efficiently.

References = CompTIA Project+ Certification Study Guide (PK0-005)

NEW QUESTION: 14

During an agile project, a team member checked the project artifacts in order to anticipate when all the work should have been completed. Which of the following charts was the team member most likely consulting?

- A. Pareto chart
- B. Milestone chart
- C. Burndown chart
- D. Gantt chart

Answer: ([SHOW ANSWER](#))

A burndown chart is a visual representation of the remaining work versus the time required to complete it¹. It is commonly used by agile teams to track the progress of each iteration or sprint and to forecast the project completion date². A burndown chart shows the ideal work remaining line and the actual work remaining line, which can help the team identify any deviations or impediments and adjust accordingly¹. A burndown chart is different from a Pareto chart, which shows the frequency of different causes of problems; a milestone chart, which shows the key events and deliverables of a project; and a Gantt chart, which shows the dependencies and durations of tasks in a project³. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 6: Planning Projects Part 2, page 173; Burndown Chart: What Is It & How to Use One for Agile - ProjectManager, Introduction and Components of a Burndown Chart sections; Burndown Chart: What it is, How to Use it, Example [2023] * Asana, Introduction and What is a burndown chart? sections.

NEW QUESTION: 15

In order to complete a major project deliverable, very specialized resources are required for some tasks. The

PM failed to take into consideration during planning that the required resources would be available for fewer

hours than required. Which of the following should the PM do first to make schedule changes?

- A. Add a new risk.
- B. Perform an impact analysis.
- C. Escalate to the sponsor.
- D. Raise a change request.

Answer: B (LEAVE A REPLY)

According to A Guide To Schedule Updating in Project Management, one of the best practices for effective

schedule updating is to perform an impact analysis before making any changes to the schedule.

An impact

analysis helps the project manager to assess the effects of the change on the project scope, cost, quality, risk,

and stakeholder expectations. It also helps to identify the best options for resolving the issue and minimizing

the negative impacts. By performing an impact analysis first, the project manager can make informed

decisions and communicate them clearly to the project team and stakeholders.

NEW QUESTION: 16

During a sponsor meeting, a PM is assigned to manage a new external project for an IT consultant. The sponsor wants the PM to establish an agreement regarding the exchange of money between both parties.

Which of the following documents would the PM most likely create?

- A. Business requirement
- B. Client statement of work
- C. Formal contract
- D. Project charter

Answer: C (LEAVE A REPLY)

A formal contract is a legal document that defines the terms and conditions of the agreement between the project parties, such as the scope, schedule, budget, quality, deliverables, roles and responsibilities, payment methods, and dispute resolution mechanisms. A formal contract is essential for external projects, especially when there is an exchange of money involved, to protect the interests and rights of both parties and to ensure mutual understanding and compliance. A formal contract is different from a business requirement, which is a statement of the needs and expectations of the customer or stakeholder for the project outcome. A formal contract is also different from a client statement of work, which is a document that describes the work to be performed, the deliverables to be provided, and the acceptance criteria to be met by the project vendor or contractor. A formal contract is also different from a project charter, which is a document that authorizes the project and provides the high-level information about the project objectives, scope, stakeholders, and project manager. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 4: Project Integration Management¹; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 4: Project Integration Management²; 11 Essential Documents To Use as a Project Manager³

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NEW QUESTION: 17

A PM wants to provide a visual representation of how a project is organized into tasks and how the tasks relate

to each other. Which of the following can the PM use?

- A. Milestone chart
- B. Gantt chart
- C. PERT chart
- D. WBS

Answer: (SHOW ANSWER)

A gantt chart is a visual representation of a project timeline that shows the tasks, durations, dependencies, and

resources of a project in a horizontal bar chart format. A gantt chart can help a project manager to plan, monitor, and control the project progress, scope, and quality. A gantt chart is different from a milestone chart, which only shows the key events or deliverables of a project without the details of the tasks. A gantt chart is also different from a PERT chart, which is a network diagram that shows the logical relationships and sequence of tasks in a project. A gantt chart is also different from a WBS, which is a hierarchical breakdown of the project scope into smaller and manageable components. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 6: Schedule Management¹; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 6: Schedule Management²; What Is a Gantt Chart? 7 Examples for Project Management³; 3 types of visual project management: Timelines, calendars, and boards (with examples)⁴

NEW QUESTION: 18

A project manager reports that the implementation of a new system is on track to be completed under budget and ahead of the schedule. A stakeholder then asks the manager to add mobile device functionality. Which of the following should the project manager do in response to the request?

- A. Decline because it is not included in the project scope.
- B. Assess the impact of the request and create a change request
- C. Create new functional and non-functional requirements for mobile devices.
- D. Revise the baseline of the project plan by adding the new requirements.

Answer: (SHOW ANSWER)

Explanation

Assess the impact of the request and create a change request. The project manager should assess the impact of the request and create a change request in response to the stakeholder asking to add mobile device functionality to a project that is on track to be completed under budget and ahead of schedule. A change request is a document that formally proposes and records a modification or addition to some aspect of a project, such as scope, schedule, cost, quality, or resources. A change request can help to communicate and justify the need and rationale for the change and its implications on the project objectives and deliverables. A change request also helps to initiate the change control process, which involves reviewing, approving, implementing, and monitoring the change¹²

NEW QUESTION: 19

A project manager is currently meeting with a vendor who completed the project work. All invoices associated with the project have been paid. Which of the following best describes the project manager's objective for the vendor meeting?

- A. Reassigning resources
- B. Removing access
- C. Closing contracts
- D. Evaluating the project

Answer: C (LEAVE A REPLY)

Closing contracts involves finalizing any remaining contractual obligations and formally closing out the relationship with the vendor. CompTIA Project+ emphasizes this as part of the project closure phase to ensure all legal and financial aspects are complete.

NEW QUESTION: 20

While in the closing phase of a project, the project manager gathers feedback from stakeholders. Which of the following best describes a benefit of this feedback?

- A. It highlights the performance issues of the project manager and team members.
- B. It lets the project manager know which stakeholders are allies for future projects.
- C. It helps the project manager create a more structured lessons-learned session.
- D. It identifies the stakeholders' real opinions about the project.

Answer: C (LEAVE A REPLY)

Gathering feedback from stakeholders in the closing phase of a project is a valuable activity that can help the project manager create a more structured lessons-learned session. A lessons-learned session is a meeting where the project team and stakeholders review the project outcomes, successes, failures, and best practices, and document the lessons learned for future reference and improvement. Feedback from stakeholders can provide useful insights, perspectives, and suggestions on how the project was managed, what went well, what went wrong, and what can be done better next time. Feedback from stakeholders can also help the project manager identify the gaps, issues, and risks that occurred during the project, and how they were resolved or mitigated.

By collecting and analyzing feedback from stakeholders, the project manager can create a more comprehensive and structured lessons-learned report that can benefit the organization and the project management profession¹².

The other options are not the best descriptions of the benefit of feedback from stakeholders. While feedback from stakeholders may highlight the performance issues of the project manager and team members (option A), or identify the stakeholders' real opinions about the project (option D), these are not the primary purposes or benefits of feedback. Feedback from stakeholders is not meant to evaluate or judge the project manager or team members, but to learn from the project experience and improve the project management processes and practices. Similarly, feedback from stakeholders is not meant to reveal their personal feelings or preferences about the project, but to assess the project results and deliverables against the project objectives and requirements. Feedback from stakeholders may also let the project manager know which

stakeholders are allies for future projects (option B), but this is not a direct or significant benefit of feedback. Feedback from stakeholders is not intended to build or maintain relationships with stakeholders, but to solicit their input and feedback on the project performance and outcomes. While having allies among stakeholders may be helpful for future projects, this is not the main goal or benefit of feedback from stakeholders¹

NEW QUESTION: 21

Which of the following software programs would be best to use to store information related to business transactions?

- A. Record management system
- B. Customer relationship management
- C. Enterprise resource planning
- D. Content management system

Answer: C (LEAVE A REPLY)

Enterprise resource planning (ERP) software is a type of software that integrates various business functions and processes, such as accounting, finance, inventory, sales, purchasing, human resources, and more. ERP software helps businesses store, organize, and manage information related to business transactions, such as invoices, payments, orders, receipts, and reports. ERP software also provides real-time data analysis, reporting, and forecasting capabilities¹².

NEW QUESTION: 22

During a status meeting, the development team reviews work and finds an unforeseen dependency on one of the critical project activities. As a result, the project will most likely be delayed. Which of the following actions should the project manager MOST likely perform?

- A. Work with the project scheduler to update the project timeline.
- B. Communicate to the stakeholders about the updated timeline.
- C. Ask the development team to fast-track upcoming activities.
- D. Add two resources so the critical activities will finish on time.

Answer: (SHOW ANSWER)

Work with the project scheduler to update the project timeline. The project manager should work with the project scheduler to update the project timeline after finding an unforeseen dependency on one of the critical project activities that will most likely cause a delay. The project scheduler is a person or a tool that helps plan, schedule, monitor, and control the project activities and resources. The project scheduler can help the project manager to assess the impact of the dependency on the project schedule and identify any possible ways to mitigate or resolve it. The

project scheduler can also help to update the project timeline with the revised dates and durations of the project activities and communicate them to the relevant stakeholders.

NEW QUESTION: 23

Which of the following best describes a benefit of the CI/CD process?

- A. Software delivery is sped up without compromising quality
- B. Incremental changes are done at the end of the project
- C. The software is integrated with other projects easily
- D. Updates are released every sprint

Answer: (SHOW ANSWER)

CI/CD (Continuous Integration/Continuous Deployment) allows faster and more reliable delivery by automating builds, tests, and deployments. It ensures rapid delivery without compromising quality. Updates are frequent but not necessarily tied to sprint cycles.

Reference: CompTIA Project+ PK0-005 - CI/CD Benefits; CompTIA Cloud+ CV0-004 Cloud Deployment domain.

NEW QUESTION: 24

After a product is released for production, a tester performs a test to ensure its basic functionality is working as expected. Which of the following is the tester performing?

- A. Regression test
- B. Penetration test
- C. Smoke test
- D. Stress test

Answer: C (LEAVE A REPLY)

NEW QUESTION: 25

Which of the following metrics BEST measures the alignment of the information security program to operational objectives?

- A. Percentage of controls with identified business owners
- B. Percentage of risk investments with defined business cases
- C. Ratio of control cost to operational budget
- D. Senior management satisfaction scores related to the security program

Answer: B (LEAVE A REPLY)

The percentage of risk investments with defined business cases is a metric that measures how well the information security program aligns with the operational objectives of the organization. It indicates how many of the security-related investments are justified by a clear analysis of the expected benefits, costs, and risks, and how they support the business goals and priorities. This metric can help the organization optimize its security spending, demonstrate the value of security to the stakeholders, and align the security strategy with the business strategy¹. References = Performance Measurement Guide for Information Security, Section 3.2.3, page 16; Key Performance Indicators for Security Governance, Part 1, Section 3, page 3.

NEW QUESTION: 26

During the project execution phase, Ann, a project manager, received an email from the project sponsor asking

for an additional work package to be added to the project scope due to new legislation.

INSTRUCTIONS

Review the email with the latest updates sent by the project sponsor and respond in the following order:

1. Select the best tool for tracking the server migration progress.
2. Select the new critical path.
3. Select the correct number of engineers required for the server migration phase.

If at any time you would like to bring back the initial state of the simulation, please click the Reset All button.

CompTIA

Select the Appropriate Tool

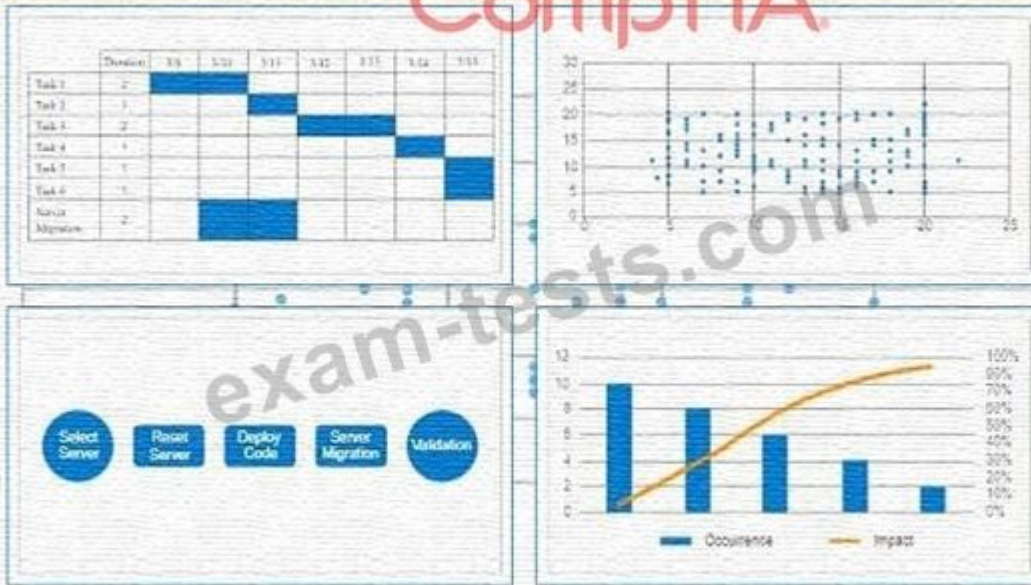
View Sponsor Email

Server Migration Engineers

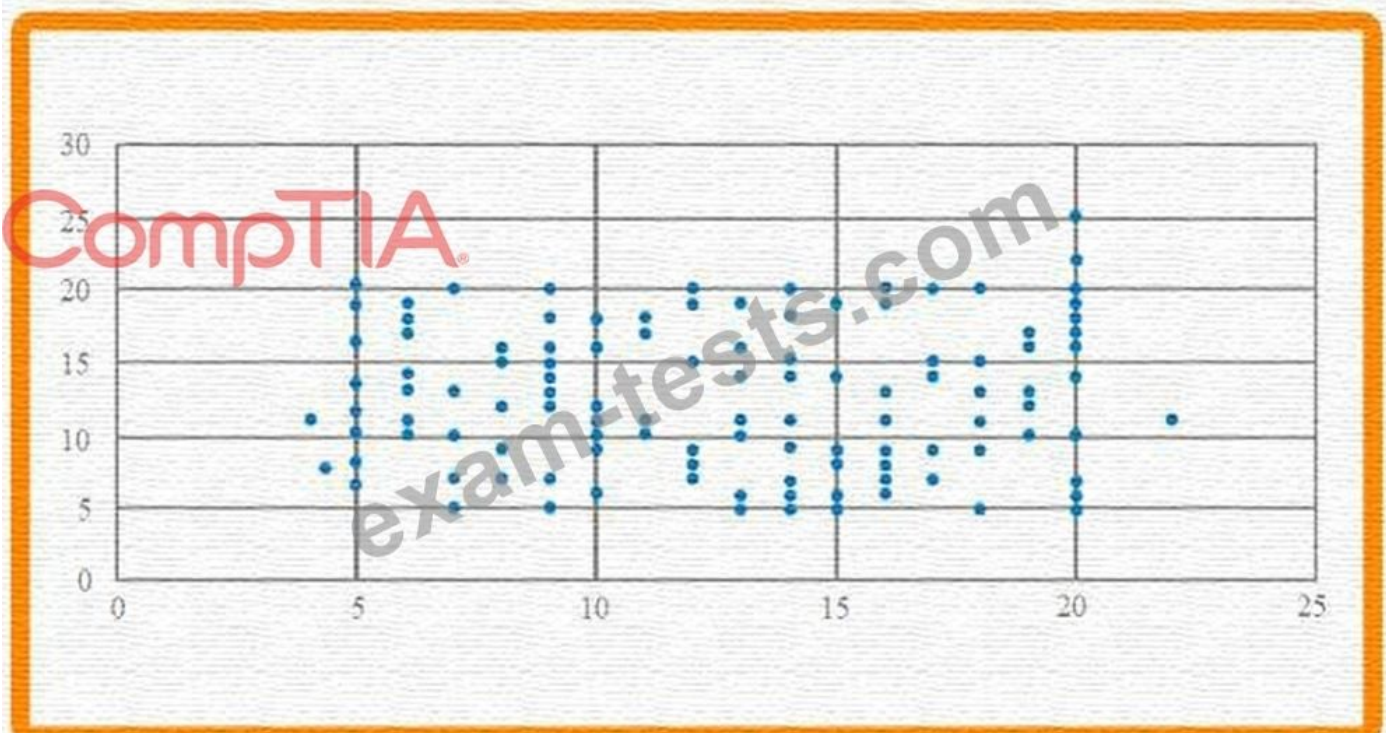
Select the Critical Path

Select the Appropriate Tool:

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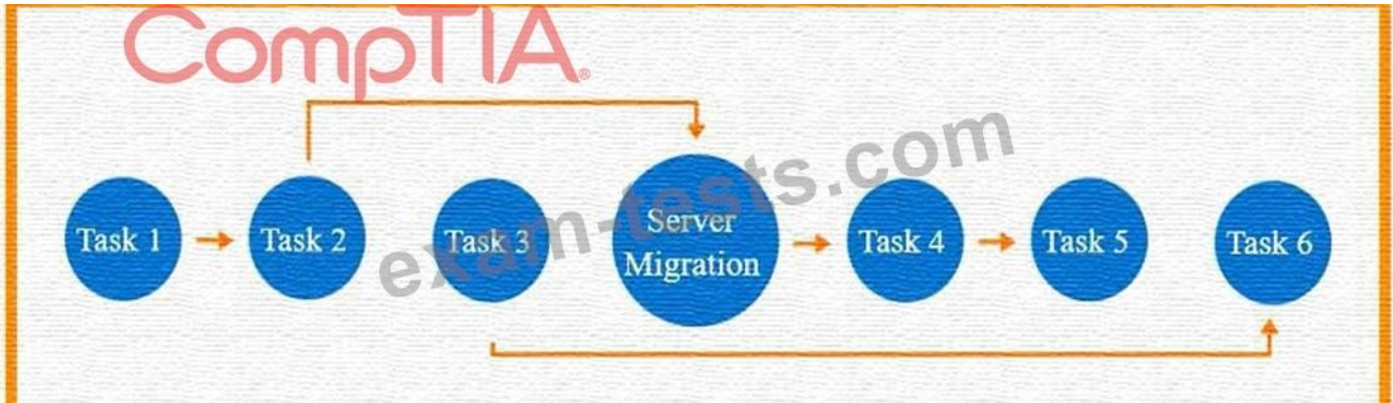


	Duration	3/9	3/10	3/11	3/12	3/13	3/14	3/15
Task 1	2	█	█					
Task 2	1			█				
Task 3	2			█	█	█		
Task 4	1						█	
Task 5	1							█
Task 6	1							█
Server Migration	2		█	█				

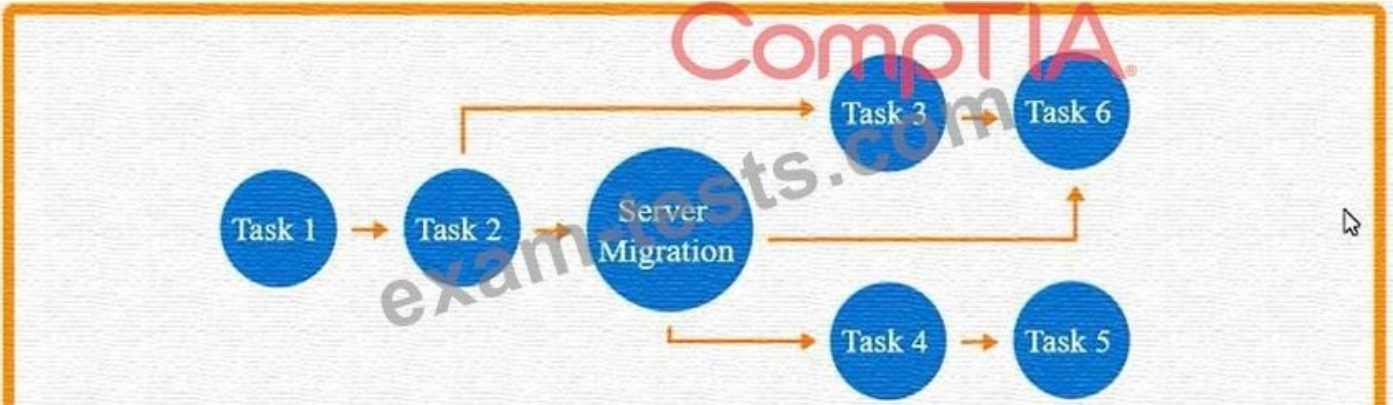


Select the new critical path.

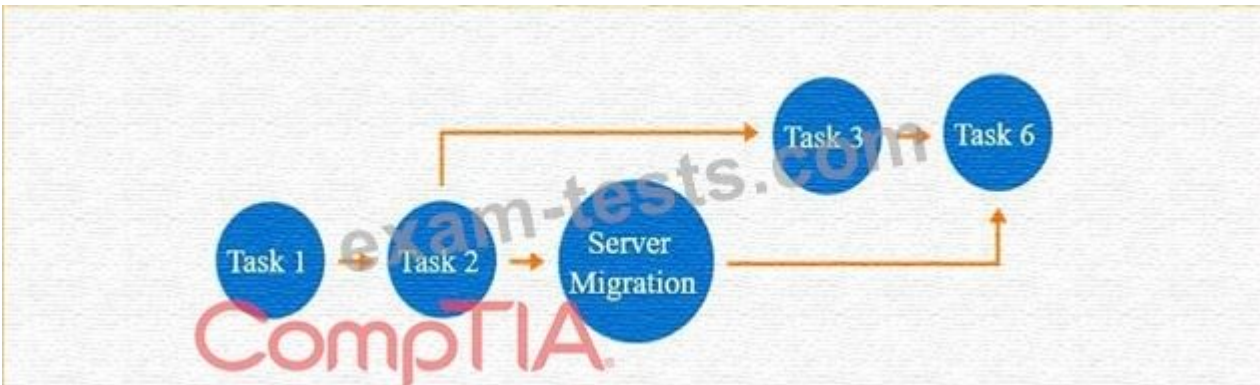
Option A



Option B



Option C



Sponsor Email



From: Projectsponsor@abc.com

To: Ann_pm@abc.com

Sent: Mon 3/8/2021 14:20

Subject: URGENT: Transformation project – Scope change – please read !

Hi Ann,

Due to new legislation in data protection regulation which will impact our "Transformation project", the following updates need to be considered:

- Server migration must be 100% complete prior to the last three tasks of the project.
- Based on a previous estimate, the migration will require 50% more engineers for this phase.
- The progress of the server migration must be monitored.

As the project manager for the "Transformation project", please take the proper actions.

Sorry for the inconvenience of sharing this in the middle of project execution.

Sincerely,

Joe

Project Sponsor

ABC Company, LLC

Projectsponsor@abc.com

555-555-5555

Answer:

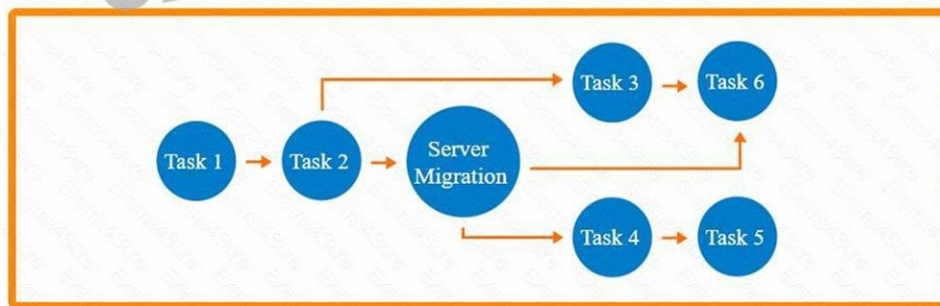
See the solution below in explanation.

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	Duration	3/9	3/10	3/11	3/12	3/13	3/14	3/15
Task 1	2	■	■					
Task 2	1			■				
Task 3	2				■	■		
Task 4	1						■	
Task 5	1							■
Task 6	1							■
Server Migration	2		■	■				

Server Migration Engineers

**NEW QUESTION: 27**

Due to budgetary and time constraints, a PM scheduled a meeting with all stakeholders during the planning phase to review the requirements and come to an agreement on the minimum viable product that would be acceptable. Which of the following would be used to document this input?

- A. Project change management plan
- B. Project management plan
- C. Project transition plan
- D. Project communication plan

Answer: (SHOW ANSWER)

The project manager should use the project management plan to document the input from the stakeholders on the minimum viable product that would be acceptable for the project. The project management plan is a document that describes how the project will be executed, monitored, controlled, and closed. It usually includes information such as scope statement, work breakdown structure (WBS), schedule baseline, cost baseline, quality plan, risk plan, communication plan, stakeholder plan, and change management plan. The project management plan can help to define and communicate the project requirements, deliverables, assumptions, constraints, and expectations to all stakeholders involved in the project.

The project management plan would be used to document the input obtained from stakeholders during the meeting to review the requirements and agree on the minimum viable product. The project management plan is a comprehensive document that outlines the approach, scope, schedule, budget, quality, resources, and communication for a project. The document is updated throughout the project lifecycle and serves as a guide for project execution, monitoring, and

control. Reference: CompTIA Project+ Study Guide, Chapter 3: Project Integration Management, Objective 3.3: Identify the components of the project management plan.

NEW QUESTION: 28

A project manager wants to maximize the cost savings on software expenditures for a project. Currently, the project manager does not know how many users will acquire the product. Which of the following procurement methods should the project manager pursue?

- A. Build
- B. Lease
- C. Subscription
- D. Buy

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 29

Which of the following is a potential challenge that may arise from language barriers among a project team?

- A. A project team is unable to communicate effectively due to a lack of common technical terminology and jargon
- B. A project team refuses to learn foreign languages to cater to remote colleagues
- C. A project team cannot use communication tools due to a lack of IT knowledge
- D. A project team member located in a different time zone fails to access project resources

Answer: ([SHOW ANSWER](#)**)**

Comprehensive and Detailed Step-by-Step

Language barriers can lead to misunderstandings and miscommunication, especially when technical jargon is involved. Without a common technical language, project teams may struggle to convey critical project details accurately, leading to errors and inefficiencies.

Reference:

CompTIA Project+ PK0-005 Official Study Guide, Chapter 4: Communication and Stakeholder Management

NEW QUESTION: 30

In the initiation phase, a PM is reviewing the objectives, the high-level requirements, the success criteria, and

the budget resources. Which of the following action items will benefit from this analysis?

- A. Developing a RACI
- B. Identifying and assessing stakeholders
- C. Assigning project resources
- D. Establishing communication channels

Answer: B ([LEAVE A REPLY](#))

Identifying and assessing stakeholders is an action item that will benefit from the analysis of the objectives,

the high-level requirements, the success criteria, and the budget resources in the initiation phase. By reviewing these elements, the PM can determine who are the key individuals or groups that have an interest or influence in the project, what are their expectations and needs, and how to engage them effectively throughout the project life cycle¹².

NEW QUESTION: 31

A project manager makes a company-wide announcement about the successful completion of a project and thanks team members. Which of the following is the project manager doing?

- A.** Bringing attention to the project sponsor
- B.** Sharing lessons learned
- C.** Collecting feedback
- D.** Celebrating the team's hard work

Answer: D (LEAVE A REPLY)

A project manager who makes a company-wide announcement about the successful completion of a project and thanks team members is doing the following:

Celebrating the team's hard work: This is the correct answer, as the project manager is acknowledging the efforts and contributions of the team members and showing appreciation and recognition for their performance¹².

Bringing attention to the project sponsor: This is not the correct answer, as the project manager is not highlighting the role or involvement of the project sponsor, who is the person who provides the resources and authority for the project.

Sharing lessons learned: This is not the correct answer, as the project manager is not discussing the successes, challenges, or best practices of the project, which are part of the lessons learned process.

Collecting feedback: This is not the correct answer, as the project manager is not soliciting any input or opinions from the team members or other stakeholders, which are part of the feedback process.

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NEW QUESTION: 32

During a code implementation, a senior developer and junior tester are discussing the testing scenarios that were performed. A major malfunction resulted in an inoperative product condition. As a result, the team was forced to work until midnight to restore operations. Which of the following should the PM have generated FIRST to alleviate the impact of this issue prior to deployment?

- A. A risk budget
- B. A risk impact
- C. A change request
- D. A contingency plan

Answer: D (LEAVE A REPLY)

The project manager should have generated a contingency plan first to alleviate the impact of this issue prior to deployment where a major malfunction resulted in an inoperative product condition during a code implementation. A contingency plan is a plan that outlines alternative courses of action or strategies to deal with potential problems or risks that may occur during a project. A contingency plan can help to prevent or minimize the negative impacts of unforeseen events or issues on the project objectives and deliverables and ensure business continuity and stability.

NEW QUESTION: 33

Which of the following demonstrates awareness of regulations and standards when conducting a project?

- A. Controlling project costs to fall within the company-approved variance
- B. Establishing a measurement system for the team members' performance
- C. Submitting architectural plans for approval before commencing construction
- D. Reviewing advertising trends in the market before launching a new product

Answer: C (LEAVE A REPLY)

NEW QUESTION: 34

A project manager will conduct a release on the third Friday of the month. The project manager has notified users that the application will be unavailable for eight hours. Hence, users need to

save any information in advance. Which of the following is the project manager most likely conducting?

- A. Validation checks
- B. Application deployment
- C. Rollback plans
- D. Maintenance window schedules

Answer: (SHOW ANSWER)

Application deployment typically involves making a software application available for use, often involving downtime or unavailability of the application. The description of the project manager notifying users about the application being unavailable for a certain period aligns with standard practices during deployment phases. The other options, such as rollback plans, validation checks, and maintenance window schedules, although important, do not directly indicate the action of making an application available for use, as described in the scenario.

NEW QUESTION: 35

One of the key steps in controlling changes to software is obtaining approval. Which of the following

statements best describes the reason for this key objective?

- A. To send the appropriate customer notifications
- B. To avoid a negative impact on other software functionalities
- C. To ensure adequate resources are in place to implement the change
- D. To confirm that the software is a business priority

Answer: B (LEAVE A REPLY)

Obtaining approval for changes to software is crucial to ensure that the changes do not negatively impact other

functionalities of the software. Approval processes typically involve a review that assesses the potential

impacts of the change, which helps in mitigating risks associated with the change.

References = The answer is based on standard project management practices and the typical use of change

control processes in software development. For detailed information, please refer to the CompTIA Project+

Study Guide and other official CompTIA resources.

NEW QUESTION: 36

Given the following information:

Task	Sequence	Duration
A	B,C	10
B	D,E	15
C	F	10
D	G	20
E	G	10
F	H,I	15
G	J	5
H	J	10
I	J	20
J	END	5

Which of the following represents the critical path of the project?

- A. A-C-F-I-J
- B. A-C-F-H-J
- C. A-B-D-G-J
- D. A-B-E-G-J

Answer: C (LEAVE A REPLY)

The critical path of the project is the longest sequence of tasks that must be completed on time for the project

to finish on schedule. It determines the shortest possible duration of the project and shows the tasks that have

no slack or float. Any delay in the critical path tasks will affect the project completion date. To find the critical

path, we need to calculate the earliest start (ES), earliest finish (EF), latest start (LS), latest finish (LF), and

slack (S) for each task. We can use the table and the network diagram given in the question to do this. The

formula for calculating the slack is $S = LF - EF$ or $S = LS - ES$. A task with zero slack is on the critical path.

The calculations are as follows:

Task | Duration | ES | EF | LS | LF | S
 A | 10 | 0 | 10 | 0 | 10 | 0
 B | 15 | 10 | 25 | 10 | 25 | 0
 C | 10 | 10 | 20 | 15 | 25 | 5

D | 20 | 25 | 45 | 25 | 45 | 0
 E | 10 | 25 | 35 | 35 | 45 | 10
 F | 15 | 20 | 35 | 30 | 45 | 10
 G | 5 | 45 | 50 | 45 | 50 | 0

H | 10 | 35 | 45 | 40 | 50 | 5
 I | 20 | 35 | 55 | 30 | 50 | -5
 J | 5 | 50 | 55 | 50 | 55 | 0

Based on the table, we can see that the tasks with zero slack are A, B, D, G, and J. Therefore, the critical path

is A-B-D-G-J, which has a total duration of 55 days. The other options are not the correct critical paths, as they

either include tasks with positive slack (such as C, E, F, and H) or have a longer duration than 55 days (such as

A-C-F-I-J).

NEW QUESTION: 37

A new junior PM who has ownership of a project does not understand how to manage conflicts involving multiple personalities. Which of the following is the best order of the stages the PM should follow to nurture the team to high performance?

- A. Forming, storming, performing, norming, adjourning
- B. Forming, performing, storming, norming, adjourning
- C. Forming, norming, storming, performing, adjourning
- D. Forming, storming, norming, performing, adjourning

Answer: D (LEAVE A REPLY)

This is the correct order of the stages of team development according to Tuckman's model¹²³.

The forming

stage is where team members first meet and get acquainted. The storming stage is where team members

experience conflicts and disagreements. The norming stage is where team members resolve their differences

and establish norms and rules. The performing stage is where team members work together effectively and

efficiently. The adjourning stage is where team members complete the project and celebrate their achievements. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition,

Chapter 6: Project

Team Management, p. 197; The 5 Stages of Team Development (Including Examples) | Upwork; The 5 Stages

of Team Development - Teamwork; Using the Stages of Team Development | MIT Human Resources

NEW QUESTION: 38

A company that is implementing an updated version of its main product hired a new project manager to lead the project. Prior to the start of the project, the sponsor asked the project manager to prepare a report on the defects found in the previous project to avoid a decrease in production. The report shows that the two main defects are related to cosmetic and physical damage to the product. Which of the following charts would BEST prioritize which defects to address?

- A. Pareto
- B. Run
- C. Control
- D. Histogram

Answer: A (LEAVE A REPLY)

The project manager should use a Pareto chart to prioritize which defects to address for the product. A Pareto chart is a type of bar chart that shows the frequency or impact of different causes of problems or defects. It also shows a cumulative line that represents the percentage of the total frequency or impact. A Pareto chart can help to prioritize the causes that have the most significant effect on the quality of the product and apply the 80/20 rule, which states that 80% of the problems are caused by 20% of the causes.

NEW QUESTION: 39

Which of the following is a quality assurance tool?

- A. Defining project goals
- B. Identifying the root cause analysis
- C. Assessing employee efficiency
- D. Assessing skill gaps

Answer: (SHOW ANSWER)

Identifying the root cause analysis. Identifying the root cause analysis is a quality assurance tool that can help to find and eliminate the underlying causes of quality problems or defects. Root cause analysis is a systematic process of asking why a problem occurred and tracing it back to its source. Root cause analysis can help to prevent recurrence of the same or similar problems, improve quality performance, and reduce costs and risks¹²

NEW QUESTION: 40

After a release, the project sponsor received an escalation from an executive about the extension of the downtime after the scheduled window. Which of the following should be added to the issue log?

- A. Continuous integration
- B. Rollback plan
- C. Customer notification
- D. Automated testing

Answer: C (LEAVE A REPLY)

Customer notification should be added to the issue log after receiving an escalation from an executive about the extension of the downtime after the scheduled window. Customer notification is a communication activity that informs the customers about any issues or changes that may affect their satisfaction or expectations. Customer notification can help to maintain trust, transparency, and goodwill with the customers and prevent any negative impacts on their business operations or experience.

NEW QUESTION: 41

A team member needs to make an emergency update. The team member is unable to return to the office.

Which of the following is the most secure way to make the update?

- A. At home, using home internet and the company's computer

- B. At a coffee shop, using free Wi-Fi and the corporate computer
- C. At home, using home internet and the corporate virtual private network
- D. Anywhere the team member would like, using a mobile device and mobile internet

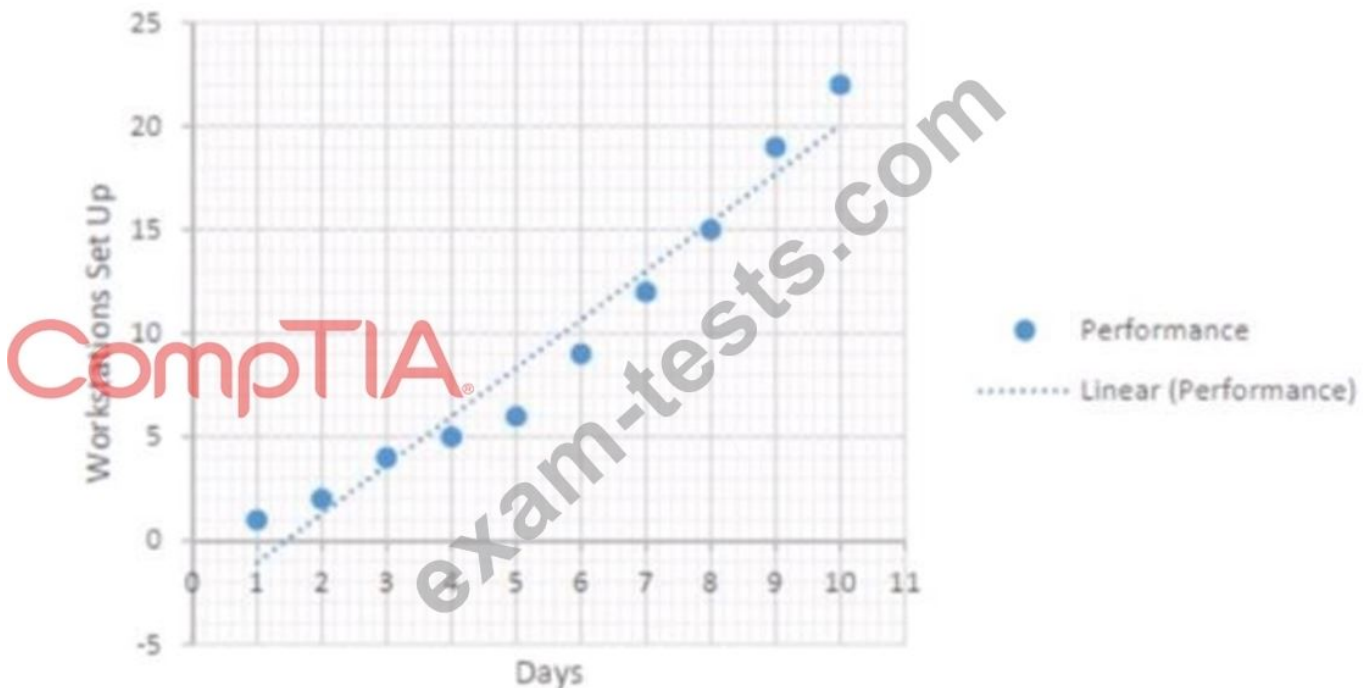
Answer: C (LEAVE A REPLY)

Using a corporate virtual private network (VPN) over a secure home internet connection is the most secure method for remote access. A VPN encrypts the data transmitted between the user's device and the company's network, protecting sensitive information from potential interception. In the CompTIA Project+ PK0-005 exam objectives, under Domain 4.3: Explain the importance of risk strategies and activities, understanding secure methods for remote access is emphasized. By connecting through the corporate VPN, the team member ensures that the emergency update is performed securely, maintaining the integrity and confidentiality of the company's systems and data.

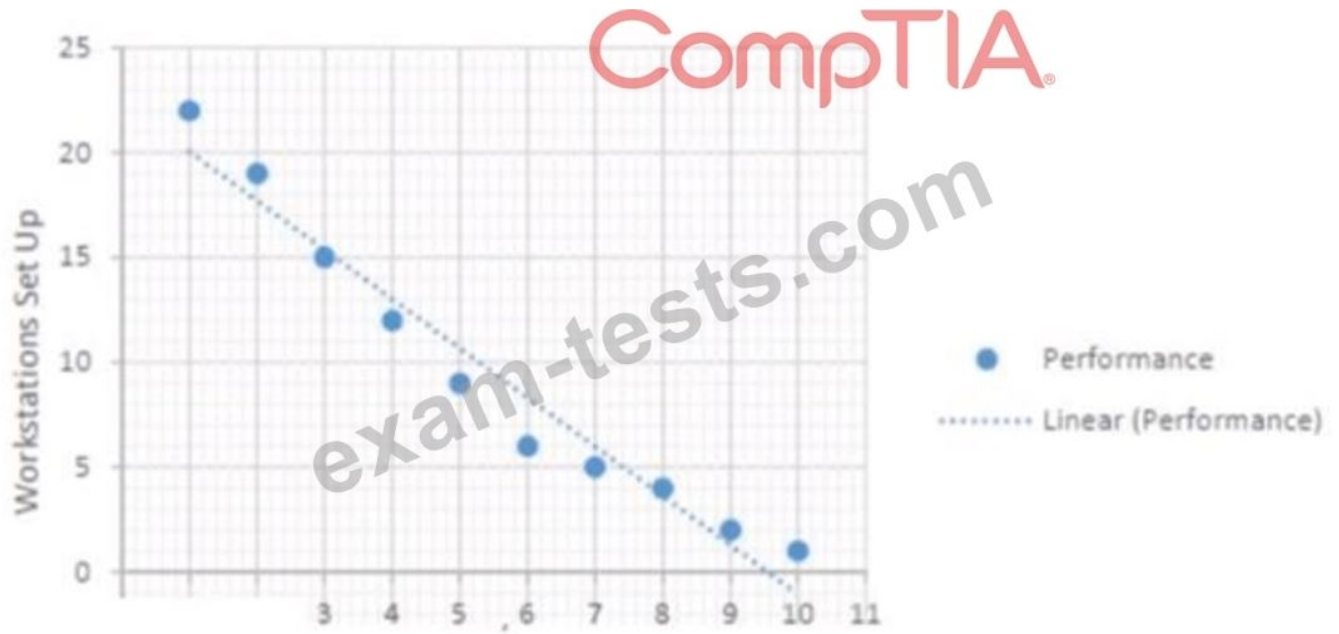
NEW QUESTION: 42

An IT intern was assigned to set up workstations as part of a project. The IT intern was very careful to do the task well and initially referred to notes while performing the task. By the end of the two-week rotation, the IT intern no longer needed the notes and completed more set-ups in less time. Which of the following MOST likely represents the observed relationship in this scenario?

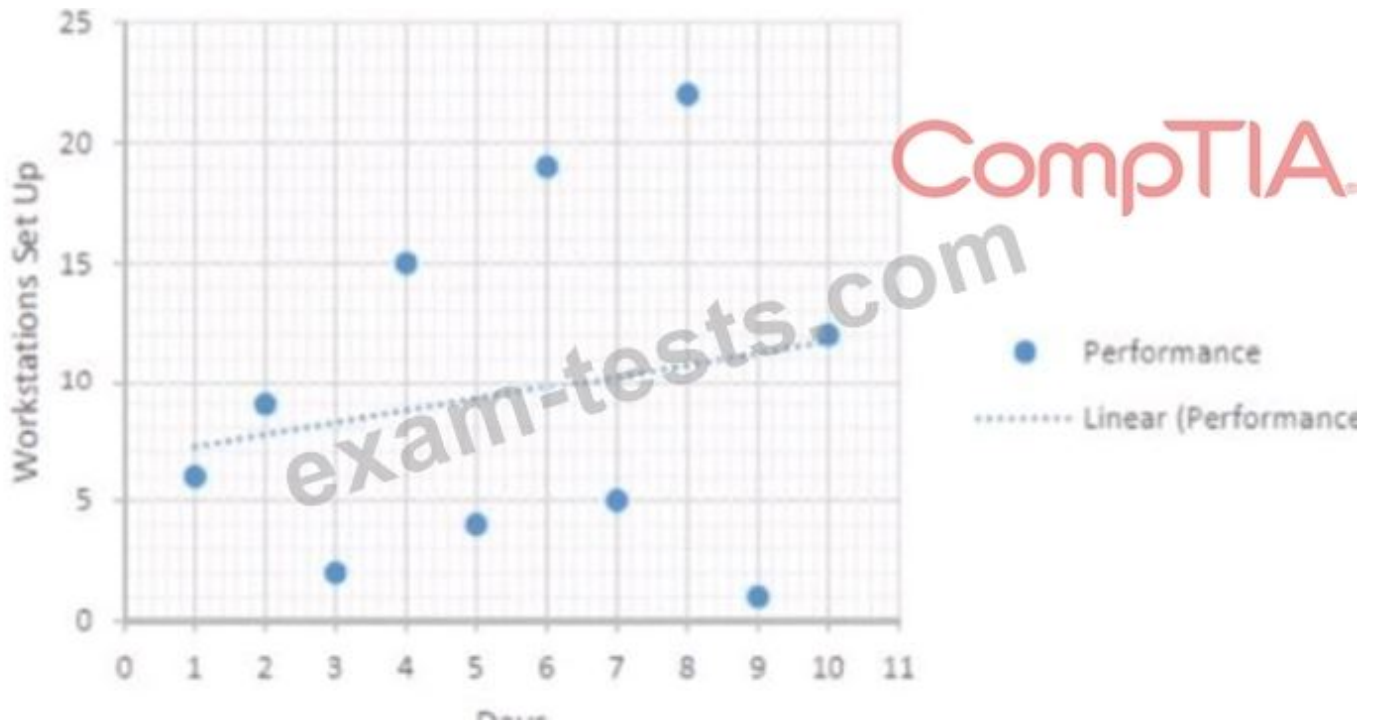
A.



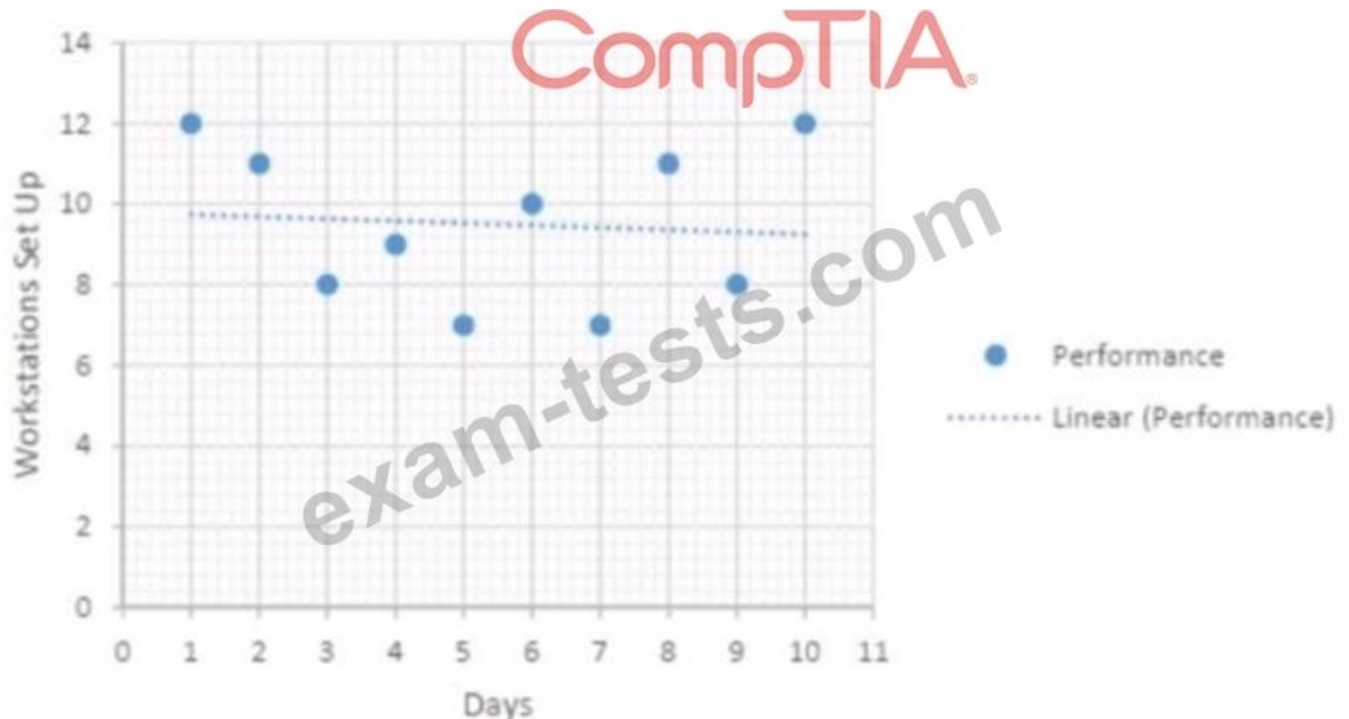
B.



C.



D.



Answer: ([SHOW ANSWER](#))

Option C shows a graph that most likely represents the observed relationship in this scenario. The graph shows a learning curve, which is a graphical representation of the relationship between a learner's performance on a task and the number of attempts or time required to complete the task. The learning curve theory proposes that a learner's efficiency in a task improves over time the more the learner performs the task. In this case, the IT intern was able to complete more set-ups in less time as they gained more experience and proficiency over the two-week rotation¹²

NEW QUESTION: 43

A company needs to have structured cabling installed in one of its buildings. Which of the following would be the best document for the company to use to obtain and compare information on cabling services and costs from various vendors?

- A. RFB
- B. RFQ
- C. RFI
- D. RFP

Answer: D ([LEAVE A REPLY](#))

A request for proposal (RFP) is the best document for the company to use in this scenario, because it is the most detailed and personalized type of request document. An RFP allows the company to specify the project scope, requirements, deliverables, evaluation criteria, and budget for the structured cabling installation, and to solicit proposals from various vendors that can meet those needs. An RFP also enables the company to compare the vendors based on their qualifications, experience, methodology, and pricing, and to select the best one for the project. An RFP is more suitable than an RFB, RFQ, or RFI, because those documents are less comprehensive and more generic, and they do not provide enough information for the company to

make an informed decision. References = CompTIA Project+ Study Guide: Exam PK0-005, Third Edition, Chapter 5:

Initiating the Project, page 1131; RFI, RFP, RFQ: Understanding the Differences²; Data Center Structured Cabling RFP Template³

NEW QUESTION: 44

A project manager submits a change request. The change request is rejected because of code freeze. Which of the following actions should the project manager take next?

- A. Update the risk register.
- B. Escalate the issue for exceptional approval.
- C. Communicate to the stakeholders.
- D. Submit a duplicate change request.

Answer: C (LEAVE A REPLY)

When a change request is rejected due to a code freeze, the project manager should communicate to the stakeholders to inform them of the situation. Transparent communication ensures that all parties are aware of the project's current status and any limitations affecting progress. This step is crucial for managing expectations and maintaining stakeholder trust. This approach is supported by the CompTIA Project+ PK0-005 exam objectives, specifically under Domain

1.3: Given a scenario, apply the change control process throughout the project life cycle, which emphasizes the importance of communication in change management.

NEW QUESTION: 45

Which of the following would be considered operational security?

- A. Mobile device compliance
- B. Background screening
- C. Multifactor authentication
- D. Facility access

Answer: (SHOW ANSWER)

Operational security (OPSEC) is a process that prevents sensitive information from getting into the wrong hands by viewing operations from the perspective of an adversary¹. Facility access is a form of OPSEC that controls who can enter and exit a physical location where sensitive data or equipment is stored or processed. Facility access can include measures such as locks, alarms, badges, biometrics, guards, and cameras. The other options are not correct because:

Mobile device compliance is a policy that ensures that mobile devices used by employees or contractors meet certain security standards and requirements, such as encryption, password protection, antivirus, and remote wipe. Mobile device compliance is not a form of OPSEC, but rather a form of data security or device management.

Background screening is a process that checks the criminal, financial, and employment history of a potential employee or contractor before hiring them. Background screening is not a form of OPSEC, but rather a form of human resource management or risk mitigation.

Multifactor authentication is a method that requires users to provide two or more pieces of evidence to verify their identity before accessing a system or service, such as a password, a code, a token, or a biometric. Multifactor authentication is not a form of OPSEC, but rather a form of access control or identity management. Reference = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 10: Executing and Closing Projects, page 314; CompTIA Project+ Certification Exam Objectives, Domain 3: Project Execution, Objective 3.2: Given a scenario, execute and monitor project tasks using traditional methodologies; What is Operational Security? The Five-Step Process, Best Practices, and More

NEW QUESTION: 46

Two team members have a minor disagreement on how a task should be performed. The project manager plans to meet with the team members to discuss the matter. Which of the following techniques should the project manager use to emphasize the areas of agreement and downplay the opposing views?

- A. Compromising
- B. Forcing
- C. Smoothing
- D. Collaborating

Answer: C (LEAVE A REPLY)

Smoothing is a conflict resolution technique where the project manager emphasizes areas of agreement and downplays the areas of difference. By focusing on common ground and minimizing the importance of the conflicting points, the project manager aims to reduce the tension and encourage cooperation among team members. This approach is often used for minor disagreements where maintaining harmony is more important than resolving the conflict itself.

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NEW QUESTION: 47

A project manager has decided to outsource portions of a project and will conduct a separate procurement. In which of the following phases does this task occur?

- A. Planning
- B. Initiating
- C. Controlling
- D. Executing

Answer: A (LEAVE A REPLY)

This answer is based on the understanding that outsourcing is a form of procurement, which is one of the knowledge areas in project management. Procurement involves acquiring goods and services from external sources to support the project objectives. According to the CompTIA Project+ Study Guide¹, procurement activities occur mainly in the planning phase of the project, where the project manager identifies the project needs, defines the scope of work, evaluates the potential vendors, and prepares the procurement documents.

The other options are not correct because:

Initiating is the phase where the project manager defines the project purpose, objectives, and deliverables, and obtains the project charter and stakeholder approval. Initiating does not involve procurement activities, although it may involve some preliminary research on the feasibility and availability of external resources.

Controlling is the phase where the project manager monitors and measures the project performance, compares it with the baseline, and implements corrective actions if needed.

Controlling does involve some procurement activities, such as reviewing the vendor deliverables, managing the changes, and resolving the issues, but these are not the main tasks of procurement.

Executing is the phase where the project manager leads and directs the project team and other resources to complete the project work according to the plan. Executing does involve some procurement activities, such as selecting the vendor, signing the contract, and managing the relationship, but these are not the main tasks of procurement. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 8:

Planning Projects, Part 4 (Procurement and Communication), pages 243-260; CompTIA Project+ Certification Exam Objectives, Domain 2: Project Planning, Objective 2.5: Given a scenario, plan procurement for a project.

NEW QUESTION: 48

Which of the following is a capital expense?

- A. Building lease
- B. Building purchase
- C. Building maintenance
- D. Building insurance

Answer: (SHOW ANSWER)

A capital expense is the cost of acquiring or making improvements to fixed assets that have a useful life of

more than one year¹. A building purchase is an example of a capital expense, as it is a long-term investment

that increases the value of the company's assets². Building lease, maintenance, and insurance are not capital

expenses, as they are recurring or short-term costs that do not increase the value of the company's assets³.

NEW QUESTION: 49

A visual that displays team progress was created for stand-up meetings. Which of the following BEST describes what is being represented on the visual?

- A. Decision board
- B. Whiteboard
- C. Task board
- D. Dashboard

Answer: C ([LEAVE A REPLY](#))

A task board is a visual tool that displays team progress for stand-up meetings. A task board usually consists of columns that represent different stages or statuses of tasks, such as to do, in progress, done, or blocked. Each task is represented by a card or sticky note that can be moved across the columns as the task progresses. A task board can help to facilitate communication, collaboration, and transparency among team members and stakeholders. It can also help to track and manage work flow, prioritize tasks, identify bottlenecks, and resolve issues³

NEW QUESTION: 50

After a product is released for production, a tester performs a test to ensure its basic functionality is working as expected. Which of the following is the tester performing?

- A. Regression test
- B. Stress test
- C. Penetration test
- D. Smoke test

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 51

In a functional organization, a project has been completed successfully. Which of the following actions would the project manager MOST likely perform?

- A. Assemble a new project with existing resources.
- B. Obtain the final report from release management.
- C. Notify the functional manager that resources are released.
- D. Allocate resources in a different project

Answer: C ([LEAVE A REPLY](#))

Explanation

The project manager should notify the functional manager that resources are released after completing a project successfully in a functional organization. A functional organization is a type of organizational structure where employees are grouped by their functions or specialties, such as finance, marketing, or engineering. In a functional organization, the functional manager has more authority and control over the resources than the project manager. Therefore, the project

manager should inform the functional manager when the resources are no longer needed for the project and can be reassigned to other tasks or projects.

NEW QUESTION: 52

Which of the following items must be protected as PII? (Select TWO).

- A. Job title
- B. Home address
- C. Work phone number
- D. Time zone
- E. Date of birth
- F. Blood type

Answer: B,E (LEAVE A REPLY)

Home address and date of birth must be protected as personally identifiable information (PII). PII is any information that can be used to identify, contact, or locate an individual person, either alone or in combination with other sources. PII can include information such as name, email address, phone number, social security number, passport number, driver's license number, bank account number, credit card number, biometric data, medical records, etc. PII must be protected from unauthorized access, use, disclosure, modification, or destruction to prevent identity theft, fraud, or other malicious activities that may harm the individual's privacy or security.

NEW QUESTION: 53

Which of the following BEST describes how an organization should coordinate management of multiple related projects?

- A. Apply the SDLC process.
- B. Establish a program.
- C. Consult the CCB.
- D. Use different frameworks

Answer: B (LEAVE A REPLY)

The BEST way to coordinate management of multiple related projects is to establish a program. A program is a group of related projects that are managed together to achieve specific strategic business objectives.

References: CompTIA Project+ Study Guide Section 2.2.1

The organization should establish a program to coordinate management of multiple related projects. A

program is a group of related projects, subprograms, and program activities that are managed in a coordinated

way to obtain benefits and control not available from managing them individually. A program can help to

align multiple projects with strategic goals, optimize resources and risks, and deliver value to stakeholders.

NEW QUESTION: 54

A project manager sent equipment to a global project team for testing purposes. Only 70% of the project team received the equipment for testing. Which of the following considerations is impacting the rest of the team?

- A. Quality assurance
- B. Organizational branding restrictions
- C. State privacy acts
- D. Country legal regulations

Answer: D (LEAVE A REPLY)

Country legal regulations. Country legal regulations are impacting the rest of the team that did not receive the equipment for testing. Country legal regulations are rules and laws that govern how businesses operate in different countries. They may include aspects such as customs, tariffs, taxes, import and export restrictions, data protection, intellectual property rights, and environmental standards. Country legal regulations can affect the delivery and use of equipment for a global project team and may require compliance with different procedures and documentation³

NEW QUESTION: 55

Due to budgetary and time constraints, a PM scheduled a meeting with all stakeholders during the planning phase to review the requirements and come to an agreement on the minimum viable product that would be acceptable. Which of the following would be used to document this input?

- A. Project change management plan
- B. Project management plan
- C. Project transition plan
- D. Project communication plan

Answer: (SHOW ANSWER)

The project manager should use the project management plan to document the input from the stakeholders on the minimum viable product that would be acceptable for the project. The project management plan is a document that describes how the project will be executed, monitored, controlled, and closed. It usually includes information such as scope statement, work breakdown structure (WBS), schedule baseline, cost baseline, quality plan, risk plan, communication plan, stakeholder plan, and change management plan. The project management plan can help to

define and communicate the project requirements, deliverables, assumptions, constraints, and expectations to all stakeholders involved in the project.

The project management plan would be used to document the input obtained from stakeholders during the meeting to review the requirements and agree on the minimum viable product. The project management plan is a comprehensive document that outlines the approach, scope, schedule, budget, quality, resources, and communication for a project. The document is updated throughout the project lifecycle and serves as a guide for project execution, monitoring, and control. References: CompTIA Project+ Study Guide, Chapter 3:

Project Integration Management, Objective 3.3: Identify the components of the project management plan.

NEW QUESTION: 56

Halfway through a project, the sponsor states that the project is taking too long to complete. Which of the following should the project manager consult?

- A. Gantt chart
- B. Maintenance window schedule
- C. Functional requirements
- D. Test results

Answer: ([SHOW ANSWER](#))

Explanation

The project manager should consult a Gantt chart after the sponsor states that the project is taking too long to complete. A Gantt chart is a graphical tool that shows the schedule of a project, including the start and end dates, durations, dependencies, milestones, and progress of each task or activity. A Gantt chart can help to monitor and control the project timeline and identify any delays, variances, or issues that may affect the project completion.

NEW QUESTION: 57

A customer requests some changes to a product, and those changes are approved by the CCB. Which of the following should be changed first?

- A. ROI
- B. KPI
- C. RACI
- D. SOW

Answer: ([SHOW ANSWER](#))

The SOW (statement of work) is a document that defines the scope, deliverables, schedule, and resources of a project. It is a contractual agreement between the buyer and the seller that should be changed first when there are approved changes to the product. Changing the SOW will ensure that the project expectations and requirements are updated and aligned with the customer's requests. The other options are not documents that need to be changed first, but rather metrics or tools that can be used to measure or manage the project.

References = CompTIA Project+ PK0-005 Certification Study Guide, Chapter 3: Initiating Projects; CompTIA Project+ Certification Exam Objectives, Domain 2: Project Planning, Objective 2.1: Develop a project scope document.

NEW QUESTION: 58

A developer focused on a single story during an entire sprint. The story was underestimated and, therefore, was not completed. Which of the following steps should the Scrum team take next?

- A. Assign more resources to complete similar stories in the future.
- B. Break the stories into workable items that can be completed within one sprint.
- C. Extend the sprint duration when required with the approval of the product owner.
- D. Release the current progress into production and carry over the rest of the code for the next sprint.

Answer: B (LEAVE A REPLY)

The Scrum team should break the stories into workable items that can be completed within one sprint, which is a time-boxed period of 7 to 30 days, during which the team delivers a potentially releasable product increment. Breaking the stories into smaller and more manageable items can help the team to estimate them more accurately, plan them more effectively, and deliver them more reliably. Breaking the stories also aligns with the agile principle of delivering working software frequently and satisfying the customer through early and continuous delivery of valuable software.

The other options are not the best steps for the Scrum team to take next. Assigning more resources to complete similar stories in the future may not solve the problem of underestimation, and may introduce additional complexity and communication overhead. Extending the sprint duration when required with the approval of the product owner may compromise the consistency and predictability of the Scrum process, and may delay the feedback and validation from the stakeholders. Releasing the current progress into production and carrying over the rest of the code for the next sprint may result in an incomplete or unstable product increment, and may violate the definition of done, which is a shared understanding of the quality criteria that the product increment must meet. Reference = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 5: Project Scope Management¹; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 5: Project Scope Management²; The 3 Scrum Roles and Responsibilities Explained³; Implementation of Scrum - 7 Steps for an Effective Process⁴

NEW QUESTION: 59

Which of the following is the best example of a breach of physical security?

- A. System user IDs being used by multiple individuals
- B. Printers that do not request user authentication
- C. Developers having full access to both development and production environments
- D. Project documentation that is only kept on a removable device

Answer: D (LEAVE A REPLY)

A breach of physical security is an unauthorized access or damage to physical assets, such as equipment, data, or personnel. Project documentation that is only kept on a removable device is the best example of a breach of physical security, because it exposes sensitive information to theft, loss, or corruption. If the removable device is not encrypted or protected, anyone who obtains it can access the project documentation and compromise the project integrity, confidentiality, or availability. Therefore, project documentation should be stored in a secure location, backed up regularly, and protected by access controls and encryption.

The other options are not examples of physical security breaches, but rather logical or administrative security breaches. System user IDs being used by multiple individuals is a violation of the principle of least privilege and accountability, which could lead to unauthorized access or misuse of system resources. Printers that do not request user authentication is a lack of proper access control, which could allow unauthorized printing or retrieval of confidential documents. Developers having full access to both development and production environments is a violation of the principle of separation of duties and environments, which could introduce errors, conflicts, or malicious code into the production system. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 9: Security Management¹; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 9: Security Management²; Types of Security Breaches: Physical and Digital³

NEW QUESTION: 60

A financial manager reports that several employees' allocations from the past month appear to be 200% even though they are only assigned to a particular project. Which of the following could MOST likely be the cause of this issue?

- A. A project manager assigned the wrong resources.
- B. A project manager did not release the resources
- C. A project manager did not remove the system access.
- D. A project manager did not provide the project sign-off.

Answer: B (LEAVE A REPLY)

A project manager did not release the resources. A project manager not releasing the resources could most likely be the cause of this issue where several employees' allocations from the past month appear to be 200% even though they are only assigned to a particular project. Releasing resources is a process of freeing up or reallocating any human or material resources that were used for a project after its completion or closure. Releasing resources can help to update the resource availability and utilization records and avoid any conflicts or errors in resource allocation or reporting.

NEW QUESTION: 61

During project initiation, a project manager is drafting a document that includes an outline of the high-level goals, objectives, milestones, and requirements. This document will be modified and finalized as more information becomes available. Which of the following best meets the requirements?

- A. Preliminary scope statement
- B. Procurement needs assessment
- C. Project success criteria
- D. Work breakdown structure

Answer: (SHOW ANSWER)

A Preliminary Scope Statement outlines the initial project objectives, high-level requirements, and milestones.

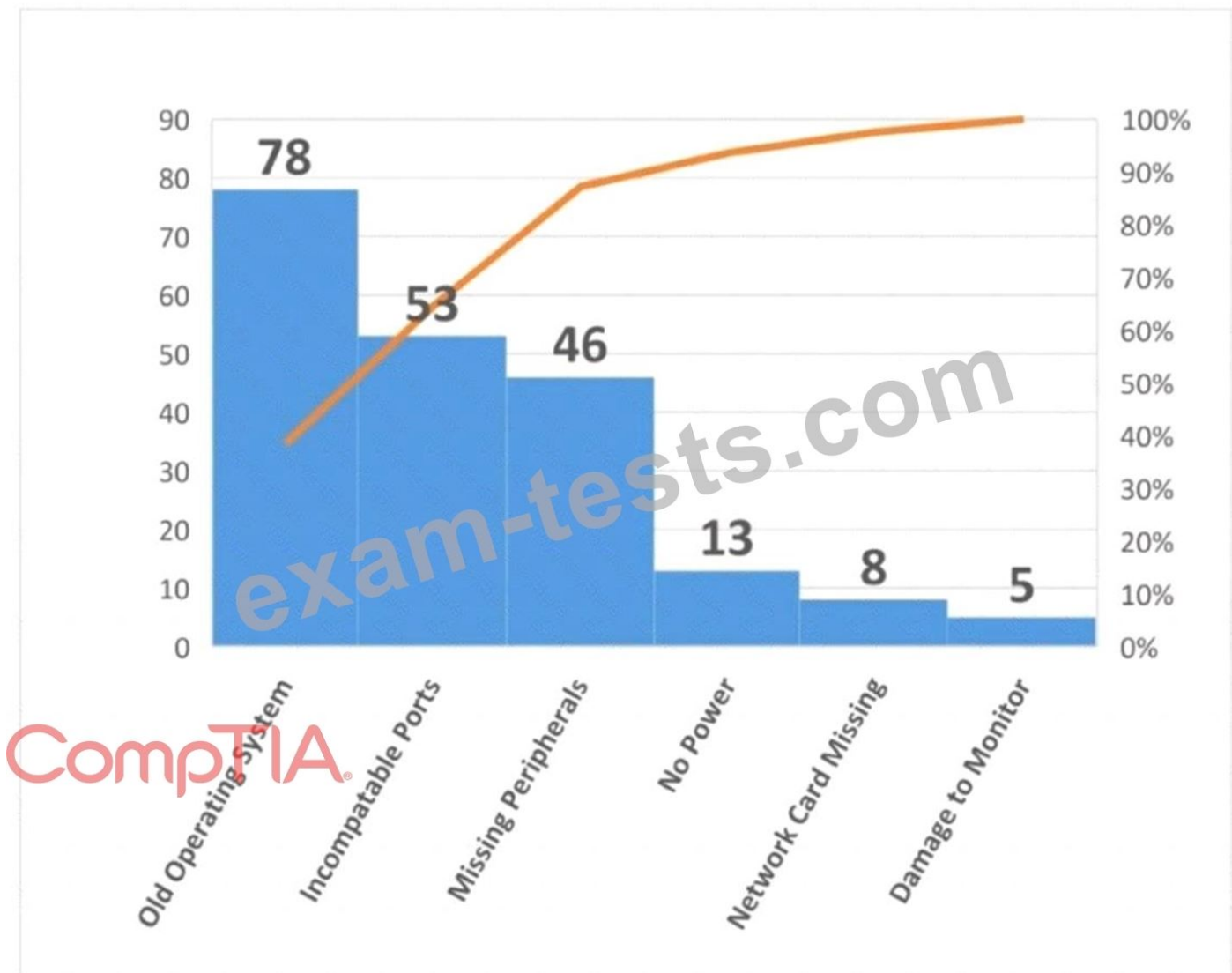
It serves as a foundational document during the initiation phase and is refined as the project progresses.

As per the CompTIA Project+ PK0-005 exam objectives, under Domain 1.1: Compare and contrast different project management roles and responsibilities, developing a preliminary scope statement is a key activity in defining the project's direction and scope.

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NEW QUESTION: 62

A project team was instructed to refurbish old desktops. The following provides the details of the issues observed:



Which of the following issues should be addressed FIRST?

- A. Replace missing peripherals because this process can be easy and less costly.
- B. An old operating system issue has the most amount of occurrences.
- C. Damage to the monitor has the highest percentage.
- D. Address each issue as discovered to avoid rework.

Answer: C (LEAVE A REPLY)

The project manager should address the issue of damage to the monitor first because it has the highest percentage (40%) among the issues observed. This means that it is the most frequent and severe issue that affects the quality and functionality of the refurbished desktops. Addressing this issue first can help to improve customer satisfaction, reduce rework, and avoid waste1

NEW QUESTION: 63

Functional managers are reluctant to provide a project manager with resources for a project because they think the project should include a certain scope. The project manager reviews the project documentation and confirms the items the functional managers wanted to include were out of scope. Which of the following would be the best course of action for the project manager to take?

- A.** Advise the functional managers to submit a change request, record the issue in the issue log. and escalate the issue to the project sponsor
- B.** Inform the functional managers that the project will produce only what has been approved and project modifications cannot be made at this point.
- C.** Schedule a team meeting to discuss creative ways to incorporate the scope without having to formally submit a scope change request.
- D.** Satisfy the functional managers by agreeing with their point of view in order to get the necessary resources.

Answer: A (LEAVE A REPLY)

NEW QUESTION: 64

During a gate review meeting, the deliverable was rejected by the customer.

INSTRUCTIONS

Review the dashboard.

* Part 1: Drag and drop each task, placing them in the correct order based on the project change control process.

* Part 2: Select the proper document(s) to be updated.

If at any time you would like to bring back the initial state of the simulation, please click the Reset All button.

Part 1:

Part 2:

Question Options

Select the appropriate document(s) to update.

Risk register

Schedule

Statement of work

Organizational chart

Change log

Issues log

WBS dictionary

CompTIA

Answer:

See the Explanation for the solution.

Explanation

Part 1:

Change Control Process:

- * Consult the RACI matrix.
- * Define new requirements and record changes.
- * Assess the schedule, risk, and cost.

- * Perform a demonstration.
- * Obtain a sign off.
- * Update and test the deliverable.
- * Make an announcement on the company portal.

The change control process is a sequence of steps that helps to manage and document any changes or modifications to a project scope, schedule, cost, quality, or resources. The change control process typically involves the following steps:

- * Consult the RACI matrix. A RACI matrix is a tool that defines and clarifies the roles and responsibilities of each team member for each task or activity in a project. RACI stands for responsible, accountable, consulted, and informed. Consulting the RACI matrix can help to identify who needs to be involved or informed about the change request and how to communicate with them.
- * Define new requirements and record changes. The new requirements and changes are the details of what needs to be modified or added to the project deliverables or objectives based on the customer feedback or request. Defining and recording the new requirements and changes can help to communicate and justify the need and rationale for the change and its implications on the project scope and quality.
- * Assess the schedule, risk, and cost. The schedule, risk, and cost are the aspects of the project that may be affected by the change request. Assessing the schedule, risk, and cost can help to determine the impact and feasibility of the change and identify any possible alternatives or corrective actions to minimize or avoid its negative effects.
- * Perform a demonstration. A demonstration is a presentation or show of how the modified or updated deliverable works or meets the customer expectations or requirements. Performing a demonstration can help to validate and verify that the change request has been implemented correctly and effectively and to obtain feedback or approval from the customer or stakeholders.
- * Obtain a sign off. A sign off is a formal acceptance and approval of the change request and its deliverables from the customer or stakeholders. Obtaining a sign off can help to confirm that the change request has been completed successfully and satisfactorily and to close the change control process.
- * Update and test the deliverable. The deliverable is the product or service that is produced or provided by the project. Updating and testing the deliverable can help to ensure that it meets the quality standards and criteria and that it works as expected after implementing the change request.
- * Make an announcement on the company portal. The company portal is a platform or channel that allows internal communication and collaboration among employees within an organization. Making an announcement on the company portal can help to inform and update other team members or departments about the change request and its outcomes and to share any lessons learned or best practices from the change control process.

Part2:

- * Risk register: A risk register is a document that identifies, analyzes, and records the potential risks or

* uncertainties that may affect a project. Updating the risk register can help to capture any new or modified risks that may arise from the change request and to plan and implement appropriate risk responses.

* **Schedule:** A schedule is a document that shows the planned start and end dates, durations, dependencies, and progress of each task or activity in a project. Updating the schedule can help to reflect any changes or adjustments to the project timeline or milestones that may result from the change request and to monitor and control the project performance and delivery.

* **Statement of work:** A statement of work (SOW) is a document that defines the scope, deliverables, schedule, and terms and conditions of a project or contract. Updating the SOW can help to document any changes or additions to the project scope or deliverables that may be requested or agreed upon by the customer or stakeholders and to ensure alignment and agreement on what needs to be done and how it will be done.

* **Change log:** A change log is a document that tracks and records any changes or modifications that are made to the project scope, schedule, cost, quality, or resources during a project. Updating the change log can help to document the change request, approval, implementation, and impact of each change and ensure traceability and transparency.

NEW QUESTION: 65

By developing a project schedule, a PM has already validated the constraints, outlined the duration of the tasks and the phases, and confirmed the proper sequence and flow of the project. Which of the following activities still needs to be performed to complete the schedule?

- A. Allocate resources.
- B. Determine the project budget
- C. Develop a communication plan.
- D. Establish baselines.

Answer: D (LEAVE A REPLY)

The next step after defining tasks, durations, resources, and costs is to establish baselines. A baseline is an approved version of a project plan that serves as a reference point for measuring progress and performance throughout the project lifecycle. A baseline typically includes scope, schedule, cost, quality, and risk parameters. Establishing baselines involves presenting the project plan to key stakeholders and obtaining their formal agreement on the project objectives and deliverables. Baseline approval can help to establish clear expectations, avoid scope creep, and facilitate change control during project execution³⁴

NEW QUESTION: 66

A team is working on a project that has different stages, such as initiation, planning, execution, and closure.

Which of the following is this an example of?

- A. Agile
- B. Waterfall
- C. Standard
- D. Hybrid

Answer: B (LEAVE A REPLY)

The waterfall methodology is a project management framework that follows a linear and sequential process,

where each stage of the project must be completed before moving on to the next one. The stages of the

waterfall model are initiation, planning, execution, and closure, as described in the question12.

NEW QUESTION: 67

A project manager identifies stakeholders who will be impacted when a new product is delivered to the company. The project manager notices that more stakeholders will be positively impacted than negatively impacted. Which of the following actions should the project manager take?

- A. List both positively and negatively impacted stakeholders.
- B. Update the communication plan with the new findings.
- C. List the negatively impacted stakeholders only.
- D. List the positively impacted stakeholders only.

Answer: B (LEAVE A REPLY)

When a project manager identifies stakeholders who will be impacted by the delivery of a new product, it is important to update the communication plan to reflect these findings. This ensures that all stakeholders are informed about the project's progress and how it may affect them, fostering transparency and managing expectations.

References = The answer is based on standard project management practices and the typical use of communication plans in stakeholder management. For detailed information, please refer to the CompTIA Project+ Study Guide and other official CompTIA resources.

NEW QUESTION: 68

Which of the following statements best describes zero-based budgeting?

- A. Start with the budget from the last project and add any new expenses.
- B. Start with allocating expenses based on the importance of the project.
- C. Start the project with a fixed amount decided by the management team.
- D. Start with no financial plan and justify each new expense.

Answer: (SHOW ANSWER)

Zero-based budgeting involves starting from a "zero base" and justifying each expense without reference to previous budgets. This budgeting method promotes financial discipline and aligns with CompTIA Project+ guidelines on budget control and justification.

NEW QUESTION: 69

A risk management team for a software project decided to outsource the development of a specific portion of a system due to a lack of internal resources. Which of the following risk responses does this demonstrate?

- A. Avoid
- B. Transfer
- C. Accept
- D. Share

Answer: B (LEAVE A REPLY)

Outsourcing the development of a system component due to a lack of internal resources is a risk response strategy known as 'transfer.' This approach shifts the risk to a third party who will now be responsible for managing that portion of the project. It is commonly used when an organization does not have the expertise or capacity to handle specific risks internally.

Reference = The answer is based on standard project management practices and the typical use of risk response strategies in the field. For detailed information, please refer to the CompTIA Project+ Study Guide and other official CompTIA resources.

NEW QUESTION: 70

A project manager is assigned to a multinational project with team members from different continents. Which of the following is the MOST important aspect for the project manager to consider?

- A. Resource allocation
- B. Communication security
- C. Technological factors
- D. Cultural differences

Answer: D (LEAVE A REPLY)

Cultural differences are the most important aspect for the project manager to consider when assigned to a multinational project with team members from different continents. Cultural differences refer to the variations in beliefs, values, norms, behaviors, customs, and communication styles among people from different countries or regions. Cultural differences can affect how team members interact, communicate, collaborate, negotiate, make decisions, solve problems, manage conflicts, and perform tasks. The project manager should be aware of and respect the cultural differences among team members and foster a positive and inclusive team culture that leverages diversity and promotes trust and cooperation.

NEW QUESTION: 71

A project is moving into the user acceptance testing phase. Several resources will be needed to execute different steps in the testing plan. Which of the following would be the best tool to allow the resources to remain at their desks and only react when needed?

- A. Ticketing system
- B. Videoconference
- C. Simple messaging system
- D. Corporate social media

Answer: (SHOW ANSWER)

A ticketing system is a tool that allows the project manager to assign, track, and manage tasks for the testing phase. A ticketing system can help the resources to remain at their desks and only react when needed, because they can receive notifications, updates, and feedback on their tickets through email or other channels. A ticketing system can also help the project manager to monitor the progress, quality, and issues of the testing phase, and to generate reports and metrics. A ticketing system is different from a videoconference, which is a tool that allows the project team to communicate and collaborate in real time through audio and video. A videoconference is not suitable for allowing the resources to remain at their desks and only react when needed, because it requires their active participation and attention. A ticketing system is also different from a simple messaging system, which is a tool that allows the project team to exchange text messages and files. A simple messaging system is not effective for assigning, tracking, and managing tasks for the testing phase, because it lacks the features and functions of a ticketing system, such as prioritization, categorization, status, and history. A ticketing system is also different from a corporate social media, which is a tool that allows the project team to share information and ideas through online platforms. A corporate social media is not appropriate for allowing the resources to remain at their desks and only react when needed, because it may not be secure, reliable, or professional for the testing phase. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 10: Project Execution1; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 10: Project Execution2; The 15 best collaboration tools for productive teams3

NEW QUESTION: 72

A project manager needs to update the project sponsor and senior stakeholders about the progress of a project.

Which of the following tools will the project manager MOST likely use?

- A. Dashboard
- B. Gantt chart
- C. Work breakdown structure
- D. Requirements Traceability Matrix

Answer: A (LEAVE A REPLY)

A dashboard is a tool that the project manager will most likely use to update the project sponsor and senior stakeholders about the progress of a project. A dashboard is a graphical tool that

displays key performance indicators (KPIs), metrics, and data related to a project using charts, graphs, tables, or other visual elements.

A dashboard can help to provide a quick and easy overview of the project status and performance and highlight any issues or risks that need attention.

NEW QUESTION: 73

A visual that displays team progress was created for stand-up meetings. Which of the following BEST describes what is being represented on the visual?

- A. Decision board
- B. Whiteboard
- C. Task board
- D. Dashboard

Answer: ([SHOW ANSWER](#))

Explanation

A task board is a visual tool that displays team progress for stand-up meetings. A task board usually consists of columns that represent different stages or statuses of tasks, such as to do, in progress, done, or blocked.

Each task is represented by a card or sticky note that can be moved across the columns as the task progresses.

A task board can help to facilitate communication, collaboration, and transparency among team members and stakeholders. It can also help to track and manage work flow, prioritize tasks, identify bottlenecks, and resolve issues³

NEW QUESTION: 74

A company wants to move its data from on premises to off premises. Which of the following cloud models should be pursued?

- A. SaaS
- B. IaaS
- C. XaaS
- D. PaaS

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 75

A project manager wants to schedule a troubleshooting session for team members who are located in Germany and California. Which of the following is most important for the project manager to consider when setting up the session?

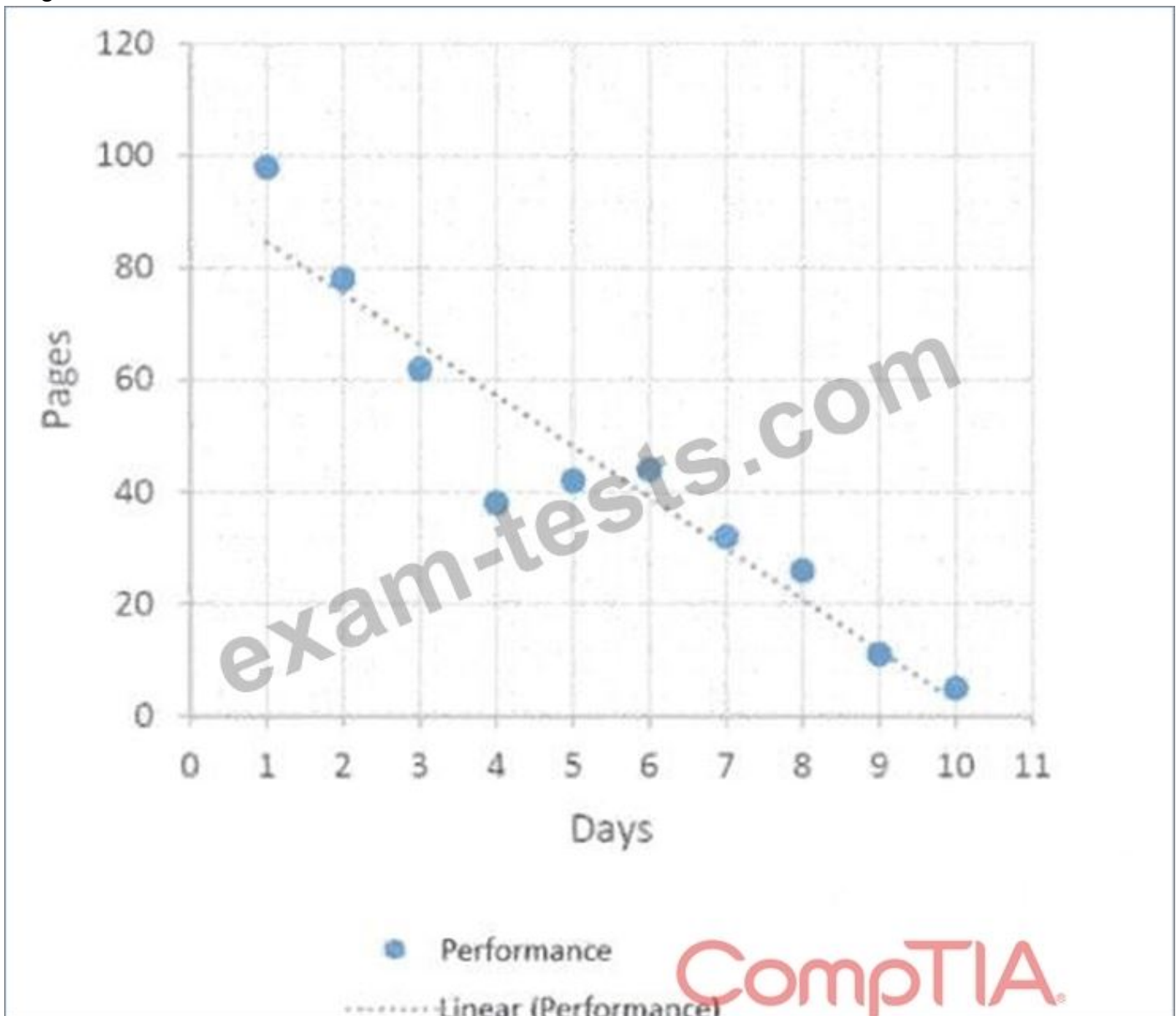
- A. Cultural differences
- B. Technological factors
- C. Time zones
- D. Language barriers

Answer: C ([LEAVE A REPLY](#))

Time zones are the most important factor to consider when setting up a troubleshooting session for team members who are located in different regions of the world. The project manager should ensure that the session is scheduled at a convenient and reasonable time for all participants, and avoid scheduling conflicts or communication delays. Time zones can also affect the availability and responsiveness of stakeholders, vendors, and customers¹.

NEW QUESTION: 76

A project team member wrote a user guide over the past ten days. Given the following scatter diagram.



Which of the following can be formally conducted?

- A. The team member prioritized other tasks over the completion of this task
- B. The team member had performance issues over time.
- C. There is a negative correlation with time and output
- D. This is a display of units of outstanding work to predict completion

Answer: C (LEAVE A REPLY)

The scatter diagram shows a clear negative correlation between time (days) and output (pages), meaning as time progresses, the number of pages completed decreases. This is evident from the downward trend of the plotted points on the graph. References = CompTIA Project+ Certification Study Guide, Chapter 3: Project Execution, page 130; CompTIA Project+ Certification Exam Objectives, Domain 3.0: Project Execution, Objective 3.3: Analyze project performance by using appropriate tools and techniques, Sub-objective 3.3.2:

Given a scenario, interpret the results of data analysis using appropriate tools and techniques, Knowledge of:
Scatter diagrams.

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NEW QUESTION: 77

Which of the following contract types in project procurement has the highest risk for the buyer?

- A. Time and material
- B. Cost-plus
- C. Fixed-price
- D. Unit price

Answer: B (LEAVE A REPLY)

A cost-plus contract is a type of contract where the buyer agrees to reimburse the seller for the actual costs of the work plus a fee, which can be fixed, percentage, incentive, or award based. This type of contract has the highest risk for the buyer because the buyer has no control over the cost or quantity of the work and the seller has little incentive to control the costs or complete the work efficiently. The seller may inflate the costs or prolong the work to increase the fee. The buyer may end up paying much more than the estimated budget or the market value of the work. Reference = CompTIA Project+ PK0-005 Certification Study Guide, Chapter 9: Project Procurement Management; CompTIA Project+ Certification Exam Objectives, Domain 3: Project Execution, Objective 3.3: Execute procurement activities.

NEW QUESTION: 78

A project manager just found out that the equipment vendor selected for a project is bankrupt. The process of selecting a new vendor and signing a contract will significantly delay the project schedule. Which of the following should the project manager do first?

- A. Consult with the legal department.

- B. Update the issue log.
- C. Start a new RFP immediately.
- D. Perform a PERT analysis.

Answer: (SHOW ANSWER)

Updating the issue log is the first step in documenting the problem and determining its impact on the project.

This aligns with CompTIA Project+ guidelines, which emphasize the importance of tracking issues as they arise.

NEW QUESTION: 79

Which of the following best represents the project impact to a company's brand value?

- A. The project is compliant with local and state laws and becomes the standard for new projects.
 - B. The project promotes new initiatives to expand its benefit to other communities.
 - C. The project exceeds the sales quota for the third quarter and raises the bar for next periods.
- The project meets the expected milestones and finishes on time and within budget.

Answer: (SHOW ANSWER)

the brand of a project should deliver the message about its value and goals, and a proper brand helps the project get the necessary support and increases loyalty. The project that promotes new initiatives to expand its benefit to other communities is the one that best represents the project impact to a company's brand value, as it shows the company's vision, cause, and reputation.

NEW QUESTION: 80

How does data discovery assist with data classification'?

- A. It shows where specific data is stored
- B. It automatically classifies data by keywords
- C. It helps to identify the data owner
- D. It provides assurance of data integrity

Answer: A (LEAVE A REPLY)

Data discovery is the process of finding and analyzing data across an organization's data sources, such as

databases, files, cloud services, and applications¹². Data discovery can assist with data classification, which is

the process of assigning labels and categories to data based on its sensitivity, value, and risk³⁴.

By showing

where specific data is stored, data discovery can help to:

Identify the location and scope of sensitive data, such as personal, financial, or health information, that

may require special protection or compliance measures⁵⁶.

Evaluate the data quality, accuracy, and relevance for different purposes and users⁷⁸.

Optimize the data storage, access, and governance policies and practices⁹¹⁰.

References = CompTIA Project+ Certification Study Guide, CompTIA Project+ Certification Exam

Objectives, What is Data Discovery and Classification?1, Data Discovery and Classification: Working Hand in Hand2, Why Data Discovery and Classification are Important3, Data Discovery & Classification4, Data Discovery and Classification: The First Step to Data Security5, Data Discovery and Classification: A Key Component of Data Protection6, Data Discovery and Classification: The Foundation of Data Quality7, Data Discovery and Classification: The Key to Data Governance8, Data Discovery and Classification: The Essential Step to Data Optimization9, Data Discovery and Classification: The Best Practice for Data Management10

NEW QUESTION: 81

A project manager is taking notes along with gathering feedback about a prior project in order to consider known issues with a project enhancement. Which of the following best describes the plan that the project team is working on?

- A. A plan for capturing issues and conflicts in a project's knowledge base
- B. A plan for avoiding potential issues that may arise during project execution
- C. A plan for documenting the outcomes of the project
- D. A plan for addressing and resolving identified issues once the project has been completed

Answer: B (LEAVE A REPLY)

The team is leveraging lessons learned to create a preventive plan for avoiding issues in the upcoming project enhancement. This falls under risk management and compliance, ensuring previous failures do not repeat.

Reference: CompTIA Project+ PK0-005 - Lessons Learned & Risk Avoidance; CompTIA Cloud+ CV0-004 Governance, Risk & Compliance domain.

NEW QUESTION: 82

Which of the following would be best to utilize when managing communications for project teams across multiple time zones?

- A. Business collaboration tool
- B. Email
- C. Virtual meetings
- D. Enterprise CMS

Answer: A (LEAVE A REPLY)

A business collaboration tool is a software that enables teams to communicate, share, and create together online. A business collaboration tool can help project teams across multiple time zones to overcome the challenges of distance, time differences, and cultural diversity. A business collaboration tool can provide features such as instant messaging, video conferencing, file sharing, document editing, project management, and more. A business collaboration tool can also

integrate with other applications and platforms that the project team uses. A business collaboration tool can improve the efficiency, productivity, and quality of the project team's work¹². Reference = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 4: Project Communications, p. 137; The 15 best collaboration tools for productive teams - Workable; 17 Best Business Collaboration Tools for Teams - Venngage

NEW QUESTION: 83

A project manager has decided to outsource portions of a project and will conduct a separate procurement. In

which of the following phases does this task occur?

- A. Planning
- B. Initiating
- C. Controlling
- D. Executing

Answer: A (LEAVE A REPLY)

This answer is based on the understanding that outsourcing is a form of procurement, which is one of the

knowledge areas in project management. Procurement involves acquiring goods and services from external

sources to support the project objectives. According to the CompTIA Project+ Study Guide¹, procurement

activities occur mainly in the planning phase of the project, where the project manager identifies the project

needs, defines the scope of work, evaluates the potential vendors, and prepares the procurement documents.

The other options are not correct because:

Initiating is the phase where the project manager defines the project purpose, objectives, and deliverables, and obtains the project charter and stakeholder approval. Initiating does not involve procurement activities, although it may involve some preliminary research on the feasibility and availability of external resources.

Controlling is the phase where the project manager monitors and measures the project performance,

compares it with the baseline, and implements corrective actions if needed. Controlling does involve

some procurement activities, such as reviewing the vendor deliverables, managing the changes, and

resolving the issues, but these are not the main tasks of procurement.

Executing is the phase where the project manager leads and directs the project team and other resources

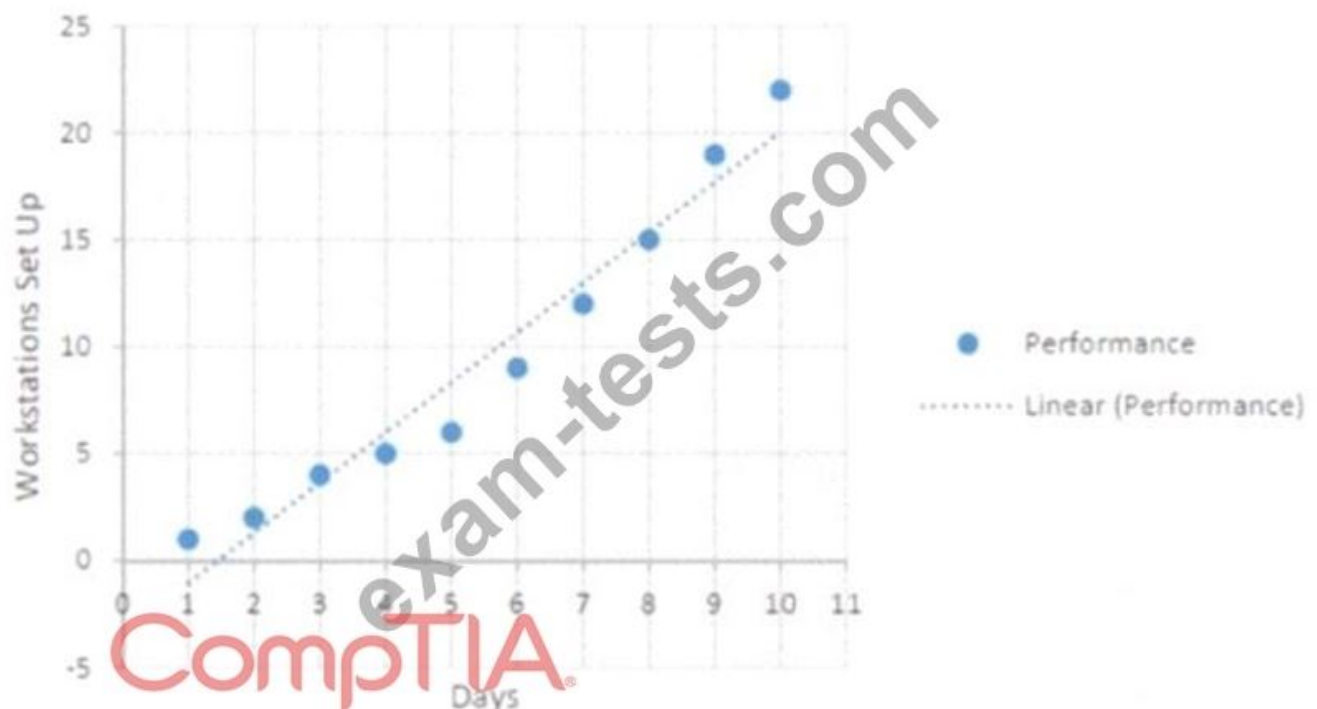
to complete the project work according to the plan. Executing does involve some procurement activities,

such as selecting the vendor, signing the contract, and managing the relationship, but these are not the main tasks of procurement. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 8: Planning Projects, Part 4 (Procurement and Communication), pages 243-260; CompTIA Project+ Certification Exam Objectives, Domain 2: Project Planning, Objective 2.5: Given a scenario, plan procurement for a project.

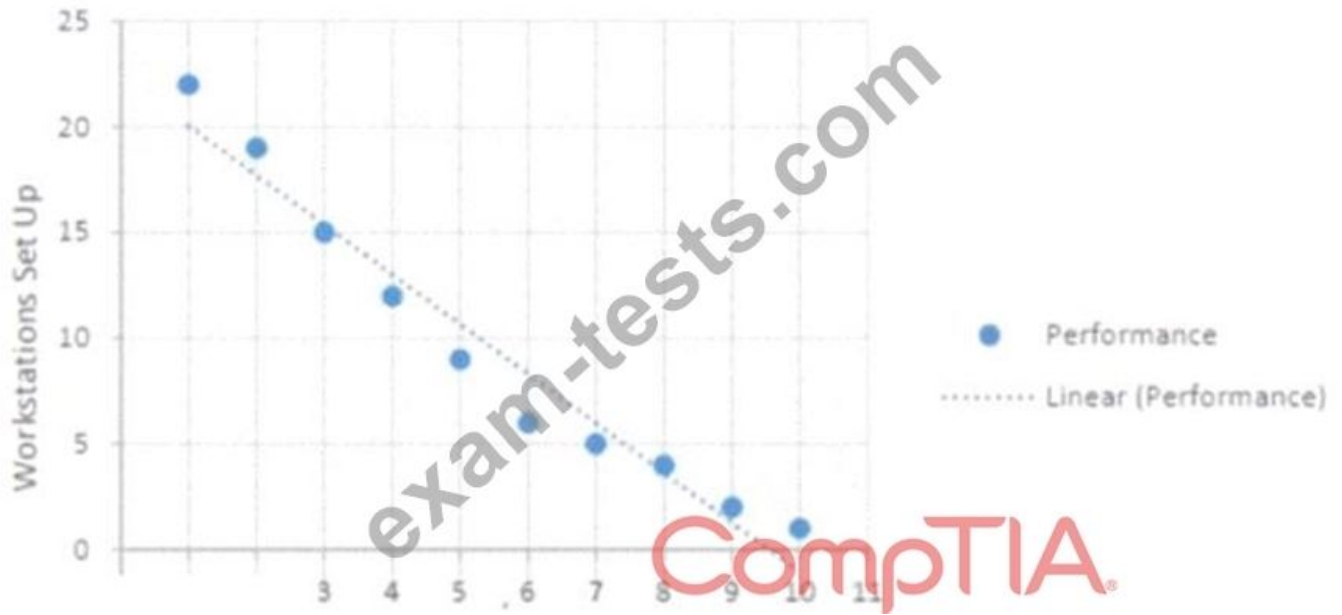
NEW QUESTION: 84

An IT intern was assigned to set up workstations as part of a project. The IT intern was very careful to do the task well and initially referred to notes while performing the task. By the end of the two-week rotation, the IT intern no longer needed the notes and completed more set-ups in less time. Which of the following MOST likely represents the observed relationship in this scenario?

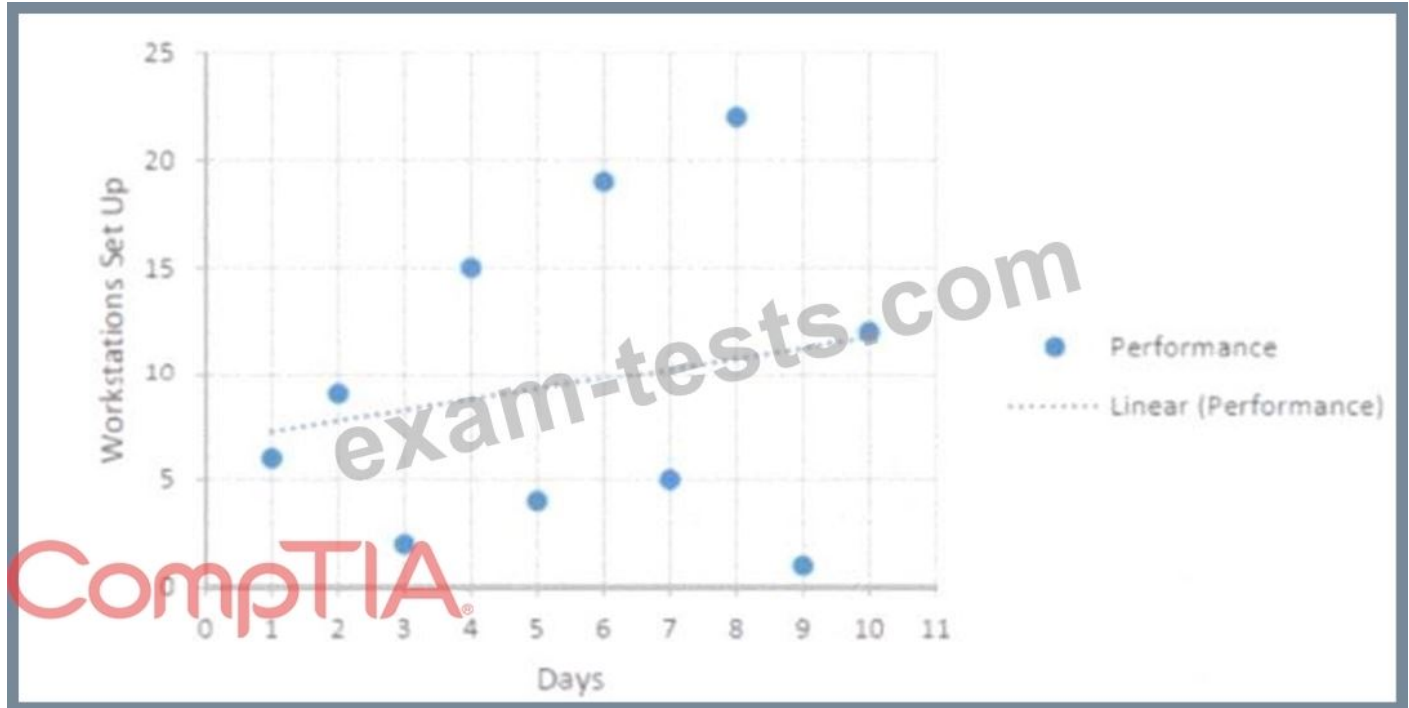
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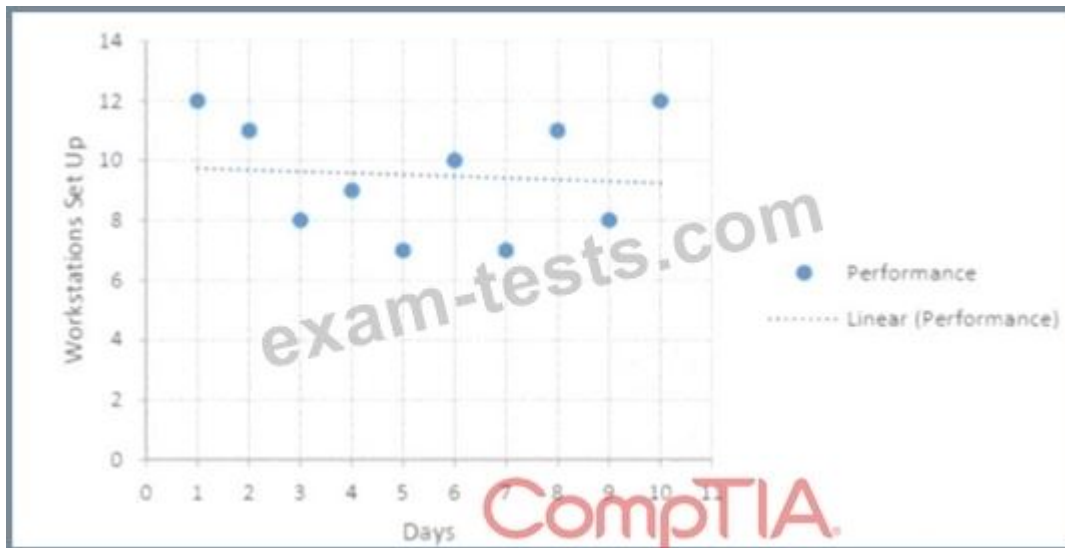


B.



C.





D.

Answer: (SHOW ANSWER)

Option C shows a graph that most likely represents the observed relationship in this scenario. The graph shows a learning curve, which is a graphical representation of the relationship between a learner's performance on a task and the number of attempts or time required to complete the task. The learning curve theory proposes that a learner's efficiency in a task improves over time the more the learner performs the task. In this case, the IT intern was able to complete more set-ups in less time as they gained more experience and proficiency over the two-week rotation¹²

NEW QUESTION: 85

A project team has just experienced an unexpected event and implemented a work-around. Which of the following documents should be used to record the event? (Select TWO).

- A. Risk report
- B. Defect log
- C. Issue log
- D. Backlog
- E. Change log
- F. Progress report

Answer: C,E (LEAVE A REPLY)

Explanation

Issue log and change log are documents that should be used to record the event where the project team has just experienced an unexpected event and implemented a work-around. An issue log is a document that tracks and records any issues or problems that arise during a project and how they are resolved. An issue log can help to monitor and control the project performance and quality and prevent any negative impacts on the project objectives and deliverables. A change log is a document that tracks and records any changes or modifications that are made to the project scope, schedule, cost, quality, or resources during a project. A change log can help to document the change request, approval, implementation, and impact of each change and ensure traceability and transparency.

NEW QUESTION: 86

A PM wants to provide a visual representation of how a project is organized into tasks and how the tasks relate to each other. Which of the following can the PM use?

- A. Milestone chart
- B. Gantt chart
- C. PERT chart
- D. WBS

Answer: ([SHOW ANSWER](#))

A gantt chart is a visual representation of a project timeline that shows the tasks, durations, dependencies, and resources of a project in a horizontal bar chart format. A gantt chart can help a project manager to plan, monitor, and control the project progress, scope, and quality. A gantt chart is different from a milestone chart, which only shows the key events or deliverables of a project without the details of the tasks. A gantt chart is also different from a PERT chart, which is a network diagram that shows the logical relationships and sequence of tasks in a project. A gantt chart is also different from a WBS, which is a hierarchical breakdown of the project scope into smaller and manageable components. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 6: Schedule Management¹; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 6: Schedule Management²; What Is a Gantt Chart? ⁷ Examples for Project Management³; 3 types of visual project management: Timelines, calendars, and boards (with examples)⁴

NEW QUESTION: 87

After a migration was completed and a financial system was deployed, users have been unable to issue payment orders. Which of the following should be implemented?

- A. Rollback plan
- B. Release plan
- C. Deployment plan
- D. Contingency plan

Answer: ([SHOW ANSWER](#))

A rollback plan is a part of the project management plan that defines how to revert the system to its previous state or baseline if the change or migration fails or causes unacceptable impacts¹. A rollback plan is different from a contingency plan, which is a plan to deal with a specific risk event that may or may not occur². A release plan and a deployment plan are not relevant to the scenario, as they are used to plan and execute the delivery and installation of the system, not to undo them.

Therefore, the correct answer is A. Rollback plan.

NEW QUESTION: 88

Although a project was successfully released into production a month ago, a project manager continues to receive project-related work. Which of the following is the reason for this issue?

- A. The project manager did not release the resources.

- B. The project is in the verification testing phase.
- C. The project manager did not complete the project closure phase.
- D. The project manager did not remove access.

Answer: C (LEAVE A REPLY)

If a project manager continues to receive project-related work after the project has been released into production, it suggests that the project closure phase was not completed properly. The project closure phase involves several activities, including ensuring that all project deliverables are accepted, documenting the lessons learned, releasing project resources, and formally closing the project. If these activities are not completed, the project can remain 'open' in a sense, leading to continued work and inquiries.

References = The answer is based on standard project management practices and the importance of the project closure phase as described in project management literature. For detailed information, please refer to the CompTIA Project+ Study Guide and other official CompTIA resources. Specific references to the closure phase can be found in the CompTIA Project+ PK0-005 Cert Guide¹ and the CompTIA Project+ Certification Exam Objectives².

NEW QUESTION: 89

A project team needs a tool to store information that is captured throughout the life cycle of a project. The information should be stored in a centralized location that is easily accessible to all stakeholders and will provide search functionality. Which of the following tools should be used?

- A. Secure folder
- B. Real-time, multiauthoring editing software
- C. Digital whiteboard
- D. Wiki knowledge base

Answer: D (LEAVE A REPLY)

A wiki knowledge base is a tool that allows the project team to store, organize, and share information that is captured throughout the life cycle of a project. A wiki knowledge base is stored in a centralized location that is easily accessible to all stakeholders via a web browser. A wiki knowledge base also provides search functionality that enables the users to find the information they need quickly and easily. A wiki knowledge base can help the project team to document the project requirements, scope, schedule, budget, quality, risks, issues, lessons learned, and best practices.

A wiki knowledge base is different from a secure folder, which is a tool that protects the files and folders from unauthorized access or modification. A secure folder may not be easily accessible to all stakeholders, and may not provide search functionality or collaboration features. A wiki knowledge base is also different from a real-time, multiauthoring editing software, which is a tool that allows the project team to create and edit documents simultaneously and synchronously. A real-time, multiauthoring editing software may not be suitable for storing large amounts of information, and may not provide the same level of organization and structure as a wiki knowledge base. A wiki knowledge base is also different from a digital whiteboard, which is a tool that allows the project team to brainstorm, visualize, and communicate ideas. A digital whiteboard

is not designed for storing information, and may not provide the same level of search functionality or security as a wiki knowledge base. Reference = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 3: Project Communications Management¹; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 3: Project Communications Management²; The 15 best collaboration tools for productive teams³

NEW QUESTION: 90

Two stakeholders, who have a history of animosity toward one another, are in disagreement during a project. The project's timeline depends on the stakeholders accomplishing their tasks. Which of the following conflict resolution methods would be best to utilize?

- A. Smoothing
- B. Confronting
- C. Forcing
- D. Compromising

Answer: B (LEAVE A REPLY)

Confronting, also known as problem-solving or collaborating, is a method of conflict resolution that involves addressing the root cause of the conflict and finding a mutually beneficial solution that satisfies both parties. Confronting is the most effective method when the stakes are high and the relationship is important, as it can lead to increased trust, respect, and cooperation.

Confronting requires open communication, active listening, empathy, and creativity from both parties. Confronting is the best method to use in this scenario, as it can help the stakeholders overcome their personal animosity, focus on their common goals, and work together to complete their tasks on time¹². Reference = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 7: Project Stakeholder Management, p. 246; What is Conflict Resolution, and How Does It Work?

NEW QUESTION: 91

A PM received feedback from the project sponsor that the resources involved in the project are unsure of their daily activities. Which of the following is the MOST effective step for the PM to take to ensure clarity within the team?

- A. Create a list of tasks and share it with the team.
- B. Resend the scope of work to the team.
- C. Review the Gantt chart weekly with the team.
- D. Have the project sponsor meet with the team.

Answer: (SHOW ANSWER)

Reviewing the Gantt chart weekly with the team would be the most effective step for the project manager to take to ensure clarity within the team after receiving feedback from the project sponsor that the resources involved in the project are unsure of their daily activities. A Gantt chart is a graphical tool that shows the schedule of a project, including the start and end dates, durations, dependencies, milestones, and progress of each task or activity. Reviewing the Gantt chart weekly with the team can help to clarify their roles and responsibilities, assign tasks and

deadlines, track and report their status and performance, identify and resolve any issues or risks, and keep them aligned and engaged with the project goals.VVVVVVVVVVVVVVV

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NEW QUESTION: 92

Which of the following would most likely take place when a team reviews the backlog and presents the status of each task?

- A. Sprint retrospective
- B. Sprint review
- C. Sprint planning
- D. Daily Scrum

Answer: (SHOW ANSWER)

A Sprint Review involves reviewing the completed backlog items and presenting the work to stakeholders.

This aligns with CompTIA Project+ agile practices, where a Sprint Review focuses on completed tasks and feedback.

NEW QUESTION: 93

Which of the following tools should a project manager use to assess the activities performed, work effort applied, and the productivity of a project?

- A. Project status report
- B. Project evaluation review
- C. Project management software
- D. Requirements traceability matrix

Answer: B (LEAVE A REPLY)

A project evaluation review is a tool that helps a project manager assess the activities performed, work effort applied, and the productivity of a project. It involves collecting and analyzing data on the project's performance, outcomes, and impacts. It also provides feedback and recommendations for improvement and learning. A project evaluation review can be done at different stages of the project life cycle, such as during or after completion. Reference = CompTIA Project+ PK0-005 Certification Study Guide, Chapter 14: Project Evaluation and Assessment; CompTIA Project+ Certification Exam Objectives, Domain 4: Project Closure, Objective 4.1: Conduct project closure activities.

NEW QUESTION: 94

A project sponsor would like to develop a minimum viable product, but the requirements are not well defined.

Which of the following should the project sponsor use?

- A. Rational Unified Process
- B. Waterfall
- C. Agile
- D. DevOps

Answer: C (LEAVE A REPLY)

Agile is a methodology that emphasizes iterative and incremental development, customer collaboration, and

responsiveness to change. Agile is suitable for developing a minimum viable product (MVP), which is a

version of a product with just enough features to be usable by early customers who can then provide feedback

for future product development. Agile allows the project sponsor to deliver an MVP quickly and test it with

real users, and then adapt the product based on the feedback and changing requirements. Agile also reduces the

risk of wasting time and resources on a product that does not meet the customer's needs or expectations¹²³.

References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 2: Project Methodologies, p. 55; What is a Minimum Viable Product (MVP)? | Agile Alliance; Minimum Viable Product

(MVP): What is it & Why it Matters - Atlassian

NEW QUESTION: 95

Which of the following communication methods would be the most appropriate to finalize the handoff of deliverables?

- A. A virtual meeting with all the stakeholders
- B. A face-to-face kickoff meeting with the stakeholders
- C. A closure meeting with the project team and stakeholders
- D. A final report submitted via email to the stakeholders

Answer: (SHOW ANSWER)

A closure meeting involving the project team and stakeholders is the most appropriate method to finalize the handoff of deliverables. This meeting ensures that all parties acknowledge the completion of project objectives and agree on the transition of deliverables.

Per the CompTIA Project+ PK0-005 exam objectives, under Domain 2.5: Explain the importance of activities performed during the closing phase, conducting a closure meeting is essential for formal acceptance and documentation of project completion.

NEW QUESTION: 96

A project manager buys an extended warranty for a set of servers. Which of the following risk management strategies is the manager using?

- A. Transfer
- B. Avoid
- C. Accept
- D. Mitigate

Answer: A (LEAVE A REPLY)

Transfer is a risk management strategy that involves shifting the responsibility or impact of a risk to a third party, such as an insurance company, a vendor, or a contractor¹. By buying an extended warranty for a set of servers, the project manager is transferring the risk of server failure or malfunction to the warranty provider, who will cover the cost of repair or replacement in case of a risk event. This way, the project manager reduces the exposure and liability of the project to the risk, while still retaining some level of accountability and oversight². References = CompTIA Project+ PK0-005 Certification Study Guide, Chapter 8: Planning Projects Part 4, page 245; 4 Risk Management Strategies for Successful Project Execution, Risk transferring section; How to Manage Project Risk: A 5-Step Guide, Risk treatment section.

NEW QUESTION: 97

A developer recommends modifying an existing portion of code that is not part of the scope and is causing low performance on the current solution. Which of the following actions should the project manager most likely take?

- A. Ask a developer to create a change request.
- B. Do nothing because recommendation is scope creep.
- C. Ask a developer to implement the recommendation.
- D. Communicate the change status.

Answer: A (LEAVE A REPLY)

The project manager should ask the developer to create a change request, which is a formal document that describes the proposed change, its benefits, costs, risks, and impacts on the project scope, schedule, budget,

and quality. A change request is the first step in the change control process, which involves evaluating, approving, or rejecting changes to the project baselines. The project manager should not do nothing, because ignoring the recommendation could result in poor performance and customer dissatisfaction. The project manager should not ask the developer to implement the recommendation without following the change control process, because that could cause scope creep, which is the uncontrolled expansion of the project scope without proper authorization or adjustment of the project resources and objectives. The project manager should not communicate the change status before the change request is submitted and approved, because that could create confusion and false expectations among the project stakeholders. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 4: Project Integration Management¹; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 4: Project Integration Management²; What is a Change Request and How to Manage It³

NEW QUESTION: 98

Which of the following is the main reason for documenting artifacts?

- A. To provide a record of the project's progress and achievements for future reference
- B. To show stakeholders that the project is on track and progressing as planned
- C. To help team members be aware of roles and responsibilities
- D. To ensure that the project team understands the importance of the project to the organization

Answer: A (LEAVE A REPLY)

Documenting artifacts is the main reason for creating and maintaining project documents that relate to the management of the project, not the project deliverables. Artifacts are used to define, support, and align the project work to the project requirements and business goals. They also serve as a source of information and evidence for future projects, audits, reviews, and lessons learned¹. Documenting artifacts helps to capture the project's history, performance, outcomes, and best practices, which can be useful for organizational learning and improvement². Reference = CompTIA Project+ PK0-005 Certification Study Guide, Chapter 14: Closing the Project, page 403; Project Artifacts and How to Use Them - Rebel's Guide to Project Management, Introduction and What are project artifacts in project management? sections; Project Management Artifacts: Definition, Types, and Phases, Introduction and What are project artifacts in project management? sections.

NEW QUESTION: 99

Which of the following BEST illustrates how team members with different roles should interact on the team?

- A. SOW
- B. WBS
- C. RACI
- D. PERT

Answer: C (LEAVE A REPLY)

RACI is a tool that best illustrates how team members with different roles should interact on the team. RACI is an acronym that stands for responsible, accountable, consulted, and informed. RACI is a type of responsibility assignment matrix (RAM) that defines and clarifies the roles and responsibilities of each team member for each task or activity in a project. RACI can help to improve communication, collaboration, and accountability among team members and avoid confusion, duplication, or conflicts³

NEW QUESTION: 100

During an agile project, a team member checked the project artifacts in order to anticipate when all the work should have been completed. Which of the following charts was the team member most likely consulting?

- A. Pareto chart
- B. Milestone chart
- C. Burndown chart
- D. Gantt chart

Answer: C (LEAVE A REPLY)

A burndown chart is a visual representation of the remaining work versus the time required to complete it¹. It is commonly used by agile teams to track the progress of each iteration or sprint and to forecast the project completion date². A burndown chart shows the ideal work remaining line and the actual work remaining line, which can help the team identify any deviations or impediments and adjust accordingly¹. A burndown chart is different from a Pareto chart, which shows the frequency of different causes of problems; a milestone chart, which shows the key events and deliverables of a project; and a Gantt chart, which shows the dependencies

and durations of tasks in a project³. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 6: Planning Projects Part 2, page 173; Burndown Chart: What Is It & How to Use One for Agile - ProjectManager, Introduction and Components of a Burndown Chart sections; Burndown Chart: What it is, How to Use it, Example [2023] * Asana, Introduction and What is a burndown chart? sections.

NEW QUESTION: 101

A company that is implementing an updated version of its main product hired a new project manager to lead the project. Prior to the start of the project, the sponsor asked the project manager to prepare a report on the defects found in the previous project to avoid a decrease in production. The report shows that the two main defects are related to cosmetic and physical damage to the product. Which of the following charts would BEST prioritize which defects to address?

- A. Pareto
- B. Run
- C. Control
- D. Histogram

Answer: A (LEAVE A REPLY)

Explanation

The project manager should use a Pareto chart to prioritize which defects to address for the product. A Pareto chart is a type of bar chart that shows the frequency or impact of different causes of problems or defects. It also shows a cumulative line that represents the percentage of the total frequency or impact. A Pareto chart can help to prioritize the causes that have the most significant effect on the quality of the product and apply the 80/20 rule, which states that 80% of the problems are caused by 20% of the causes.

NEW QUESTION: 102

During a quality analysis review, the causes of several issues have been highlighted. Which of the following should the project manager use to identify the MOST important causes?

- A. Ishikawa diagram
- B. Scatter diagram
- C. Pareto chart
- D. Decision tree

Answer: C (LEAVE A REPLY)

Explanation

The Pareto chart should be used to identify the most important causes of issues during a quality analysis review. The Pareto chart is a graphical representation of the frequency and impact of

different causes, helping to identify the most common and impactful causes. References: CompTIA Project+ Study Guide Section 3.3.3

NEW QUESTION: 103

Due to multiple changes, the sign-off for the project scope baseline is delayed. The project sponsor has restricted the budget for this project. Which of the following should the project manager MOST likely do to move forward?

- A. Communicate with the affected stakeholders.
- B. Initiate a formal change request to modify the cost
- C. Adjust the scope to stay within the cost.
- D. Set a new cost using a lightweight estimation method.

Answer: A (LEAVE A REPLY)

The project manager should communicate with the affected stakeholders first after realizing that the sign-off for the project scope baseline is delayed due to multiple changes and that the budget for this project is restricted by the project sponsor. The affected stakeholders are those who have an interest or influence on the project and may be impacted by any changes or delays. Communicating with them can help to explain the situation, assess the impact, seek feedback, and manage expectations.

NEW QUESTION: 104

By developing a project schedule, a PM has already validated the constraints, outlined the duration of the tasks and the phases, and confirmed the proper sequence and flow of the project. Which of the following activities still needs to be performed to complete the schedule?

- A. Allocate resources.
- B. Determine the project budget
- C. Develop a communication plan.
- D. Establish baselines.

Answer: D (LEAVE A REPLY)

The next step after defining tasks, durations, resources, and costs is to establish baselines. A baseline is an approved version of a project plan that serves as a reference point for measuring progress and performance throughout the project lifecycle. A baseline typically includes scope, schedule, cost, quality, and risk parameters. Establishing baselines involves presenting the project plan to key stakeholders and obtaining their formal agreement on the project objectives and deliverables. Baseline approval can help to establish clear expectations, avoid scope creep, and facilitate change control during project execution³⁴

NEW QUESTION: 105

During quality analysis, different team members are identifying multiple constraints. Which of the following

tools should the project manager adopt first to help track and prioritize a resolution?

- A. Issue log
- B. Defect log
- C. Risk register
- D. Change log

Answer: A (LEAVE A REPLY)

An issue log is a tool that records and tracks any issues that arise during the project. It helps the project

manager to identify, prioritize, assign, monitor, and resolve the issues in a timely manner. An issue log can

also include information such as the issue description, impact, status, owner, and resolution date¹. An issue log

is different from a defect log, which records and tracks the defects or errors in the project deliverables. A risk

register is a tool that records and tracks the potential risks that may affect the project objectives.

A change log

is a tool that records and tracks the changes that are made to the project scope, schedule, budget, or quality².

NEW QUESTION: 106

A project manager needs to ensure that the products produced during the project meet the highest quality standards and that team members understand the importance of these standards. Which of the following should the project manager do?

- A. Train the team members.
- B. Assess the resource pool.
- C. Develop a QA plan.
- D. Create RACI matrix.

Answer: C (LEAVE A REPLY)

A QA plan, or quality assurance plan, is a document that specifies the quality standards, practices, resources, specifications, and activities for a product, service, project, or contract. A QA plan helps to ensure that the products produced during the project meet the highest quality standards and that the project objectives and customer requirements are met. A QA plan also helps to communicate the quality expectations and responsibilities to the team members and other stakeholders, and to monitor and control the quality performance throughout the project. Developing a QA plan is one of the key tasks of the project manager, as it is part of the project scope management and project quality management processes¹²³. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 3: Project Scope Management, p. 97; Chapter 5: Project Quality Management, p. 169; 6 Key Steps to Creating A Quality Assurance

Plan - The QA Lead; What is Quality Planning? Quality Control Plans | ASQ; What Is A Quality Assurance Plan? - Sofeast

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NEW QUESTION: 107

Given the following velocity chart:



Which of the following updates on the project status should the Scrum master provide to the senior management team?

- A. The project utilized all of its available reserve.
- B. The project has scope creep.
- C. The project deviated from the critical path.
- D. The project is trending ahead of schedule.

Answer: (SHOW ANSWER)

A velocity chart is a tool used in agile project management to track the progress and performance of a project team over time. It shows the number of features or user stories completed in each iteration or sprint. The planned timeline line represents the expected or ideal velocity, while the

actual effort line shows the actual or achieved velocity. By comparing the two lines, the Scrum master can identify any gaps, trends, or issues in the project delivery.

Based on the image, the most likely update that the Scrum master can provide to the senior management team is D. The project is trending ahead of schedule. This is because the actual effort line is above the planned timeline line for most of the time, indicating that the project team is completing more features than expected in each sprint. This means that the project is ahead of schedule and has a positive velocity variance.

NEW QUESTION: 108

While working with a contractor, the project manager identified a communication conflict. The contractor did not agree that there was an issue. Which of the following should the project manager and contractor review?

- A. Scope of work
- B. Request for proposal
- C. Vendor rules of engagement
- D. Project schedule

Answer: (SHOW ANSWER)

The project manager and contractor should review the vendor rules of engagement, which are the guidelines

and expectations for the communication and interaction between the project team and the contractor. The

vendor rules of engagement can help to prevent or resolve communication conflicts by clarifying the roles and

responsibilities, the frequency and mode of communication, the escalation process, the feedback mechanism,

and the performance evaluation criteria of the contractor. The vendor rules of engagement are usually part of

the contract or the procurement management plan.

The vendor rules of engagement are different from the scope of work, which is the document that describes the

work to be performed, the deliverables to be provided, and the acceptance criteria to be met by the contractor.

The vendor rules of engagement are also different from the request for proposal, which is the document that

solicits proposals from potential contractors by specifying the project requirements, evaluation criteria, and

contract terms. The vendor rules of engagement are also different from the project schedule, which is the tool

that displays the planned start and finish dates, durations, dependencies, and resources of the project activities

and tasks. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 12:

Procurement Management1; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 12:

Procurement Management2; Vendor Rules of Engagement3

NEW QUESTION: 109

An opportunity emerged in the middle of a project life cycle. Which of the following is the BEST action for the project manager to take?

- A. Exploit the risk.
- B. Accept the risk.
- C. Avoid the risk.
- D. Transfer the risk.

Answer: A (LEAVE A REPLY)

The project manager should exploit the risk after an opportunity emerged in the middle of a project life cycle. Exploit is a risk response strategy that aims to increase the probability and/or impact of a positive risk or opportunity. Exploit can involve actions such as allocating more resources, changing the scope or schedule, or adding more features or benefits to the project deliverables. Exploit can help to ensure that the opportunity is realized and that the project gains more value or advantage from it3

NEW QUESTION: 110

During the initiation phase, a stakeholder and the project manager discuss the business reasons and benefits of the project. The stakeholder requests these items be documented for approval. Which of the following should be used to document this information?

- A. Statement of work
- B. Business case
- C. Requirements document
- D. Work breakdown structure

Answer: B (LEAVE A REPLY)

A business case documents the rationale and expected benefits of a project. This document is essential for project approval and aligns with CompTIA Project+ guidance on project initiation and planning.

NEW QUESTION: 111

A project manager identifies stakeholders who will be impacted when a new product is delivered to the company. The project manager notices that more stakeholders will be positively impacted than negatively impacted. Which of the following actions should the project manager take?

- A. List both positively and negatively impacted stakeholders.
- B. Update the communication plan with the new findings.
- C. List the negatively impacted stakeholders only.

D. List the positively impacted stakeholders only.

Answer: (SHOW ANSWER)

When a project manager identifies stakeholders who will be impacted by the delivery of a new product, it is important to update the communication plan to reflect these findings. This ensures that all stakeholders are informed about the project's progress and how it may affect them, fostering transparency and managing expectations.

Reference = The answer is based on standard project management practices and the typical use of communication plans in stakeholder management. For detailed information, please refer to the CompTIA Project+ Study Guide and other official CompTIA resources.

NEW QUESTION: 112

A PM is responsible for implementing a new customer relationship management system and has learned that the sales organization is reluctant to utilize the new system. The organization's reluctance could jeopardize the success of the project. Which of the following steps should be taken to understand the adoption issues and gain organizational acceptance of the initiative? (Select TWO).

- A. Train users on the proper use of the system.
- B. Escalate the issue to the CCB
- C. Hold sessions to understand user challenges.
- D. Track system usage and report user activity.
- E. Log the issue in the project risk register.
- F. Create a memorandum of acceptable use.

Answer: C,D (LEAVE A REPLY)

The project manager should hold sessions to understand user challenges and track system usage and report user activity. These steps will help the project manager to identify the root causes of the adoption issues and monitor the progress of the system utilization. They will also help to communicate with the sales organization and provide feedback and support.

NEW QUESTION: 113

After months of recruiting, a team finally found the right candidate for a very specific coding language assignment. Due to this delay, the team has a tight timeline without any float. A day before the candidate is scheduled to join the team, the project manager realizes the candidate has a non-compete agreement from the previous employer. Which of the following should the project manager do?

- A. Withdraw the offer to the candidate and raise this as a risk.
- B. Ignore a potential lawsuit since this is a critical project.
- C. Use a third-party company for the contract to legally avoid responsibility.
- D. Have a meeting with the project sponsor to discuss the situation.

Answer: D (LEAVE A REPLY)

The project manager should inform the project sponsor about the issue and seek their guidance and support.

The project sponsor is the person who provides the resources and authority for the project, and who can help resolve any conflicts or problems that may arise. The project manager should not withdraw the offer, ignore the lawsuit, or use a third-party company without consulting the project sponsor first, as these actions may have legal, ethical, or financial implications for the project and the organization¹².

NEW QUESTION: 114

An institution wants to implement software solutions to help manage the internal flow for formally responding in writing to citizens' complaints. Which of the following solutions would be BEST?

- A. Enterprise resource planning and end user applications
- B. Electronic document and record management systems
- C. Customer relationship management and databases
- D. Content management and financial systems

Answer: B (LEAVE A REPLY)

Electronic document and record management systems would be the best software solutions to help an institution manage the internal flow for formally responding in writing to citizens' complaints. Electronic document and record management systems are software systems that help organizations create, store, organize, manage, track, and distribute electronic documents and records. Electronic document and record management systems can help to improve efficiency, productivity, collaboration, compliance, and security of document and record management processes and workflows³

NEW QUESTION: 115

Which of the following best explains the importance of artifacts during the discovery/concept preparation phase of a project?

- A. To develop a detailed project plan and timeline
- B. To identify and assess potential vendors for the project
- C. To enable a lessons learned session
- D. To ensure that all stakeholders have a shared understanding of the project's objectives

Answer: D (LEAVE A REPLY)

NEW QUESTION: 116

Which of the following offers administrators more direct control over operating systems?

- A. Infrastructure as a service
- B. Software as a service
- C. Functions as a service
- D. Platform as a service

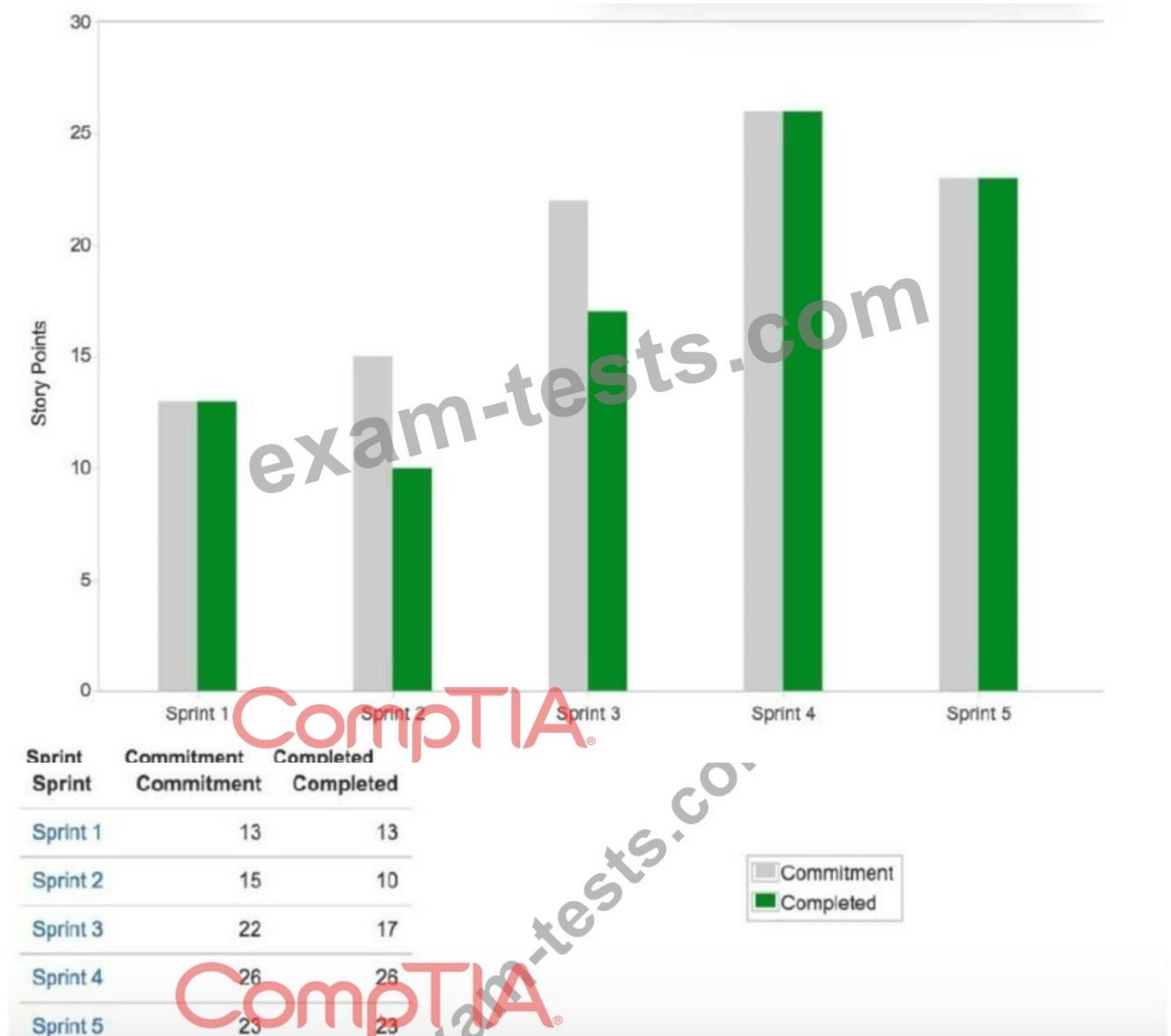
Answer: A (LEAVE A REPLY)

Infrastructure as a service (IaaS) offers administrators more direct control over operating systems than other cloud service models. IaaS is a type of cloud computing service that provides virtualized computing resources such as servers, storage, network, and operating systems over

the internet. IaaS allows users to rent or lease infrastructure resources on demand and pay only for what they use. IaaS gives users more flexibility and control over their infrastructure resources and enables them to configure, manage, and customize their operating systems according to their needs and preferences³

NEW QUESTION: 117

A project manager is monitoring team performance by comparing committed versus completed work. The project manager creates the following:



Which of the following most likely represents the number of items in the backlog?

- A. 23
- B. 5
- C. 10
- D. 15

Answer: ([SHOW ANSWER](#))

The number of items in the backlog can be determined by looking at the "Commitment" column for each sprint in the provided chart. For Sprint 5, there is a commitment of completing 23 items, which is the highest among all sprints. This indicates that there are at least 23 items in the backlog to be worked on. This is consistent with the concept of agile project management, which allows for changes and additions to the project scope based on customer feedback and changing requirements. References = CompTIA Project+ PK0-005 Certification Study Guide, Chapter 14: Agile Project Management, page 321. CompTIA Project+ Cert Guide: Exam PK0-005, Chapter 9: Agile Project Management, page 287

NEW QUESTION: 118

A team is analyzing the backlog in order to decide what to include in the next sprint. Which of the following aspects is the most important for the team to take into consideration?

- A. Time to be fixed
- B. Impact to project
- C. Issue category
- D. Resource availability

Answer: B (LEAVE A REPLY)

When analyzing the backlog to decide what to include in the next sprint, the most important aspect to consider is the impact to the project. This involves assessing which items will provide the most value and contribute significantly towards achieving the project goals. It's crucial to prioritize work that has the highest impact on the project's success.

References = The answer is based on standard agile project management practices, particularly in the context of sprint planning where prioritization is key. For detailed information, please refer to the CompTIA Project+ Study Guide and other official CompTIA resources

NEW QUESTION: 119

A new project has been assigned to a project manager. In order to move forward with the project charter, which of the following should the project manager work with to define the success criteria for the initiative?

- A. Lead architect
- B. Project sponsor
- C. Program manager
- D. Scrum master

Answer: B (LEAVE A REPLY)

The project sponsor typically defines the success criteria and overall goals of the project. This alignment ensures the project meets organizational objectives, as outlined in CompTIA Project+ guidance on roles and responsibilities.

NEW QUESTION: 120

After a migration was completed and a financial system was deployed, users have been unable to issue

payment orders. Which of the following should be implemented?

- A. Rollback plan
- B. Release plan
- C. Deployment plan
- D. Contingency plan

Answer: A (LEAVE A REPLY)

A rollback plan is a part of the project management plan that defines how to revert the system to its previous state or baseline if the change or migration fails or causes unacceptable impacts¹. A rollback plan is different from a contingency plan, which is a plan to deal with a specific risk event that may or may not occur². A release plan and a deployment plan are not relevant to the scenario, as they are used to plan and execute the delivery and installation of the system, not to undo them. Therefore, the correct answer is A. Rollback plan.

NEW QUESTION: 121

Which of the following items must be protected as PII? (Select TWO).

- A. Job title
- B. Home address
- C. Work phone number
- D. Time zone
- E. Date of birth
- F. Blood type

Answer: (SHOW ANSWER)

Home address and date of birth must be protected as personally identifiable information (PII). PII is any information that can be used to identify, contact, or locate an individual person, either alone or in combination with other sources. PII can include information such as name, email address, phone number, social security number, passport number, driver's license number, bank account number, credit card number, biometric data, medical records, etc. PII must be protected from unauthorized access, use, disclosure, modification, or destruction to prevent identity theft, fraud, or other malicious activities that may harm the individual's privacy or security.

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NEW QUESTION: 122

During a stand-up meeting, a team member asks to include a change that an important stakeholder requested in the project board. This request is denied, and the team member has to go back to what was originally planned for the sprint. Which of the following individuals should the stakeholder have asked to request the change instead of the team member?

- A. Architect
- B. Project sponsor
- C. Scrum master
- D. Product owner

Answer: D (LEAVE A REPLY)

The product owner is the person who is responsible for managing the product backlog, which includes adding, removing, or changing items based on stakeholder feedback and business value. The product owner is also the one who can collaborate with the development team and the scrum master to decide if a change can be accommodated in the current sprint or deferred to a future sprint. Therefore, the stakeholder should have asked the product owner to request the change instead of the team member, who is not authorized to make changes to the sprint backlog.

NEW QUESTION: 123

When creating a project schedule, a project manager adds activities with zero duration. Which of the following describes these types of activities?

- A. Critical paths
- B. Resources
- C. Milestones
- D. Work breakdown structures

Answer: C (LEAVE A REPLY)

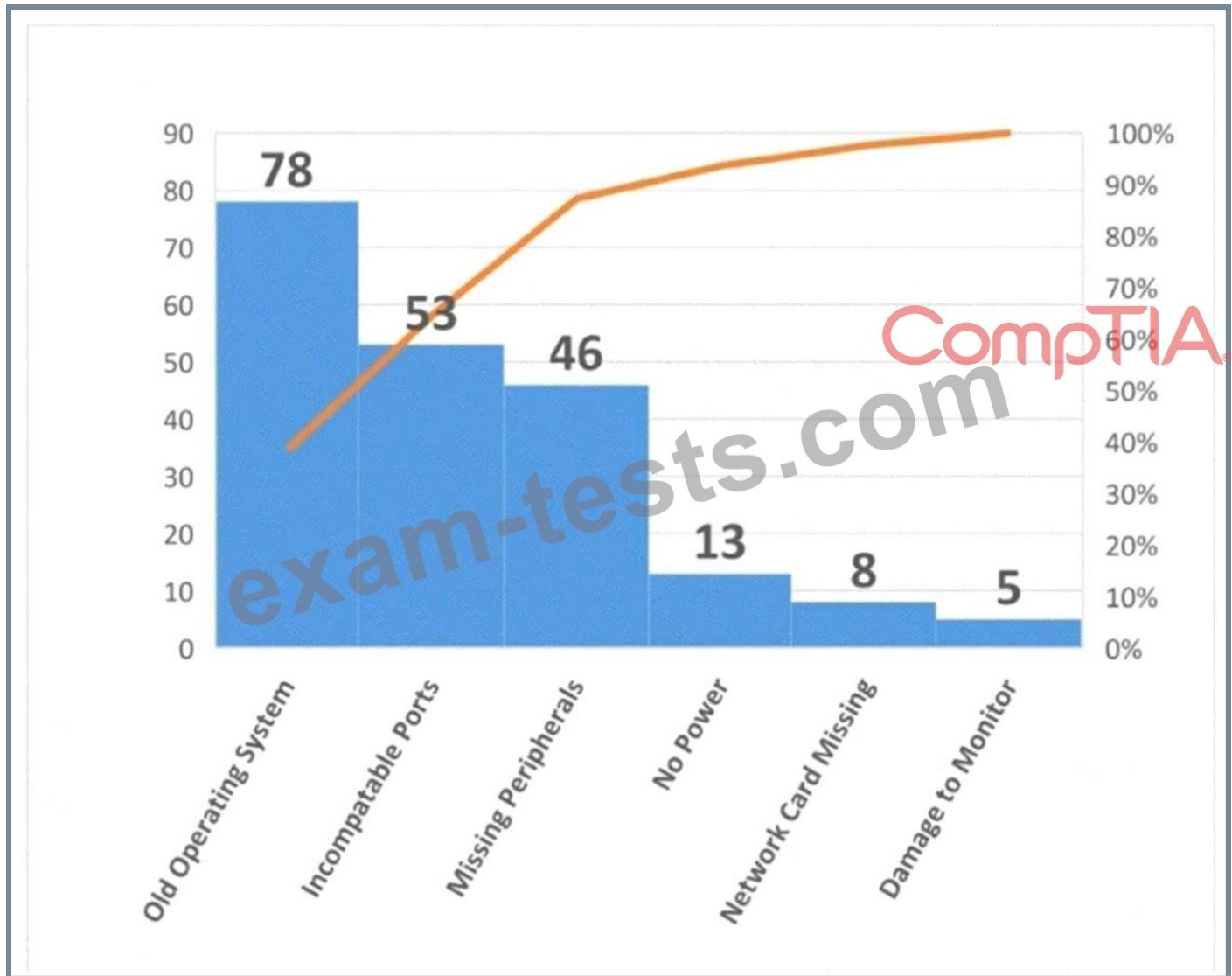
Explanation

Milestones are activities with zero duration that are added to a project schedule by a project manager.

Milestones are significant events or achievements in a project that mark the completion of a phase, deliverable, or task. Milestones can help to track and measure the progress and performance of a project and communicate it to stakeholders.

NEW QUESTION: 124

A project team was instructed to refurbish old desktops. The following provides the details of the issues observed:



Which of the following issues should be addressed FIRST?

- A. Replace missing peripherals because this process can be easy and less costly.
- B. An old operating system issue has the most amount of occurrences.
- C. Damage to the monitor has the highest percentage.
- D. Address each issue as discovered to avoid rework.

Answer: ([SHOW ANSWER](#))

The project manager should address the issue of damage to the monitor first because it has the highest percentage (40%) among the issues observed. This means that it is the most frequent and severe issue that affects the quality and functionality of the refurbished desktops. Addressing this issue first can help to improve customer satisfaction, reduce rework, and avoid waste1

NEW QUESTION: 125

Two team members have a minor disagreement on how a task should be performed. The project manager plans

to meet with the team members to discuss the matter. Which of the following techniques should the project

manager use to emphasize the areas of agreement and downplay the opposing views?

- A. Compromising
- B. Forcing
- C. Smoothing
- D. Collaborating

Answer: C (LEAVE A REPLY)

Smoothing is a conflict resolution technique that involves emphasizing the areas of agreement and minimizing

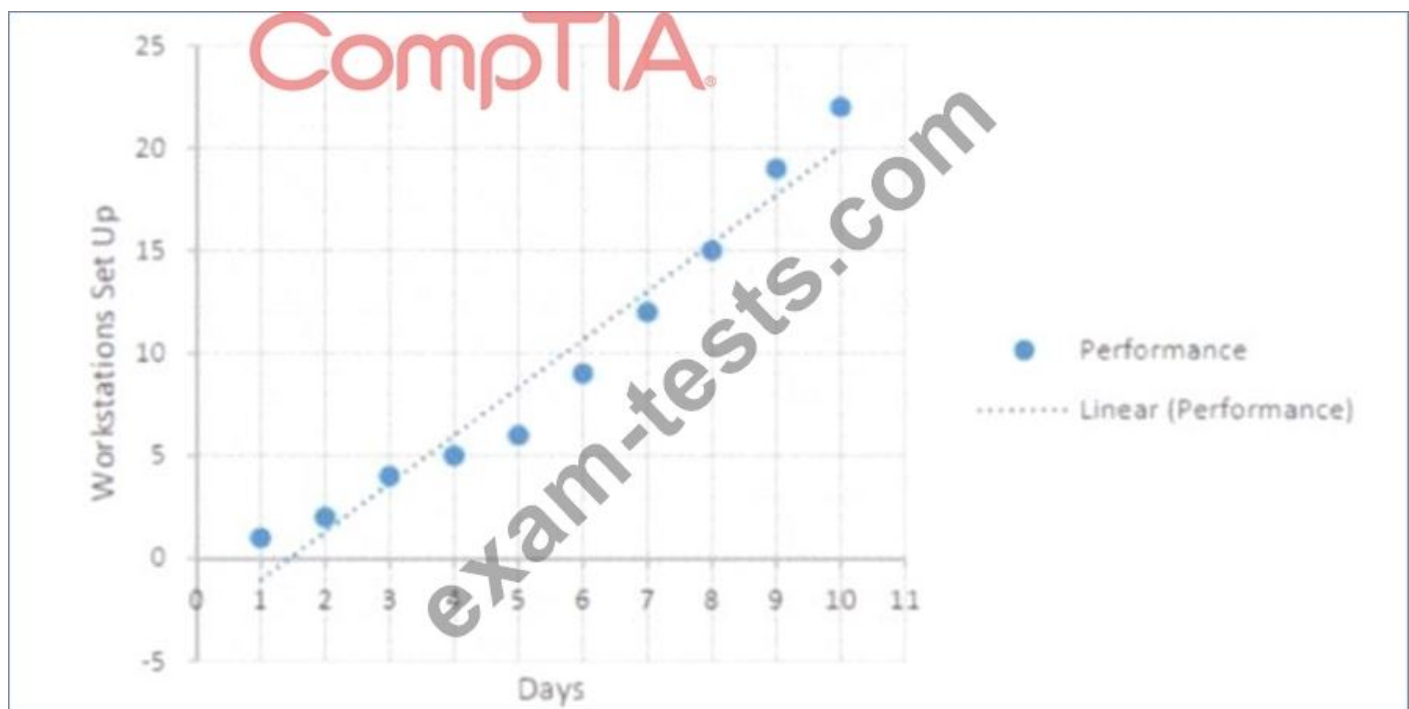
the areas of difference. It is useful when the conflict is minor and the relationship between the parties is more

important than the issue. Smoothing can help maintain harmony and avoid further escalation of the conflict¹.

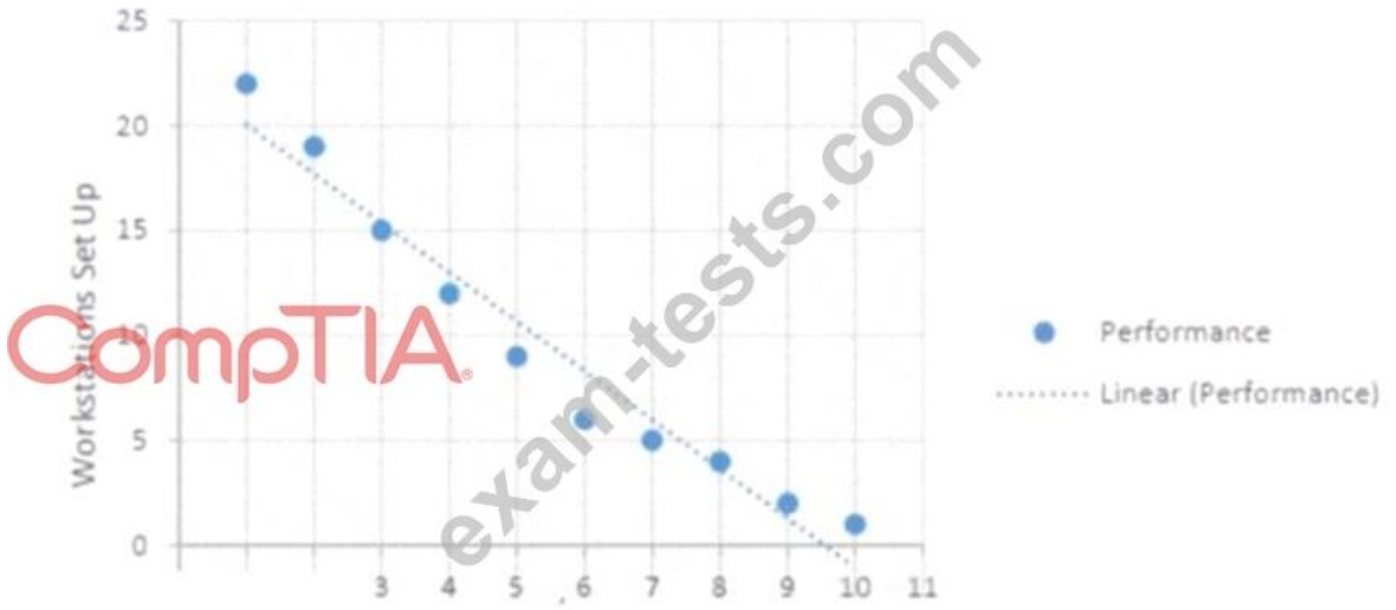
NEW QUESTION: 126

An IT intern was assigned to set up workstations as part of a project. The IT intern was very careful to do the task well and initially referred to notes while performing the task. By the end of the two-week rotation, the IT intern no longer needed the notes and completed more set-ups in less time. Which of the following MOST likely represents the observed relationship in this scenario?

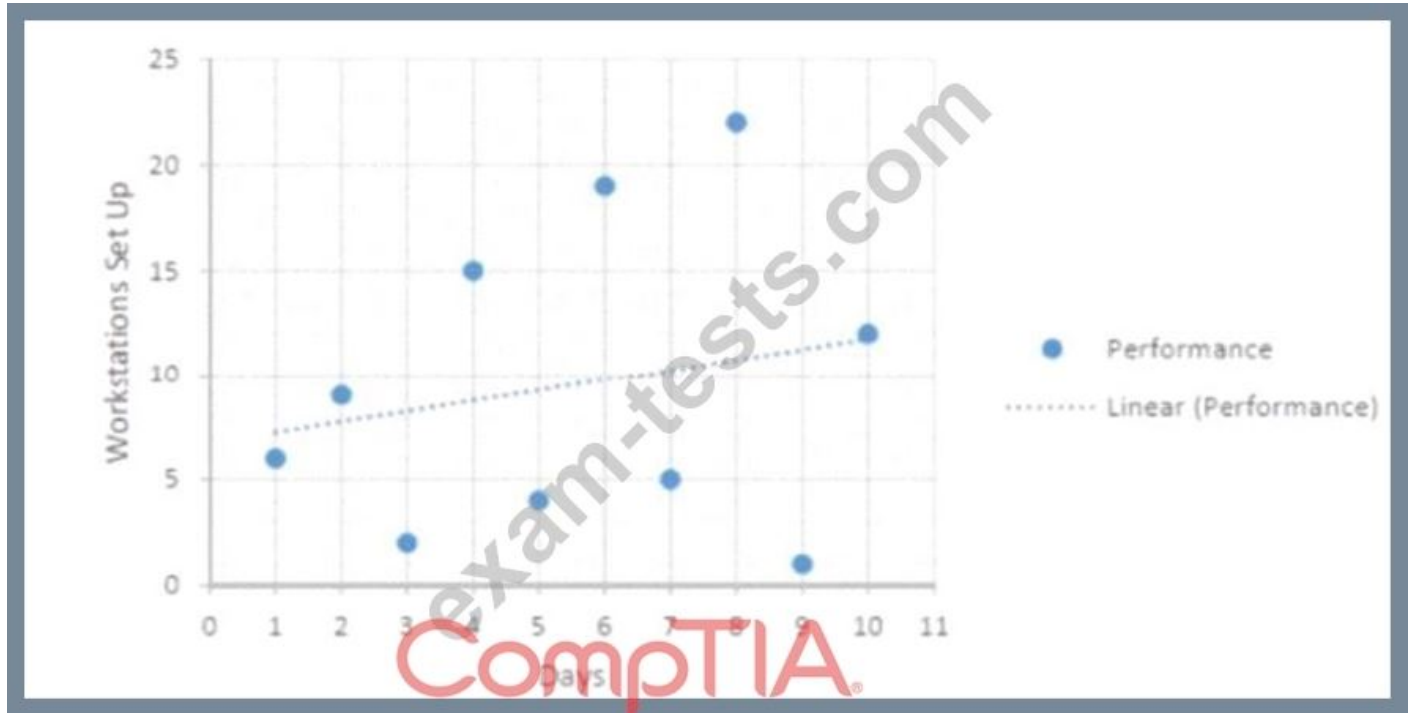
A.



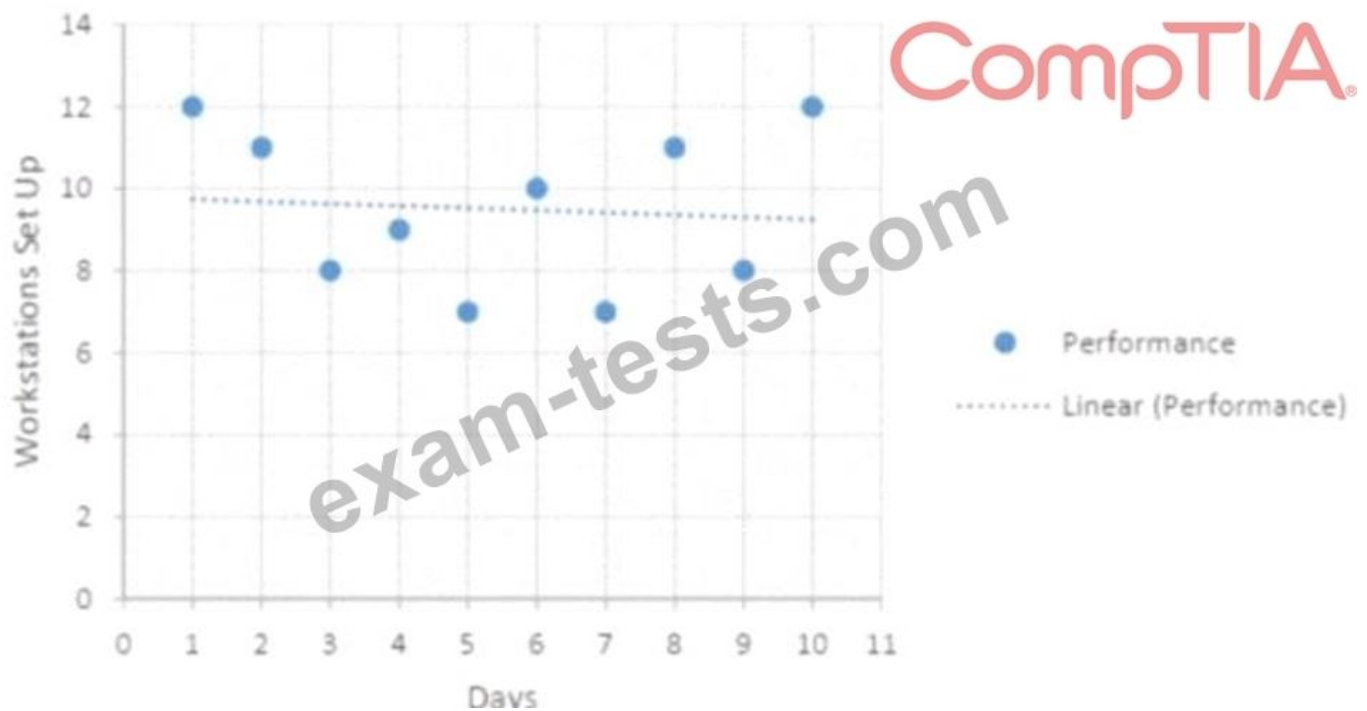
B.



C.



D).



Answer: C (LEAVE A REPLY)

Option C shows a graph that most likely represents the observed relationship in this scenario. The graph shows a learning curve, which is a graphical representation of the relationship between a learner's performance on a task and the number of attempts or time required to complete the task. The learning curve theory proposes that a learner's efficiency in a task improves over time the more the learner performs the task. In this case, the IT intern was able to complete more set-ups in less time as they gained more experience and proficiency over the two-week rotation¹²

NEW QUESTION: 127

A project manager learns that a handful of resources from the project were pulled off the project to work on a higher priority project. The project manager had previously captured this information based on indicators of this potential change. Which of the following is the sequence of these events?

- A. Issue, issue
- B. Risk, risk
- C. Risk, issue
- D. Issue, risk

Answer: C (LEAVE A REPLY)

NEW QUESTION: 128

Which of the following best describes the role of a PM for a CRM system?

- A. To track sales
- B. To store customer information
- C. To implement new features
- D. To pay vendors

Answer: C (LEAVE A REPLY)

The role of a Project Manager (PM) for a Customer Relationship Management (CRM) system is to implement new features that enhance the system's capabilities and align with business objectives.

In the CompTIA Project+ PK0-005 exam objectives, under Domain 1.1: Compare and contrast different project management roles and responsibilities, the PM is responsible for overseeing the development and implementation of system enhancements.

NEW QUESTION: 129

A project coordinator has started a new project and is reviewing the following characteristics provided by the customer:

- * Two developers
- * High uncertainty about existing systems
- * Risk of frequent requirement changes
- * Tight deadlines

Which of the following project methodologies would be best to use in this situation?

- A. PRINCE2
- B. Scrum
- C. SAFe
- D. XP

Answer: B (LEAVE A REPLY)

This answer is based on the best practice of choosing a project management methodology that suits the project characteristics and environment¹². Scrum is an agile framework that is designed to handle complex and uncertain projects with frequent changes and tight deadlines³⁴. Scrum involves a small, cross-functional team that works in short iterations called sprints, delivering incremental and potentially shippable products at the end of each sprint⁵. Scrum also allows for continuous feedback and improvement through daily stand-up meetings, sprint reviews, and retrospectives⁶. Scrum is suitable for this project because it can accommodate the high uncertainty, the risk of requirement changes, and the tight deadlines, while also enabling the two developers to collaborate effectively and deliver value to the customer. References = CompTIA Project+ Certification Study Guide⁷, CompTIA Project+ Certification Exam Objectives⁸, Project Management Methodologies Comparison (11 PM Methods)⁶, Project Management Methodologies: 12 Best Frameworks [2023]⁷, What is Scrum?⁵, Scrum Methodology: The Ultimate Guide⁶

NEW QUESTION: 130

How does data discovery assist with data classification'?

- A. It shows where specific data is stored
- B. It automatically classifies data by keywords
- C. It helps to identify the data owner
- D. It provides assurance of data integrity

Answer: A (LEAVE A REPLY)

Data discovery is the process of finding and analyzing data across an organization's data sources, such as databases, files, cloud services, and applications¹². Data discovery can assist with data classification, which is the process of assigning labels and categories to data based on its sensitivity, value, and risk³⁴. By showing where specific data is stored, data discovery can help to:

Identify the location and scope of sensitive data, such as personal, financial, or health information, that may require special protection or compliance measures⁵⁶.

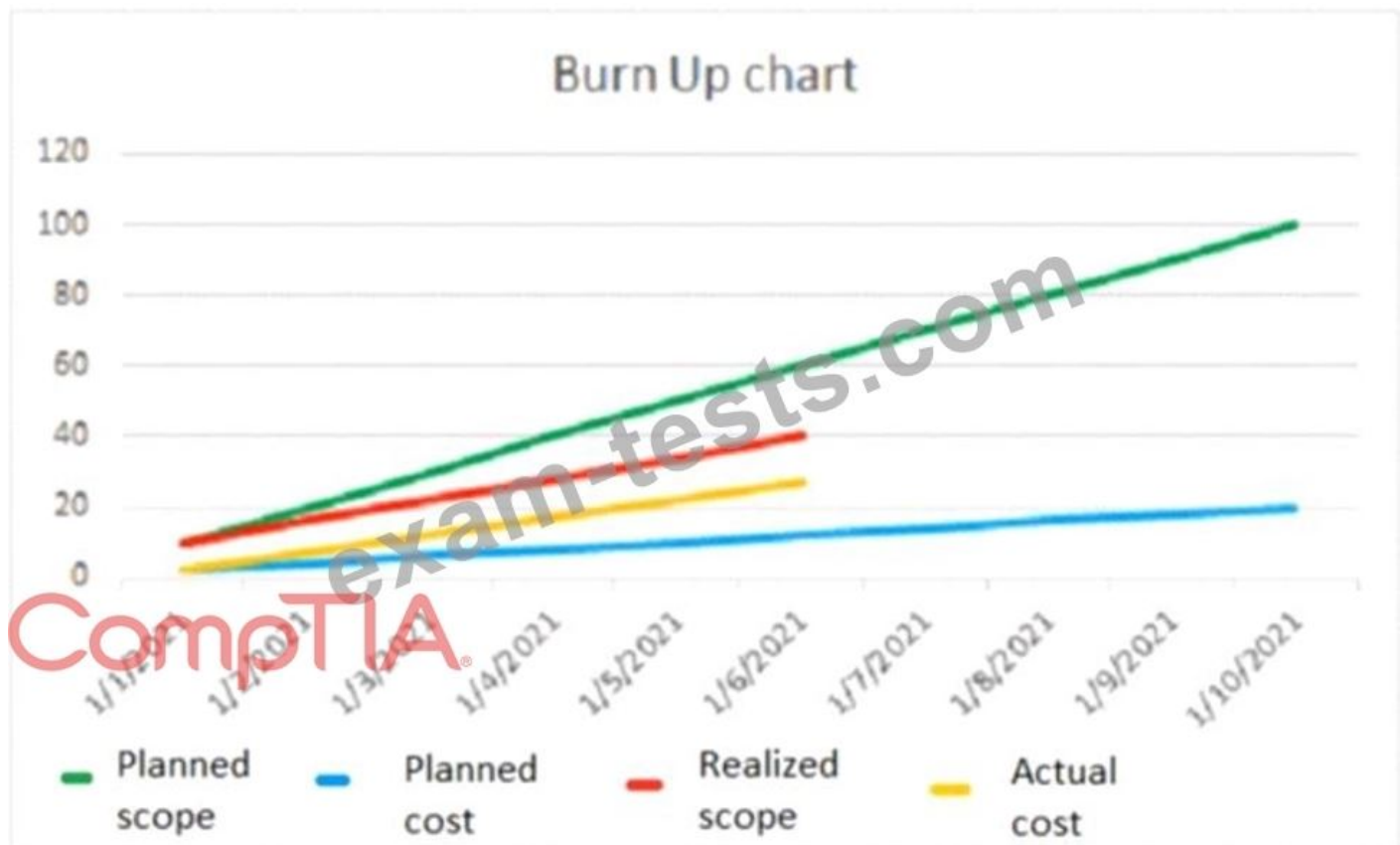
Evaluate the data quality, accuracy, and relevance for different purposes and users⁷⁸.

Optimize the data storage, access, and governance policies and practices⁹¹⁰.

References = CompTIA Project+ Certification Study Guide, CompTIA Project+ Certification Exam Objectives, What is Data Discovery and Classification?¹, Data Discovery and Classification: Working Hand in Hand², Why Data Discovery and Classification are Important³, Data Discovery & Classification⁴, Data Discovery and Classification: The First Step to Data Security⁵, Data Discovery and Classification: A Key Component of Data Protection⁶, Data Discovery and Classification: The Foundation of Data Quality⁷, Data Discovery and Classification: The Key to Data Governance⁸, Data Discovery and Classification: The Essential Step to Data Optimization⁹, Data Discovery and Classification: The Best Practice for Data Management¹⁰

NEW QUESTION: 131

A project sponsor asked the PM to provide a summary of the current financial status. The PM uses the following burn up chart for the analysis:



Based on the chart, which of the following is the current status of the project?

A. Behind schedule and over budget

- B. Behind schedule and under budget
- C. Ahead of schedule and over budget
- D. Ahead of schedule and under budget

Answer: ([SHOW ANSWER](#))

The project manager can use the burn up chart to analyze the current status of the project based on its scope (value delivered), budget (cost), and schedule (time). A burn up chart is a graphical tool that shows how much work has been completed (burned up) versus how much work remains (scope) over time. It also shows how much budget has been spent (burned up) versus how much budget remains (budget) over time. A burn up chart can help to monitor and control the project progress and performance and identify any variances or deviations from the plan. The chart given shows that both scope and budget lines are above their respective target lines at any given time point. This means that less work has been completed than planned (scope variance) and more money has been spent than planned (budget variance) at any given time point. Therefore, the project is behind schedule and over budget.

NEW QUESTION: 132

Which of the following aspects are true of agile as compared to waterfall? (Select two).

- A. Agile works through larger integrated teams.
- B. Agile promotes project manager ownership over deliverables.
- C. Agile reinforces the importance of comprehensive documentation.
- D. Agile has more customer involvement throughout development.
- E. Agile is more flexible to allow for changes in scope.
- F. Agile is comprised of well-defined phases.

Answer: ([SHOW ANSWER](#))

Agile is a project management methodology that emphasizes customer collaboration, feedback, and adaptation throughout the project life cycle. Agile teams work in short iterations, called sprints, and deliver working increments of the product or service to the customer for review and approval. Agile teams can also respond to changing requirements and priorities by adjusting the scope, schedule, or quality of the project¹². Waterfall, on the other hand, is a project management methodology that follows a linear and sequential process, where each phase of the project must be completed before moving on to the next one. Waterfall teams work with a fixed scope, schedule, and quality, and deliver the final product or service to the customer at the end of the project. Waterfall teams have less customer involvement and flexibility during the project development³⁴.

NEW QUESTION: 133

A project team is working on a document to precisely describe the success criteria that should be fulfilled by a product. Which of the following documents is the team preparing?

- A. Project scope
- B. Quality plan
- C. Contract obligations
- D. Work breakdown structure

Answer: A ([LEAVE A REPLY](#))

The project scope is the document that defines and describes the project objectives, deliverables, requirements, boundaries, assumptions, and constraints. It also includes the success criteria that should be fulfilled by the product or service to meet the stakeholder expectations and the business case. The success criteria are the measurable standards that indicate whether the project has achieved its intended results. The other options are not correct because:

A quality plan is the document that defines and describes the quality standards, policies, procedures, tools, and techniques that will be applied to the project to ensure that the deliverables meet the requirements and the success criteria.

Contract obligations are the terms and conditions that bind the parties involved in a contractual agreement, such as the project manager, the customer, the sponsor, and the vendor. Contract obligations specify the roles, responsibilities, deliverables, payments, and penalties of each party.

A work breakdown structure (WBS) is a graphical representation of the project scope that breaks down the deliverables into smaller and manageable components. A WBS shows the hierarchy and relationship of the project elements, but does not include the success criteria. References = CompTIA Project+ Study Guide:

Exam PK0-005, 3rd Edition, Chapter 6: Planning Projects, Part 2 (Scope, Quality, and Risk), pages 175-

179; CompTIA Project+ Certification Exam Objectives, Domain 2: Project Planning, Objective 2.1: Given a scenario, create a project charter and project management plan.

NEW QUESTION: 134

A project team participates in a brainstorming session to define the guidance, direction, and approach for monitoring established procedures for developed products. Which of the following plans is the team creating?

- A. Project transition
- B. Project management
- C. Project communications
- D. Project quality assurance

Answer: ([SHOW ANSWER](#))

Project quality assurance is the process of ensuring that the project meets the quality standards and

requirements defined by the stakeholders and the organization. It involves planning, implementing, and monitoring quality activities throughout the project life cycle. Project quality assurance is different from project quality control, which is the process of inspecting and testing the project deliverables and outputs to identify and correct defects. Project quality assurance is also different from project transition, which is the process of transferring the project deliverables and outputs to the end users or customers. Project management is the application of knowledge, skills, tools, and techniques to project activities to meet the project objectives. Project communications is the process of planning, creating, distributing, and managing information among the project stakeholders. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 8: Quality Management¹; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 8: Quality Management²

NEW QUESTION: 135

A team is analyzing the backlog in order to decide what to include in the next sprint. Which of the following aspects is the most important for the team to take into consideration?

- A. Time to be fixed
- B. Impact to project
- C. Issue category
- D. Resource availability

Answer: B (LEAVE A REPLY)

When analyzing the backlog to decide what to include in the next sprint, the most important aspect to consider is the impact to the project. This involves assessing which items will provide the most value and contribute significantly towards achieving the project goals. It's crucial to prioritize work that has the highest impact on the project's success.

References = The answer is based on standard agile project management practices, particularly in the context of sprint planning where prioritization is key. For detailed information, please refer to the CompTIA Project+ Study Guide and other official CompTIA resources

NEW QUESTION: 136

Which of the following best describes why a project manager would decide to sign a fixed-price contract with a vendor?

- A. The scope of the project deliverable is clearly defined.
- B. There is a non-disclosure agreement in place.
- C. There are multiple requirements for the product.
- D. The PM wants to simplify the logistics of the required product.

Answer: A (LEAVE A REPLY)

A Fixed-Price Contract is most suitable when the project scope, requirements, and deliverables are clearly and thoroughly defined. This contract type sets a predetermined price for the work, regardless of the actual costs incurred, transferring the risk of cost overruns to the vendor. It is advantageous when the project details are well-understood and unlikely to change.

Per the CompTIA Project+ PK0-005 exam objectives, under Domain 1.11: Explain important project procurement and vendor selection concepts, understanding when to use fixed-price contracts is essential, particularly when the project scope is well-defined.

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NEW QUESTION: 137

Which of the following PRINCE2 processes includes creating the project plan?

- A. Starting up a project
- B. Initiating a project
- C. Managing product delivery
- D. Directing a project

Answer: B (LEAVE A REPLY)

According to PRINCE2, a project management methodology, the process of initiating a project includes creating the project plan, which is a high-level plan that covers the whole project scope, schedule, budget, quality, and risks. The project plan is based on the project brief, the business case, and the product descriptions. The project plan is used to obtain the authorization from the project board to initiate and execute the project. The project plan is also refined and updated throughout the project life cycle as more information becomes available.

The other processes are not directly involved in creating the project plan. Starting up a project is a pre-project process that ensures the project is viable and worthwhile, and produces the project

brief and the initiation stage plan. Managing product delivery is a process that coordinates the delivery of products from the team managers to the project manager, and ensures that the work conforms to the quality criteria and the project plan. Directing a project is a process that enables the project board to oversee and control the project, and make key decisions and approvals. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 5: Project Scope Management¹; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 5: Project Scope Management²; PRINCE2 Processes - 7 Processes Of PRINCE2 Explained³; Initiating a Project Process - This process is the procedure which defines the product quality, Project Product, project timeline, costs, the commitment of resources, risk analysis, and assembles the Project Initiation Documentation (PID)⁴

NEW QUESTION: 138

A project is about to start; however, the client is uncertain about the desired details for the final product.

Which of the following methodologies should the project manager use?

- A. SDLC
- B. PRINCE2
- C. Waterfall
- D. Agile

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 139

Because the project team lacks hands-on experience, the project manager has decided to involve a third-party vendor to complete the development of a product. Which of the following documents should the project manager expedite first?

- A. RFI
- B. RFP
- C. RFQ
- D. RFB

Answer: ([SHOW ANSWER](#))

When a project team lacks hands-on experience and decides to involve a third-party vendor for product development, the first document to expedite is a Request for Proposal (RFP). An RFP outlines the project requirements and asks potential vendors to submit proposals detailing how they would meet those requirements and at what cost. This allows the project manager to evaluate the capabilities and offerings of different vendors before making a decision.

Reference = CompTIA Project+ Certification Study Guide (PK0-005)

NEW QUESTION: 140

A project implementation partner and the project manager disagree about completed requirements. The project manager shows the project requirements as 70% complete. The

implementation partner validates that all requirements were completed. Which of the following would clarify what the project implementation partner was contractually expected to complete?

- A. SOW
- B. RFI
- C. RFQ
- D. WBS

Answer: A (LEAVE A REPLY)

The statement of work (SOW) would clarify what the project implementation partner was contractually expected to complete after disagreeing with the project manager about completed requirements. A SOW is a document that defines the scope, deliverables, schedule, and terms and conditions of a project or contract. A SOW typically includes information such as purpose, scope of work, location of work, period of performance, deliverables schedule, applicable standards, acceptance criteria, special requirements, and payment schedule.

A SOW can help to establish a common understanding and agreement between the client and the service provider on what needs to be done and how it will be done.

NEW QUESTION: 141

A project manager has been scheduling and facilitating project meetings, scribing the minutes, distributing the minutes, and sending agendas prior to upcoming meetings. However, the project manager is frustrated because action items are not being completed. Which of the following should the project manager do to alleviate these concerns?

- A. Use a software tool during the meeting that can create a transcript of what is discussed.
- B. Have a standing agenda that is vague enough so that it can be used again.
- C. Delegate the roles and responsibilities to improve meeting management.
- D. Reprimand project team members for not completing assigned action items.

Answer: (SHOW ANSWER)

According to 6 Techniques for Running Project Management Meetings, one of the best practices for effective project meetings is to assign meeting roles to stay focused. By delegating the roles and responsibilities of facilitator, timekeeper, scribe, and presenter, the project manager can ensure that the meeting agenda is followed, the action items are recorded, and the outcomes are communicated. This can also increase the engagement and accountability of the project team members, and reduce the frustration of the project manager.

NEW QUESTION: 142

In the initiation phase, a PM is reviewing the objectives, the high-level requirements, the success criteria, and the budget resources. Which of the following action items will benefit from this analysis?

- A. Developing a RACI
- B. Identifying and assessing stakeholders
- C. Assigning project resources
- D. Establishing communication channels

Answer: B (LEAVE A REPLY)

Identifying and assessing stakeholders is an action item that will benefit from the analysis of the objectives, the high-level requirements, the success criteria, and the budget resources in the initiation phase. By reviewing these elements, the PM can determine who are the key individuals or groups that have an interest or influence in the project, what are their expectations and needs, and how to engage them effectively throughout the project life cycle¹².

NEW QUESTION: 143

As a part of a project, structured cabling activities have been outsourced to another company. The agreement is that work will take six weeks to complete and will be performed at different locations. Which of the following should the project manager do? (Select two).

- A. Purchase the materials.
- B. Assign the resources.
- C. Accept delays in the work.
- D. Approve the deliverables.
- E. Monitor the performance.
- F. Negotiate with the vendors.

Answer: D,E (LEAVE A REPLY)

The project manager should approve the deliverables and monitor the performance of the outsourced structured cabling activities. These are the responsibilities of the project manager when dealing with external vendors or contractors, as they ensure that the quality standards, scope, schedule, and budget are met according to the contract terms and the project plan. The project manager should also communicate regularly with the vendor and provide feedback and guidance as needed. The other options are not correct because:

Purchasing the materials is not the responsibility of the project manager, but the vendor who is performing the structured cabling activities. The project manager should only verify that the materials are suitable and available for the project.

Assigning the resources is not the responsibility of the project manager, but the vendor who is performing the structured cabling activities. The project manager should only ensure that the vendor has the adequate and qualified resources to complete the work.

Accepting delays in the work is not a good practice for the project manager, as it can negatively affect the project schedule, scope, and quality. The project manager should proactively identify and manage the risks and issues that may cause delays, and implement contingency plans or corrective actions if necessary.

Negotiating with the vendors is not a task that the project manager should do during the execution of the structured cabling activities, as it should have been done during the planning and procurement phases of the project. The project manager should only adhere to the contract terms and conditions that have been agreed upon with the vendor, and only renegotiate if there are significant changes or disputes that require it. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 8: Planning Projects, Part 4 (Procurement and

Communication), pages 243-260; CompTIA Project+ Certification Exam Objectives, Domain 2: Project Planning, Objective 2.5: Given a scenario, plan procurement for a project; Domain 3: Project Execution, Objective 3.2: Given a scenario, execute and monitor project tasks using traditional methodologies.

NEW QUESTION: 144

An opportunity emerged in the middle of a project life cycle. Which of the following is the BEST action for the project manager to take?

- A. Exploit the risk.
- B. Accept the risk.
- C. Avoid the risk.
- D. Transfer the risk.

Answer: A (LEAVE A REPLY)

Explanation

The project manager should exploit the risk after an opportunity emerged in the middle of a project life cycle.

Exploit is a risk response strategy that aims to increase the probability and/or impact of a positive risk or opportunity. Exploit can involve actions such as allocating more resources, changing the scope or schedule, or adding more features or benefits to the project deliverables. Exploit can help to ensure that the opportunity is realized and that the project gains more value or advantage from it3

NEW QUESTION: 145

Two developers are discussing the design solution for a particular feature. The meeting is taking longer than expected, and the parties have been unable to reach an agreement. The project manager decides to take a break and continue the meeting on another day. Which of the following techniques is the project manager using?

- A. Avoiding
- B. Smoothing
- C. Forcing
- D. Compromising

Answer: A (LEAVE A REPLY)

Avoiding is a conflict resolution technique that involves postponing or withdrawing from a conflict situation. The project manager is using this technique by taking a break and continuing the meeting on another day, hoping that the conflict will resolve itself or become less important over time. This technique may be appropriate when the conflict is trivial, the potential damage is greater than the benefits, or more information is needed before making a decision. Reference = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 10: Executing and Closing Projects, page 287; [CompTIA Project+ Certification Exam Objectives], Domain 3: Project Execution, Objective 3.2: Given a scenario, apply appropriate conflict resolution techniques.

NEW QUESTION: 146

Which of the following activities are performed during the closing phase? (Select three).

- A. Requesting project charter sign-off
- B. Recognizing project team efforts and rewarding team members
- C. Working with the financial team to obtain return of investment
- D. Revoking resource credentials from the system
- E. Updating the risk register with new findings
- F. Informing the functional manager about the release of resources
- G. Monitoring project team performance

Answer: B,D,F (LEAVE A REPLY)

The closing phase of a project involves finalizing all project activities, delivering the project deliverables, releasing the project resources, and closing out the project accounts. Some of the activities that are performed during this phase are¹²:

*Recognizing project team efforts and rewarding team members. This is an important activity to acknowledge the contributions of the project team, celebrate the project success, and motivate the team members for future projects. Recognition and rewards can be given in various forms, such as certificates, bonuses, gifts, or feedback.

*Revoking resource credentials from the system. This is a security measure to ensure that the project resources, such as staff, contractors, vendors, or consultants, do not have access to the project systems, data, or assets after the project is completed. Revoking credentials can prevent unauthorized access, data breaches, or misuse of project resources.

*Informing the functional manager about the release of resources. This is a communication activity to notify the functional manager, who is responsible for the allocation and management of resources, that the project resources are no longer needed and can be reassigned to other projects or tasks. Informing the functional manager can help to optimize the resource utilization, avoid resource conflicts, and plan for future resource needs.

References = CompTIA Project+ PK0-005 Certification

NEW QUESTION: 147

A project manager reports that the implementation of a new system is on track to be completed under budget

and ahead of the schedule. A stakeholder then asks the manager to add mobile device functionality. Which of

the following should the project manager do in response to the request?

- A. Decline because it is not included in the project scope.
- B. Assess the impact of the request and create a change request
- C. Create new functional and non-functional requirements for mobile devices.
- D. Revise the baseline of the project plan by adding the new requirements.

Answer: (SHOW ANSWER)

Assess the impact of the request and create a change request. The project manager should assess the impact of

the request and create a change request in response to the stakeholder asking to add mobile device functionality to a project that is on track to be completed under budget and ahead of schedule. A change request is a document that formally proposes and records a modification or addition to some aspect of a project, such as scope, schedule, cost, quality, or resources. A change request can help to communicate and justify the need and rationale for the change and its implications on the project objectives and deliverables. A change request also helps to initiate the change control process, which involves reviewing, approving, implementing, and monitoring the change¹²

NEW QUESTION: 148

A project manager provided the team with a summary Gantt chart for the project. The team, however, has expressed interest in seeing the sequencing between all of the tasks. Which of the following should the project manager provide?

- A. Project network diagram
- B. Fishbone diagram
- C. Burndown chart
- D. Milestone chart

Answer: A (LEAVE A REPLY)

A Project Network Diagram is a visual representation that displays the sequence of project activities and the dependencies between them. Unlike a Gantt chart, which primarily shows the schedule and durations, a network diagram emphasizes the logical flow and relationships among tasks, making it ideal for understanding task sequencing. Plaky According to the CompTIA Project + PK0-005 exam objectives, under Domain 3.1: Given a scenario, use the appropriate tools throughout the project life cycle, the project network diagram is identified as a key tool for illustrating task sequencing and dependencies.

NEW QUESTION: 149

Which of the following metrics BEST measures the alignment of the information security program to operational objectives?

- A. Percentage of controls with identified business owners
- B. Percentage of risk investments with defined business cases
- C. Ratio of control cost to operational budget
- D. Senior management satisfaction scores related to the security program

Answer: (SHOW ANSWER)

The percentage of risk investments with defined business cases is a metric that measures how well the information security program aligns with the operational objectives of the organization. It indicates how many of the security-related investments are justified by a clear analysis of the expected benefits, costs, and risks, and how they support the business goals and priorities. This metric can help the organization optimize its security spending, demonstrate the value of security to the stakeholders, and align the security strategy with the business strategy¹. References = Performance Measurement Guide for Information Security, Section 3.2.3, page 16; Key Performance Indicators for Security Governance, Part 1, Section 3, page 3.

NEW QUESTION: 150

A project manager needs to ensure that the products produced during the project meet the highest quality standards and that team members understand the importance of these standards. Which of the following should the project manager do?

- A. Train the team members.
- B. Assess the resource pool.
- C. Develop a QA plan.
- D. Create RACI matrix.

Answer: C (LEAVE A REPLY)

A QA plan, or quality assurance plan, is a document that specifies the quality standards, practices, resources, specifications, and activities for a product, service, project, or contract. A QA plan helps to ensure that the products produced during the project meet the highest quality standards and that the project objectives and customer requirements are met. A QA plan also helps to communicate the quality expectations and responsibilities to the team members and other stakeholders, and to monitor and control the quality performance throughout the project. Developing a QA plan is one of the key tasks of the project manager, as it is part of the project scope management and project quality management processes¹²³.

References =

CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 3: Project Scope Management, p. 97;

Chapter 5: Project Quality Management, p. 169; 6 Key Steps to Creating A Quality Assurance Plan - The QA

Lead; What is Quality Planning? Quality Control Plans | ASQ; What Is A Quality Assurance Plan? - Sofeast

NEW QUESTION: 151

A company is implementing a new radar system from July to September. The project manager knows these months are the peak hurricane season for this region. Which of the following should the project manager develop to mitigate the risk to the project?

- A. Recovery plan
- B. Contingency plan
- C. Rollback plan
- D. Data plan

Answer: B (LEAVE A REPLY)

A contingency plan is a risk mitigation strategy that involves preparing alternative courses of action in case the original plan fails or encounters unexpected problems. A contingency plan can help reduce the impact of negative risks and ensure the project continuity and success. In this case, the project manager should develop a contingency plan to mitigate the risk of hurricanes affecting the implementation of the new radar system.

For example, the contingency plan could include backup resources, alternative locations, emergency procedures, and communication channels in case of a hurricane. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 7: Risk Management¹; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 7: Risk Management

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NEW QUESTION: 152

During the project initiation phase, a project team has been identified. Which of the following is the NEXT step for the project manager?

- A. Update the project charter.
- B. Create a project schedule
- C. Validate the business case.
- D. Determine budget constraints.

Answer: A (LEAVE A REPLY)

Update the project charter. Updating the project charter would be the next step for the project manager after identifying the project team during the project initiation phase. A project charter is a document that formally authorizes a project and defines its purpose, scope, objectives, deliverables, milestones, roles and responsibilities, assumptions, constraints, risks, budget, and timeline. A project charter can help to align the expectations and interests of all stakeholders involved in a project and provide direction and guidance for planning and executing the project.

NEW QUESTION: 153

Project A is running behind schedule. The team realizes that Project B is working on an API that was planned to be developed by Project A. The project manager from Project A decides to use the API from Project B.

Which of the following risk management strategies describes this example?

- A. Exploit
- B. Share
- C. Transfer
- D. Accept

Answer: B (LEAVE A REPLY)

Sharing a resource like an API between projects to leverage each project's strengths and reduce duplicated efforts is a risk-sharing strategy. CompTIA Project+ outlines risk-sharing as a way to capitalize on opportunities or mitigate project constraints.

NEW QUESTION: 154

Which of the following tools is best to use when conducting project meetings across time zones?

- A. Text
- B. Calendaring tools
- C. Videoconference
- D. Email

Answer: C (LEAVE A REPLY)

Videoconference is the best tool to use when conducting project meetings across time zones, as it allows real-time communication, visual cues, screen sharing, and collaboration among the participants. Videoconference can also help build rapport and trust among the team members, and reduce the risk of misunderstandings or miscommunication. Videoconference tools such as Zoom, Skype, or Google Meet can also accommodate different time zones by showing the local time of each participant and allowing them to schedule meetings in advance¹².

NEW QUESTION: 155

During the planning phase, a team agreed on the tasks, durations, predecessors, and resources needed to complete a project. Which of the following should be developed to formalize this agreement?

- A. WBS
- B. Baseline
- C. Milestones
- D. RBS

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 156

Which of the following is an activity that should be used in the closing phase of a project to support the project triple constraint?

- A. Evaluating the project
- B. Releasing the resources
- C. Closing the contracts
- D. Reconciling the budget

Answer: A ([LEAVE A REPLY](#))

Evaluating the project is an activity that should be used in the closing phase of a project to support the project triple constraint. This involves reviewing the project plan, deliverables, and outcomes to ensure they meet the project objectives and requirements. References: CompTIA Project+ Study Guide Section 4.4.4

NEW QUESTION: 157

An organization was fined due to an audit finding that revealed a third-party vendor was able to see secured project information in a recently implemented system. Which of the following was the cause of this situation?

- A. The ticket system provided access by default without any approval.
- B. The project manager did not perform proper project planning.
- C. The system is lacking proper access controls.
- D. Sensitive data was incorrectly classified during the audit process.

Answer: C ([LEAVE A REPLY](#))

Explanation

The system is lacking proper access controls if a third-party vendor was able to see secured project information in a recently implemented system that resulted in a fine for the organization. Access controls are security mechanisms that regulate who or what can view, use, or modify data or resources in a system or network. Access controls typically involve authentication and authorization processes that verify the identity and permissions of users or devices before granting them access. Access controls can help to protect data confidentiality, integrity, and availability and prevent unauthorized access, misuse, or theft¹²

NEW QUESTION: 158

A project manager needs to ensure that the products produced during the project meet the highest quality standards and that team members understand the importance of these standards. Which of the following should the project manager do?

- A. Train the team members.
- B. Assess the resource pool.
- C. Develop a QA plan.
- D. Create RACI matrix.

Answer: C (LEAVE A REPLY)

A QA plan, or quality assurance plan, is a document that specifies the quality standards, practices, resources, specifications, and activities for a product, service, project, or contract. A QA plan helps to ensure that the products produced during the project meet the highest quality standards and that the project objectives and customer requirements are met. A QA plan also helps to communicate the quality expectations and responsibilities to the team members and other stakeholders, and to monitor and control the quality performance throughout the project. Developing a QA plan is one of the key tasks of the project manager, as it is part of the project scope management and project quality management processes¹²³. Reference = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 3: Project Scope Management, p. 97; Chapter 5: Project Quality Management, p. 169; 6 Key Steps to Creating A Quality Assurance Plan - The QA Lead; What is Quality Planning? Quality Control Plans | ASQ; What Is A Quality Assurance Plan? - Sofeast

NEW QUESTION: 159

Given the following information:

Which of the following represents the critical path of the project?

- A. A-C-F-I-J
- B. A-C-F-H-J
- C. A-B-D-G-J
- D. A-B-E-G-J

Answer: C (LEAVE A REPLY)

The critical path of the project is the longest sequence of tasks that must be completed on time for the project to finish on schedule. It determines the shortest possible duration of the project and shows the tasks that have no slack or float. Any delay in the critical path tasks will affect the project completion date. To find the critical path, we need to calculate the earliest start (ES), earliest finish (EF), latest start (LS), latest finish (LF), and slack (S) for each task. We can use the table and the network diagram given in the question to do this.

The formula for calculating the slack is $S = LF - EF$ or $S = LS - ES$. A task with zero slack is on the critical path. The calculations are as follows:

Task	Duration	ES	EF	LS	LF	S
A	10	0	10	0	10	0
B	15	10	25	10	25	0
C	10	10	20	15	25	5
D	20	25	45	25	45	0
E	10	25	35	35	45	10
F	15	20	35	30	45	10
G	5	45	50	45	50	0

| 0 H | 10 | 35 | 45 | 40 | 50 | 5 I | 20 | 35 | 55 | 30 | 50 | -5 J | 5 | 50 | 55 | 50 | 55 | 0 Based on the table, we can see that the tasks with zero slack are A, B, D, G, and J. Therefore, the critical path is A-B-D-G-J, which has a total duration of 55 days. The other options are not the correct critical paths, as they either include tasks with positive slack (such as C, E, F, and H) or have a longer duration than 55 days (such as A-C-F-I-J).

NEW QUESTION: 160

Defects associated with project deliverables have been reported. The project team needs to find the cause of the defects. Which of the following tools should the project team use to find the cause?

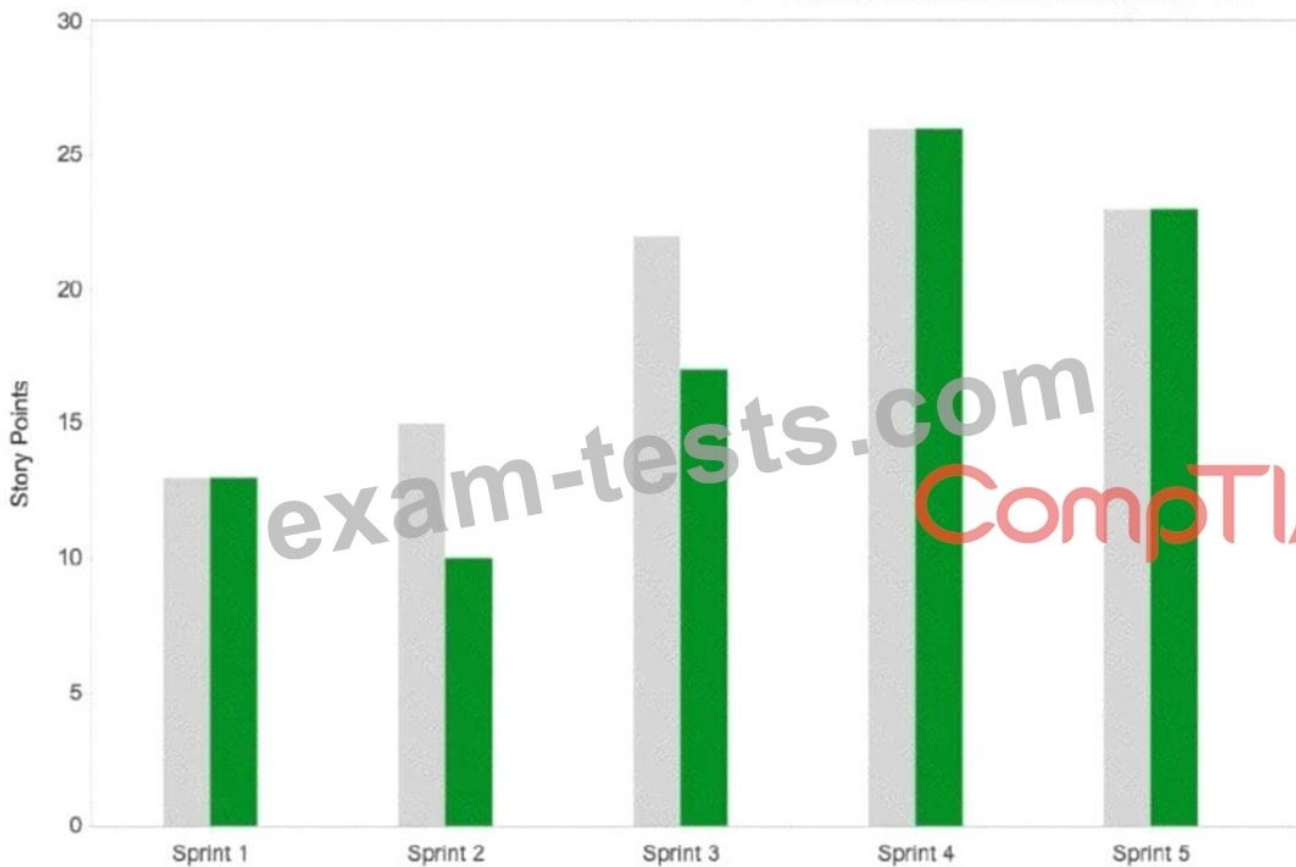
- A. Kanban board
- B. Pareto chart
- C. Ishikawa diagram
- D. Decision tree

Answer: (SHOW ANSWER)

An Ishikawa diagram is a tool that the project team should use to find the cause of the defects associated with project deliverables. An Ishikawa diagram, also known as a fishbone diagram or a cause-and-effect diagram, is a graphical tool that shows the possible causes of a problem or effect using a fishbone-like structure. An Ishikawa diagram can help to identify and analyze the root causes of defects or issues and find solutions to prevent or eliminate them.

NEW QUESTION: 161

A project manager is monitoring team performance by comparing committed versus completed work. The project manager creates the following:



Sprint	Commitment	Completed
Sprint 1	13	13
Sprint 2	15	10
Sprint 3	22	17
Sprint 4	26	26
Sprint 5	23	23

Which of the following most likely represents the number of items in the backlog?

- A. 23
- B. 5
- C. 10
- D. 15

Answer: (SHOW ANSWER)

The number of items in the backlog can be determined by looking at the "Commitment" column for each sprint in the provided chart. For Sprint 5, there is a commitment of completing 23 items, which is the highest among all sprints. This indicates that there are at least 23 items in the backlog to be worked on. This is consistent with the concept of agile project management, which allows for changes and additions to the project scope based on customer feedback and changing requirements. References = CompTIA Project+ PK0-

005 Certification Study Guide, Chapter 14: Agile Project Management, page 321. CompTIA Project+ Cert Guide: Exam PK0-005, Chapter 9: Agile Project Management, page 287

NEW QUESTION: 162

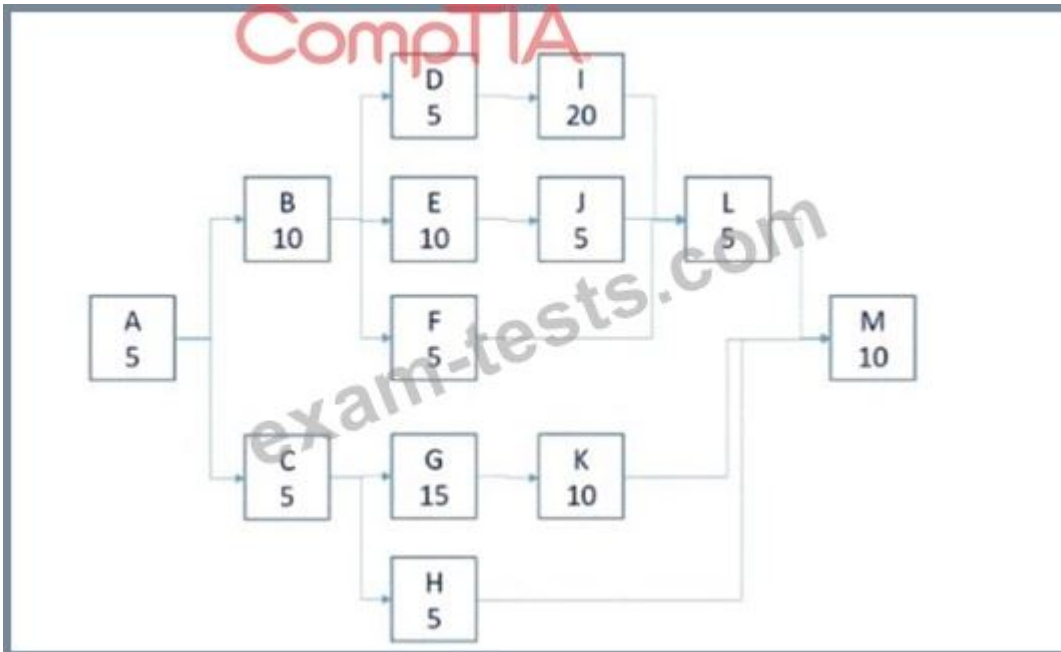
During a code implementation, a senior developer and junior tester are discussing the testing scenarios that were performed. A major malfunction resulted in an inoperative product condition. As a result, the team was forced to work until midnight to restore operations. Which of the following should the PM have generated FIRST to alleviate the impact of this issue prior to deployment?

- A. A risk impact
- B. A risk budget
- C. A contingency plan
- D. A change request

Answer: C (LEAVE A REPLY)

The project manager should have generated a contingency plan first to alleviate the impact of this issue prior to deployment where a major malfunction resulted in an inoperative product condition during a code implementation. A contingency plan is a plan that outlines alternative courses of action or strategies to deal with potential problems or risks that may occur during a project. A contingency plan can help to prevent or minimize the negative impacts of unforeseen events or issues on the project objectives and deliverables and ensure business continuity and stability.

NEW QUESTION: 163



Given the following network diagram:

Which of the following is the critical path?

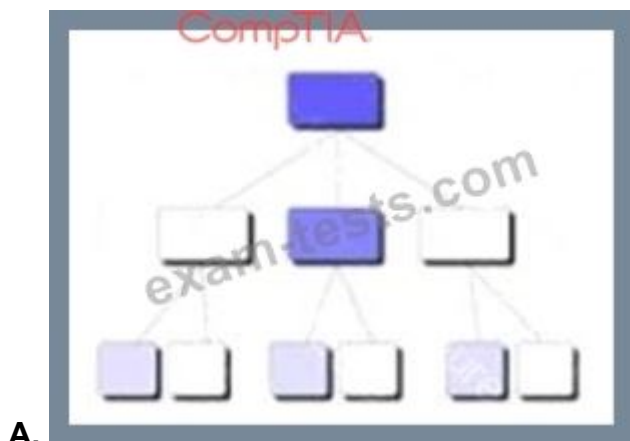
- A. A-C-G-K-M
- B. A-B-D-I-L-M
- C. A-B-E-J-L-M
- D. A-B-F-L-M

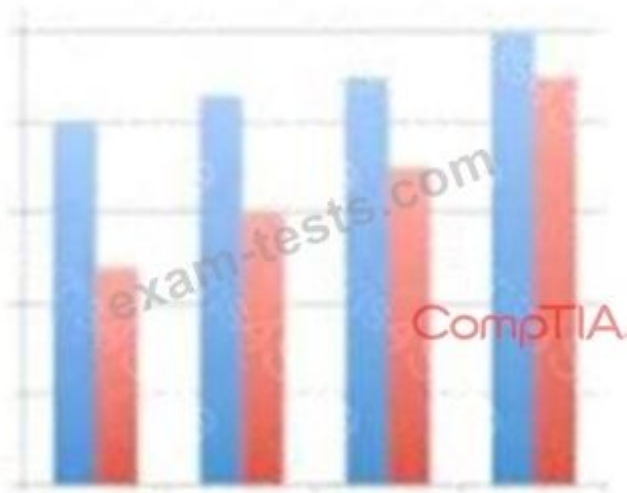
Answer: A (LEAVE A REPLY)

The critical path is the sequence of tasks that determines the minimum project duration. It is the longest path through the network diagram and has the least amount of slack or float. Based on the provided network diagram, the critical path is A-C-G-K-M, which has the longest total duration when adding up the individual task durations. References = The concept of the critical path is covered in the CompTIA Project+ Certification Study Guide1. For more detailed information on how to calculate and identify the critical path in project management, you can refer to the study guide and other project management resources2.

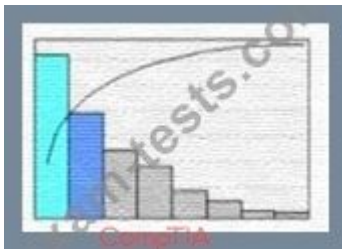
NEW QUESTION: 164

During the execution phase of a project, the project team faced an unexpected website downtime. The project manager held a brainstorming session and the team identified causes and effects for the problem. Now the project team needs to analyze and determine whether the particular cause and effect are related by using one of the following charts. Which of the following should the team use?





C.



D.

Answer: A (LEAVE A REPLY)

Option A shows a cause and effect diagram, also known as a fishbone diagram or an Ishikawa diagram¹. This is a tool that helps to identify and analyze the root causes of a problem by displaying the possible causes and effects in a graphical format². A cause and effect diagram can help the project team to determine whether the particular cause and effect are related by using a systematic and logical approach, such as asking "why" questions or using the 5 Whys technique^{3,4}. A cause and effect diagram is better than the other options because:

Option B shows a Gantt chart, which is a tool that helps to plan and track the tasks, dependencies, durations, and resources of a project along a timeline⁵. A Gantt chart does not focus on the causes and effects of a problem, but rather on the sequence and progress of the project activities.

Option C shows a pie chart, which is a tool that helps to compare and visualize the proportions of different categories or segments of data⁶. A pie chart does not show the relationships between the causes and effects of a problem, but rather the distribution of the data values.

Option D shows a scatter plot, which is a tool that helps to examine the correlation or association between two variables or sets of data⁷. A scatter plot does not show the causes and effects of a problem, but rather the pattern or trend of the data points.

References = CompTIA Project+ Certification Study Guide⁸, CompTIA Project+ Certification Exam Objectives⁹, Cause and Effect Diagrams for PMP¹, Cause and Effect Analysis: Using Fishbone Diagram and

5 Whys², How to Create a Cause and Effect Diagram³, How to Use Cause and Effect Analysis to Solve Business Problems⁴, What is a Gantt Chart?⁵, What is a Pie Chart?⁶, What is a Scatter Plot?⁷

NEW QUESTION: 165

A company needs to have structured cabling installed in one of its buildings. Which of the following would be the best document for the company to use to obtain and compare information on cabling services and costs from various vendors?

- A. RFB
- B. RFQ
- C. RFI
- D. RFP

Answer: D (LEAVE A REPLY)

A request for proposal (RFP) is the best document for the company to use in this scenario, because it is the most detailed and personalized type of request document. An RFP allows the company to specify the project scope, requirements, deliverables, evaluation criteria, and budget for the structured cabling installation, and to solicit proposals from various vendors that can meet those needs. An RFP also enables the company to compare the vendors based on their qualifications, experience, methodology, and pricing, and to select the best one for the project. An RFP is more suitable than an RFB, RFQ, or RFI, because those documents are less comprehensive and more generic, and they do not provide enough information for the company to make an informed decision. References = CompTIA Project+ Study Guide: Exam PK0-005, Third Edition, Chapter

5: Initiating the Project, page 1131; RFI, RFP, RFQ: Understanding the Differences²; Data Center Structured Cabling RFP Template³

NEW QUESTION: 166

Which of the following best describes the meaning of timeboxing in the context of a project kickoff meeting?

- A. Allowing a discussion to proceed until a decision is made
- B. Allowing the meeting attendees more time for deeper conversation
- C. Allowing for a flexible timeline so all aspects of the project are covered
- D. Allowing a conversation to continue for a predefined period of time

Answer: D (LEAVE A REPLY)

Comprehensive and Detailed Step-by-Step

Timeboxing is a project management technique where discussions or tasks are allocated a fixed, predefined duration. This approach prevents meetings or activities from exceeding their scheduled time, ensuring efficiency and focus. In the context of a project kickoff meeting, timeboxing ensures that each agenda item is addressed within a set time, preventing unnecessary delays.

Reference:

CompTIA Project+ PK0-005 Official Study Guide, Chapter 3: Time Management

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NEW QUESTION: 167

A project manager was not part of a contract negotiation. The project manager is concerned that stakeholders will expect the project to achieve deliverables requested in the RFP Which of the following documents should the project manager produce FIRST to start communication about the boundaries of the project?

- A. Milestone chart
- B. Work breakdown structure
- C. Project charter
- D. Detailed scope statement

Answer: C (LEAVE A REPLY)

Explanation

The project manager should produce a project charter first to start communication about the boundaries of the project. A project charter is a document that formally authorizes a project and defines its high-level scope, objectives, assumptions, constraints, stakeholders, roles and responsibilities, and key deliverables. A project charter can help to communicate the project vision and expectations to all stakeholders and provide a basis for future project decisions²³

NEW QUESTION: 168

A project sponsor is struggling to provide the latest project status information on a weekly executive call.

Which of the following should be reviewed?

- A. Meeting cadence
- B. Gap analysis
- C. Dashboard
- D. Adoption training

Answer: C (LEAVE A REPLY)

A dashboard is a visual tool that displays key project metrics and indicators in a single view¹². A dashboard can help a project sponsor to provide the latest project status information on a weekly executive call by showing the project progress, budget, schedule, risks, issues, and milestones in a clear and concise way³⁴. A dashboard can also facilitate communication, collaboration, and decision making among project stakeholders⁵⁶. A dashboard should be reviewed and updated regularly to reflect the current state of the project⁷. References = CompTIA Project+ Certification Study Guide⁸, CompTIA Project+ Certification Exam Objectives⁹, Write a Project Status Report

in 8 Steps + Template [2023] * Asana6, Project Status Reports: 9 Easy Steps & Examples [+ Template]7, How To Write a Project Status Report (Definition and Steps)8, How to Write a Project Status Report [Template Included] - Toggl9, What Is a Project Status? Definition and Key Terms - Indeed10

NEW QUESTION: 169

Project stakeholders have asked the team to use Scrum to run a software implementation project. Which of the following is most likely to take place during a Scrum ceremony?

- A. Reviewing project blockers
- B. Defining roles and responsibilities
- C. Establishing a project schedule
- D. Determining a project budget

Answer: (SHOW ANSWER)

According to Four agile ceremonies, demystified, one of the Scrum ceremonies is the daily stand-up, which is a short meeting to discuss progress and identify blockers. Blockers are any issues or impediments that prevent the team from completing their tasks or achieving their goals.

Reviewing project blockers during the daily stand-up helps the team to resolve them quickly, collaborate effectively, and stay on track¹. The other options are not likely to take place during a Scrum ceremony, as they are either part of the initial project planning or outside the scope of Scrum.

NEW QUESTION: 170

After months of recruiting, a team finally found the right candidate for a very specific coding language assignment. Due to this delay, the team has a tight timeline without any float. A day before the candidate is scheduled to join the team, the project manager realizes the candidate has a non-compete agreement from the previous employer. Which of the following should the project manager do?

- A. Withdraw the offer to the candidate and raise this as a risk.
- B. Ignore a potential lawsuit since this is a critical project.
- C. Use a third-party company for the contract to legally avoid responsibility.
- D. Have a meeting with the project sponsor to discuss the situation.

Answer: (SHOW ANSWER)

The project manager should inform the project sponsor about the issue and seek their guidance and support.

The project sponsor is the person who provides the resources and authority for the project, and who can help resolve any conflicts or problems that may arise. The project manager should not withdraw the offer, ignore

the lawsuit, or use a third-party company without consulting the project sponsor first, as these actions may have legal, ethical, or financial implications for the project and the organization¹².

NEW QUESTION: 171

During the project execution phase, Ann, a project manager, received an email from the project sponsor asking for an additional work package to be added to the project scope due to new legislation.

INSTRUCTIONS

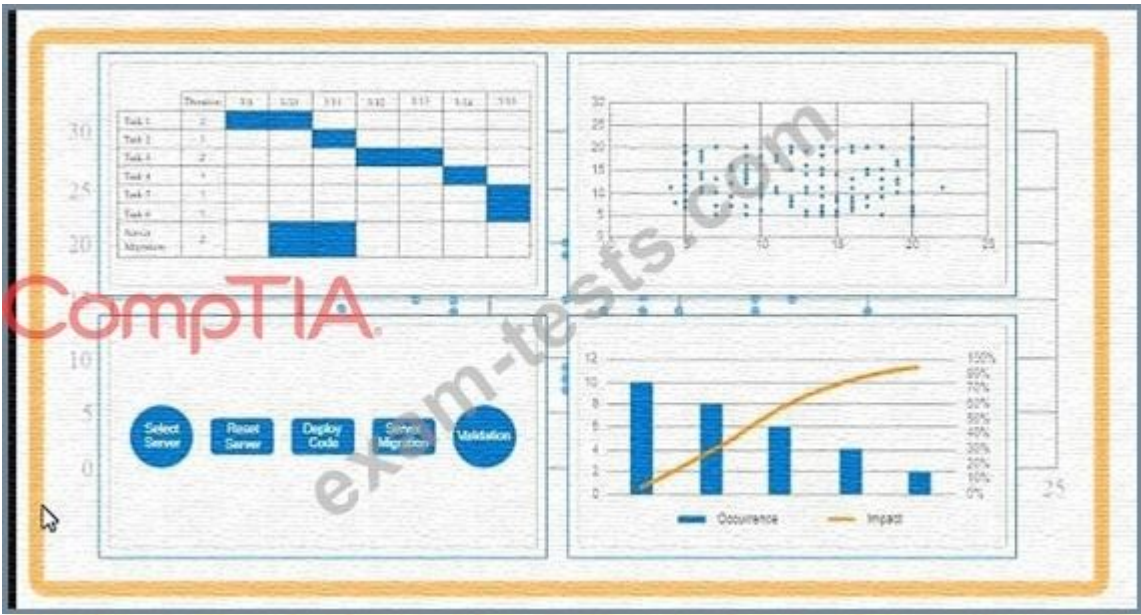
Review the email with the latest updates sent by the project sponsor and respond in the following order:

1. Select the best tool for tracking the server migration progress.
2. Select the new critical path.
3. Select the correct number of engineers required for the server migration phase.

If at any time you would like to bring back the initial state of the simulation, please click the Reset All button.

The screenshot shows a simulation interface with a 'View Sponsor Email' button in the top right. The main area is divided into two sections. The top section is titled 'Select the Appropriate Tool' and contains an icon of a line graph with an upward-pointing arrow. The bottom section is titled 'Select the Critical Path' and contains an icon of three circles in a row, with the middle circle filled and an arrow pointing from the first circle to the second. A separate box on the right is titled 'Server Migration Engineers' and contains an icon of three people silhouettes with a gear in the center. A large watermark 'exam-tests.com' is overlaid diagonally across the interface.

Select the Appropriate Tool:



CompTIA

	Duration	3/9	3/10	3/11	3/12	3/13	3/14	3/15
Task 1	2	■	■					
Task 2	1			■				
Task 3	2			■	■	■		
Task 4	1						■	
Task 5	1							■
Task 6	1							■
Server Migration	2		■	■				

CompTIA

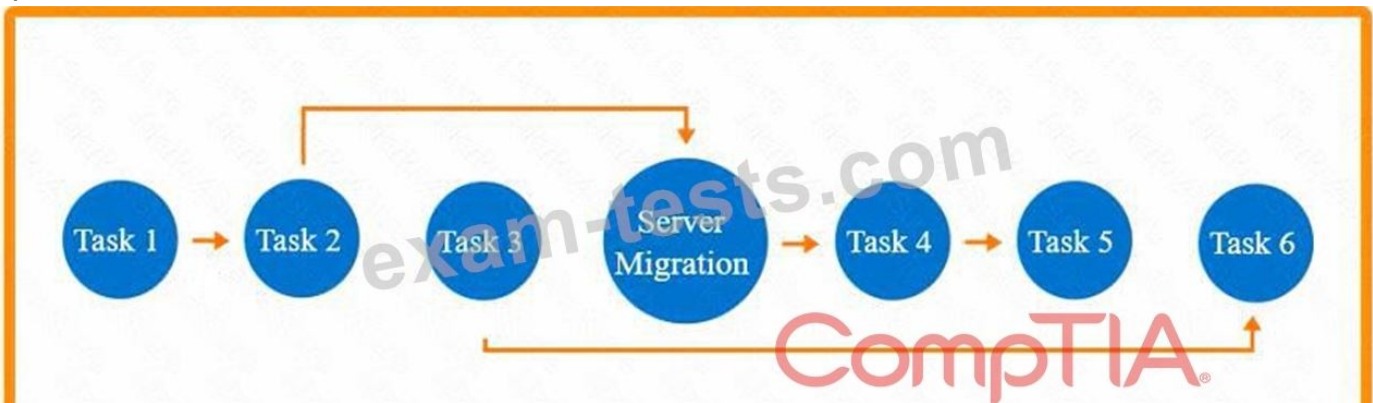




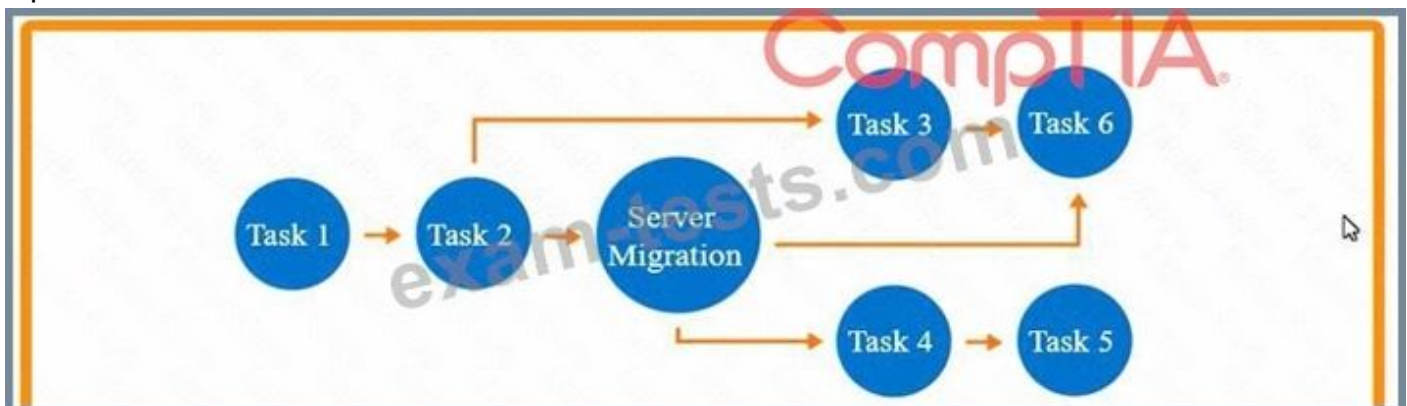
Answer:

Select the new critical path.

Option A



Option B



Option C



Sponsor Email



From: Projectsponsor@abc.com

To: Ann_pm@abc.com

Sent: Mon 3/8/2021 14:20

Subject: URGENT: Transformation project – Scope change – please read !

Hi Ann,

Due to new legislation in data protection regulation which will impact our "Transformation project", the following updates need to be considered:

- Server migration must be 100% complete prior to the last three tasks of the project.
- Based on a previous estimate, the migration will require 50% more engineers for this phase.
- The progress of the server migration must be monitored.

As the project manager for the "Transformation project", please take the proper actions.

Sorry for the inconvenience of sharing this in the middle of project execution.

Sincerely,

Joe

Project Sponsor

ABC Company, LLC

Projectsponsor@abc.com

555-555-5555

CompTIA

See the solution below in explanation.

View Sponsor Email

Server Migration Engineers

	Duration	3/9	3/10	3/11	3/12	3/13	3/14	3/15
Task 1	2	■	■					
Task 2	1			■				
Task 3	2				■	■		
Task 4	1						■	
Task 5	1							■
Task 6	1							■
Server Migration	2		■	■				

```

    graph LR
      T1((Task 1)) --> T2((Task 2))
      T2 --> SM((Server Migration))
      SM --> T3((Task 3))
      SM --> T4((Task 4))
      T3 --> T6((Task 6))
      T4 --> T5((Task 5))
  
```

NEW QUESTION: 172

A contractor attended a project meeting that was exclusively for company employees. Which of the following actions should the PM take?

- A. Escalate to vendor management.
- B. Consult the request for proposal.
- C. Review the meeting cadence.
- D. Reinforce the rules of engagement.

Answer: (SHOW ANSWER)

The rules of engagement are the guidelines and expectations that define the relationship between the contractor and the company. They may include topics such as communication, confidentiality, access, security, performance, and compliance. The project manager should reinforce the rules of engagement with the contractor to ensure that they understand and respect the boundaries and protocols of the company. This will help to avoid any potential conflicts, misunderstandings, or breaches of contract. References = CompTIA

Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 7: Project Stakeholder Management, p. 239;

NEW QUESTION: 173

A stakeholder raises a concern with a project manager because of the number of emails that have been received before a coding release. Which of the following actions should the project manager take next?

- A. Inform the CCB to stop communication.
- B. Establish a RACI matrix.
- C. Escalate the communication issues.
- D. Revise the communication plan.

Answer: (SHOW ANSWER)

When stakeholders express concerns about the volume of communication, it's important to review and adjust the communication plan to ensure it meets the project's needs and stakeholders' preferences. A RACI matrix is useful for defining roles and responsibilities but does not address communication frequency or methods directly. Escalating the issue may not be necessary if it can be resolved by revising the plan. Informing the CCB (Change Control Board) to stop communication is not advisable as the CCB's role is to oversee changes, not to manage day-to-day communications. References = The CompTIA Project+ Certification Study Guide provides detailed information on managing the project life cycle, establishing communication plans, and handling stakeholder concerns¹.

NEW QUESTION: 174

A project manager reports that the implementation of a new system is on track to be completed under budget and ahead of the schedule. A stakeholder then asks the manager to add mobile device functionality. Which of the following should the project manager do in response to the request?

- A. Revise the baseline of the project plan by adding the new requirements.
- B. Assess the impact of the request and create a change request
- C. Create new functional and non-functional requirements for mobile devices.
- D. Decline because it is not included in the project scope.

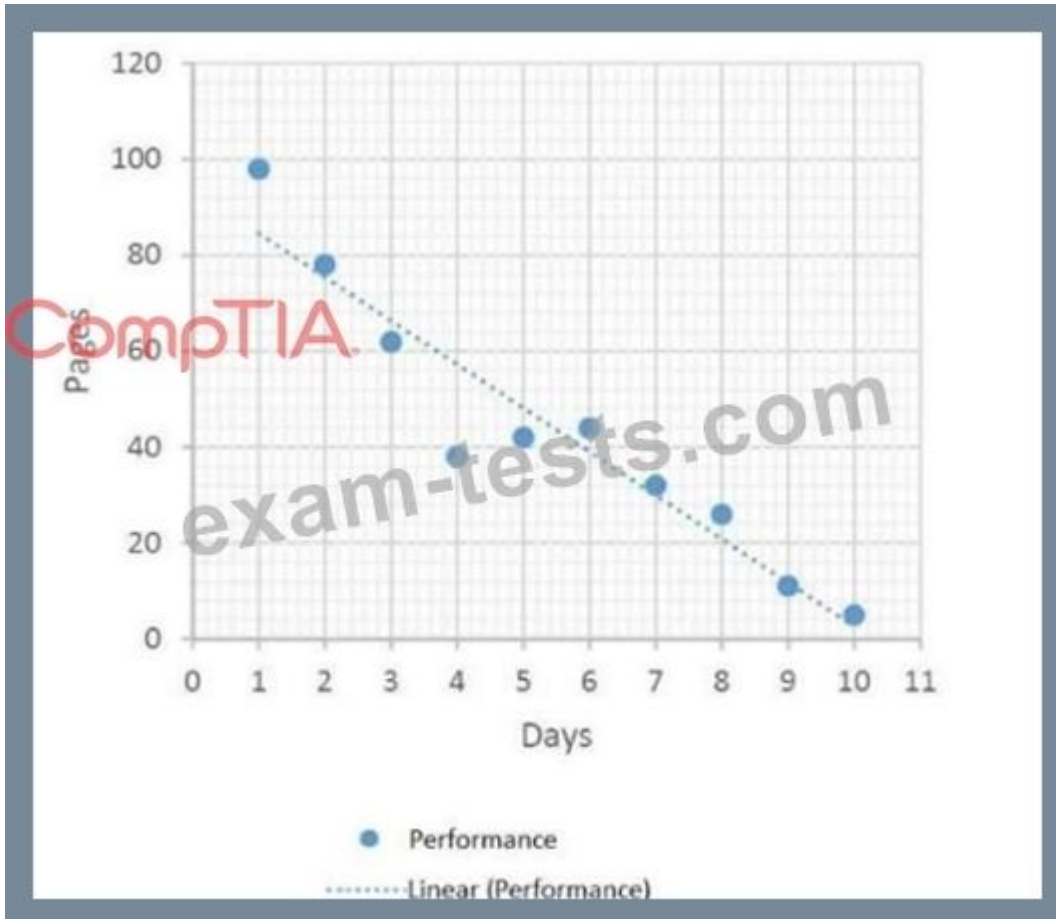
Answer: B (LEAVE A REPLY)

Assess the impact of the request and create a change request. The project manager should assess the impact of the request and create a change request in response to the stakeholder asking to add mobile device functionality to a project that is on track to be completed under budget and ahead of schedule. A change request is a document that formally proposes and records a modification or addition to some aspect of a project, such as scope, schedule, cost, quality, or resources. A change request can help to communicate and justify the need and rationale for the change and its implications on the project objectives and deliverables. A change

request also helps to initiate the change control process, which involves reviewing, approving, implementing, and monitoring the change¹²

NEW QUESTION: 175

A project team member wrote a user guide over the past ten days. Given the following scatter diagram.



Which of the following can be formally conducted?

- A. The team member prioritized other tasks over the completion of this task
- B. The team member had performance issues over time.
- C. There is a negative correlation with time and output
- D. This is a display of units of outstanding work to predict completion

Answer: C (LEAVE A REPLY)

The scatter diagram shows a clear negative correlation between time (days) and output (pages), meaning as time progresses, the number of pages completed decreases. This is evident from the downward trend of the plotted points on the graph. References = CompTIA Project+ Certification Study Guide, Chapter 3: Project Execution, page 130; CompTIA Project+ Certification Exam Objectives, Domain 3.0: Project Execution, Objective 3.3: Analyze project performance by using appropriate tools and techniques, Sub-objective 3.3.2:

Given a scenario, interpret the results of data analysis using appropriate tools and techniques,

Knowledge of:

Scatter diagrams.

NEW QUESTION: 176

A piece of equipment has malfunctioned and is stalling the completion of a deliverable for a project. Which of the following should the project manager do next?

- A. Buy a replacement for the faulty equipment.
- B. Get the maintenance team to resolve the issue.
- C. Escalate the issue to the project sponsor.
- D. Rate the severity of the impact the issue has on the project.

Answer: D (LEAVE A REPLY)

This answer is based on the best practice of issue management in project management, which is to identify, analyze, prioritize, and resolve issues that affect the project performance, scope, schedule, quality, or budget¹². The first step in this process is to rate the severity of the impact the issue has on the project, which involves assessing the likelihood and consequences of the issue, and assigning a rating or score to the issue based on a predefined scale or criteria³⁴. By rating the severity of the impact, the project manager can determine the urgency and importance of the issue, and decide the appropriate course of action to address the issue⁵⁶. Rating the severity of the impact is better than the other options because:

Buying a replacement for the faulty equipment may not be feasible, cost-effective, or timely, depending on the availability, price, and delivery time of the equipment. It may also require approval from the project sponsor or other stakeholders, and may affect the project budget or scope⁷.

Getting the maintenance team to resolve the issue may not be possible, depending on the nature and extent of the malfunction, the skills and availability of the maintenance team, and the warranty or service contract of the equipment. It may also take time and resources to diagnose and fix the problem, and may cause further delays or disruptions to the project⁸.

Escalating the issue to the project sponsor may not be necessary, depending on the severity and complexity of the issue, and the authority and responsibility of the project manager. It may also create unnecessary alarm or confusion among the project stakeholders, and may undermine the project manager's credibility or autonomy⁹.

References = CompTIA Project+ Certification Study Guide, CompTIA Project+ Certification Exam Objectives, What is Issue Management?¹, Issue Management Process², How to Assess the Severity of Project Issues³, How to Prioritize Project Issues⁴, How to Replace Faulty Equipment in Project Management⁵, How to Manage Equipment Maintenance in Project Management⁶, How to Escalate Issues in Project Management⁷

NEW QUESTION: 177


During the project execution phase, Ann, a project manager, received an email from the project sponsor asking for an additional work package to be added to the project scope due to new legislation.

INSTRUCTIONS

Review the email with the latest updates sent by the project sponsor and respond in the following order:


1. Select the best tool for tracking the server migration progress.
 2. Select the new critical path.
 3. Select the correct number of engineers required for the server migration phase.
- If at any time you would like to bring back the initial state of the simulation, please click the Reset All button.

Select the Appropriate Tool




View Sponsor Email

Select the Critical Path





Server Migration Engineers

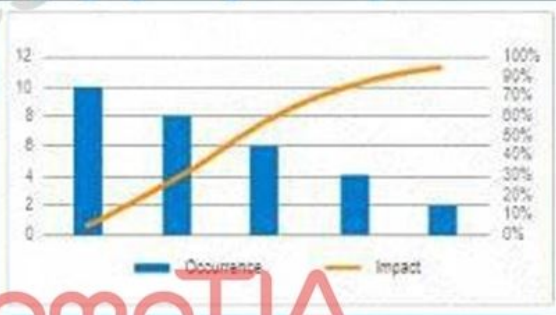


Select the Appropriate Tool:

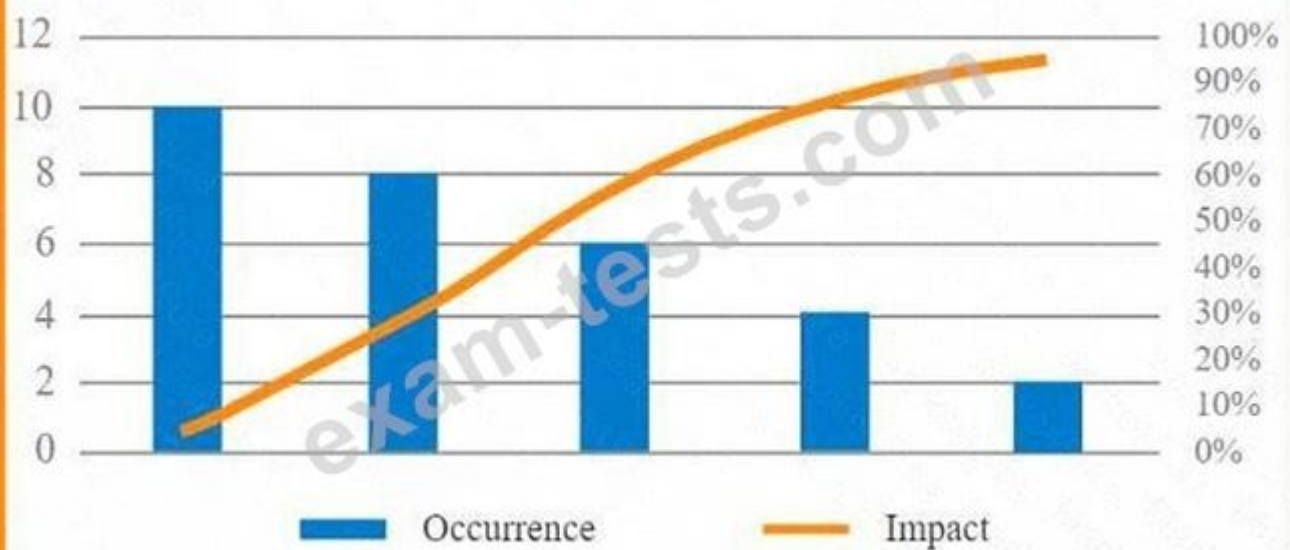
Task	Duration	3/9	3/10	3/11	3/12	3/13	3/14	3/15
Task 1	2							
Task 2	1							
Task 3	2							
Task 4	1							
Task 5	1							
Task 6	1							
Server Migration	2							







CompTIA



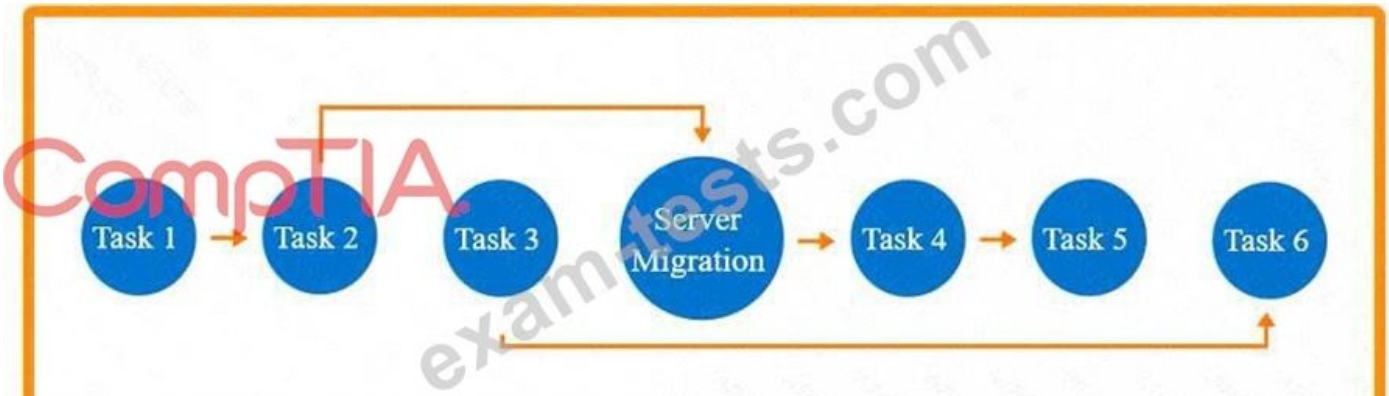
CompTIA

	Duration	3/9	3/10	3/11	3/12	3/13	3/14	3/15
Task 1	2	█	█					
Task 2	1			█				
Task 3	2				█	█		
Task 4	1						█	
Task 5	1							█
Task 6	1							█
Server Migration	2		█	█				

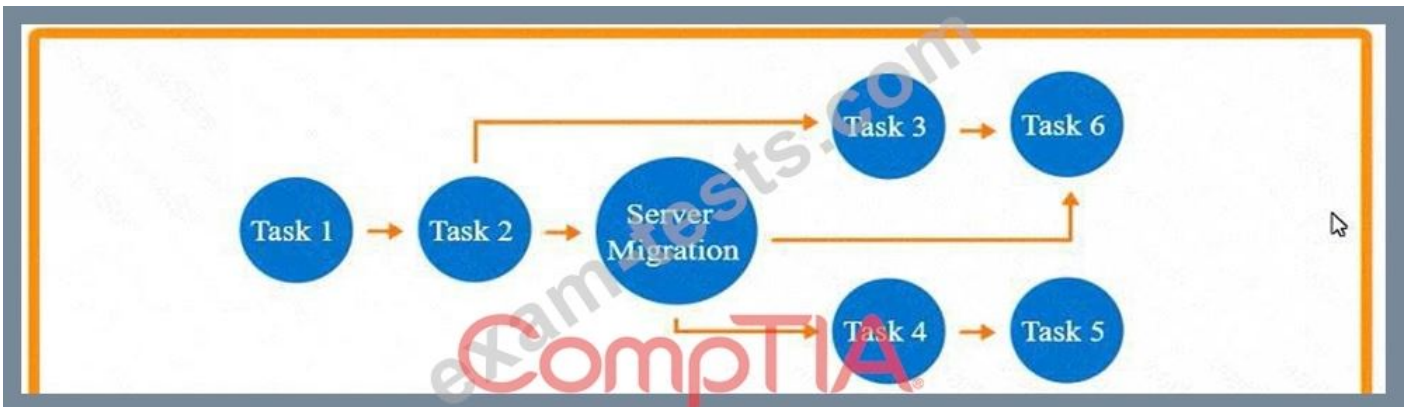


Select the new critical path.

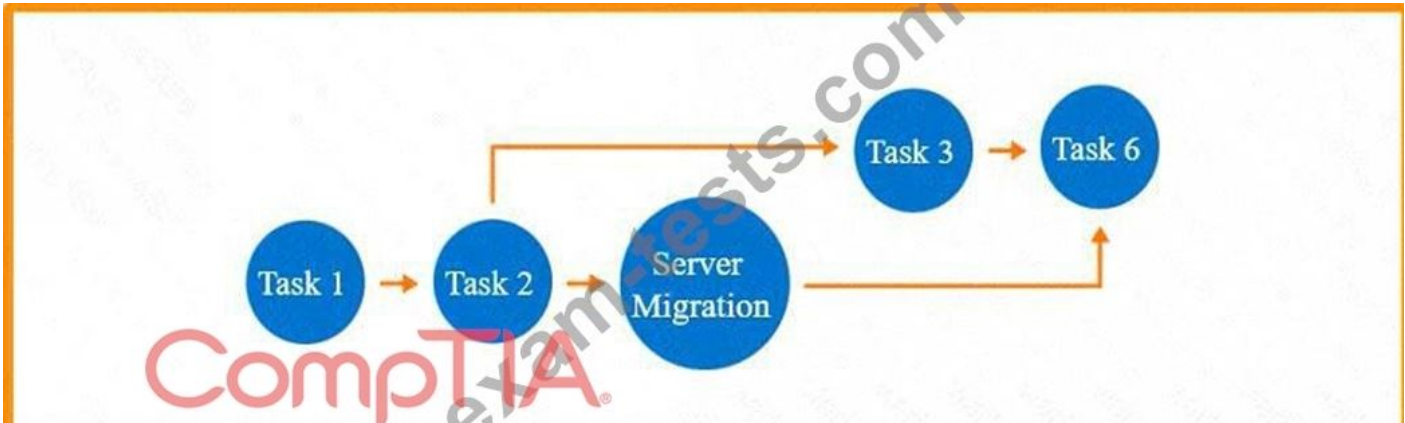
Option A



Option B



Option C



Sponsor Email [Close]

From: Projectsponsor@abc.com
 To: Ann_pm@abc.com
 Sent: Mon 3/8/2021 14:20
 Subject: URGENT: Transformation project – Scope change – please read !

Hi Ann,

Due to new legislation in data protection regulation which will impact our "Transformation project", the following updates need to be considered:

- Server migration must be 100% complete prior to the last three tasks of the project.
- Based on a previous estimate, the migration will require 50% more engineers for this phase.
- The progress of the server migration must be monitored.

As the project manager for the "Transformation project", please take the proper actions.

Sorry for the inconvenience of sharing this in the middle of project execution.

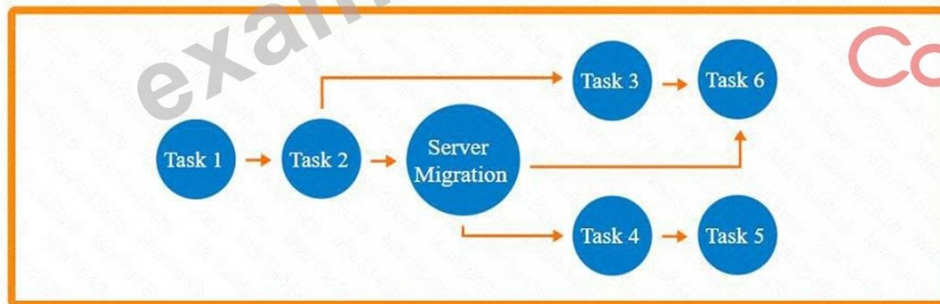
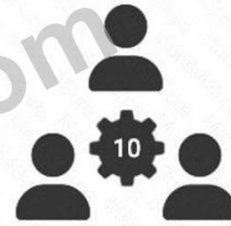
Sincerely,

Joe
 Project Sponsor
 ABC Company, LLC
 projectsponsor@abc.com
 55-555-5555

Answer:

	Duration	3/9	3/10	3/11	3/12	3/13	3/14	3/15
Task 1	2	■	■					
Task 2	1			■				
Task 3	2				■	■		
Task 4	1						■	
Task 5	1							■
Task 6	1							■
Server Migration	2		■	■				

Server Migration Engineers

**NEW QUESTION: 178**

A project is not progressing as planned following the departure of the project manager. Which of the following would be the best tool to use to document this information?

- A. Issue log
- B. Risk register
- C. Change log
- D. Defect log

Answer: A (LEAVE A REPLY)

An issue log is used to document and track problems that arise during a project, including unforeseen events like the departure of a project manager. It helps in recording the issue, assigning responsibility, and tracking the resolution process. This tool is essential for maintaining project continuity and ensuring that issues are addressed promptly.

Per the CompTIA Project+ PK0-005 exam objectives, under Domain 2.5: Given a scenario, perform issue management activities, maintaining an issue log is a key activity for tracking and managing project issues effectively.

NEW QUESTION: 179

During a brainstorming meeting, a project manager identifies multiple techniques that will help the project team ensure confidence and alignment with the project scope and goals. Which of the following plans is the project manager creating?

- A. Procurement
- B. Communication
- C. Quality assurance
- D. Risk

Answer: ([SHOW ANSWER](#))

The project manager is creating a quality assurance plan when identifying multiple techniques that will help the project team ensure confidence and alignment with the project scope and goals during a brainstorming meeting. A quality assurance plan is a plan that defines and documents the standards, criteria, methods, activities, and tools for ensuring and verifying that the quality requirements and expectations of a project are met. A quality assurance plan can help to improve the quality of the project processes and deliverables and prevent or reduce defects or errors.

NEW QUESTION: 180

A project team is defining operational training, discussing a go-live date, and describing the operational handoff. Which of the following best describes what the team is developing?

- A. The project closeout report
- B. A handover to operations
- C. Phase-gate review documentation
- D. A transition plan

Answer: D ([LEAVE A REPLY](#))

A transition plan is a document that outlines how the project deliverables will be transferred to the operations team or the end users, and how the project team will disengage from the project. It typically includes details such as operational training, go-live date, support arrangements, roles and responsibilities, and acceptance criteria. A transition plan is different from a project closeout report, which summarizes the project performance, lessons learned, and final status. A handover to operations is a process of transferring the project deliverables to the operations team, but it is not a document. A phase-gate review documentation is a set of documents that are used to evaluate the project progress and readiness to move to the next phase, but it is not related to the operational handoff. Reference = CompTIA Project+ PK0-005 Certification Study Guide, Chapter 14: Closing the Project, p. 409-410; [CompTIA Project+ Certification Exam Objectives], Domain 4: Project Closure, Objective 4.1: Compare and contrast various project closure activities.

NEW QUESTION: 181

A developer focused on a single story during an entire sprint. The story was underestimated and, therefore, was not completed. Which of the following steps should the Scrum team take next?

- A. Assign more resources to complete similar stories in the future.

- B. Break the stories into workable items that can be completed within one sprint.
- C. Extend the sprint duration when required with the approval of the product owner.
- D. Release the current progress into production and carry over the rest of the code for the next sprint.

Answer: B (LEAVE A REPLY)

The Scrum team should break the stories into workable items that can be completed within one sprint, which is a time-boxed period of 7 to 30 days, during which the team delivers a potentially releasable product increment. Breaking the stories into smaller and more manageable items can help the team to estimate them more accurately, plan them more effectively, and deliver them more reliably. Breaking the stories also aligns with the agile principle of delivering working software frequently and satisfying the customer through early and continuous delivery of valuable software.

The other options are not the best steps for the Scrum team to take next. Assigning more resources to complete similar stories in the future may not solve the problem of underestimation, and may introduce additional complexity and communication overhead. Extending the sprint duration when required with the approval of the product owner may compromise the consistency and predictability of the Scrum process, and may delay the feedback and validation from the stakeholders. Releasing the current progress into production and carrying over the rest of the code for the next sprint may result in an incomplete or unstable product increment, and may violate the definition of done, which is a shared understanding of the quality criteria that the product increment must meet. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 5: Project Scope Management¹; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 5: Project Scope Management²; The 3 Scrum Roles and Responsibilities Explained³; Implementation of Scrum - 7 Steps for an Effective Process⁴

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NEW QUESTION: 182

During a brainstorming meeting, a project manager identifies multiple techniques that will help the project team ensure confidence and alignment with the project scope and goals. Which of the following plans is the project manager creating?

- A. Procurement
- B. Communication

C. Quality assurance

D. Risk

Answer: C (LEAVE A REPLY)

The project manager is creating a quality assurance plan when identifying multiple techniques that will help the project team ensure confidence and alignment with the project scope and goals during a brainstorming meeting. A quality assurance plan is a plan that defines and documents the standards, criteria, methods, activities, and tools for ensuring and verifying that the quality requirements and expectations of a project are met. A quality assurance plan can help to improve the quality of the project processes and deliverables and prevent or reduce defects or errors.

NEW QUESTION: 183

A procurement team analyzes solutions submitted from multiple vendors for the upcoming release of a required development service. The procurement team identifies a potential partnership. Which of the following would the procurement team most likely request?

A. Quote

B. Information

C. Proposal

D. Bid

Answer: C (LEAVE A REPLY)

A proposal is a detailed document submitted by vendors outlining how they will meet project requirements. It helps in assessing vendor solutions and suitability, consistent with CompTIA Project+ procurement and vendor management practices.

NEW QUESTION: 184

Given the following network diagram:

Which of the following is the critical path?

A. A-C-G-K-M

B. A-B-D-I-L-M

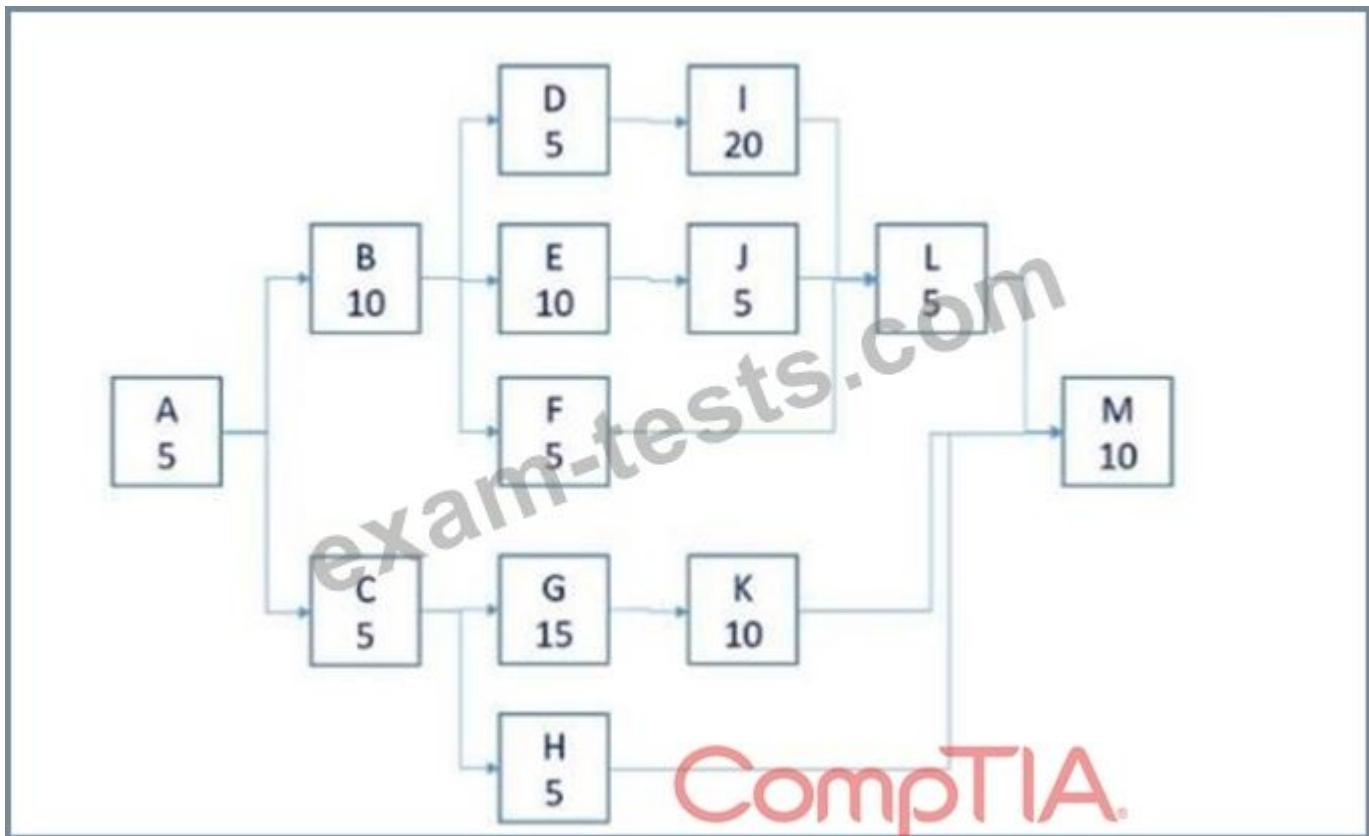
C. A-B-E-J-L-M

D. A-B-F-L-M

Answer: A (LEAVE A REPLY)

The critical path is the sequence of tasks that determines the minimum project duration. It is the longest path through the network diagram and has the least amount of slack or float. Based on the provided network diagram, the critical path is A-C-G-K-M, which has the longest total duration when adding up the individual task durations. References = The concept of the critical path is covered in the CompTIA Project+ Certification Study Guide¹. For more detailed information on how to calculate and identify the critical path in project management, you can refer to the study guide and other project management resources².

NEW QUESTION: 185



Given the following network diagram:

Which of the following is the critical path?

- A. A-C-G-K-M
- B. A-B-D-I-L-M
- C. A-B-E-J-L-M
- D. A-B-F-L-M

Answer: A (LEAVE A REPLY)

The critical path is the sequence of tasks that determines the minimum project duration. It is the longest path through the network diagram and has the least amount of slack or float. Based on the provided network diagram, the critical path is A-C-G-K-M, which has the longest total duration when adding up the individual task durations. References = The concept of the critical path is covered in the CompTIA Project+ Certification Study Guide¹. For more detailed information on how to calculate and identify the critical path in project management, you can refer to the study guide and other project management resources².

NEW QUESTION: 186

Given the following velocity chart:



Which of the following updates on the project status should the Scrum master provide to the senior management team?

- A. The project utilized all of its available reserve.
- B. The project has scope creep.
- C. The project deviated from the critical path.
- D. The project is trending ahead of schedule.

Answer: (SHOW ANSWER)

A velocity chart is a tool used in agile project management to track the progress and performance of a project team over time. It shows the number of features or user stories completed in each iteration or sprint. The planned timeline line represents the expected or ideal velocity, while the actual effort line shows the actual or achieved velocity. By comparing the two lines, the Scrum master can identify any gaps, trends, or issues in the project delivery.

Based on the image, the most likely update that the Scrum master can provide to the senior management team is D. The project is trending ahead of schedule. This is because the actual effort line is above the planned timeline line for most of the time, indicating that the project team is completing more features than expected in each sprint. This means that the project is ahead of schedule and has a positive velocity variance.

NEW QUESTION: 187

Which of the following provides the best justification for undertaking a project?

- A. Scope statement
- B. Business case
- C. Sponsor request
- D. Project charter

Answer: B (LEAVE A REPLY)

A business case provides justification for undertaking a project, programme or portfolio. It evaluates the benefit, cost and risk of alternative options and provides a rationale for the preferred solution. A business case is essential for demonstrating the value of the project and securing the approval and funding from the governance. A business case is different from a scope statement, which defines the project boundaries and deliverables; a sponsor request, which initiates the project idea and seeks support; and a project charter, which authorizes the project and assigns the project manager. References = CompTIA Project+ PK0-005 Certification Study Guide, Chapter 3: Initiating Projects; What is business case? | APM

NEW QUESTION: 188

During a status meeting for a multisystem program, a program manager learns that some deliverables from another project are delayed. Which of the following should the program manager do next?

- A. Obtain details from the owner of the project.
- B. Update the critical path for the project.
- C. Apply contingency reserves.
- D. Reestimate epic user stories.

Answer: A (LEAVE A REPLY)

The program manager should first obtain details from the owner of the project that is causing the delay, such as the root cause, the impact, the mitigation plan, and the revised timeline. This will help the program manager to assess the situation, communicate with the stakeholders, and adjust the program schedule accordingly.

Updating the critical path, applying contingency reserves, and reestimating epic user stories are possible actions that the program manager may take after obtaining the details, depending on the severity and duration of the delay. However, they are not the immediate next steps, as they require more information and analysis.

References = CompTIA Project+ Study Guide: Exam PK0-005, Third Edition, Chapter 10: Executing the Project, page 2431; Dealing with delays - Project Management Institute2

NEW QUESTION: 189

A project manager sent equipment to a global project team for testing purposes. Only 70% of the project team received the equipment for testing. Which of the following considerations is impacting the rest of the team?

- A. Quality assurance
- B. Organizational branding restrictions
- C. State privacy acts

D. Country legal regulations

Answer: (SHOW ANSWER)

Explanation

Country legal regulations. Country legal regulations are impacting the rest of the team that did not receive the equipment for testing. Country legal regulations are rules and laws that govern how businesses operate in different countries. They may include aspects such as customs, tariffs, taxes, import and export restrictions, data protection, intellectual property rights, and environmental standards. Country legal regulations can affect the delivery and use of equipment for a global project team and may require compliance with different procedures and documentation³

NEW QUESTION: 190

During an executive call, a project sponsor found out about issues with the project but was not able to provide details about the next steps. Which of the following needs to be revised?

- A. Project dashboard
- B. Gap analysis
- C. Risk register
- D. Communication plan

Answer: D (LEAVE A REPLY)

The scenario indicates a breakdown in communication between the project team and the project sponsor. The sponsor was unaware of the issues and could not provide guidance on the next steps, highlighting a deficiency in the project's communication processes.

According to the CompTIA Project+ PK0-005 exam objectives, under Domain 1.8: Compare and contrast communication management concepts, it is essential to:

- * Develop communication platforms/modalities
- * Manage project communication
- * Control project communication

One of the key aspects of controlling project communication is:

- * Revising the communication plan

The communication plan outlines how information is disseminated among stakeholders, including the frequency, methods, and responsible parties. If a sponsor is uninformed about project issues, it suggests that the communication plan is either inadequate or not being followed correctly.

The CompTIA Project+ PK0-005 Certification Study Guide further elaborates on this by stating that:

- * The communication plan should be reviewed and updated regularly to ensure effective information flow among stakeholders.

In this case, revising the communication plan would address the communication gaps, ensuring that the sponsor and other stakeholders receive timely and accurate information about project issues and developments.

NEW QUESTION: 191

Which of the following BEST illustrates how team members with different roles should interact on the team?

- A. SOW
- B. WBS
- C. RACI
- D. PERT

Answer: C (LEAVE A REPLY)

RACI is a tool that best illustrates how team members with different roles should interact on the team. RACI is an acronym that stands for responsible, accountable, consulted, and informed. RACI is a type of responsibility assignment matrix (RAM) that defines and clarifies the roles and responsibilities of each team member for each task or activity in a project. RACI can help to improve communication, collaboration, and accountability among team members and avoid confusion, duplication, or conflicts³

NEW QUESTION: 192

A project manager distributes minutes after each project meeting. However, the project manager is having difficulties hosting the meetings and documenting the discussions simultaneously. Which of the following should the project manager do in order to be most efficient?

- A. Assign a scribe to take notes.
- B. Record the meeting and transcribe the notes later.
- C. Instruct each team member to take notes.
- D. Get a facilitator for the meetings.

Answer: A (LEAVE A REPLY)

Assigning a scribe allows the project manager to focus on hosting and facilitating the meeting effectively without being distracted by note-taking. This approach is consistent with best practices in meeting management and aligns with CompTIA Project+ guidelines, which emphasize the importance of efficient meeting roles and responsibilities.

NEW QUESTION: 193

During quality analysis, different team members are identifying multiple constraints. Which of the following tools should the project manager adopt first to help track and prioritize a resolution?

- A. Issue log
- B. Defect log
- C. Risk register
- D. Change log

Answer: A (LEAVE A REPLY)

An issue log is a tool that records and tracks any issues that arise during the project. It helps the project manager to identify, prioritize, assign, monitor, and resolve the issues in a timely manner. An issue log can also include information such as the issue description, impact, status, owner, and resolution date¹. An issue log is different from a defect log, which records and tracks the defects or errors in the project deliverables. A risk register is a tool that records and tracks the

potential risks that may affect the project objectives. A change log is a tool that records and tracks the changes that are made to the project scope, schedule, budget, or quality².

NEW QUESTION: 194

Which of the following activities would a project manager perform during the closing phase? (Select THREE).

- A. Lessons learned
- B. Risk analysis
- C. Removing resources
- D. Acquiring resources
- E. Statement of work sign-off
- F. Stakeholder analysis
- G. Removing access

Answer: (SHOW ANSWER)

Explanation

Lessons learned, removing resources, and removing access are activities that a project manager would perform during the closing phase of a project. Lessons learned is a process of collecting and documenting the knowledge and experience gained from a project for future reference and improvement. Removing resources is a process of releasing or reallocating any human or material resources that were used for the project.

Removing access is a process of revoking any permissions or privileges that were granted to the project team members or stakeholders for accessing any systems or data related to the project. These activities can help to finalize and close a project successfully and ensure that all deliverables are transferred, all documentation is approved and archived, all contracts are closed, and all stakeholders are satisfied.

NEW QUESTION: 195

Which of the following activities are important parts of the closing phase? (Select two).

- A. Releasing resources
- B. Locking risks
- C. Updating stakeholder register
- D. Closing contracts
- E. Completing the work breakdown structure
- F. Negotiating the next project

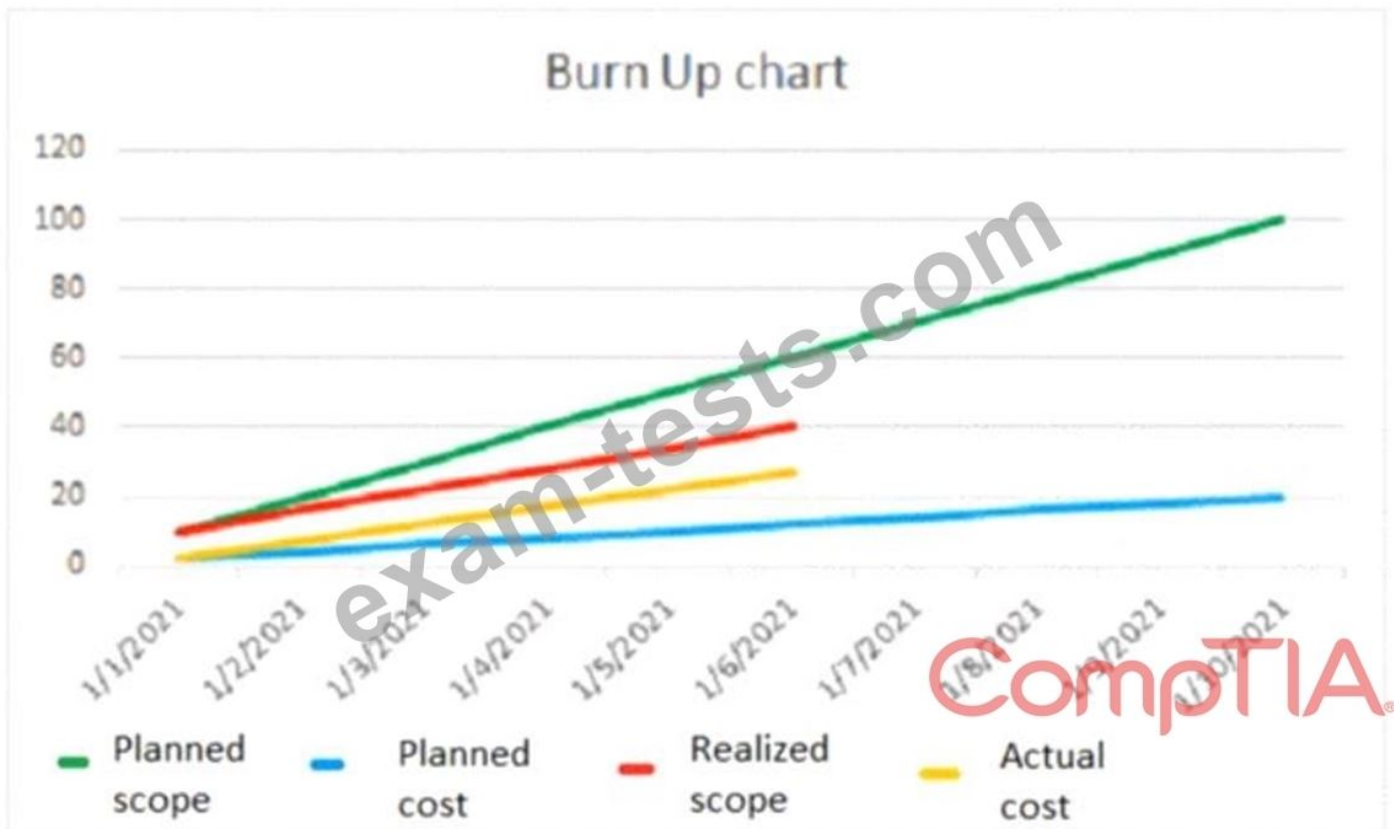
Answer: A,B (LEAVE A REPLY)

These are two of the key activities in the closing phase, as they involve finalizing the use of resources and resolving any remaining risks that may affect the project performance or quality.

Reference = CompTIA Project+ Study Guide¹, Chapter 12: Closing Phase Activities

NEW QUESTION: 196

A project sponsor asked the PM to provide a summary of the current financial status. The PM uses the following burn up chart for the analysis:



Based on the chart, which of the following is the current status of the project?

- A. Behind schedule and over budget
- B. Behind schedule and under budget
- C. Ahead of schedule and over budget
- D. Ahead of schedule and under budget

Answer: A (LEAVE A REPLY)

The project manager can use the burn up chart to analyze the current status of the project based on its scope (value delivered), budget (cost), and schedule (time). A burn up chart is a graphical tool that shows how much work has been completed (burned up) versus how much work remains (scope) over time. It also shows how much budget has been spent (burned up) versus how much budget remains (budget) over time. A burn up chart can help to monitor and control the project progress and performance and identify any variances or deviations from the plan. The chart given shows that both scope and budget lines are above their respective target lines at any given time point. This means that less work has been completed than planned (scope variance) and more money has been spent than planned (budget variance) at any given time point. Therefore, the project is behind schedule and over budget.

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NEW QUESTION: 197

During the project initiation phase, a project team has been identified. Which of the following is the NEXT

step for the project manager?

- A. Determine budget constraints.
- B. Validate the business case.
- C. Update the project charter.
- D. Create a project schedule

Answer: (SHOW ANSWER)

Update the project charter. Updating the project charter would be the next step for the project manager after identifying the project team during the project initiation phase. A project charter is a document that formally authorizes a project and defines its purpose, scope, objectives, deliverables, milestones, roles and responsibilities, assumptions, constraints, risks, budget, and timeline. A project charter can help to align the expectations and interests of all stakeholders involved in a project and provide direction and guidance for planning and executing the project.

NEW QUESTION: 198

A third party needs to perform a short-term task for which the duration cannot be accurately estimated and the cost cannot be calculated in advance. Which of the following should the project manager put in place before work begins?

- A. Time and materials contract
- B. Master service agreement
- C. Fixed-price contract
- D. Statement of work
- E. Cost-plus agreement

Answer: A (LEAVE A REPLY)

The project manager should put in place a time and materials contract before work begins for a third party that

needs to perform a short-term task for which the duration cannot be accurately estimated and the cost cannot

be calculated in advance. A time and materials contract is a type of contract where the buyer pays the seller

based on the actual time spent and materials used during the project. A time and materials contract is suitable

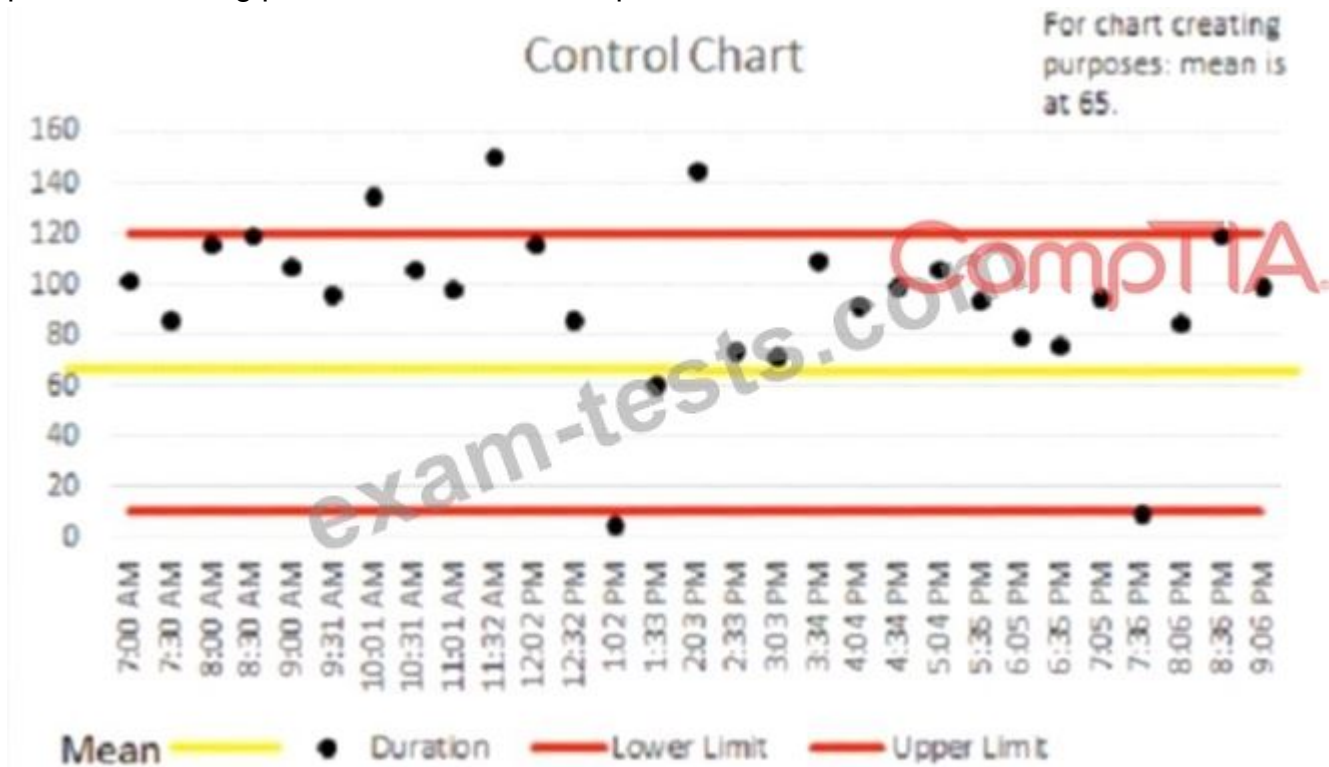
for projects that have uncertain or variable scope, duration, or cost. A time and materials contract can provide

flexibility and adaptability for both parties and allow them to adjust to changing requirements or circumstances.

NEW QUESTION: 199

A project team evaluated the performance of a new reporting system and the quantity of queries to be

processed during predetermined time stamps.



Which of the following is the current status of the process?

- A. Based on the rule of seven, the process is under control
- B. The amount of data is insufficient to determine if quality is low.
- C. The process is out of control and should be revised.
- D. The goal should be adjusted since most of the data points are close to the lower limit.

Answer: (SHOW ANSWER)

The process is out of control and should be revised. The project manager can use the rule of seven to

determine the status of the process based on the control chart. The rule of seven states that if seven or more

consecutive measurements fall on one side of the mean that there's an assignable cause that needs

investigation. In this case, the last seven data points are all below the mean, which indicates that the process is

out of control and in need of adjustment¹²

NEW QUESTION: 200

A company needs to have structured cabling installed in one of its buildings. Which of the following would be

the best document for the company to use to obtain and compare information on cabling services and costs

from various vendors?

A. RFB

B. RFQ

C. RF

D. RFP

Answer: [\(SHOW ANSWER\)](#)

An RFP (request for proposal) is a document that solicits proposals from potential vendors for a specific

project or service. An RFP typically describes the project scope, requirements, evaluation criteria, and

instructions for submitting proposals. An RFP is the best document for the company to use to obtain and

compare information on cabling services and costs from various vendors, as it allows the company to evaluate

the vendors' qualifications, experience, approach, and pricing¹².

NEW QUESTION: 201

Which of the following requires the MOST availability from the business team?

A. SDLC

B. Scrum

C. PRINCE2

D. Waterfall

Answer: **B** [\(LEAVE A REPLY\)](#)

Explanation

Scrum requires the most availability from the business team among the given options. Scrum is a popular agile framework that organizes work into short iterations called sprints, usually lasting one to four weeks. Scrum emphasizes collaboration between teams, customers, and stakeholders and encourages open communication and transparency throughout the project lifecycle. Scrum requires frequent involvement and feedback from the business team through activities such as

product backlog refinement, sprint planning, sprint review, sprint retrospective, and daily scrum meetings.

NEW QUESTION: 202

During the testing phase of a project, the regression test fails due to a specific item that is disrupting the entire system. Which of the following documents should the project manager use to identify who requested this item?

- A. Issue log
- B. Risk register
- C. Defect log
- D. Traceability matrix

Answer: D ([LEAVE A REPLY](#))

A traceability matrix is a document that maps the requirements of a project to the deliverables, test cases, and changes that are produced to meet those requirements. It helps the project manager to track the origin, status, and impact of each requirement throughout the project life cycle. A traceability matrix can also identify who requested or approved each requirement. Therefore, the project manager can use the traceability matrix to identify who requested the specific item that caused the regression test to fail.

NEW QUESTION: 203

A project manager must determine how ideas from the organization and results from the review committee should move through the enterprise for a new project. Which of the following does the project manager need to do?

- A. Establish communication channels
- B. Plan a kickoff meeting
- C. Develop a responsibility assignment matrix
- D. Identify the stakeholders

Answer: A ([LEAVE A REPLY](#))

The correct step is to establish communication channels that ensure proper flow of information from idea origination through review and approval. Kickoff meetings occur later, while RACI matrices and stakeholder identification are planning tools - not communication flow structures. Reference: CompTIA Project+ PK0-005 - Communication Planning; CompTIA Cloud+ CV0-004 Governance, Risk & Compliance domain.

NEW QUESTION: 204

A developer focused on a single story during an entire sprint. The story was underestimated and, therefore,

was not completed. Which of the following steps should the Scrum team take next?

- A. Assign more resources to complete similar stories in the future.
- B. Break the stories into workable items that can be completed within one sprint.
- C. Extend the sprint duration when required with the approval of the product owner.
- D. Release the current progress into production and carry over the rest of the code for the next sprint.

Answer: B (LEAVE A REPLY)

The Scrum team should break the stories into workable items that can be completed within one sprint, which is

a time-boxed period of 7 to 30 days, during which the team delivers a potentially releasable product increment.

Breaking the stories into smaller and more manageable items can help the team to estimate them more

accurately, plan them more effectively, and deliver them more reliably. Breaking the stories also aligns with

the agile principle of delivering working software frequently and satisfying the customer through early and

continuous delivery of valuable software.

The other options are not the best steps for the Scrum team to take next. Assigning more resources to complete

similar stories in the future may not solve the problem of underestimation, and may introduce additional

complexity and communication overhead. Extending the sprint duration when required with the approval of

the product owner may compromise the consistency and predictability of the Scrum process, and may delay

the feedback and validation from the stakeholders. Releasing the current progress into production and carrying

over the rest of the code for the next sprint may result in an incomplete or unstable product increment, and

may violate the definition of done, which is a shared understanding of the quality criteria that the product

increment must meet. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 5:

Project Scope Management¹; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 5: Project

Scope Management²; The 3 Scrum Roles and Responsibilities Explained³; Implementation of Scrum - 7 Steps

for an Effective Process⁴

NEW QUESTION: 205

Given the following information:

Task	Sequence	Duration
A	B,C	10
B	D,E	15
C	F	10
D	G	20
E	G	10
F	H,I	15
G	J	5
H	J	10
I	J	20
J	END	5

Which of the following represents the critical path of the project?

- A. A-C-F-I-J
- B. A-C-F-H-J
- C. A-B-D-G-J
- D. A-B-E-G-J

Answer: (SHOW ANSWER)

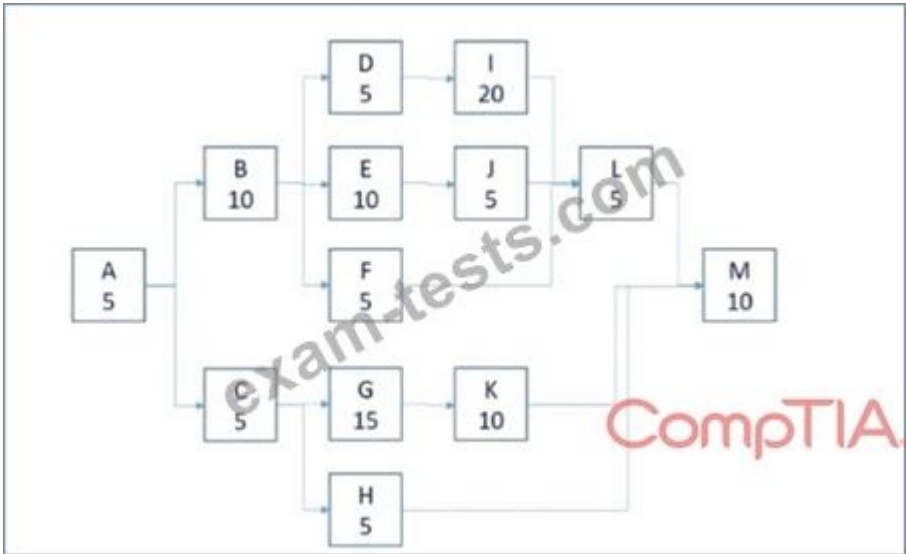
The critical path of the project is the longest sequence of tasks that must be completed on time for the project to finish on schedule. It determines the shortest possible duration of the project and shows the tasks that have no slack or float. Any delay in the critical path tasks will affect the project completion date. To find the critical path, we need to calculate the earliest start (ES), earliest finish (EF), latest start (LS), latest finish (LF), and slack (S) for each task. We can use the table and the network diagram given in the question to do this. The formula for calculating the slack is $S = LF - EF$ or $S = LS - ES$. A task with zero slack is on the critical path. The calculations are as follows:

Task | Duration | ES | EF | LS | LF | S
A | 10 | 0 | 10 | 0 | 10 | 0
B | 15 | 10 | 25 | 10 | 25 | 0
C | 10 | 10 | 20 | 15 | 25 | 5
D | 20 | 25 | 45 | 25 | 45 | 0
E | 10 | 25 | 35 | 35 | 45 | 10
F | 15 | 20 | 35 | 30 | 45 | 10
G | 5 | 45 | 50 | 45 | 50 | 0
H | 10 | 35 | 45 | 40 | 50 | 5
I | 20 | 35 | 55 | 30 | 50 | -5
J | 5 | 50 | 55 | 50 | 55 | 0

Based on the table, we can see that the tasks with zero slack are A, B, D, G, and J. Therefore, the critical path is A-B-D-G-J, which has a total duration of 55 days. The other

options are not the correct critical paths, as they either include tasks with positive slack (such as C, E, F, and H) or have a longer duration than 55 days (such as A-C-F-I-J).

NEW QUESTION: 206



Given the following network diagram:

Which of the following is the critical path?

- A. A-C-G-K-M
- B. A-B-D-I-L-M
- C. A-B-E-J-L-M
- D. A-B-F-L-M

Answer: A (LEAVE A REPLY)

The critical path is the sequence of tasks that determines the minimum project duration. It is the longest path through the network diagram and has the least amount of slack or float. Based on the provided network diagram, the critical path is A-C-G-K-M, which has the longest total duration when adding up the individual task durations. References = The concept of the critical path is covered in the CompTIA Project+ Certification Study Guide¹. For more detailed information on how to calculate and identify the critical path in project management, you can refer to the study guide and other project management resources².

NEW QUESTION: 207

During a gate review meeting, the deliverable was rejected by the customer.

INSTRUCTIONS

Review the dashboard.

* Part 1: Drag and drop each task, placing them in the correct order based on the project change control process.

* Part 2: Select the proper document(s) to be updated.

If at any time you would like to bring back the initial state of the simulation, please click the Reset All button.

Part 1:

Change Control Process

1	?
2	?
3	?
4	?
5	Select the appropriate document to update.
6	?
7	?
8	?

Drag and Drop

CompTIA

- Perform a demonstration.
- Define new requirements and record changes.
- Update and test the deliverable.
- Consult the RACI matrix.
- Assess the schedule, risk, and cost.
- Obtain a sign off.
- Make an announcement on the company portal.

Part 2:

Question Options

Select the appropriate document(s) to update.

Risk register

Schedule

Statement of work

Organizational chart

Change log

Issues log

WBS dictionary

Answer:

See the Explanation for the solution.

Explanation:

Part 1:

Change Control Process:

- * Consult the RACI matrix.
- * Define new requirements and record changes.
- * Assess the schedule, risk, and cost.

- * Perform a demonstration.
- * Obtain a sign off.
- * Update and test the deliverable.
- * Make an announcement on the company portal.

The change control process is a sequence of steps that helps to manage and document any changes or modifications to a project scope, schedule, cost, quality, or resources. The change control process typically involves the following steps:

- * Consult the RACI matrix. A RACI matrix is a tool that defines and clarifies the roles and responsibilities of each team member for each task or activity in a project. RACI stands for responsible, accountable, consulted, and informed. Consulting the RACI matrix can help to identify who needs to be involved or informed about the change request and how to communicate with them.
- * Define new requirements and record changes. The new requirements and changes are the details of what needs to be modified or added to the project deliverables or objectives based on the customer feedback or request. Defining and recording the new requirements and changes can help to communicate and justify the need and rationale for the change and its implications on the project scope and quality.
- * Assess the schedule, risk, and cost. The schedule, risk, and cost are the aspects of the project that may be affected by the change request. Assessing the schedule, risk, and cost can help to determine the impact and feasibility of the change and identify any possible alternatives or corrective actions to minimize or avoid its negative effects.
- * Perform a demonstration. A demonstration is a presentation or show of how the modified or updated deliverable works or meets the customer expectations or requirements. Performing a demonstration can help to validate and verify that the change request has been implemented correctly and effectively and to obtain feedback or approval from the customer or stakeholders.
- * Obtain a sign off. A sign off is a formal acceptance and approval of the change request and its deliverables from the customer or stakeholders. Obtaining a sign off can help to confirm that the change request has been completed successfully and satisfactorily and to close the change control process.
- * Update and test the deliverable. The deliverable is the product or service that is produced or provided by the project. Updating and testing the deliverable can help to ensure that it meets the quality standards and criteria and that it works as expected after implementing the change request.
- * Make an announcement on the company portal. The company portal is a platform or channel that allows internal communication and collaboration among employees within an organization. Making an announcement on the company portal can help to inform and update other team members or departments about the change request and its outcomes and to share any lessons learned or best practices from the change control process.

Part2:

- * Risk register: A risk register is a document that identifies, analyzes, and records the potential risks or uncertainties that may affect a project. Updating the risk register can help to capture any

new or modified risks that may arise from the change request and to plan and implement appropriate risk responses.

* **Schedule:** A schedule is a document that shows the planned start and end dates, durations, dependencies, and progress of each task or activity in a project. Updating the schedule can help to reflect any changes or adjustments to the project timeline or milestones that may result from the change request and to monitor and control the project performance and delivery.

* **Statement of work:** A statement of work (SOW) is a document that defines the scope, deliverables, schedule, and terms and conditions of a project or contract. Updating the SOW can help to document any changes or additions to the project scope or deliverables that may be requested or agreed upon by the customer or stakeholders and to ensure alignment and agreement on what needs to be done and how it will be done.

* **Change log:** A change log is a document that tracks and records any changes or modifications that are made to the project scope, schedule, cost, quality, or resources during a project. Updating the change log can help to document the change request, approval, implementation, and impact of each change and ensure traceability and transparency.

NEW QUESTION: 208

A company needs to have structured cabling installed in one of its buildings. Which of the following would be the best document for the company to use to obtain and compare information on cabling services and costs from various vendors?

- A. RFB
- B. RFQ
- C. RF
- D. RFP

Answer: ([SHOW ANSWER](#))

An RFP (request for proposal) is a document that solicits proposals from potential vendors for a specific project or service. An RFP typically describes the project scope, requirements, evaluation criteria, and instructions for submitting proposals. An RFP is the best document for the company to use to obtain and compare information on cabling services and costs from various vendors, as it allows the company to evaluate the vendors' qualifications, experience, approach, and pricing¹².

NEW QUESTION: 209

A project manager has decided to wait until all requirements are developed to initiate testing. Which of the following relationship dependencies is the project manager using?

- A. Start-to-finish
- B. Finish-to-finish
- C. Finish-to-start
- D. Start-to-start

Answer: ([SHOW ANSWER](#))

A finish-to-start dependency is a type of relationship dependency in project management, where the start of one task depends on the finish of another task¹². In this case, the project manager is using a finish-to-start dependency, because testing cannot start until requirements development is finished. This implies that testing is a successor task, and requirements development is a predecessor task. A finish-to-start dependency is the most common type of dependency in project management, and it ensures that tasks are performed in a logical sequence³⁴. References = CompTIA Project+ Certification Study Guide⁵, CompTIA Project+ Certification Exam Objectives⁶, Understanding Dependencies in Project Management [2023] * Asana¹, Dependencies in Project Management | Smartsheet², Understanding Task Dependencies in Project Management³, What are Dependencies in Project Management? - KnowledgeHut⁴

NEW QUESTION: 210

A new junior PM who has ownership of a project does not understand how to manage conflicts involving multiple personalities. Which of the following is the best order of the stages the PM should follow to nurture the team to high performance?

- A. Forming, storming, performing, norming, adjourning
- B. Forming, performing, storming, norming, adjourning
- C. Forming, norming, storming, performing, adjourning
- D. Forming, storming, norming, performing, adjourning

Answer: D (LEAVE A REPLY)

This is the correct order of the stages of team development according to Tuckman's model¹²³. The forming stage is where team members first meet and get acquainted. The storming stage is where team members experience conflicts and disagreements. The norming stage is where team members resolve their differences and establish norms and rules. The performing stage is where team members work together effectively and efficiently. The adjourning stage is where team members complete the project and celebrate their achievements. Reference = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 6: Project Team Management, p. 197; The 5 Stages of Team Development (Including Examples) | Upwork; The 5 Stages of Team Development - Teamwork; Using the Stages of Team Development | MIT Human Resources

NEW QUESTION: 211

A project team is developing an application that will allocate a building's parking spaces. The building owner does not agree with using corporate colors in the application and has blocked the release of the beta version for testing. Which of the following best describes what the project manager should have done in the initiation phase to prevent this issue?

- A. Review of existing artifacts
- B. Development of an issue log
- C. Identification and assessment of stakeholders
- D. Establishment of accepted communication channels

Answer: C (LEAVE A REPLY)

The project manager should have identified and assessed the building owner as a key stakeholder in the initiation phase, and understood their expectations and requirements for the application. This would have helped to avoid the conflict over the corporate colors and the delay in testing. Stakeholder identification and assessment is an important process in the initiation phase, as it helps to define the project scope, objectives, and success criteria, and to establish a communication plan¹². Reference = CompTIA Project+ PK0-005 Certification Study Guide,

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NEW QUESTION: 212

A project manager is eager to define access requirements during the initiation phase of a project. Which of the following steps should the project manager perform first?

- A. Define the WBS.
- B. Develop a RAM.
- C. Manage the vendors.
- D. Assess the resource pool.

Answer: (SHOW ANSWER)

This answer is based on the best practice of defining access requirements in project management, which is to identify the roles, responsibilities, and permissions of the project team members and other stakeholders who need to access the project information, resources, and deliverables¹². The first step in this process is to assess the resource pool, which is the availability and capability of the human resources that can be assigned to the project³⁴. By assessing the resource pool, the project manager can determine the skills, experience, and security clearance of the potential project team members, as well as their reporting relationships, communication preferences, and expectations⁵⁶. This information can help the project manager to define the access requirements for each role and stakeholder group, and to assign the appropriate level of access to the project data, documents, tools, and systems⁷⁸. Reference = CompTIA Project+ Certification Study Guide⁹, CompTIA Project+ Certification Exam Objectives¹⁰, What is Requirements Management?, How to Write Project Requirements, A Guide to Functional Requirements, Project Requirements Management: A Quick Guide, Creating clear project requirements, How to Define Project Roles and Responsibilities

NEW QUESTION: 213

A project manager buys an extended warranty for a set of servers. Which of the following risk management strategies is the manager using?

- A. Transfer
- B. Avoid
- C. Accept
- D. Mitigate

Answer: A (LEAVE A REPLY)

Transfer is a risk management strategy that involves shifting the responsibility or impact of a risk to a third party, such as an insurance company, a vendor, or a contractor¹. By buying an extended warranty for a set of servers, the project manager is transferring the risk of server failure or malfunction to the warranty provider, who will cover the cost of repair or replacement in case of a risk event. This way, the project manager reduces the exposure and liability of the project to the risk, while still retaining some level of accountability and oversight². References = CompTIA Project+ PK0-005 Certification Study Guide, Chapter 8: Planning Projects Part 4, page 245; 4 Risk Management Strategies for Successful Project Execution, Risk transferring section; How to Manage Project Risk: A 5-Step Guide, Risk treatment section.

NEW QUESTION: 214

The project team determines that software installation can only begin after the desktops have been installed and can be powered on. Which of the following dependencies does this represent?

- A. External
- B. Internal
- C. Mandatory
- D. Discretionary

Answer: C (LEAVE A REPLY)

Explanation

The dependency between software installation and desktop installation is a mandatory dependency. A mandatory dependency is a type of dependency that is inherent in the nature or logic of the work and cannot be avoided or changed. It is also known as a hard dependency or a hard logic dependency. A mandatory dependency means that one task must be completed before another task can start or finish. For example, software installation can only start after desktop installation is finished⁵ The dependency between desktop installation and software installation represents a mandatory dependency. A mandatory dependency is a type of task dependency that is inherent in the nature of the work being performed.

In this case, software installation cannot begin until desktops are installed and powered on, and therefore, the dependency is mandatory. References: CompTIA Project+ Study Guide, Chapter 3: Project Integration Management, Objective 3.1: Identify the project management processes and the interactions between them.

NEW QUESTION: 215

Which of the following communication tools would a project manager use to broadcast information without being assured the information will be received?

- A. Telephone
- B. Videoconference
- C. Face-to-face
- D. Email

Answer: D (LEAVE A REPLY)

Email is a communication tool that allows the project manager to send information to one or more recipients without requiring immediate feedback or confirmation of receipt. Email can be used to broadcast information that is not urgent or critical, such as status updates, meeting minutes, or general announcements¹, p. 75

NEW QUESTION: 216

A project is running over budget, and due to new legislation in the country, the company needs to release all its contractors on the project or hire them as full-time employees. Which of the following should the PM do next to comply with the new legislation?

- A. Use only full-time employees even if the project is delayed.
- B. Hire all team members to avoid any delay in the project.
- C. Close the contract and pay the contractors cash for the remainder of the project.
- D. Look for an overseas vendor to finalize the project work.

Answer: (SHOW ANSWER)

In response to new legislation requiring the release of contractors or their conversion to full-time employees, the project manager should prioritize compliance with the law. This may involve using only full-time employees, even if it results in project delays. The focus should be on legal compliance and the ethical treatment of workers, rather than solely on project timelines.

References = The answer is based on standard project management practices and the typical response to changes in legislation affecting project staffing. For detailed information, please refer to the CompTIA Project+ Study Guide and other official CompTIA resources.

NEW QUESTION: 217

Which of the following best describes why a project manager would decide to sign a fixed-price contract with a vendor?

- A. The scope of the project deliverable is clearly defined
- B. There is a non-disclosure agreement in place
- C. There are multiple requirements for the product
- D. The PM wants to simplify the logistics of the required product

Answer: A (LEAVE A REPLY)

A fixed-price contract is suitable when the scope is well defined and stable. This shifts cost risk to the vendor, as they must deliver within the agreed-upon price. NDAs, requirements volume, or logistics do not determine contract type as strongly as scope clarity does.

Reference: CompTIA Project+ PK0-005 - Procurement & Contracts; CompTIA Cloud+ CV0-004 Governance, Risk & Compliance domain.

NEW QUESTION: 218

A project manager is using an agile methodology to lead the implementation of several features that should be developed concurrently. Which of the following items should the project manager view as a concern?

- A. Each feature will have a different owner.
- B. The majority of the team can only meet on a weekly basis.
- C. The stakeholders have provided a specific deadline to meet.
- D. Each feature has a specific budget allocation.

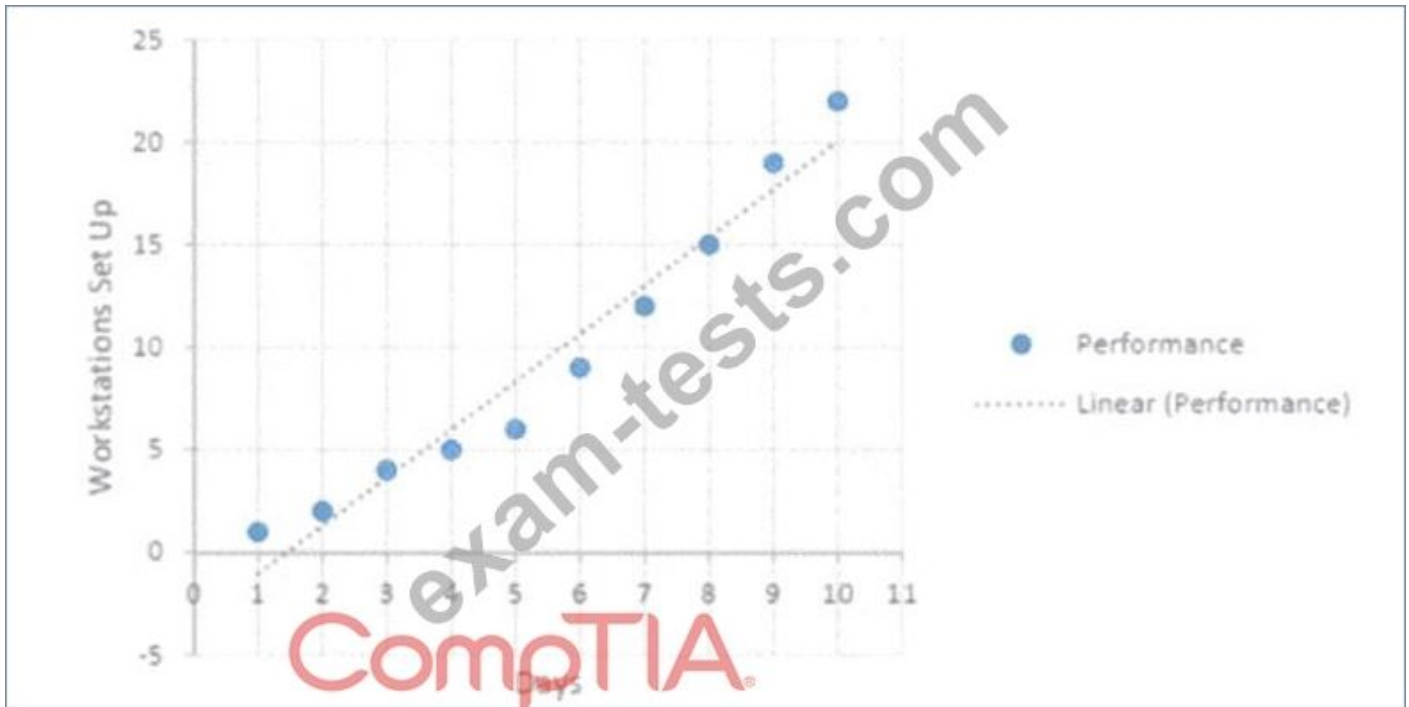
Answer: C (LEAVE A REPLY)

Agile methodologies emphasize flexibility and iterative progress, so strict deadlines can be a concern. They may limit the team's ability to adapt and respond to change, as emphasized by CompTIA Project+ in agile project management principles.

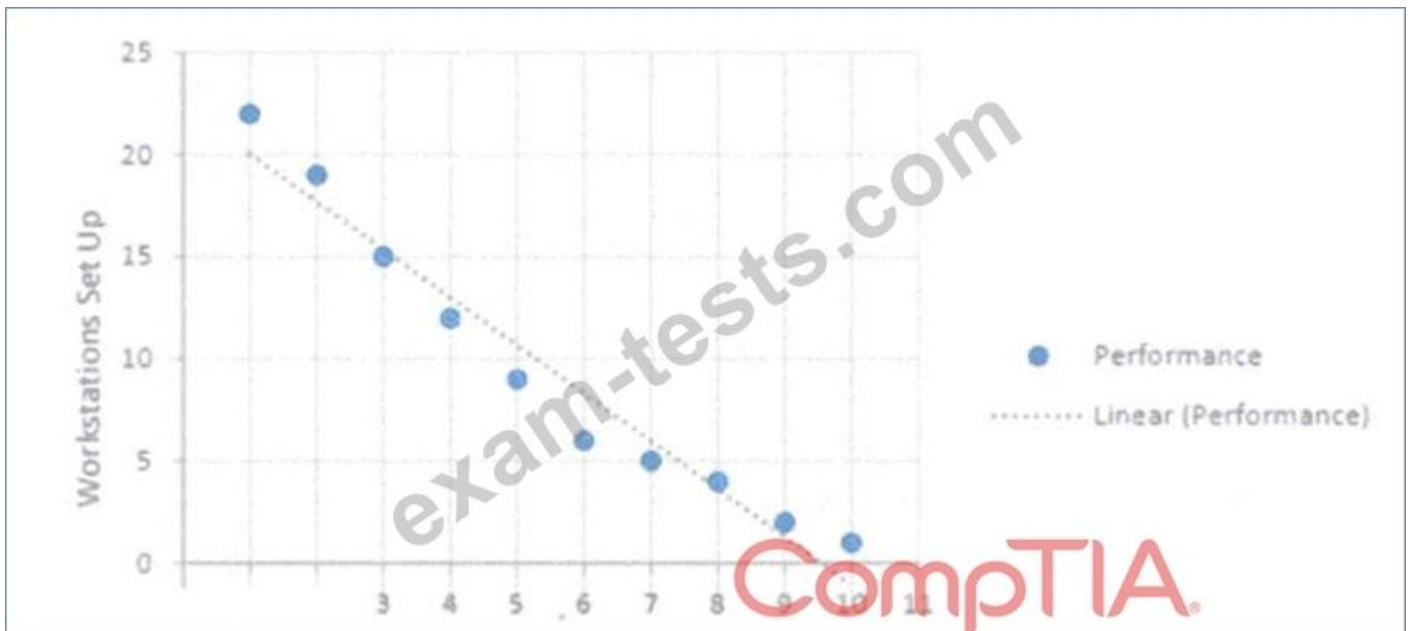
NEW QUESTION: 219

An IT intern was assigned to set up workstations as part of a project. The IT intern was very careful to do the task well and initially referred to notes while performing the task. By the end of the two-week rotation, the IT intern no longer needed the notes and completed more set-ups in less time. Which of the following MOST likely represents the observed relationship in this scenario?

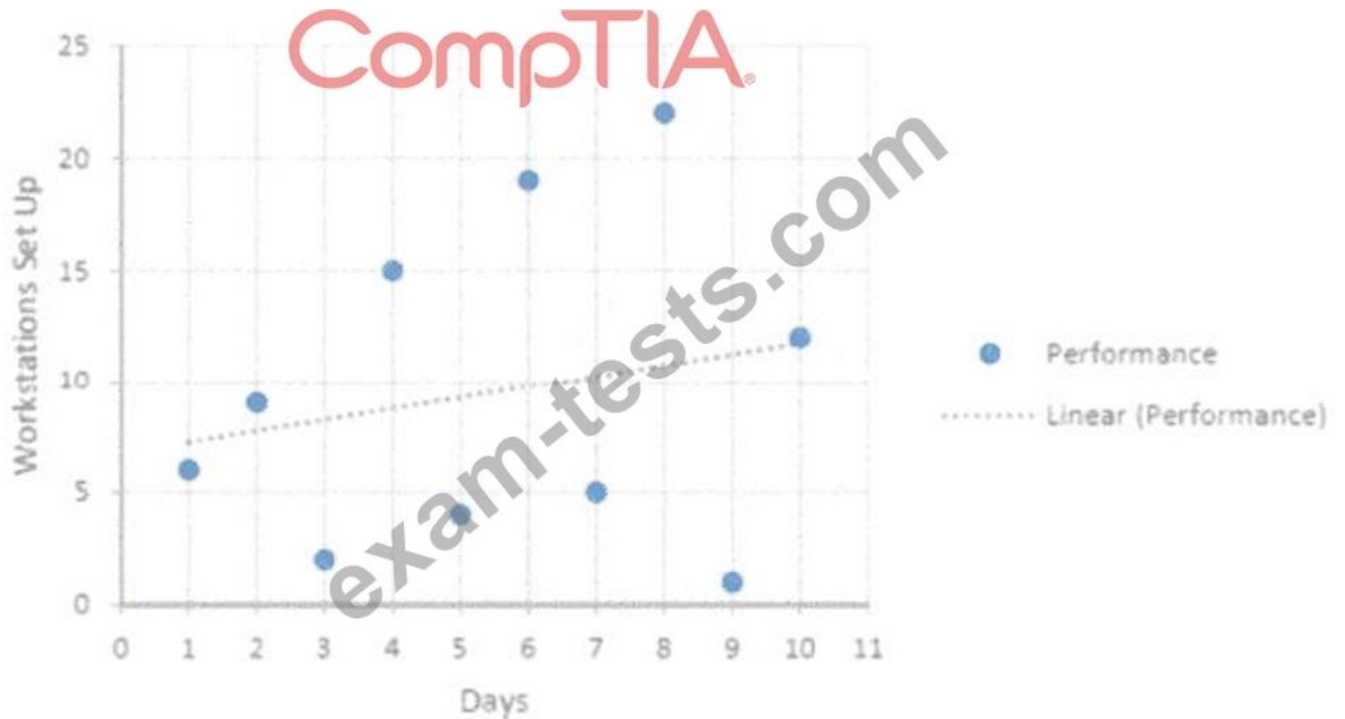
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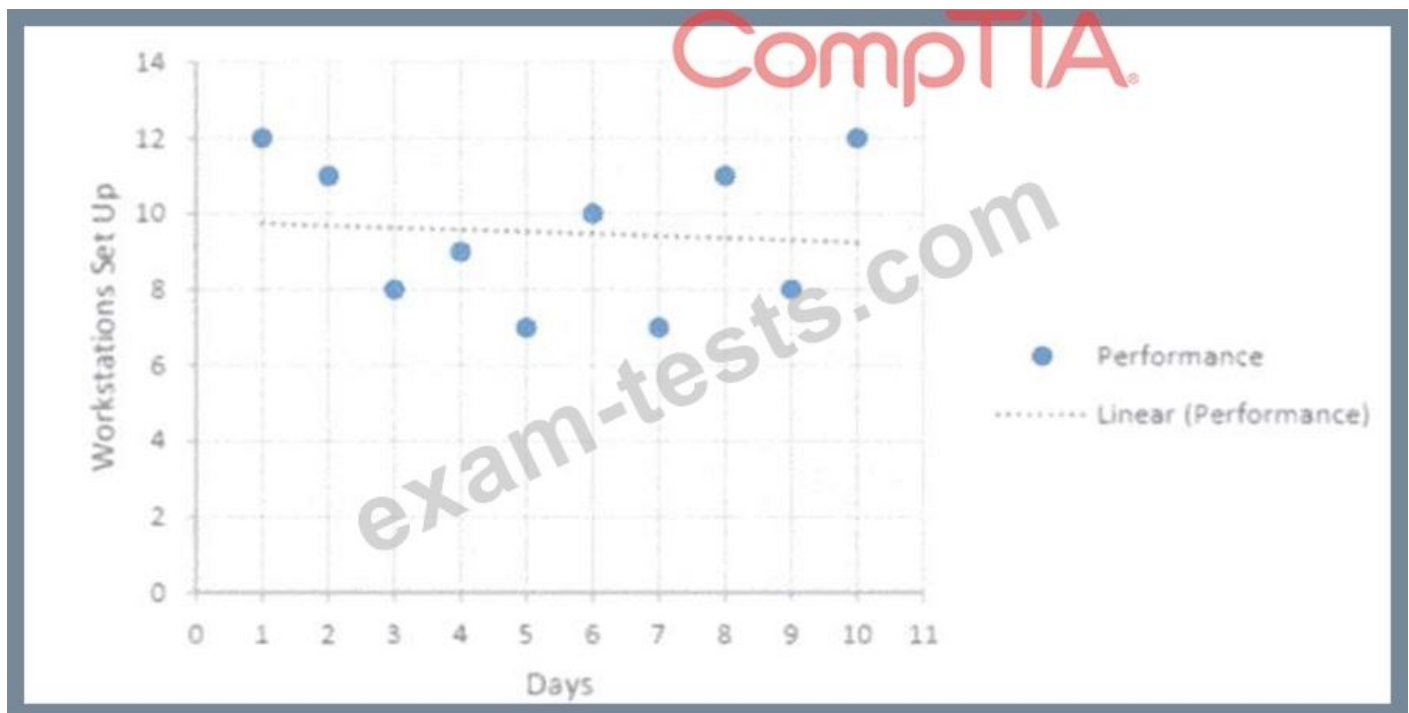
B.



C.



D.



Answer: C (LEAVE A REPLY)

Option C shows a graph that most likely represents the observed relationship in this scenario. The graph shows a learning curve, which is a graphical representation of the relationship between a learner's performance on a task and the number of attempts or time required to complete the task. The learning curve theory proposes that a learner's efficiency in a task improves over time the more the learner performs the task. In this case, the IT intern was able to complete more set-ups in less time as they gained more experience and proficiency over the two-week rotation¹²

NEW QUESTION: 220

A project manager needs to develop a way to control who can modify documents, artifacts, and other data related to the product. Which of the following would be the best way to accomplish this objective?

- A. Define access requirements.
- B. Develop a transition plan.
- C. Create a responsibility assignment matrix.
- D. Create a work breakdown structure.

Answer: (SHOW ANSWER)

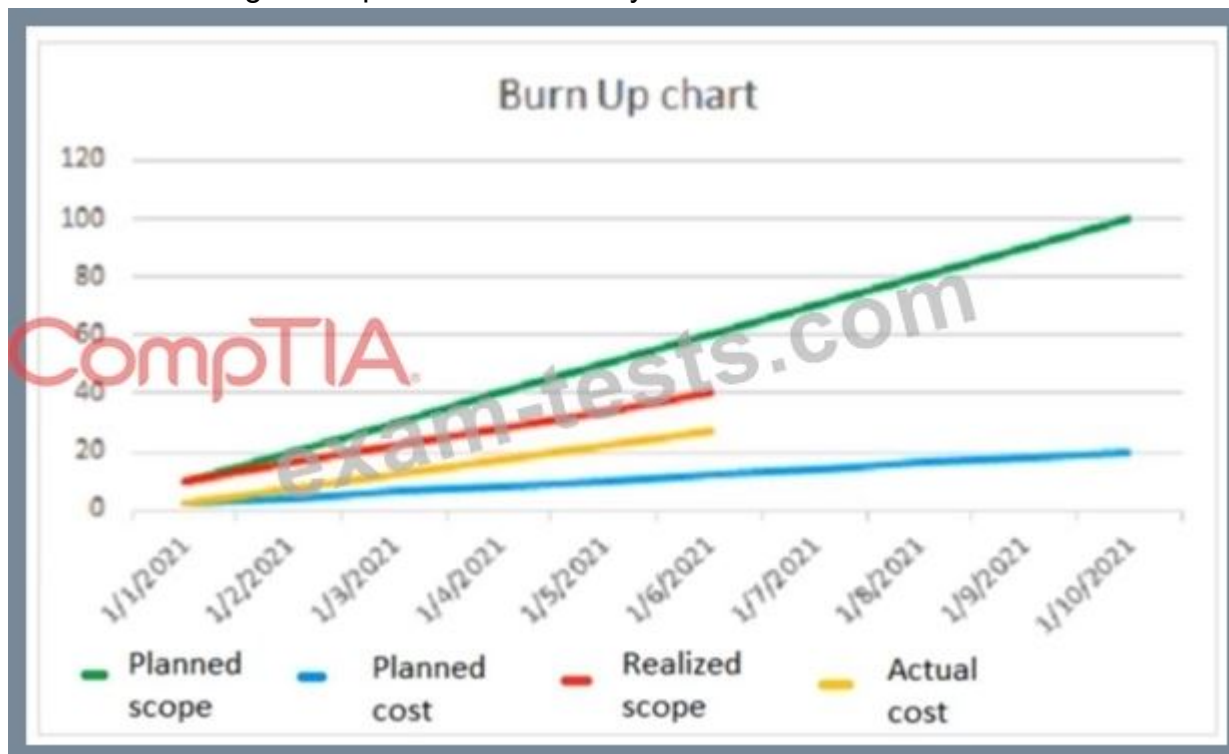
Defining access requirements involves specifying who has permission to view, edit, or manage project documents and data. This control is vital to maintain the integrity and confidentiality of project information.

By establishing clear access protocols, the project manager ensures that only authorized individuals can make changes, thereby reducing the risk of unauthorized modifications and enhancing data security.

As per the CompTIA Project+ PK0-005 exam objectives, under Domain 3.1: Given a scenario, use the appropriate tools throughout the project life cycle, managing access to project artifacts is a critical aspect of project documentation and control.

NEW QUESTION: 221

A project sponsor asked the PM to provide a summary of the current financial status. The PM uses the following burn up chart for the analysis:



Based on the chart, which of the following is the current status of the project?

- A. Behind schedule and over budget
- B. Behind schedule and under budget
- C. Ahead of schedule and over budget

D. Ahead of schedule and under budget

Answer: A ([LEAVE A REPLY](#))

The project manager can use the burn up chart to analyze the current status of the project based on its scope (value delivered), budget (cost), and schedule (time). A burn up chart is a graphical tool that shows how much work has been completed (burned up) versus how much work remains (scope) over time. It also shows how much budget has been spent (burned up) versus how much budget remains (budget) over time. A burn up chart can help to monitor and control the project progress and performance and identify any variances or deviations from the plan. The chart given shows that both scope and budget lines are above their respective target lines at any given time point. This means that less work has been completed than planned (scope variance) and more money has been spent than planned (budget variance) at any given time point. Therefore, the project is behind schedule and over budget.

NEW QUESTION: 222

A new junior PM who has ownership of a project does not understand how to manage conflicts involving multiple personalities. Which of the following is the best order of the stages the PM should follow to nurture the team to high performance?

- A.** Forming, storming, performing, norming, adjourning
- B.** Forming, performing, storming, norming, adjourning
- C.** Forming, norming, storming, performing, adjourning
- D.** Forming, storming, norming, performing, adjourning

Answer: D ([LEAVE A REPLY](#))

This is the correct order of the stages of team development according to Tuckman's model¹²³. The forming stage is where team members first meet and get acquainted. The storming stage is where team members experience conflicts and disagreements. The norming stage is where team members resolve their differences and establish norms and rules. The performing stage is where team members work together effectively and efficiently. The adjourning stage is where team members complete the project and celebrate their achievements. References = CompTIA Project + Study Guide: Exam PK0-005, 3rd Edition, Chapter 6: Project Team Management, p. 197; The 5 Stages of Team Development (Including Examples) | Upwork; The 5 Stages of Team Development - Teamwork; Using the Stages of Team Development | MIT Human Resources

NEW QUESTION: 223

A project manager makes a company-wide announcement about the successful completion of a project and thanks team members. Which of the following is the project manager doing?

- A.** Bringing attention to the project sponsor
- B.** Sharing lessons learned
- C.** Collecting feedback
- D.** Celebrating the team's hard work

Answer: D ([LEAVE A REPLY](#))

A project manager who makes a company-wide announcement about the successful completion of a project and thanks team members is doing the following:

Celebrating the team's hard work: This is the correct answer, as the project manager is acknowledging the efforts and contributions of the team members and showing appreciation and recognition for their performance¹².

Bringing attention to the project sponsor: This is not the correct answer, as the project manager is not highlighting the role or involvement of the project sponsor, who is the person who provides the resources and authority for the project.

Sharing lessons learned: This is not the correct answer, as the project manager is not discussing the successes, challenges, or best practices of the project, which are part of the lessons learned process.

Collecting feedback: This is not the correct answer, as the project manager is not soliciting any input or opinions from the team members or other stakeholders, which are part of the feedback process.

NEW QUESTION: 224

A project manager and team are reviewing a task that is supposed to take nine days to complete and cost

\$3,000. There is a 20% chance that an associated risk related to changing requirements could occur, resulting in rework that would add an additional five days and \$1,000 in costs. Which of the following represents the total amount that should be budgeted for the task?

- A. 9 days and \$3,000
- B. 10 days and \$3,200
- C. 12 days and \$3,800
- D. 14 days and \$4,000

Answer: B (LEAVE A REPLY)

The total amount that should be budgeted for the task is calculated by adding the expected value of the risk to the original estimate. The expected value of the risk is the product of the probability and the impact of the risk. In this case, the expected value of the risk is $0.2 \times (5 \text{ days and } \$1,000) = 1 \text{ day and } \200 . Therefore, the total amount that should be budgeted for the task is $9 \text{ days and } \$3,000 + 1 \text{ day and } \$200 = 10 \text{ days and } \$3,200$.

NEW QUESTION: 225

Given the following velocity chart:



Which of the following updates on the project status should the Scrum master provide to the senior management team?

- A. The project utilized all of its available reserve.
- B. The project has scope creep.
- C. The project deviated from the critical path.
- D. The project is trending ahead of schedule.

Answer: D (LEAVE A REPLY)

A velocity chart is a tool used in agile project management to track the progress and performance of a project team over time. It shows the number of features or user stories completed in each iteration or sprint. The planned timeline line represents the expected or ideal velocity, while the actual effort line shows the actual or achieved velocity. By comparing the two lines, the Scrum master can identify any gaps, trends, or issues in the project delivery.

Based on the image, the most likely update that the Scrum master can provide to the senior management team is D. The project is trending ahead of schedule. This is because the actual effort line is above the planned timeline line for most of the time, indicating that the project team is completing more features than expected in each sprint. This means that the project is ahead of schedule and has a positive velocity variance.

NEW QUESTION: 226

Which of the following describes three-tier architecture?

- A. Conceptual, design, and implementation stages
- B. Presentation, application, and data processing
- C. Network, software, and security
- D. Development, testing, and production environment

Answer: B (LEAVE A REPLY)

Presentation, application, and data processing. Presentation, application, and data processing are the three logical and physical computing tiers that make up a three-tier architecture. A three-tier architecture is a type of software architecture that separates an application into three layers or tiers that run on different servers or machines. Each tier performs a specific function or role and

communicates with other tiers through well-defined interfaces. The presentation tier is the user interface and communication layer of the application, where the end user interacts with the application. The application tier is the logic or middle tier of the application, where data is processed using business rules. The data processing tier is the data or back-end tier of the application, where data is stored and managed¹²

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NEW QUESTION: 227

A project manager is assigned an initiative in a highly regulated industry that requires employees to safeguard certain pieces of PII. Which of the following is the best approach for the project manager to keep the information confidential?

- A. Encryption
- B. Multifactor authentication
- C. Quality assurance
- D. Password protection

Answer: (SHOW ANSWER)

Encryption is the process of transforming data into an unreadable format that can only be accessed by authorized parties who have the decryption key. Encryption is the best approach for the project manager to keep the PII confidential, as it protects the data from unauthorized access during storage and transmission¹².

NEW QUESTION: 228

Given the following velocity chart:



Which of the following updates on the project status should the Scrum master provide to the senior management team?

- A. The project utilized all of its available reserve.
- B. The project has scope creep.
- C. The project deviated from the critical path.
- D. The project is trending ahead of schedule.

Answer: D (LEAVE A REPLY)

A velocity chart is a tool used in agile project management to track the progress and performance of a project

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timeline line for most of the time, indicating that the project team is completing more features than expected in

each sprint. This means that the project is ahead of schedule and has a positive velocity variance.

NEW QUESTION: 229

During a brainstorming meeting, a project manager identifies multiple techniques that will help the project team ensure confidence and alignment with the project scope and goals. Which of the following plans is the project manager creating?

- A. Procurement
- B. Communication
- C. Quality assurance
- D. Risk

Answer: (SHOW ANSWER)

Explanation

The project manager is creating a quality assurance plan when identifying multiple techniques that will help the project team ensure confidence and alignment with the project scope and goals during a brainstorming meeting. A quality assurance plan is a plan that defines and documents the standards, criteria, methods, activities, and tools for ensuring and verifying that the quality requirements and expectations of a project are met. A quality assurance plan can help to improve the quality of the project processes and deliverables and prevent or reduce defects or errors.

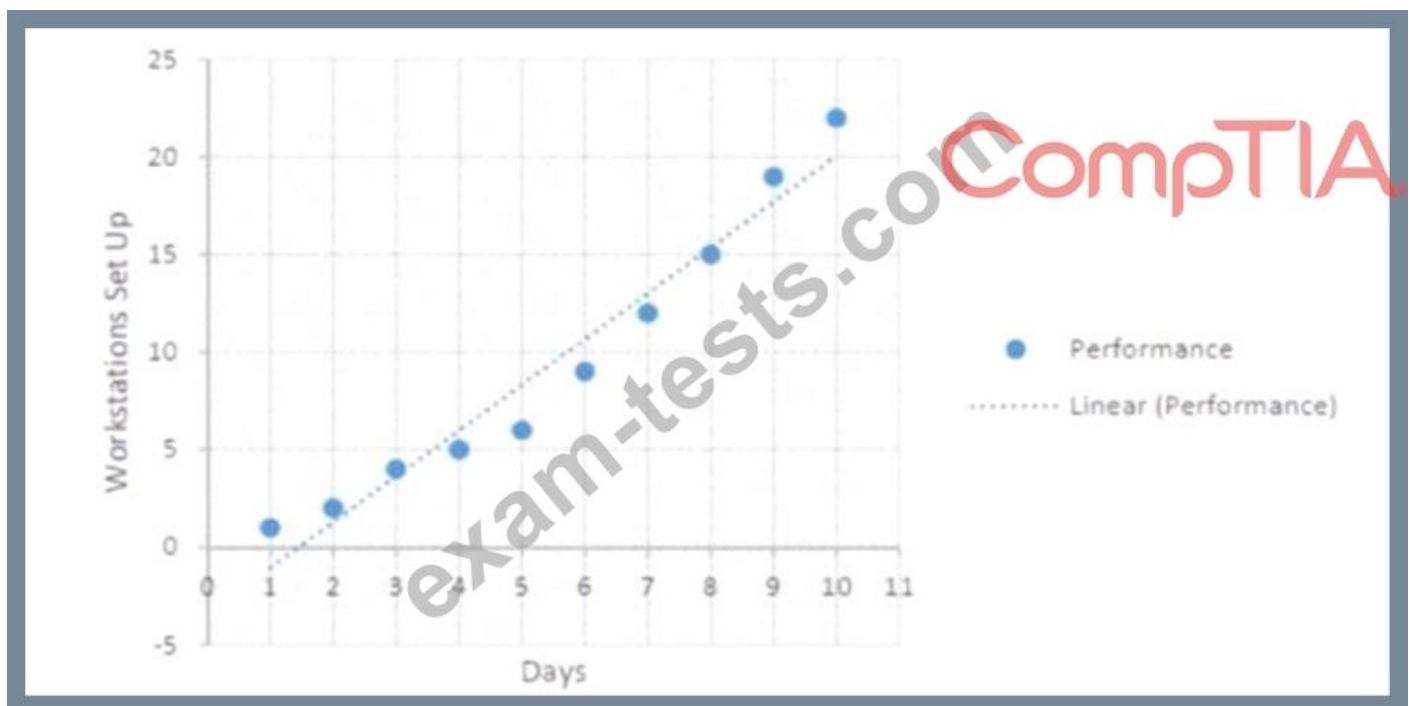
NEW QUESTION: 230

An IT intern was assigned to set up workstations as part of a project. The IT intern was very careful to do the task well and initially referred to notes while performing the task. By the end of the two-week rotation, the IT

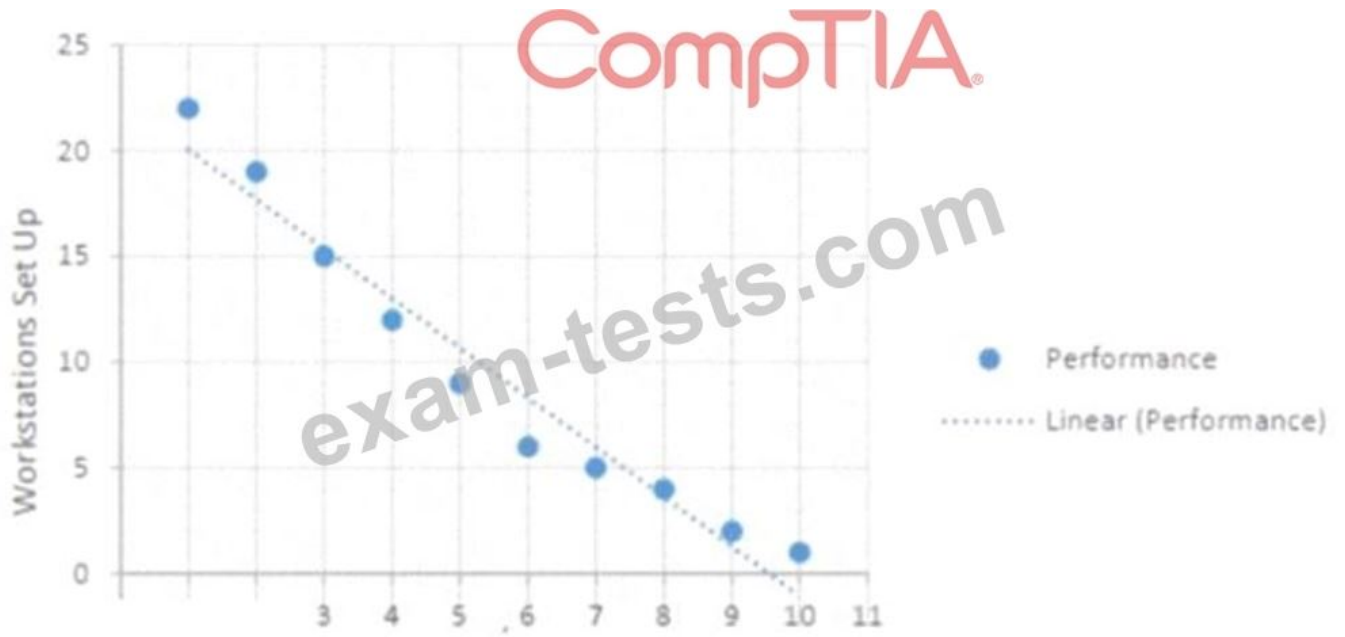
intern no longer needed the notes and completed more set-ups in less time. Which of the following MOST

likely represents the observed relationship in this scenario?

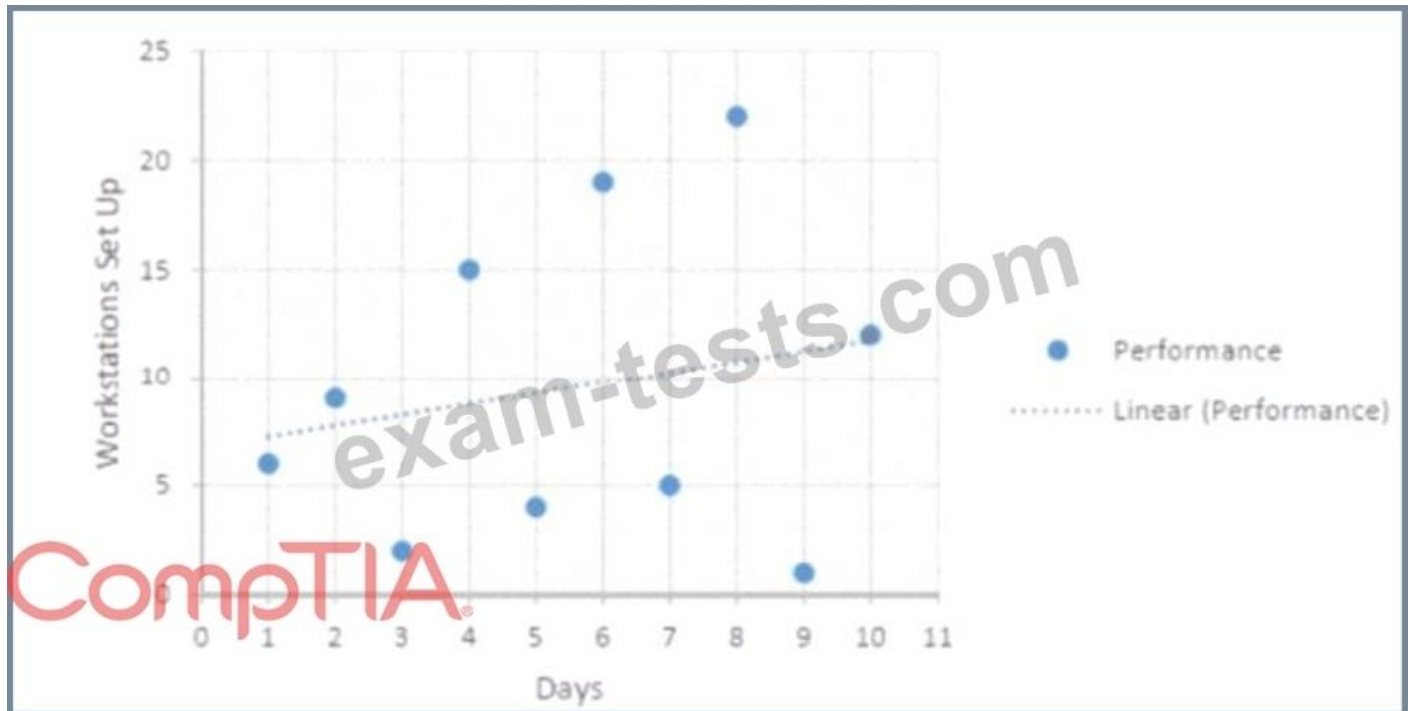
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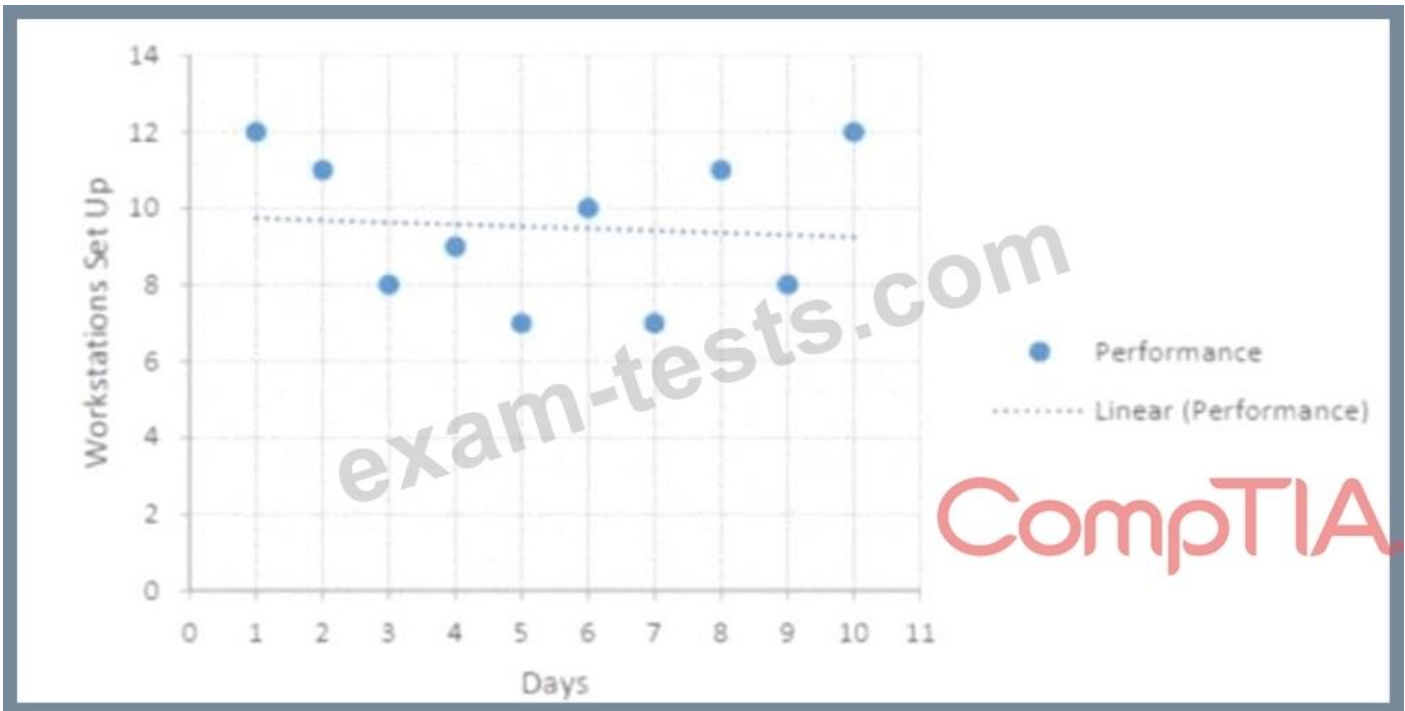
B.



C.



D.



Answer: (SHOW ANSWER)

Option C shows a graph that most likely represents the observed relationship in this scenario.

The graph shows

a learning curve, which is a graphical representation of the relationship between a learner's performance on a

task and the number of attempts or time required to complete the task. The learning curve theory proposes that

a learner's efficiency in a task improves over time the more the learner performs the task. In this case, the IT

intern was able to complete more set-ups in less time as they gained more experience and proficiency over the two-week rotation¹²

NEW QUESTION: 231

A project manager needs to update the project sponsor and senior stakeholders about the progress of a project.

Which of the following tools will the project manager MOST likely use?

- A. Dashboard
- B. Gantt chart
- C. Work breakdown structure
- D. Requirements Traceability Matrix

Answer: A (LEAVE A REPLY)

A dashboard is a tool that the project manager will most likely use to update the project sponsor and senior stakeholders about the progress of a project. A dashboard is a graphical tool that displays key performance indicators (KPIs), metrics, and data related to a project using charts,

graphs, tables, or other visual elements. A dashboard can help to provide a quick and easy overview of the project status and performance and highlight any issues or risks that need attention.

NEW QUESTION: 232

When assigning access, classifying information based on sensitivity is referred to as:

- A. Digital security
- B. Physical security
- C. Data security
- D. Operational security

Answer: (SHOW ANSWER)

Data security involves classifying information based on sensitivity and ensuring that it is protected accordingly. This approach is key in project management to protect sensitive data, as emphasized by CompTIA Project+.

NEW QUESTION: 233

Which of the following best describes the reason a chat messaging service would be used as the primary form of communication for a project team?

- A. The team is working in different rooms within the same building.
- B. The team is working remotely two days per week.
- C. The team has members distributed around the world in different time zones.
- D. The team is based in the same office but has a large number of members.

Answer: C (LEAVE A REPLY)

Chat messaging services are particularly effective for teams that are distributed globally across different time zones. These tools facilitate asynchronous communication, allowing team members to send and receive messages at their convenience, which is crucial when real-time communication is challenging due to time differences. This ensures continuous collaboration and information sharing without the constraints of synchronous meetings.

According to the CompTIA Project+ PK0-005 exam objectives, under Domain 3.2: Compare and contrast various project management productivity tools, chat messaging is highlighted as a key communication tool for distributed teams.

NEW QUESTION: 234

A project team is developing an application that will allocate a building's parking spaces. The building owner does not agree with using corporate colors in the application and has blocked the release of the beta version for testing. Which of the following best describes what the project manager should have done in the initiation phase to prevent this issue?

- A. Review of existing artifacts
- B. Development of an issue log
- C. Identification and assessment of stakeholders
- D. Establishment of accepted communication channels

Answer: (SHOW ANSWER)

The project manager should have identified and assessed the building owner as a key stakeholder in the initiation phase, and understood their expectations and requirements for the application. This would have helped to avoid the conflict over the corporate colors and the delay in testing. Stakeholder identification and assessment is an important process in the initiation phase, as it helps to define the project scope, objectives, and success criteria, and to establish a communication plan¹². References = CompTIA Project+ PK0-005 Certification Study Guide,

NEW QUESTION: 235

Two team members have a minor disagreement on how a task should be performed. The project manager plans to meet with the team members to discuss the matter. Which of the following techniques should the project manager use to emphasize the areas of agreement and downplay the opposing views?

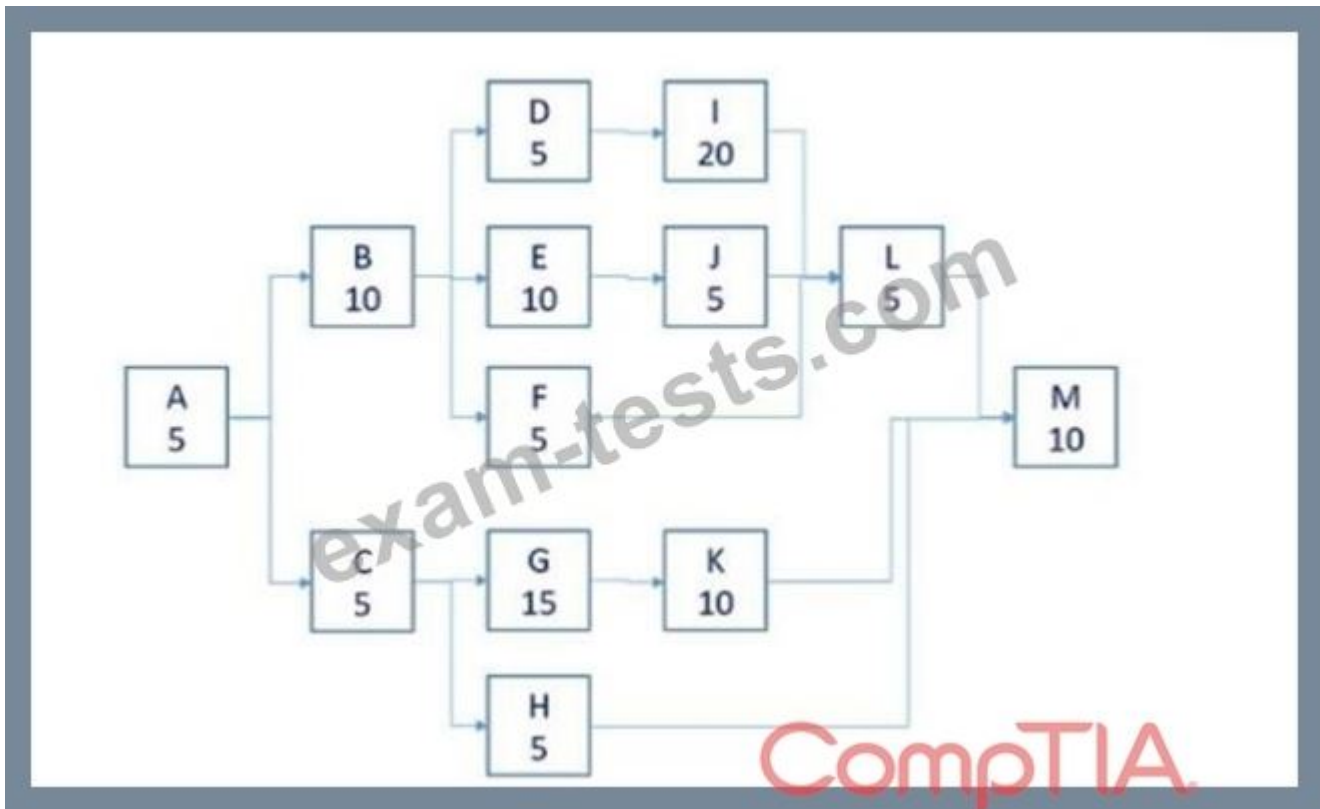
- A. Compromising
- B. Forcing
- C. Smoothing
- D. Collaborating

Answer: (SHOW ANSWER)

Smoothing is a conflict resolution technique that involves emphasizing the areas of agreement and minimizing the areas of difference. It is useful when the conflict is minor and the relationship between the parties is more important than the issue. Smoothing can help maintain harmony and avoid further escalation of the conflict¹.

NEW QUESTION: 236

Refer to exhibit.



Given the following network diagram:

Which of the following is the critical path?

- A. A-C-G-K-M
- B. A-B-D-I-L-M
- C. A-B-E-J-L-M
- D. A-B-F-L-M

Answer: (SHOW ANSWER)

The critical path is the sequence of tasks that determines the minimum project duration. It is the longest path through the network diagram and has the least amount of slack or float. Based on the provided network diagram, the critical path is A-C-G-K-M, which has the longest total duration when adding up the individual task durations. Reference = The concept of the critical path is covered in the CompTIA Project+ Certification Study Guide¹. For more detailed information on how to calculate and identify the critical path in project management, you can refer to the study guide and other project management resources².

NEW QUESTION: 237

Government projects require that personnel submit to background screenings for certain clearance requirements. Which of the following best describes this process?

- A. Data security
- B. Operational security
- C. Physical security
- D. Digital security

Answer: B (LEAVE A REPLY)

Operational security is the process of identifying, protecting, and controlling sensitive information and activities from unauthorized access or disclosure. Operational security includes background screenings for personnel who need to access classified or restricted information or resources, as well as implementing policies and procedures to prevent leaks, breaches, or espionage.

Operational security is essential for government projects that involve national security, defense, intelligence, or law enforcement.

Operational security is different from data security, which is the process of safeguarding data from unauthorized access, use, modification, or destruction. Data security includes encryption, authentication, authorization, backup, and recovery of data. Operational security is also different from physical security, which is the process of securing physical assets, such as equipment, data, or personnel, from unauthorized access or damage. Physical security includes locks, alarms, cameras, guards, and fences. Operational security is also different from digital security, which is the process of protecting digital devices, networks, and systems from cyberattacks, malware, or hacking. Digital security includes firewalls, antivirus, VPN, and passwords. Reference = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 9: Security Management¹; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 9: Security Management²; What is Operational Security (OPSEC)?³

NEW QUESTION: 238

Which of the following tools is best to use when conducting project meetings across time zones?

- A. Text
- B. Calendaring tools
- C. Videoconference
- D. Email

Answer: C (LEAVE A REPLY)

Videoconference is the best tool to use when conducting project meetings across time zones, as it allows real-time communication, visual cues, screen sharing, and collaboration among the participants. Videoconference can also help build rapport and trust among the team members, and reduce the risk of misunderstandings or miscommunication. Videoconference tools such as Zoom, Skype, or Google Meet can also accommodate different time zones by showing the local time of each participant and allowing them to schedule meetings in advance¹².

NEW QUESTION: 239

A project manager realizes that a project will not be completed on time due to resource constraints. Which of the following actions should the project manager take NEXT?

- A. Trigger the contingency plan and communicate with the stakeholders.
- B. Work with the functional managers to create a work-around.
- C. Submit a change request to the change control board.
- D. Transfer the risk by hiring a new vendor who was successful on a previous project.
- E. Set up an escalation meeting with the sponsor.

Answer: (SHOW ANSWER)

Explanation

Submit a change request to the change control board. The project manager should submit a change request to the change control board (CCB) if they realize that the project will not be completed on time due to resource constraints. A change request is a formal proposal to modify any aspect of the project, such as scope, schedule, cost, quality, or resources. A change request must be submitted to the CCB, which is a group of stakeholders who are authorized to review and approve changes. Submitting a change request can help to document the impact of the resource constraints on the project and seek approval for any corrective actions or preventive actions¹²

NEW QUESTION: 240

An software engineer is applying new updates to a program in a sandbox environment. Which of the following risk strategies best describes this practice?

- A. Transfer
- B. Mitigate
- C. Avoid
- D. Accept

Answer: B (LEAVE A REPLY)

Mitigate is a risk strategy that involves taking actions to reduce the probability or impact of a risk. By applying new updates to a program in a sandbox environment, the software engineer is testing the changes before implementing them in the actual system, thus minimizing the chance of errors or failures that could affect the project¹.

NEW QUESTION: 241

While working in a collaborative, online brainstorming session, team members send private messages to the facilitator about challenges understanding others when they are speaking due to accents and background noises. Which of the following should the facilitator do to overcome the challenges?

- A. Instruct the team members to set their speakers to maximum volume and mute their microphones.
- B. Require everyone to turn on their cameras and use the same background filter.
- C. Encourage the use of the chat and use plain language when speaking.
- D. Allow one person to speak at a time after receiving acknowledgment from the facilitator.

Answer: C (LEAVE A REPLY)

Using the chat and plain language can help overcome the communication barriers caused by accents and background noises. Chat allows team members to write down their ideas and questions, which can be easier to understand than spoken words. Plain language reduces the ambiguity and complexity of the messages, making them more clear and concise. These techniques can also enhance the participation and engagement of the team members, as they can express their thoughts and opinions more comfortably and confidently. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 4: Communication and Change Management, p. 97-98.

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NEW QUESTION: 242

Which of the following cloud models is designed to provide compute, storage, and networking resources on demand?

- A. Software as a service
- B. Infrastructure as a service
- C. Data as a service
- D. Platform as a service

Answer: B (LEAVE A REPLY)

Infrastructure as a service (IaaS) is a cloud model that provides on-demand access to cloud-hosted physical and virtual servers, storage, and networking resources. IaaS customers can provision, configure, and use these resources as they would use on-premises hardware, but without the hassle of purchasing, installing, managing, and maintaining them. The cloud service provider owns, manages, and maintains the hardware and computing resources in its own data centers, and charges the customers based on their usage. IaaS is suitable for customers who need flexibility, scalability, and control over their IT infrastructure, and who want to avoid the high costs and complexity of owning and operating their own hardware. The other options are not correct because:

Software as a service (SaaS) is a cloud model that provides on-demand access to ready-to-use, cloud-hosted application software. SaaS customers do not need to install, update, or maintain the software, as the cloud service provider handles all the technical aspects. SaaS is suitable for customers who need to access common applications, such as email, office productivity, or customer relationship management, without worrying about the underlying infrastructure or platform.

Data as a service (DaaS) is a cloud model that provides on-demand access to cloud-hosted data sources, such as databases, data warehouses, or data lakes. DaaS customers can query, analyze, and visualize the data, as well as integrate it with other applications or services, using APIs or web interfaces. DaaS is suitable for customers who need to leverage data from various sources, such as social media, IoT devices, or third-party providers, without having to store, manage, or process the data themselves.

Platform as a service (PaaS) is a cloud model that provides on-demand access to a complete, ready-to-use, cloud-hosted platform for developing, running, maintaining, and managing

applications. PaaS customers can use the platform's tools, frameworks, libraries, and services to create and deploy applications, without having to worry about the underlying infrastructure or software. PaaS is suitable for customers who need to develop, test, and deploy applications quickly and efficiently, and who want to take advantage of the cloud's scalability, reliability, and security features. References = IaaS vs. PaaS vs. SaaS; AWS Fundamentals: Understanding Compute, Storage, Database, Networking & Security; What are the different types of cloud computing?; What is Cloud Storage and How to Use It

NEW QUESTION: 243

A PM received feedback from the project sponsor that the resources involved in the project are unsure of their daily activities. Which of the following is the MOST effective step for the PM to take to ensure clarity within the team?

- A. Create a list of tasks and share it with the team.
- B. Resend the scope of work to the team.
- C. Review the Gantt chart weekly with the team.
- D. Have the project sponsor meet with the team.

Answer: C (LEAVE A REPLY)

Explanation

Reviewing the Gantt chart weekly with the team would be the most effective step for the project manager to take to ensure clarity within the team after receiving feedback from the project sponsor that the resources involved in the project are unsure of their daily activities. A Gantt chart is a graphical tool that shows the schedule of a project, including the start and end dates, durations, dependencies, milestones, and progress of each task or activity. Reviewing the Gantt chart weekly with the team can help to clarify their roles and responsibilities, assign tasks and deadlines, track and report their status and performance, identify and resolve any issues or risks, and keep them aligned and engaged with the project goals.VVVVVVVVVVVVVV

NEW QUESTION: 244

Which of the following best represents an intellectual property breach?

- A. Internal developers use code from a legacy in-house system to develop a new solution for the marketing department.
- B. The price list to end customers was stored on a stolen external hard drive.
- C. A service provider that worked on a project uses the developed software on a project for a new customer.
- D. Customer data is stored on a shared network drive that is accessible by employees from all departments.

Answer: C (LEAVE A REPLY)

An intellectual property (IP) breach occurs when proprietary information, such as software, designs, or trade secrets, is used without authorization. In this scenario, a service provider reusing developed software for another customer constitutes an IP breach, as the software is typically owned by the company that commissioned its development.

The CompTIA Project+ PK0-005 exam objectives, under Domain 3.4: Explain the importance of project compliance, emphasize the significance of protecting intellectual property and ensuring that all project outputs are used in accordance with contractual agreements and legal standards.

NEW QUESTION: 245

A financial manager reports that several employees' allocations from the past month appear to be 200% even though they are only assigned to a particular project. Which of the following could MOST likely be the cause of this issue?

- A. A project manager assigned the wrong resources.
- B. A project manager did not release the resources
- C. A project manager did not remove the system access.
- D. A project manager did not provide the project sign-off.

Answer: (SHOW ANSWER)

A project manager did not release the resources. A project manager not releasing the resources could most likely be the cause of this issue where several employees' allocations from the past month appear to be 200% even though they are only assigned to a particular project. Releasing resources is a process of freeing up or reallocating any human or material resources that were used for a project after its completion or closure.

Releasing resources can help to update the resource availability and utilization records and avoid any conflicts or errors in resource allocation or reporting.

NEW QUESTION: 246

By developing a project schedule, a PM has already validated the constraints, outlined the duration of the tasks and the phases, and confirmed the proper sequence and flow of the project. Which of the following activities still needs to be performed to complete the schedule?

- A. Allocate resources.
- B. Determine the project budget
- C. Develop a communication plan.
- D. Establish baselines.

Answer: D (LEAVE A REPLY)

Explanation

The next step after defining tasks, durations, resources, and costs is to establish baselines. A baseline is an approved version of a project plan that serves as a reference point for measuring progress and performance throughout the project lifecycle. A baseline typically includes scope, schedule, cost, quality, and risk parameters. Establishing baselines involves presenting the project plan to key stakeholders and obtaining their formal agreement on the project objectives and deliverables. Baseline approval can help to establish clear expectations, avoid scope creep, and facilitate change control during project execution³⁴

NEW QUESTION: 247

Because the project team lacks hands-on experience, the project manager has decided to involve a third-party vendor to complete the development of a product. Which of the following documents should the project manager expedite first?

- A. RFI
- B. RFP
- C. RFQ
- D. RFB

Answer: B (LEAVE A REPLY)

When a project team lacks hands-on experience and decides to involve a third-party vendor for product development, the first document to expedite is a Request for Proposal (RFP). An RFP outlines the project requirements and asks potential vendors to submit proposals detailing how they would meet those requirements and at what cost. This allows the project manager to evaluate the capabilities and offerings of different vendors before making a decision.

References = CompTIA Project+ Certification Study Guide (PK0-005)

NEW QUESTION: 248

During a status meeting for a multisystem program, a program manager learns that some deliverables from another project are delayed. Which of the following should the program manager do next?

- A. Obtain details from the owner of the project.
- B. Update the critical path for the project.
- C. Apply contingency reserves.
- D. Reestimate epic user stories.

Answer: A (LEAVE A REPLY)

The program manager should first obtain details from the owner of the project that is causing the delay, such as the root cause, the impact, the mitigation plan, and the revised timeline. This will help the program manager to assess the situation, communicate with the stakeholders, and adjust the program schedule accordingly. Updating the critical path, applying contingency reserves, and reestimating epic user stories are possible actions that the program manager may take after obtaining the details, depending on the severity and duration of the delay. However, they are not the immediate next steps, as they require more information and analysis. References = CompTIA Project+ Study Guide: Exam PK0-005, Third Edition, Chapter 10: Executing the Project, page 2431; Dealing with delays - Project Management Institute2

NEW QUESTION: 249

A PM is working on the preliminary scope statement and identifies that this project has the same approach as another project that was completed last year. Which of the following actions would the PM most likely perform?

- A. Call the previous PM for advice on risks and issues.
- B. Ask the project sponsor to provide previous final project report results.
- C. Complete the project charter using the other PM's subject matter expertise.
- D. Use existing artifacts and accommodate based on the current project success criteria.

Answer: D (LEAVE A REPLY)

This answer is based on the best practice of using historical information and lessons learned from previous projects to improve the planning and execution of current projects¹². By using existing artifacts, such as scope statements, project plans, risk registers, and change logs, the PM can leverage the knowledge and experience of the previous PM and avoid repeating the same mistakes or oversights. However, the PM should also accommodate the artifacts based on the current project success criteria, which may differ from the previous project in terms of scope, schedule, budget, quality, or stakeholder expectations³⁴. The PM should not rely solely on the previous PM's advice, the project sponsor's report, or the project charter, as these sources may not provide enough detail or accuracy for the current project's scope statement. Reference = CompTIA Project+ Certification Study Guide⁵, CompTIA Project+ Certification Exam Objectives⁶, How to Use Historical Information in Project Management¹, How to Use Lessons Learned to Improve Project Management², How to Define Project Success Criteria³, How to Use Existing Artifacts in Project Management⁴

NEW QUESTION: 250

A PM received feedback from the project sponsor that the resources involved in the project are unsure of their daily activities. Which of the following is the MOST effective step for the PM to take to ensure clarity within the team?

- A. Create a list of tasks and share it with the team.
- B. Resend the scope of work to the team.
- C. Review the Gantt chart weekly with the team.
- D. Have the project sponsor meet with the team.

Answer: C (LEAVE A REPLY)

Reviewing the Gantt chart weekly with the team would be the most effective step for the project manager to take to ensure clarity within the team after receiving feedback from the project sponsor that the resources involved in the project are unsure of their daily activities. A Gantt chart is a graphical tool that shows the schedule of a project, including the start and end dates, durations, dependencies, milestones, and progress of

each task or activity. Reviewing the Gantt chart weekly with the team can help to clarify their roles and responsibilities, assign tasks and deadlines, track and report their status and performance, identify and resolve any issues or risks, and keep them aligned and engaged with the project goals. VVVVVVVVVVVVVVV

NEW QUESTION: 251

A team member identifies a critical issue in production. Which of the following should the project manager apply?

- A. Compliance check
- B. Release plan
- C. Rollback plan
- D. Validation check

Answer: C (LEAVE A REPLY)

A rollback plan, also known as a backout plan, is a strategy designed to reverse changes made during a project in case of failure or undesired results¹. A rollback plan is a form of risk response that allows the project to restore the previous state and minimize the impact of the issue. A rollback plan is usually created during the planning phase and implemented during the execution or closing phase of the project. The other options are not correct because:

A compliance check is a process that ensures that the project meets the relevant standards, regulations, and requirements. A compliance check is not a risk response, but rather a quality control or assurance activity.

A release plan is a document that outlines the scope, schedule, and resources for delivering a product or service to the customer. A release plan is not a risk response, but rather a communication or scope management tool.

A validation check is a process that verifies that the project deliverables meet the customer's needs and expectations. A validation check is not a risk response, but rather a quality control or assurance activity. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 10: Executing and Closing Projects, page 314; CompTIA Project+ Certification Exam Objectives, Domain

3: Project Execution, Objective 3.2: Given a scenario, execute and monitor project tasks using traditional methodologies; Backout Plan - DevX

NEW QUESTION: 252

As part of the planning phase, a PM has defined tasks, durations, resources, and costs. Which of the following

is the NEXT step in the process?

- A. Update the work breakdown structure.
- B. Review the backlog.
- C. Seek baseline approval.
- D. Establish the resource pool.

Answer: C (LEAVE A REPLY)

The next step in the process after defining tasks, durations, resources, and costs is to seek baseline approval. A

baseline is an approved version of a project plan that serves as a reference point for measuring progress and

performance throughout the project lifecycle. A baseline typically includes scope, schedule, cost, quality, and

risk parameters. Seeking baseline approval involves presenting the project plan to key stakeholders and

obtaining their formal agreement on the project objectives and deliverables. Baseline approval can help to

establish clear expectations, avoid scope creep, and facilitate change control during project execution.

The NEXT step after defining tasks, durations, resources, and costs during the planning phase is to seek

baseline approval. Baseline approval involves finalizing the project plan and gaining approval from

stakeholders, establishing the plan as the baseline for the project's performance. References: CompTIA

Project+ Study Guide Section 3.4.1

NEW QUESTION: 253

Which of the following describes three-tier architecture?

- A. Conceptual, design, and implementation stages
- B. Presentation, application, and data processing
- C. Network, software, and security
- D. Development, testing, and production environment

Answer: B (LEAVE A REPLY)

Presentation, application, and data processing. Presentation, application, and data processing are the three

logical and physical computing tiers that make up a three-tier architecture. A three-tier architecture is a type of software architecture that separates an application into three layers or tiers that run on different servers or machines. Each tier performs a specific function or role and communicates with other tiers through well-defined interfaces. The presentation tier is the user interface and communication layer of the application, where the end user interacts with the application. The application tier is the logic or middle tier of the application, where data is processed using business rules. The data processing tier is the data or back-end tier of the application, where data is stored and managed¹²

NEW QUESTION: 254

Which of the following BEST identifies the intent and purpose of a project closeout report?

- A. To provide documentation of lessons learned
- B. To document variances from the initial project baseline
- C. To validate that a project has been successfully completed
- D. To release resources and terminate all access rights

Answer: (SHOW ANSWER)

Explanation

To validate that a project has been successfully completed. The intent and purpose of a project closeout report is to validate that a project has been successfully completed and to summarize the goals, objectives, and outcomes of the project, as well as the lessons learned and the feedback from stakeholders. A project closeout report is a document that is submitted at the end of a project to officially conclude it and release the resources and contracts involved. It is useful for evaluating the project's success and improving the performance of future projects¹²

NEW QUESTION: 255

A sponsor is working on a document that states the objectives and success criteria of the project, as well as the person to be appointed as project manager Which of the following should the newly appointed project manager do next?

- A. Perform a lessons learned.
- B. Conduct a risk assessment.
- C. Identify stakeholders
- D. Create a project scope document

Answer: C (LEAVE A REPLY)

NEW QUESTION: 256

Which of the following best describes the reason a waterfall approach would be used for a project?

- A. The executive team still has no clear requirements for the product.
- B. The executive team is looking to review the product only once after the product is finalized.
- C. The executive team is expecting constant delivery of components.
- D. The executive team wants to reduce the budget for development.

Answer: (SHOW ANSWER)

The Waterfall methodology is a linear and sequential approach to project management where each phase must be completed before the next begins. It is best suited for projects with well-defined requirements and where the executive team prefers to review the product only after its completion.

As per the CompTIA Project+ PK0-005 exam objectives, under Domain 1.2: Compare and contrast Agile vs.

Waterfall concepts, understanding the criteria for selecting a method, including the preference for a single final review in Waterfall, is crucial.

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NEW QUESTION: 257

While managing a project, a PM is assigned to work on a second project. The second project becomes more complex and monopolizes the PM's time. The PM learns that a similarly time-consuming project was executed previously in the organization. Which of the following actions should the PM take?

- A. Perform a root cause analysis.
- B. Organize a stakeholder meeting
- C. Escalate the issue to the CCB
- D. Contact the PMO for assistance.

Answer: (SHOW ANSWER)

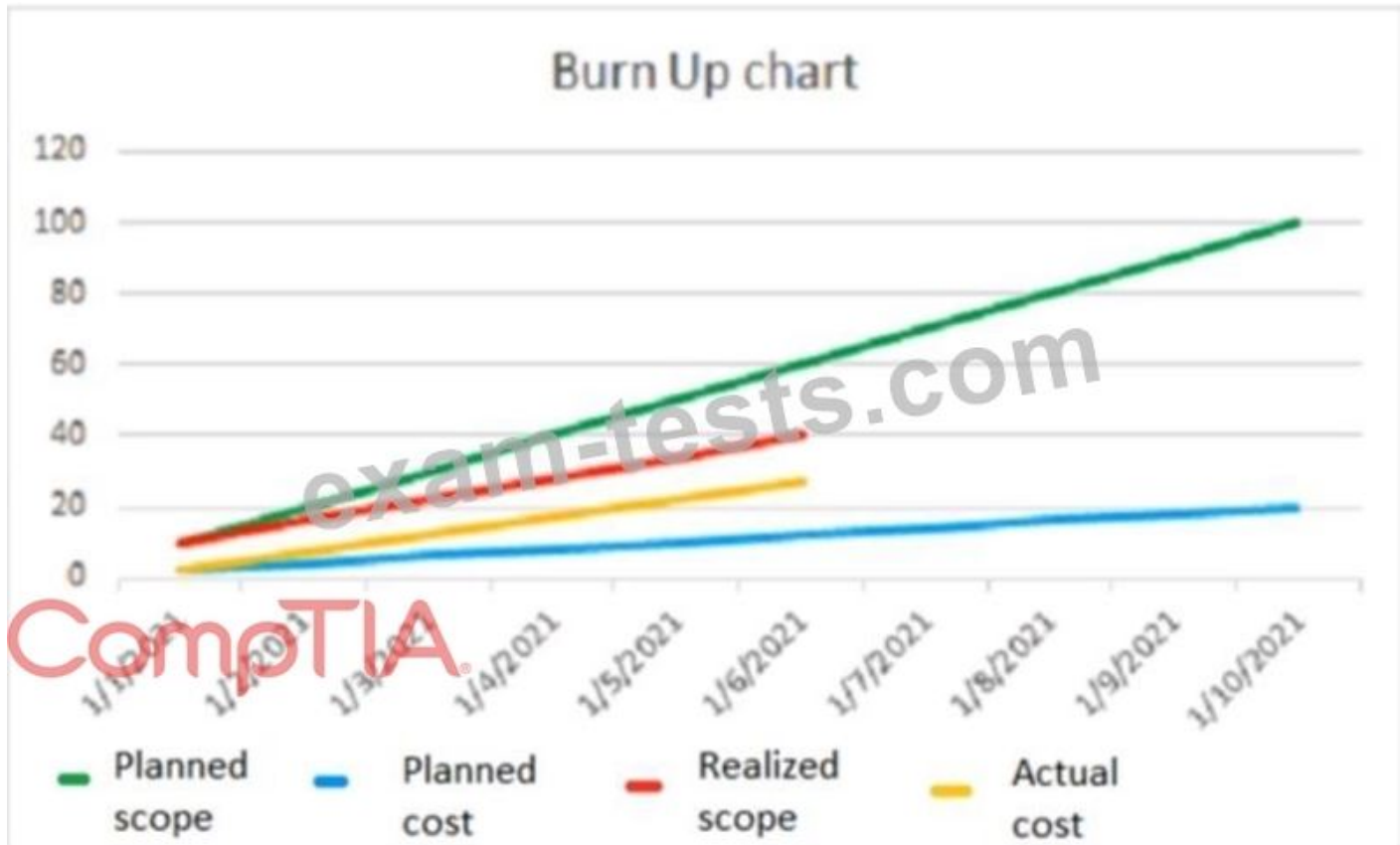
Explanation

The project manager should contact the project management office (PMO) for assistance after learning that a similarly time-consuming project was executed previously in the organization. A PMO is a department or group within an organization that provides centralized guidance, governance, standards, best practices, resources, and oversight for project management activities. A PMO can help the project manager by providing access to historical

data, lessons learned, templates, tools, methodologies, and expertise from previous projects that can be useful for planning and executing the current project.

NEW QUESTION: 258

A project sponsor asked the PM to provide a summary of the current financial status. The PM uses the following burn up chart for the analysis:



Based on the chart, which of the following is the current status of the project?

- A. Behind schedule and over budget
- B. Behind schedule and under budget
- C. Ahead of schedule and over budget
- D. Ahead of schedule and under budget

Answer: (SHOW ANSWER)

Explanation

The project manager can use the burn up chart to analyze the current status of the project based on its scope (value delivered), budget (cost), and schedule (time). A burn up chart is a graphical tool that shows how much work has been completed (burned up) versus how much work remains (scope) over time. It also shows how much budget has been spent (burned up) versus how much budget remains (budget) over time. A burn up chart can help to monitor and control the project progress and performance and identify any variances or deviations from the plan. The chart given shows that both scope and budget lines are above their respective target lines at any given time point. This means that less work has been completed than planned (scope variance) and more money has been spent than planned (budget variance) at any given time point. Therefore, the project is behind schedule and over budget.

NEW QUESTION: 259

Which of the following provides a layered approach to logging in to systems that contain an organization's most valuable intellectual property?

- A. Remote access
- B. Password protection
- C. Multifactor authentication
- D. Virtual private network

Answer: C (LEAVE A REPLY)

Multifactor authentication (MFA) is a security method that requires users to provide two or more pieces of evidence to verify their identity before accessing a system. MFA can use different types of factors, such as something the user knows (e.g., password, PIN, security question), something the user has (e.g., token, smart card, mobile device), or something the user is (e.g., fingerprint, face, voice). MFA provides a layered approach to logging in to systems that contain an organization's most valuable intellectual property, as it makes it harder for unauthorized users to gain access by compromising one factor alone. MFA can also prevent phishing, brute force, and credential theft attacks¹². Reference = CompTIA Project+ PK0-005 Certification Study Guide,

NEW QUESTION: 260

A stakeholder works in a remote location and has not been replying to emails. The Internet service in that

location is intermittent, and the stakeholder prefers to be contacted by telephone. Which of the following

artifacts should the project manager have prepared to avoid this situation?

- A. Responsibility assignment matrix
- B. Acceptable communication channels
- C. Risk registry
- D. Staff directory

Answer: B (LEAVE A REPLY)

The project manager should have prepared acceptable communication channels to avoid the situation of a

stakeholder not replying to emails due to intermittent Internet service. Acceptable communication channels are

methods or modes of communication that are agreed upon by all parties involved in a project.

They may

include aspects such as email, phone call, text message, video conference, instant message, or face-to-face

meeting. Acceptable communication channels can help to ensure that messages are delivered and received

effectively and efficiently and that communication preferences and limitations are respected.

NEW QUESTION: 261

A project team is defining operational training, discussing a go-live date, and describing the operational handoff. Which of the following best describes what the team is developing?

- A. The project closeout report
- B. A handover to operations
- C. Phase-gate review documentation
- D. A transition plan

Answer: D (LEAVE A REPLY)

A transition plan is a document that outlines how the project deliverables will be transferred to the operations team or the end users, and how the project team will disengage from the project. It typically includes details such as operational training, go-live date, support arrangements, roles and responsibilities, and acceptance criteria. A transition plan is different from a project closeout report, which summarizes the project performance, lessons learned, and final status. A handover to operations is a process of transferring the project deliverables to the operations team, but it is not a document. A phase-gate review documentation is a set of documents that are used to evaluate the project progress and readiness to move to the next phase, but it is not related to the operational handoff. References = CompTIA Project+ PK0-005 Certification Study Guide, Chapter 14: Closing the Project, p. 409-410; [CompTIA Project+ Certification Exam Objectives], Domain 4: Project Closure, Objective 4.1: Compare and contrast various project closure activities.

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