

GAQM.CTL-001.v2023-04-06.q25

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NEW QUESTION: 1

Which of the following is the first stage of the commitment curve?

- A. Uninformed Pessimism
- B. Informed optimism
- C. Uninformed optimism
- D. Informed pessimism

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 2

Which of the following is not a tool for better listening?

- A. Making eye contact appropriately
- B. Helping the other person complete their idea
- C. Verbal cues (such as leaning forward or nodding)
- D. Asking questions to clarify your understanding

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 3

All teams have:

- A. One leader for everyone
- B. Outing Schedule
- C. Ground rules that are agreed on beforehand
- D. Specific meeting times

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 4

Teams that rarely see each other face-to-face are defined by:

- A. The Task Force Model

- B. The Core Group Model
- C. The Cutting Edge Model
- D. The Cyber Team Model

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 5

Negative cues are things that

- A. Help you recognize what not to do
- B. Boosts the morale of the entire team
- C. Feed the negative voice in your head
- D. Distract you from what you want to do

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 6

Which of the following statements is true?

- A. Conflict is always productive
- B. Conflict is sometimes productive
- C. Conflict is never productive
- D. None of the above

Answer: B ([LEAVE A REPLY](#))

Explanation

(Correct): B

NEW QUESTION: 7

True or False: Teams must always have a defined leader.

- A. False
- B. True

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 8

True or False: When our reality matches expectations, people feel in control.

- A. False
- B. True

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 9

What does the term civilized disagreement mean?

- A. The team is comfortable with disagreement and shows no signs of avoiding it
- B. The team always works with a facilitator to meet their goals
- C. There is no such thing
- D. The team is uncomfortable with disagreement but is willing to move on

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 10

What kinds of barriers can come between the listener and the speaker?

- A. Any of these, and more
- B. Noise
- C. Language
- D. Culture

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 11

We can easily discuss self-leadership in terms of:

- A. The ABC model
- B. Three corners
- C. Internal Phases
- D. Four pillars

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 12

Which of the following is an example of communication?

- A. A barking dog
- B. Two colleagues talking about a project
- C. A memo from the supervisor
- D. All of the above

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 13

True or False: Force Field Analysis is the examination of restraining forces vs. sustaining forces.

- A. True
- B. False

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 14

As a self-leader, you are responsible for:

- A. Knowing your teams ability to perform
- B. Arranging training for your team
- C. Knowing your goals
- D. Directing behavior of others

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 15

True or False: Team contracts were popular ten years ago, but they should no longer be used.

A. False

B. True

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 16

In order to master a skill, it is most important to:

A. Demonstrate your skills

B. Watch others

C. Practice

D. Ask for instructions

Answer: C ([LEAVE A REPLY](#))

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NEW QUESTION: 17

A team is...

A. Several people who work under the same leader

B. A group of people with a high degree of interdependence geared toward the achievement of a goal or the completion of a task

C. Any of these configurations

D. A group of people working towards a common goal

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 18

Emotional intelligence includes our ability to:

A. Understand and manage emotions

B. Accurately identify emotions in ourselves

C. Accurately identify emotions in others

D. All of the above

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 19

True or False: A consensus is a unanimous vote that represents everyone's priorities.

- A. False
- B. True

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 20

What does the TORI acronym stand for?

- A. A model of team building
- B. The different team leader styles
- C. The different team player styles
- D. The inventor of teams

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 21

Which of the following is a possible disadvantage of shared leadership?

- A. Decision making can take more time
- B. Some groups require more direction and need a central leader
- C. All of the above
- D. Some groups cannot reach their full potential without a central leader

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 22

When setting goals, it is motivating to use action verbs like... (Choose two.)

- A. Describe, build, write
- B. Build, Initiate, Execute
- C. Transform, demonstrate, choose
- D. Familiarize, understand, know

Answer: A,C ([LEAVE A REPLY](#))

NEW QUESTION: 23

Features that make work naturally rewarding include competence, self-direction, rewards, and

-
- A. Principle
 - B. Power
 - C. Purpose
 - D. Product

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 24

Companies and institutions commonly hire leaders with

- A. A strong link to local traditions
- B. Experience in tricking business partners.
- C. A strong position in negotiating.
- D. Integrity and expertise.

Answer: (SHOW ANSWER)

NEW QUESTION: 25

True or False: Success can sometimes pose a serious threat to team innovation.

- A. False
- B. True

Answer: B (LEAVE A REPLY)

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