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NEW QUESTION: 1

What is HP SureStart?

- A. Browsing security
- B. BIOS protected with a cloud-based manufacturer golden copy
- C. Password recovery
- D. Embedded self-healing BIOS

Answer: (SHOW ANSWER)

HP Sure Start is an embedded self-healing BIOS. It inspects the BIOS at startup and automatically restores it to a known good state if it detects corruption or malware. This ensures that only trusted BIOS code is executed, providing a critical layer of security for HP devices

NEW QUESTION: 2

Which HP security feature helps develop and maintain a robust software image that remains up to date?

- A. HP Sure Recover
- B. HP Image Assistant
- C. HP Client Security
- D. HP Manageability Integration Kit

Answer: B (LEAVE A REPLY)

HP Image Assistant is designed to help develop and maintain a robust software image that remains up to date. It provides tools for IT administrators to analyze, identify issues, and recommend solutions to ensure the operating system and software are current and secure. This tool is essential for keeping the software environment stable and up to date, making it the ideal choice for this purpose

NEW QUESTION: 3

What can you find on HP Asset Hub? (Select three.)

- A. Images
- B. Customer presentations
- C. Emailers (EDMs)
- D. Videos

Answer: A,B,D ([LEAVE A REPLY](#))

The HP Asset Hub is a centralized platform designed to provide a wide range of digital marketing assets. Users can find the following types of content:

1. Images: The Asset Hub includes brand photography, product images, and iconography, ensuring that marketing materials are visually appealing and consistent with HP's branding guidelines.
2. Customer presentations: The platform provides access to customer presentations, which can be used for sales pitches, product demonstrations, and other customer-facing activities.
3. Videos: Users can access overview videos, multimedia demos, and other video content that can be used for marketing campaigns and customer engagement.

These assets are designed to help HP marketers, agencies, and channel partners effectively promote and sell HP products

NEW QUESTION: 4

Which of these offerings are part of the HP Engage portfolio?

- A. All-in-One, Modular, Convertible, Peripherals
- B. All-in-One, Self-Service, Convertible
- C. All-in-One, Self-Service, Modular, Convertible
- D. All-in-One, Self-Service, Modular, Convertible, Peripherals

Answer: ([SHOW ANSWER](#))

The HP Engage portfolio includes a range of products designed to meet the diverse needs of retail and hospitality businesses. This portfolio encompasses:

- * All-in-One: Integrated systems that combine multiple functions into a single device, providing a compact and efficient solution.
- * Self-Service: Solutions designed for customer self-service applications, such as kiosks and interactive displays.
- * Modular: Systems that offer flexibility and customization by allowing businesses to choose and configure different components based on their specific needs.
- * Convertible: Devices that can be adapted to various use cases, offering flexibility in deployment and usage.
- * Peripherals: A wide range of accessories and add-ons, including barcode scanners, magnetic stripe readers, and customer displays, to enhance the functionality of the primary systems.

This comprehensive offering ensures that businesses can find the right combination of products to optimize their operations and customer interactions

NEW QUESTION: 5

A customer is looking for a platform that is glove touch capable, IP rated, can be VESA mounted, and works on Android. Which device would you recommend?

- A. HP Engage Go 13.5"
- B. HP Engage One
- C. HP Engage Flex Mini
- D. HP Engage One Pro

Answer: D (LEAVE A REPLY)

For a customer looking for a platform that is glove touch capable, IP rated, can be VESA mounted, and works on Android, the HP Engage One Pro is the ideal recommendation. This device offers:

- * Glove touch capability: Ensures that the touchscreen can be used while wearing gloves, which is essential in many healthcare and industrial environments.
- * IP rating: Provides a level of protection against dust and water, making it suitable for rigorous environments.
- * VESA mount compatibility: Allows for flexible mounting options on walls, arms, or stands, facilitating various installation configurations.
- * Android OS: Supports Android 11, providing a familiar and versatile operating system for various applications

NEW QUESTION: 6

For which purpose would you position HP Engage Express kiosk?

- A. Bespoke non-purpose built kiosk
- B. Purpose-built performance
- C. Purpose-built low-end kiosk
- D. Traditional kiosk

Answer: B (LEAVE A REPLY)

The HP Engage Express kiosk is designed to enhance and streamline customer experiences with a purposefully-crafted, highly versatile self-service solution¹. It delivers powerful performance to move customers in and out quickly, which aligns with the concept of purpose-built performance. The kiosk's sleek footprint is highly customizable to configure the ideal solution for a business¹.

This indicates that the HP Engage Express kiosk is not just a traditional kiosk but is specifically built for high performance and efficiency in customer service. It is not positioned as a low-end kiosk or a non-purpose built kiosk, but rather as a kiosk with a specific purpose in mind-to provide a powerful and efficient self-service experience².

NEW QUESTION: 7

For which use cases could you recommend HP Engage Express to your customer? (Select three.)

- A. Self-checkout in retail
- B. Contactless patient admission
- C. Video surveillance
- D. Self-service ticketing in airports

Answer: A,B,D (LEAVE A REPLY)

The HP Engage Express Kiosk is designed for various self-service applications across different industries. It is particularly suited for:

1. Self-checkout in retail: The kiosk enables customers to scan and pay for their items independently, reducing wait times and improving the shopping experience.
2. Contactless patient admission: In healthcare settings, the kiosk can streamline the check-in process for patients, reducing the need for direct interaction and enhancing safety and efficiency.
3. Self-service ticketing in airports: The kiosk can be used for printing boarding passes, checking flight information, and other self-service needs in airports, thereby improving passenger flow and convenience.

These use cases leverage the kiosk's robust design and versatile functionality to meet the demands of high-traffic environments

<https://support.hp.com/gb-en/document/c06994660>

NEW QUESTION: 8

Which products use the HP Engage Go Dock? (Select two.)

- A. HP Engage Go 10
- B. HP Engage Go 13.5
- C. HP Engage Flex Pro
- D. HP Engage Flex Pro C

Answer: A,B (LEAVE A REPLY)

The HP Engage Go Dock is designed to be compatible with the following products:

1. HP Engage Go 10: A versatile POS system with a 10-inch display.
2. HP Engage Go 13.5: A larger variant with a 13.5-inch display, providing more screen real estate for enhanced user interaction.

These devices can be docked to provide additional connectivity options and functionality, making them suitable for various retail and hospitality environments

NEW QUESTION: 9

Where would you find information about the HP Retail & Hospitality Solutions specialization?

- A. HP Asset Hub
- B. HP Sales Hub
- C. HP Partner Portal

D. HP Product Catalog

Answer: C (LEAVE A REPLY)

The HP Partner Portal is designed specifically for partners to access detailed information about various HP specializations, including the Retail & Hospitality Solutions specialization. This portal provides comprehensive resources, training, and certification information, which is essential for partners looking to specialize in specific HP solutions. The other options like HP Asset Hub, HP Sales Hub, and HP Product Catalog are valuable resources but do not specifically focus on specialization information in the way the HP Partner Portal does. This information can be verified through the official HP Partner Portal documentation and partner support services.

NEW QUESTION: 10

A customer is looking for a product with a compact design that can support multiple displays for digital signage. Which HP Engage system would you recommend?

- A. HP Engage Mini
- B. HP Engage One Pro
- C. HP Engage Flex Pro G2
- D. HP Engage Go 13.5"

Answer: C (LEAVE A REPLY)

The HP Engage Flex Pro G2 is the recommended system for a customer looking for a product with a compact design that can support multiple displays for digital signage. This system is designed to offer high performance and flexibility in a compact form factor, making it ideal for environments where space is at a premium. It supports multiple display outputs, allowing it to drive several screens simultaneously, which is crucial for digital signage applications. Reference for the HP Engage Flex Pro G2's capabilities and specifications, including its support for multiple displays, can be found in the product datasheets and technical documentation provided by HP.

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