

Oracle.1Z0-1034-21.v2022-03-10.q18

Exam Code:	1Z0-1034-21
Exam Name:	Oracle B2C Service Integration and Development 2021 Implementation Essentials
Certification Provider:	Oracle
Free Question Number:	18
Version:	v2022-03-10
# of views:	790
# of Questions views:	180
https://www.exam-tests.com/1Z0-1034-21-exam/Oracle.1Z0-1034-21.v2022-03-10.q18.html	

NEW QUESTION: 1

Which statement is true about the Knowledge API?

- A. In the customer portal framework, each unique visit by a user is tracked through an interaction ID.
- B. A new interaction ID is automatically created as soon as an old ID expires.
- C. A unique interaction ID is allocated for each unique user and can be reused by the users for multiple visits for the duration specified by the VISIT_MAX_TIME configuration value.
- D. In the customer portal framework, each unique visit by a user is tracked through the web session

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 2

Your client wants to create three themes: gold, silver, and bronze.

Which three actions will allow the themes to be set dynamically through the URL?

- A. Create the post_page_render hook.
- B. Create the pre_page_render hook.
- C. Create custom widget that will, among other things, call the setTheme () method.
- D. Create custom controller that will, among other things, call the setTheme () method.
- E. Create a custom model that will, among other things, call the setTheme () method.
- F. Define themes in the template by using the <rn:theme> page tag.
- G. Create themes in mapping.php by using the <m:theme> page tag.

Answer: D,E,F ([LEAVE A REPLY](#))

NEW QUESTION: 3

Which statement is true about the JavaScript API?

- A. It comes with in-built exception handling.
- B. It is available as JavaScript objects and can be exposed through browser controls in a workspace.
- C. It is available when you use the Connect Common Object Model CCOM for API operations.
- D. It cannot be used in Custom Object workspaces.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 4

You are implementing the Syndicated ProactiveChat widget on an external page.

Custom JavaScript is used to display the widget's chat request dialog box based on custom logic not provided by the widget. How can you disable the ability for the widget's chat request dialog box to display automatically?

- A. Set the timeout attribute to 0 and call the offerchato method on the widget's instance object to open the widget's chat request dialog box.
- B. Set the seconds attribute to 0 and fire the mooffersyndicatedchat event, passing in the ID of the widget's Instance object as an argument.
- C. Set the seconds attribute to 0 and call the offerchat 0 method on the widget's instance object to open the widget's chat request dialog box.
- D. Set the timeout attribute to null and call the global offerchat () method.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 5

Your client is launching Customer Portal as an internal knowledge base, which is available to the client's staff only while on the client network. Note that chat is not enabled.

Which setting should be set to prevent access to Customer Portal pages from outside the network?

- A. SEC_V2LLID_jrNTEG_HOSTS
- B. SEC_VALID__ENDDSER_HOSTS
- C. SEC_INVALID_USER_AGENT
- D. SEC_VALID_USER__AGENT
- E. SEC_VALID_ADMIN_HOSTS

Answer: E ([LEAVE A REPLY](#))

NEW QUESTION: 6

Within add-ins, web-service calls must be handled with care in order to avoid performance concerns.

Identify two ways to support maintaining a responsive agent interface when using Connect Web Services for SOAP from an add-in.

- A. Implement a caching mechanism, and a data expiration mechanism, within your model to avoid duplicate network traffic.

- B. Implement a distinct model for each of your addins to avoid network contention.
- C. Run network calls within a separate thread to avoid locking the user interface.
- D. Update your user interface thread from your network-call thread to allow real time status updates.
- E. Identify your most common requests and pre-load those data in the getcontrol1 () method of each of your add-ins.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 7

After a recent edit to the Support Home page, your client notices that Analytics is showing a massive drop in visits being recorded.

Which edit caused the reporting change?

- A. The default mapping is missing or incorrect.
- B. The post_report_get_data hook is missing or incorrect.
- C. The pre_report_get_data hook is missing or incorrect.
- D. The click_stream attribute is missing or incorrect.
- E. The pre_paga_render hook is missing or incorrect.

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 8

A developer wants to check all the widgets that are present on the home page of the customer portal. Which steps must be followed to initiate Widget Inspector?

- A. On the customer portal admin dashboard, go to Widget Info to find where the widget has been used on the customer portal pages.
- B. On the home page of the customer portal, press "Alt + I" to initiate Widget Inspector.
- C. On the customer portal admin dashboard, click Widget Inspector to go to the customer portal and press "Alt + I."
- D. Use a WebDav tool to go into FileManager. Open the home.php file to check all the widget rn tags.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 9

Which two methods can be used in the Connect for PHP API to obtain the error code and error text when the connectAPIError exception is thrown?

- A. getCodeO
- B. errorCodeO
- C. logMessageO
- D. getMessageO
- E. errorMessags()

Answer: C,D ([LEAVE A REPLY](#))

NEW QUESTION: 10

Which is the correct way to add a new thread entry to an incident by using the Connect for PHP API model?

- A)
- B)
- C)
- D)

- A. Option A
- B. Option D
- C. Option B
- D. Option C

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 11

The following C#.Net code is used during a chaining operation on an incident (some called methods are not shown).

- A. The suppressExternalEvents option must always be set to true.
- B. The idspecified attribute of the ChainSourceId object should be true,
- C. The suppressRules option must always be set to true when chaining generic objects.
- D. Chaining with generic objects is not supported when using standard objects.

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 12

You have written script to update contact data and have uploaded it to the custom folder. The file name of your script is updatecontact.php.

What is the correct URL to execute your script from a browser window assuming this is a custhelp.com domain?

- A. <http://site.custhelp.com/cc/updatecontact.php>
- B. <http://site.custhelp.com/cgi-bin/interface.cfg/import/custom/updatecontact.php>
- C. <http://site.custhelp.com/cgi-bin/interface.cfg/php/custom/updatecontact.php>
- D. <http://site.custhelp.com/app/custom/updatecontact>

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 13

In which three ways can a user session end in the Oracle B2CService customer portal?

- A. The user closes all browser instances associated with the session.
- B. By default, the session expires in 15 minutes.
- C. The user logs out of the customer portal admin panel.
- D. The user logs out of the customer portal.
- E. The user opens another interface's customer portal on the same site.

Answer: A,C,E ([LEAVE A REPLY](#))

NEW QUESTION: 14

You need to set the address of a newcontact using Connect PHP. You have only the abbreviation for the state.

How should you finish the following code to set the state of the Address object?

- A)
- B)
- C)
- D)
- E)

- A. Option A
- B. Option D
- C. Option B
- D. Option E
- E. Option C

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 15

You have been tasked with implementing the Syndicated ConditionalChatLinkwidget on an external page.

Additionally, you want to populate a menu custom field on the chat_launch page with a specific value. The ID of the custom field that you want to populate is 54 and the ID of the desired menu item is 8.

Which is the correct syntax to configure the Syndicated ConditionalChatLink widget so that the specified custom field is populated on the chat_launch page with the desired value?

- A. custom-fields: "{"54":"8"}"
- B. custom_fields: "{"8\":"54\">
- C. custom_fields: "{"S4\":"8\"}
- D. custom-fields: "54:8"

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 16

Your site has a custom object deployed under a package named ProductRegistration and the object is named RegisteredProduct.You are trying to create a new entry in the RegisteredProduct object from a custom model using ConnectPHP.

Identify the correct code that will create the new entry in the RegisteredProduct object.

- A)
- B)
- C)

D)

A. Option B

B. Option C

C. Option D

D. Option A

Answer: A ([LEAVE A REPLY](#))

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NEW QUESTION: 17

You have deployed a CPM and would like to log any errors that happen in its execution. Which option is not available to you from the CPM logic?

A. the log files maintained in the configuration panel in the console

B. writing to a custom logging table within the CPM code

C. logMessage ("message") ;

D. writing to the notes field of the object on which you are performing CPM actions

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 18

Identify two statements that are true about system attributes.

A. System attributes can be used by the Syndicated Conditional Chat Link widget.

B. System attributes can be used directly by the Form Input widget in the Customer Portal framework.

C. System attributes must exist only in the CO package.

D. In the Connect PHP API, system attributes are referenced via the CustomFields . <packagename>. <attributename> syntax.

Answer: C,D ([LEAVE A REPLY](#))

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