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NEW QUESTION: 1
A meal delivery service recommends a meal plan based on the number of people in the household and dietary restrictions Which two configurations must be used together to determine the recommended meal plan? (Choose two).
Available Choices (select all choices that are correct)
A. Configure an assignment to gather customer information
B. Configure a decision table
C. Configure a decision tree
D. Configure a decision shape to add a conditional path
Answer: B,D (LEAVE A REPLY)
To determine the recommended meal plan based on the number of people in the household and dietary restrictions, you can use a decision table and a decision shape. A decision table is a rule that derives values that have one of a few possible outcomes, where each outcome can result from a test of a condition that includes multiple variables. A decision shape is a shape that you can add to a flow to branch the flow based on the result of a decision rule, such as a decision table. Reference: https://academy.pega.com/topic/decision-tables/v1

NEW QUESTION: 2
A business architect has developed a new process for a case type. To verify that the UI elements collect the expected results, you want to test the process and the fields. Which two configurations, when used together, allow you to record a set of interactions and save the test results to verify process functionality? (Choose two.) Available Choices (select all choices that are correct!
A. Create a scenario test for the case type
B. Create a unit test for the case type
C. Add explicit assertions on the UI elements.
D. Add explicit assertions on the Scenario testing landing page

Answer: (SHOW ANSWER)
To record a set of interactions and save the test results to verify process functionality, you can create a scenario test for the case type and add explicit assertions on the UI elements. A scenario test is a test that simulates how users interact with an application to complete a task or goal. An explicit assertion is a test condition that verifies whether an expected value matches an actual value in the application. Reference: https://community.pega.com/knowledgebase/articles/testing-applications/86/creating-scenario-tests

NEW QUESTION: 3
You should consider using a field value when the list of allowed values is_____.
Available Choices (select all choices that are correct)
A. mostly static
B. three or fewer items
C. updated often
D. shared across all case types
Answer: A,D (LEAVE A REPLY)
You should consider using a field value when the list of allowed values is mostly static or shared across all case types. A field value is a rule that defines a single value for a field that is used in multiple places in an application. Field values are useful when the list of values does not change frequently or when the same values are used in different case types. Reference: https://community.pega.com/knowledgebase/articles/data-management-and-integration/86/field-values

NEW QUESTION: 4
You are configuring an external data source using the Integration Designer. You have the REST, Dev, Stage, and Prod endpoint URLs, and a name for the data source. What other information do you need to configure the external data source?
A. The data views using the external data source
B. The name of the database where the source data is stored
C. A plan for mapping the data and REST response fields
D. A backup endpoint URL if the configured URL refuses to connect
Answer: C (LEAVE A REPLY)

NEW QUESTION: 5
You are asked to create a visualization that allows managers in the Customer Service division to track the number and status of Customer Support Request cases submitted over the last 30 days What is the process that you follow to create this visualization?
Available Choices (select all choices that are correct)
A. Open the Channels landing page and then add a new portal
B. Open the Explore data landing page, and then create a new insight
C. Open the Explore data landing page and then add a Reporting widget

D. Open the Data landing page and then create a new insight

Answer: (SHOW ANSWER)

To create a visualization that allows managers in the Customer Service division to track the number and status of Customer Support Request cases submitted over the last 30 days, you can open the Explore data landing page, and then create a new insight. An insight is a visualization of data that you can use to monitor key performance indicators, identify trends, and discover opportunities for improvement. You can create insights from the Explore data landing page in App Studio. Reference: https://community.pega.com/knowledgebase/articles/reporting/86/creating-insights

NEW QUESTION: 6

In an online retail application, the Order Receipt view displays a list of the products ordered, including the product image, unit cost, and quantity The total cost of the order is displayed at the bottom of the view Which two configurations on the Order Receipt view must be used together to display the required information as described? (Choose two.) Available Choices (select all choices that are correct)

A. Add a repeating dynamic layout with embedded dynamic layouts

B. Add the total cost Inside the repeating dynamic layout

C. Add a dynamic layout with an embedded repeating dynamic layout

D. Add the total cost outside the repeating dynamic layout

Answer: A,D (LEAVE A REPLY)

To display the required information as described, you can add a repeating dynamic layout with embedded dynamic layouts and add the total cost outside the repeating dynamic layout. A repeating dynamic layout is a UI element that displays data from a list or table source in various formats, such as cards, grids, or inline grids. You can embed dynamic layouts within a repeating dynamic layout to organize and present data in different sections or columns. You can add the total cost outside the repeating dynamic layout to display it at the bottom of the view. Reference: https://community.pega.com/knowledgebase/articles/user-experience/86/configuring-repeating-dynamic-layouts

NEW QUESTION: 7

To qualify for an instant loan an applicant must earn a monthly income of at least GBP2000 and cannot exceed GBP15000 in credit card debt.

How do you enforce these restrictions when requesting an instant loan?

Available Choices (select all choices that are correct)

A. Use a Validate rule to call two Edit validate rules one for income and one for credit card debt

B. Use UI controls to validate the entries in the income and credit card debt fields

C. Use two Edit validate rules one for income and one for credit card debt.

D. Use a single Validate rule with two conditions one for income and one for credit card debt

Answer: D (LEAVE A REPLY)

To enforce these restrictions when requesting an instant loan, you can use a single Validate rule with two conditions one for income and one for credit card debt. A Validate rule is a rule that tests property values for errors or omissions during case processing. You can define multiple conditions in a Validate rule to check whether the property values meet your business requirements. Reference: https://community.pega.com/knowledgebase/articles/case-management/86/validating-case-data

NEW QUESTION: 8
two statements about Configuration sets are true? (Choose two.)
Available Choices (select all choices that are correct)
A. Used if a Dynamic System Setting does not meet the requirements
B. Enables the business to control application behavior
C. Used to organize Configuration settings with a common element
D. Defined in the Data -Configuration -Setting class
Answer: B,C (LEAVE A REPLY)
These two statements about Configuration sets are true. Configuration sets are a unified configuration framework that allows for truly upgradeable and dynamic applications. Configuration sets enable the business to control application behavior by providing low-code options for customizing parameters for application features or specific case types. Configuration sets are used to organize Configuration settings with a common element, such as an application feature or specific case type. Reference: https://academy.pega.com/topic/configuration-sets/v1

NEW QUESTION: 9
Which two requirements ensure that valid data is used in a case? (Choose two.) Available Choices (select all choices that are correct)
A. The data is organized in a data type
B. The data fits the business logic
C. The data is locally sourced
D. The data is the correct field type
Answer: B,D (LEAVE A REPLY)
These two requirements ensure that valid data is used in a case. The data fits the business logic means that the data values are consistent with the rules and conditions that define the case behavior and outcome. The data is the correct field type means that the data values match the expected format and structure of the field properties, such as text, number, date, or email. Reference: https://community.pega.com/knowledgebase/articles/data-management-and-integration/86/data-types https://community.pega.com/knowledgebase/articles/data-management-and-integration/86/field-values

NEW QUESTION: 10

All managers need to view the Employee vacation requests report in their Manager portal dashboards. Only managers have access to this report. Which configuration do you perform to fulfill these requirements?
Available Choices (select all choices that are correct)
A. Create a new landing page on the Manager portal with the new report saved in a public category
B. Add a report widget to the Manager portal dashboard and then click Publish
C. Add the out-of-the-box Reports landing page to the Manager portal
D. Add a report widget to the Manager portal dashboard and then click Publish to default
Answer: (SHOW ANSWER)
To fulfill these requirements, you can add a report widget to the Manager portal dashboard and then click Publish. A report widget is a UI element that displays data from a report definition rule in various formats, such as charts, tables, or maps. You can add report widgets to dashboards or landing pages to provide users with quick access to relevant information. By clicking Publish, you make the changes available to all users who have access to the portal. Reference: https://community.pega.com/knowledgebase/articles/reporting/86/adding-report-widgets-dashboards

NEW QUESTION: 11
You are configuring duplicate case search logic in a case type. How do you ensure that resolved cases are not evaluated as potential duplicates?
A. Add a must match condition where the work status of the current case does not contain "Resolved"
B. Add a must match condition where the work status of potential duplicates does not contain "Resolved".
C. Add a weighted condition that evaluates the work status of current and existing cases where work status equals "Resolved" and has a weight of "0"
D. Add a weighted condition where the work status of potential duplicates does not contain "Resolved"
Answer: (SHOW ANSWER)

NEW QUESTION: 12
You are designing a credit transaction case type and have the following requirement: Transaction disputes must be resolved within 3 days.
To meet this requirement you need to set the_____ in the service level to 3 days
Available Choices (select all choices that are correct)
A. goal
B. passed deadline
C. deadline
D. urgency
Answer: C (LEAVE A REPLY)

To meet this requirement, you need to set the deadline in the service level to 3 days. The deadline defines when to take action because a step or case is past due. The deadline interval is measured from when an assignment is ready for a user. Reference: https://academy.pega.com/topic/deadline-interval/v1

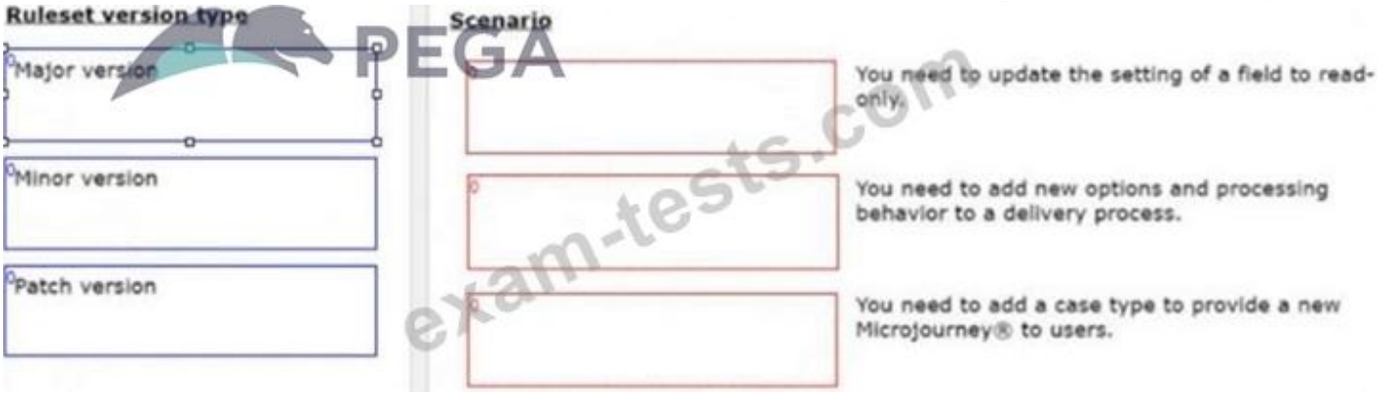
NEW QUESTION: 13
A data page holds product information The data page's Reload if older Than field is set to 15 minutes The data page is created at 06:12 At 06:20 the user requests product information At 06:42 the user requests product information.
When is the data page reloaded?
Available Choices (select all choices that are correct)
A. 06:35
B. 06:42
C. 06:20
D. 06:27
Answer: B (LEAVE A REPLY)
The data page is reloaded at 06:42. A data page is a rule that defines how and when to load data into memory for use by an application. The Reload if older than field specifies the maximum age of the data page before it is reloaded from its source. In this case, the data page's Reload if older than field is set to 15 minutes, which means that the data page will be reloaded if it is older than 15 minutes when it is requested. The data page is created at 06:12, so it will expire at 06:27. At 06:20, the user requests product information, but the data page is not reloaded because it is not expired yet. At 06:42, the user requests product information again, but this time the data page is reloaded because it is older than 15 minutes. Reference: https://community.pega.com/knowledgebase/articles/data-management-and-integration/86/data-pages

NEW QUESTION: 14
In which two situations is it appropriate to use a decision table? (Choose two.
Available Choices (select all choices that are correct)
A. dance studio recommends a membership type based on the number and type of dance classes the customer wants to attend every month
B. Order total is calculated based on the quantity and price of the items in the customer's shopping cart
C. A hair care company suggests a line of products to customers based on their hair type, scalp moisture, hair moisture, and whether it is color-treated.
D. If customers decide to add insurance, checked bags or early boarding to their airtine tickets extra fees are added to their order total
Answer: (SHOW ANSWER)
In these two situations, it is appropriate to use a decision table because they involve deriving values that have one of a few possible outcomes based on multiple variables. For example, the

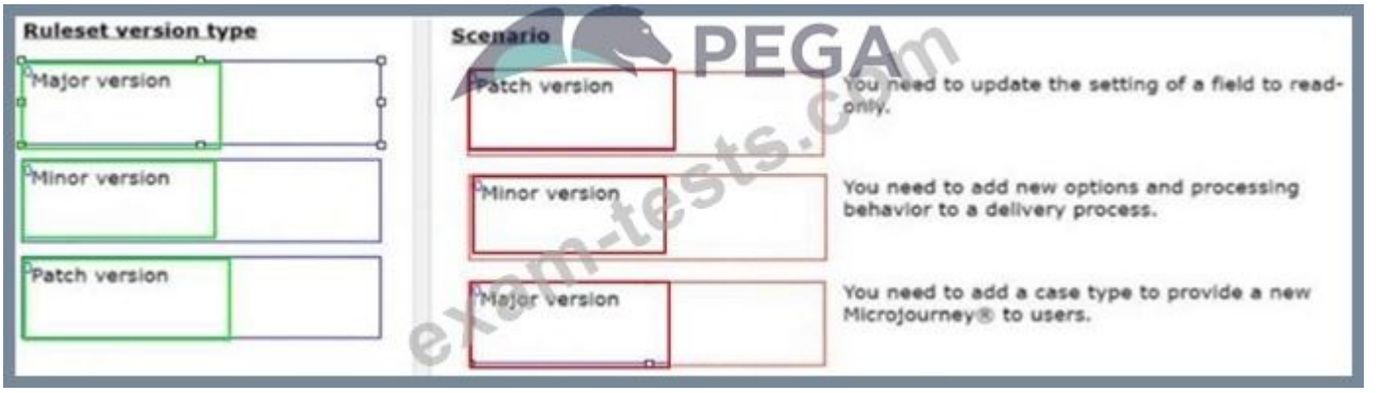
dance studio can use a decision table to recommend different membership types based on different combinations of number and type of dance classes. The hair care company can use a decision table to suggest different product lines based on different combinations of hair characteristics. Reference: https://academy.pega.com/topic/decision-tables/v1

NEW QUESTION: 15

Drag the appropriate ruleset version type on the left to the corresponding scenario on the right.



Answer:



NEW QUESTION: 16

A Declare expression evaluates a circumstanced decision tree. The decision tree evaluates a property set by a data transform. What two steps do you perform to ensure that the decision tree is configured properly ? (Choose 2)

A. Test the declare expression to verify that the rule is configured correctly

B. Test the data transform to verity the result is correct

C. Configure a test page with data to satisfy the circumstancing condition

D. Specify the value of the circumstancing property when prompted in the run rule dialog

Answer: C,D (LEAVE A REPLY)

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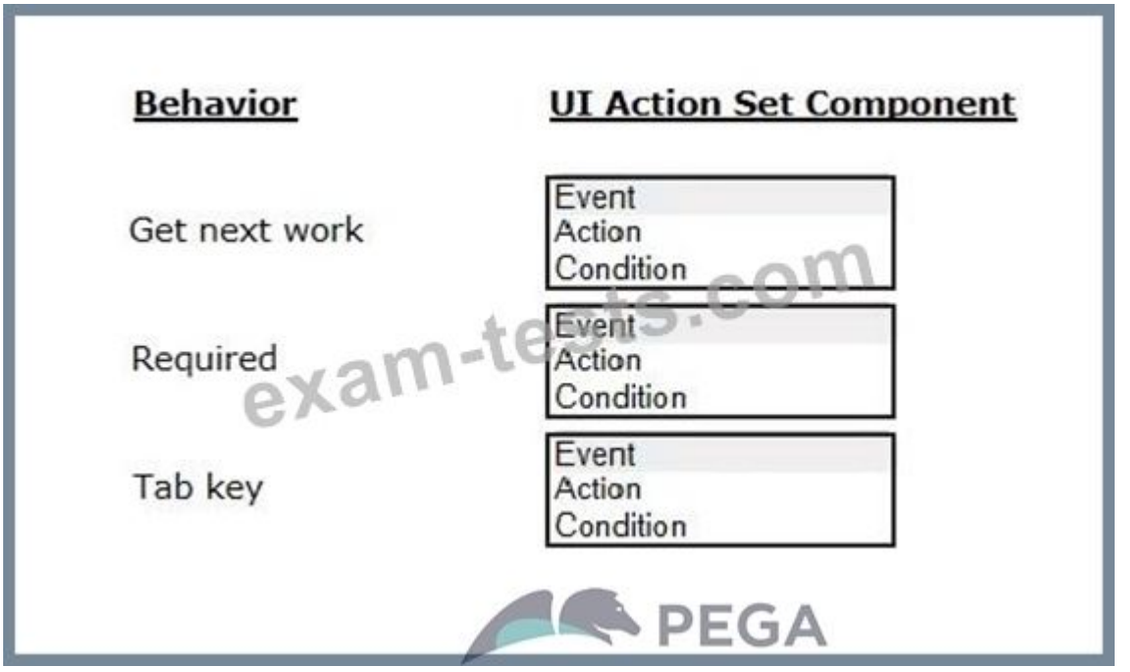
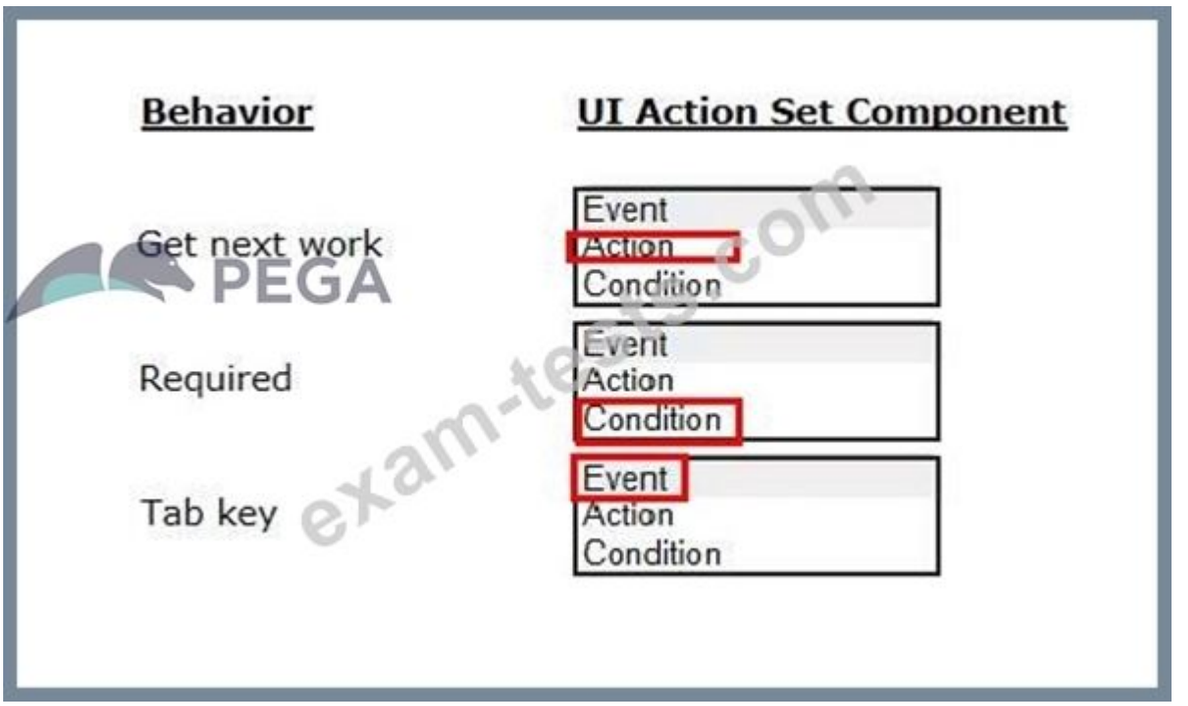
NEW QUESTION: 17
A travel authorization requires approvals from the requestors manager, division VP. and possibly an accountant based on the total amount. Which configuration satisfies this use case?
Available Choices (select all choices that are correct)
A. Cascading approval using an authority matrix
B. Cascading approval using the workgroup manager
C. Cascading approval using when rules to identify the assigned user
D. Cascading approval using the reporting manager
Answer: D (LEAVE A REPLY)
To configure a solution that requires approvals from the requestor's manager, division VP, and possibly an accountant based on the total amount, you can use cascading approval using the reporting manager. This model uses a reporting structure to determine who approves a case based on their position in an organizational chart. You can also use a condition to include an accountant in the approval chain if the total amount exceeds a certain threshold. Reference: https://academy.pega.com/topic/cascading-approval/v1

NEW QUESTION: 18
Select the corresponding user interface (UI) action set component for each behavior in the Answer area.



Answer:



NEW QUESTION: 19
Which item is automatically generated when adding an external data source to a data object?
Available Choices (select all choices that are correct)
A. A simulated data source to test the implementation
B. The authenticating information if required by the corresponding service
C. A data transform to map the application data model to the connector
D. The uniform resource identifier that identifies the web service
Answer: C (LEAVE A REPLY)
When adding an external data source to a data object, a data transform is automatically generated to map the application data model to the connector. A data transform is a rule that defines how to convert data that is in one format and class (the source) into data of another format and class (the target). A connector is a rule that defines how your application exchanges information with an external system. Reference: https://academy.pega.com/topic/data-records/v4 https://community.pega.com/knowledgebase/articles/data-management-and-integration/86/connectors

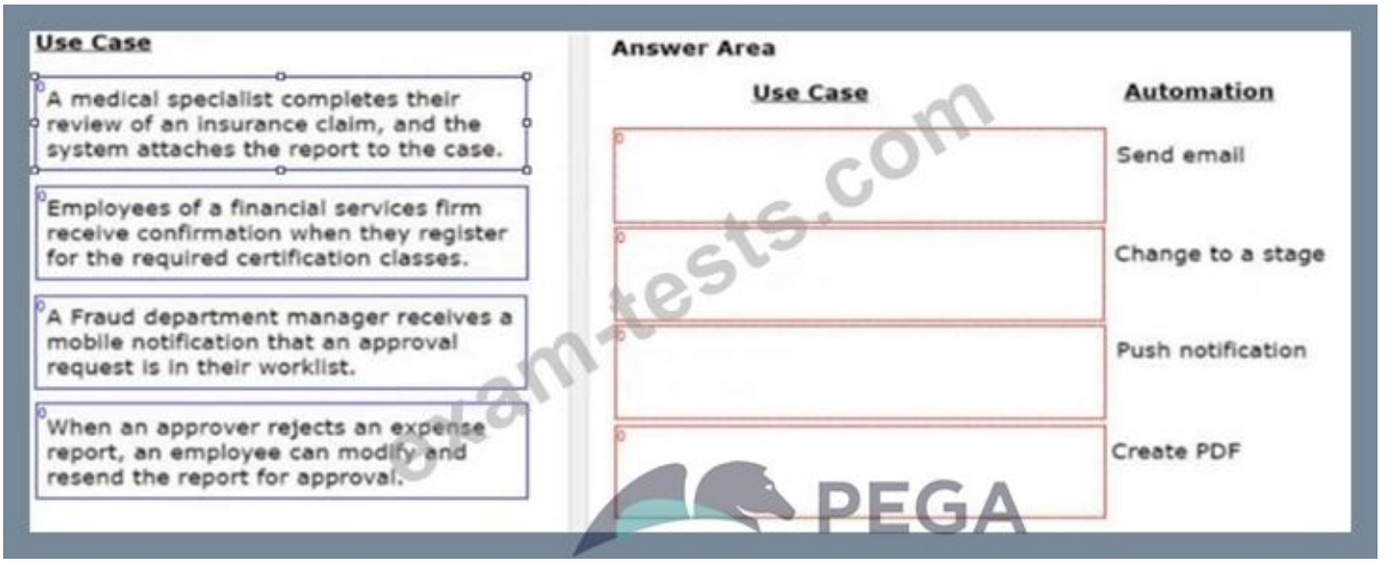
NEW QUESTION: 20
In the first step in a case type, the user compares data on a form to the data on a customer account. If the data matches, the case is resolved. If the data does not match, the user advances the case to update the account. Management only wants a record of the cases that update an account. What two configuration options do you use to implement this requirement ? (Choose Two)
A. Configure the starting flow to instantiate the case type as a temporary case.
B. Configure the first step to instantiate the case type as a temporary case.
C. Apply a when condition to the first step to persist only cases requiring updates.

D. Add a persist case shape after the first step.

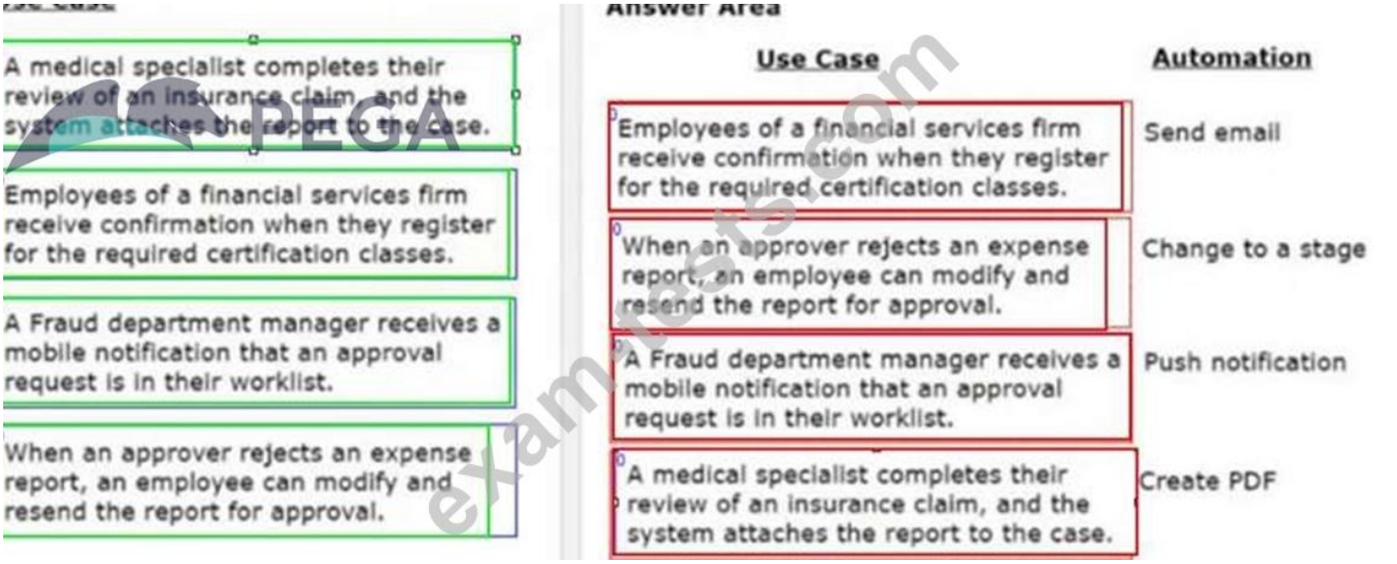
Answer: B,C (LEAVE A REPLY)

NEW QUESTION: 21

Select each Use Case on the left and drag it to the appropriate Automation on the right.



Answer:



NEW QUESTION: 22

You are developing a case type that processes scholarship applications. Scholarship applications advance based on the standardized test scores of the applicants. A decision shape directs the process flow. You want to test whether the process flows correctly, but you have not fully configured the user interface so that applicants can enter their standardized test scores.

How do you test that the process flows correctly based on the decision?

A. Use Live UI to see how the case processes and if an error occurs.

B. Use a declare expression to set a value for the standardized test score field.

C. Use the Run Rule window to create a unit test to evaluate the flow rule.

D. Use the Clipboard tool to set a value for the standardized test score field.

Answer: C (LEAVE A REPLY)

NEW QUESTION: 23
n a purchase request case type, you have the following requirement Purchase requests should automatically go to the manager of an employee to meet this requirement, you design a case with a.
Available Choices (select all choices that are correct)
A. change stage step to allow the employee to route to the manager
B. step that routes to the manager
C. stage to route requests to the manager
D. process that routes to the manager
Answer: (SHOW ANSWER)
To meet this requirement, you can design a case with a step that routes to the manager. A step is an action that users or systems perform to advance a case toward resolution. You can configure a step to route to a specific user or group of users based on their role, skill, availability, or reporting structure. Reference: https://community.pega.com/knowledgebase/articles/case-management/88/adding-steps-case-life-cycle

NEW QUESTION: 24
An online sales application supports both laptop and mobile devices. You are configuring theapplication skin and you notice the responsive layout in the mobile device is not displaying views as stakeholders require. Which two options allow you to resolve this situation without negatively impacting the laptop users? (Choose two.)
A. Adjust the responsive behavior in the skin for optimal viewing in the mobile portal.
B. Do not use a skin for the mobile application version.
C. Use the same application skin in all portals.
D. Update the process to give mobile users a separate portal.
Answer: B,C (LEAVE A REPLY)

NEW QUESTION: 25
An international online car parts business wants customers to find parts for any vehicle easily. You are asked to implement the following requirement Customers must select a make, model, and year to initiate a vehicle-specific search.
How do you configure the data storage in the application to implement the requirement?
Available Choices (select all choices that are correct)
A. Configure a data page to store the make, model, and year vehicle data.
B. Configure a static list of the make model and year vehicle data
C. Configure a connection to an external system of record that contains the make model, and year vehicle data
D. Configure a local data storage of the make model and year vehicle data
Answer: A,C (LEAVE A REPLY)

To implement this requirement, you can configure a data page to store the make, model, and year vehicle data and configure a connection to an external system of record that contains the make, model, and year vehicle data. A data page is a rule that defines how and when to load data into memory for use by an application. You can configure a data page to source its data from an external system by using connectors or integrations. This way, you can access up-to-date vehicle data from an external database or web service without storing it locally in your application. Reference: https://community.pega.com/knowledgebase/articles/data-management-and-integration/86/data-pages https://community.pega.com/knowledgebase/articles/data-management-and-integration/86/sourcing-data-page-data-external-systems

NEW QUESTION: 26
On a service level, the passed deadline interval is measured from
Available Choices (select all choices that are correct)
A. the end of the goal interval
B. the end of the deadline interval
C. when a user begins the assignment
D. when the assignment is ready for a user
Answer: A (LEAVE A REPLY)
On a service level, the passed deadline interval is measured from the end of the goal interval. The goal interval defines when to take action because a step or case is taking too long to complete. The passed deadline interval defines when to take further action because a step or case is past the deadline. Reference: https://academy.pega.com/topic/passed-deadline-interval/v1

NEW QUESTION: 27
Which two configurations do you use to validate the minimum age of a new potential customer in the Collect Account Information assignment step? (Choose Two)
A. Create a Validate rule to check the customer age.
B. Reference the Edit validate rule on the Collect Account Information assignment.
C. Reference the Validate rule on the Collect Account Information flow action.
D. Reference the Edit Validate rule on the Collect Account Information flow action.
E. Reference the Validate rule on the Collect Account Information assignment.
F. Create and Edit Validate rule to check the customer age.
Answer: A,C (LEAVE A REPLY)

NEW QUESTION: 28
Which two field types are specialized versions of the Query field type? (Choose two) Available Choices (select all choices that are correct)
A. Data reference
B. A Picklist
C. Case reference

D. Embedded data

Answer: A,C (LEAVE A REPLY)

These two field types are specialized versions of the Query field type. A Query field type allows users to select a value from a list that is populated by running a report definition rule or by referencing another field value rule. A Case reference field type allows users to select an existing case from a list that is populated by running a report definition rule on the Work- class or one of its subclasses. A Data reference field type allows users to select an existing data object from a list that is populated by running a report definition rule on a specific data class. Reference: https://community.pega.com/knowledgebase/articles/user-experience/86/configuring-field-types

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