Salesforce.Health-Cloud-Accredited-Professional.v2023-03-17.q39

Exam Code:	Health-Cloud-Accredited-Professional
Exam Name:	Salesforce Health Cloud Accredited Professional
Certification Provider:	Salesforce
Free Question Number:	39
Version:	v2023-03-17
# of views:	1077
# of Questions views:	390
https://www.exam-tests.com/Health-Cloud-Accredited-Professional-exam/Salesforce.Health-Cloud-Accredited-Professional.v2023-03-17.q39.html	

NEW QUESTION: 1
Which two actions should be completed by health cloud admin in order to leverage the health cloud utilization management capabilities?
A. Install the heath cloud unmanaged package extension
B. Install the health cloud managed package
C. Install the healthcloud care request extensions managed package.
D. Assign the health cloud social determinants permission set
E. Assign the health cloud foundation permission set
Answer: B,C (LEAVE A REPLY)
Explanation
Reference and details below.



NEW QUESTION: 2
Which type of files can be uploaded as Consent Documents in secure folders of Health Cloud for a Care Program? (Choose two)
A. Files that are smaller than 2 - Simple Application 5MB
B. Opt out consent documents
C. Copy-protected PDF files

D. Authorization consent forms
E. Password protected files
Answer: (SHOW ANSWER)

NEW QUESTION: 3
In which three ways can users access Provider Management standard objects? (Choose three)
A. By using Service Cloud
B. By assigning Health Cloud Platform Permission set licenses.
C. By assigning Health Cloud Foundation Permission set.
D. By assigning the Provider Permission set.
E. By using Health Cloud.
Answer: B,C (LEAVE A REPLY)
Health Cloud Foundation
Assigns read access to additional Health Cloud platform capabilities, including the Provider Management data model.
The Health Cloud Provider NetworkManagement permission set grants access to provider management objects so users can manage credentialing and recruiting.
To use the Provider Network Management features of Health Cloud, assign both the Provider Network Management permission set and the Health Cloud permission set to your users

NEW QUESTION: 4
How should Members and Patients be represented during the basic set-up of Health Cloud console for Care Coordinators and Managers as per the Salesforce recommendation?
A. Salesforce recommends using Member Accounts to represent Members and Patients.
B. Leveraging Candidate Accounts are the recommended approach to represent Members and Patients.
C. Leveraging Person Accounts is the recommended approach to represent Members and Patients.
D. The Individual data model may be used to represent Members and Patients.
Answer: C (LEAVE A REPLY)

NEW QUESTION: 5
When Setting UpIntelligent Sales, which three types of record should be a .....
Records can be Created? (Choose Three)
A. Accounts
B. Locations
C. Assets
D. Contacts
E. Opportunities
Answer: (SHOW ANSWER)

NEW QUESTION: 6
A Health Cloud administrator is working on a call center implementation and has to ensure that the phone numbers passing through the CTI settings display the matching contact record via Screen Pop. Which custom metadata type within Health Cloud should the administrator update to achieve this requirement?
A. Health Cloud Setting -> HcFeatureDriver
B. Job Flow Setting -> ConsoleDisplayValue
C. Feature Flag Setting -> CTIDriverSetting
D. Flow Session Setting -> CallCenterFlow
Answer: (SHOW ANSWER)

NEW QUESTION: 7
Which Feature would an administrator setup to help their sales team view all provider related to a specific
.....
A. Provider Relationship
B. Provider Cards
C. Practitioner Relationship
D. Provider Search
Answer: (SHOW ANSWER)

NEW QUESTION: 8
Which two fields are required when creating a new care plan task?
A. Goal
B. owner
C. problem
D. Status
E. Due Date
Answer: (SHOW ANSWER)

NEW QUESTION: 9
A Health Cloud administrator would like to setup a new default sub-tab when opening record, where in the setup menu would the administrator go to accomplish this?
A. Custom Labels
B. Custom Permissions
C. Custom Metadata Types
D. Custom Settings
E. Custom Object
Answer: D (LEAVE A REPLY)

NEW QUESTION: 10

The Salesforce Admin for Lake Tahoe Hospital wants to implement Utilization Management. Which two of the listed steps need to be taken during the set-up process? (Choose 2)
A. Assign the Health Cloud Permission Set License and the Health Cloud Platform Permission Set License to Salesforce Lightning users.
B. Install the Health Cloud Care Request Extensions unmanaged packagE.
C. Install the Utilization Management Extensions.
D. Assign the Health Cloud Permission Set License and Health Cloud Platform Permission Set License to Salesforce Classic users.
Answer: A,B (LEAVE A REPLY)

NEW QUESTION: 11
A Salesforce technical architect is migrating a service cloud org to health cloud and needs to update existing integrations to create records in health cloud objects instead of creating records in custom objects. Which unique health cloud considerations apply regarding the use of APIs in this case?
A. Health cloud and custom objects both leverage the same object -level API approach. No unique health cloud considerations apply.
B. Any combination of object-level APIs and business APIs may be used.
C. Health Cloud uses Business API's that should be used instead of object level API's
D. Only object level APIs should be used as Business APIs are not used for record creation.
Answer: C (LEAVE A REPLY)

NEW QUESTION: 12
What is the latest FHIR model aligned to Health Cloud?
A. V1
B. V4
C. V5
D. V3
Answer: B (LEAVE A REPLY)

NEW QUESTION: 13
Which is true about choosing a care request type when setting up a new care request record?
A. Multiple care request types can be chosen for a single care request.
B. Any case record type can be chosen when creating care request.
C. A case record type can be chosen to identify a single care request type for each care request.
D. A care request type cannot be chosen when creating a new care request.
Answer: C (LEAVE A REPLY)

NEW QUESTION: 14
Which two use cases can be enabled using the Remote Patient Monitoring feature in Health Cloud? (Choose two.)

A. Use a meaningful subset of the data generated by connected devices to drive patient engagement and intervention.
B. Bring in all the device generated data for the entire patient population to create a device data lake within Health ClouD.
C. Monitor the location of the patient using the GPS on their mobile device.
D. Connect the patient's social media accounts to the patient profile and use information contained in social media feeds to monitor the patient's health.
E. Use the data generated by connected devices used by patient to monitor the patient's health.
Answer: (SHOW ANSWER)

NEW QUESTION: 15
How Can you restrict access to an entire patient / member list or to specific columns of that list? (Choose two)
A. Permission Sets
B. Sharing setting
C. List View Permissions
D. Field Level Security
Answer: B,D (LEAVE A REPLY)
Explanation
Reference and details below.



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NEW QUESTION: 16
Which underlying object helps with sales compliance with sales agreements?
A. Opportunities
B. Contacts
C. Orders
D. Forecasts
Answer: C (LEAVE A REPLY)
Explanation
Reference and details below.



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NEW QUESTION: 17
A Health Cloud administrator has set up risk recalculation by setting the recalculate flag to TRUE but is not seeing the recalculation score for the patient. Which of the following is most likely the reason why recalculation score for the patient is notdisplaying?
A. Use the CMS recalculation API
B. Risk scores are only recalculated for patients who are affiliated with a care program.
C. CMS scores cannot be recalculated in health cloud.
D. Use a 3 - Apply to Real World / Analyze / Evaluated party API torecalculate CMS risk score.
Answer: B (LEAVE A REPLY)
Explanation
Reference and details below.


Risk scores are recalculated for patient records that are affiliated with a care program and have the Recalculate flag set to `true`. The flag resets to `true` whenever a patient's information changes.

- **Recalculate Patient Risk Scores as Needed**
  Recalculate Medicare and Medicaid patient risk scores in Health Cloud as needed with a batch Apex job.
- **Recalculate Patient Risk Scores at a Scheduled Time**
  Recalculate Medicare and Medicaid patient risk scores in Health Cloud at a specific time with a batch Apex job.

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NEW QUESTION: 18
Which entity in the new data model of Health Cloud can be used to store mappings between different coding systems such ICD and HCC codes?
A. ContactPoint
B. Codeset Bundle
C. Codesets
D. Identifier
Answer: C (LEAVE A REPLY)

NEW QUESTION: 19
If a Health Cloud administrator wanted to consume the content of an HL7 v2 - Simple Application message, which step would they need to take?
A. Use salesforce Connect

B. Use an HL7 broker/engine to transform the text based HL7 message into JSON and pass it to the Health Cloud.
C. Write a custom apex class to consume parse and store a native HL7 message
D. Do Nothing - Health Cloud works out of the box with native HL7 message
Answer: D (LEAVE A REPLY)

NEW QUESTION: 20
Which of the following is a valid Life Science Program Management data object ? (Choose threE.
A. Care Program Problem
B. Care Program Team Member
C. Care Program Provider
D. Care Program Enrollee Product
E. Care Program Enrollee Campaign
Answer: (SHOW ANSWER)
Explanation
Reference and details below.



Graphical user interface, text, application Description automatically generated

NEW QUESTION: 21
Where can a Salesforce administrator configuring different levels of access to patients' care plans, configure team members different levels of access to cases to ensure sensitive data is not shared with the wrong groups?
A. Permission Set Groups
B. Profiles
C. Contact Roles on case
D. Permission Sets

E. Case Team Roles

Answer: E (LEAVE A REPLY)

Explanation

Reference and details below.



NEW QUESTION: 22

Which three steps are needed to setup Care Requests? (Choose three).

A. Install UM unmanaged package for Health Cloud. Then assign Health cloud Utilization management..... cloud permission set licenses.

B. Choose case Care Request record type for each Care Request configuration.

C. Choose any existing case record type for each Care Request type.

D. Create a new case record type for each Care Request type

E. All Care requests are pre-setup on all Health Cloud orgs by default.

Answer: A,B,D (LEAVE A REPLY)

NEW QUESTION: 23

The Salesforce administrator for Lake Tahoe Hospital would like to implement Utilization Management. What are the design consideration that administrator has to be aware of when creating the application? (Choose two.)

A. Care request functionality is included in the Health Cloud managed package.

B. New Care requests can be created using the 'create care request' component.

C. Care requests has empower components that can be exposed within Communities.

D. Path can not be used to visually represent the status of a care request.

E. Each Care request has to have an associated case.

Answer: B,E (LEAVE A REPLY)

NEW QUESTION: 24

Which three activities does "The Social Determinants" feature in Health cloud help providers perform?

(choose three.

A. Track the influence of the social network of the patient on the patients' health outcomes

B. Plan interventions to help address the barriers to care within their patient populations

C. Automatically import credit scores and income information into the patient record in Health cloud

D. Integrate service such as transportation and meal delivery into their patient care plans and programs.

E. Track determinants and barriers to care across their patient populations

Answer: A,B,E (LEAVE A REPLY)

NEW QUESTION: 25
A company recently migrated from Service Cloud to Health Cloud and is working on strengthening their relationships within their provider network. Which object within the Provider Relationship Management data model can be used to track each of the different locations where a provider practiced?
A. HealthcareFacilityNetwork
B. HealthcarePractitionerFacility
C. HealthcareProviderSpeciality
D. HealthcareProvider
E. BusinessLicense
Answer: B (LEAVE A REPLY)

NEW QUESTION: 26
A Health Cloud administrator is working to create an external facing site to allow patients to find providers within their network. The site is being built by Experience ClouD. The administrator needs to determine what access external users must be granted to allow patients to search and find Providers that fit selected criteri A.
Which object do the external user need read access to?
A. CareProviderSearchConfig
B. CareProviderFacilitySpeciality
C. CareProviderSearchableField
D. HealthcarePractitionerFacility
Answer: C (LEAVE A REPLY)

NEW QUESTION: 27
Which three terms can aLife Sciences company track about a Care Program using Program Management in Health Cloud? (Choose three)
A. The products that are associated with a given Care Program.
B. The clinical indicators that need to be monitored in the Care Program.
C. The budget & expense of the company's associated Care Program.
D. Themultiple marketing campaigns that enrollees are subjected to as part of the Care Program.
E. The Plans that enrollees have been engaged in as part of the Care Program.
Answer: A,D,E (LEAVE A REPLY)

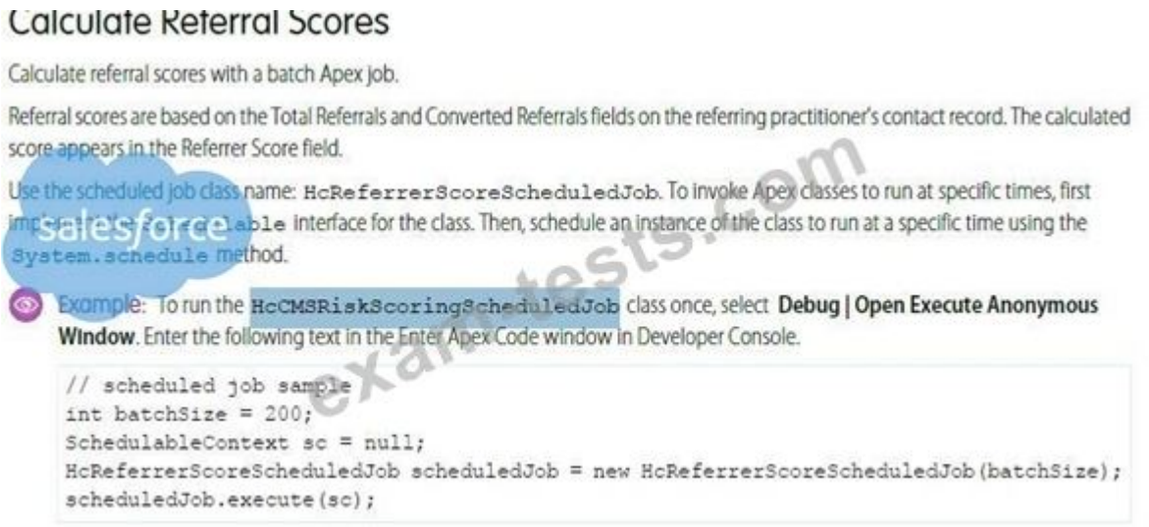
NEW QUESTION: 28
Healthcare companies face challenges from a variety of sources. What are three common challenges they could encounter that HC solves for? (Choose 3)
A. Growing customer expectations for delivery of care everywherE.
B. Insufficient funds allocated to Research and Development.
C. The need to drive sales while reducing cost.

D. Growing demand for a more personalized care experience.
E. There are not enough Providers for the amount of the Care Requests.
Answer: A,C,D (LEAVE A REPLY)

NEW QUESTION: 29
Which three steps should be followed when setting up Intelligent Sales in Health Cloud? (Choose three.
A. Customize the vendor product fulfillment flow
B. Customize Visit Execution event object
C. Enable Intelligent Sales
D. Set Visit Inventory Management to enabled
E. Set up permission set for Intelligent Sales
Answer: (SHOW ANSWER)

NEW QUESTION: 30
A service cloud organizationmigrating to HC uses Contacts to represent patients, physicians and non-clinical staff. Which of these groups of contacts should be modeled as Person Accounts post-migration?
A. Patients, physicians and non-clinical staff should be modeled as Person Accounts.
B. None By using individual data model,the use of person account can be avoided
C. Patients should be modeled as PersonAccounts.Providers and non-clinical staff should be modeled as Contacts
D. Patients should be modeled as Person Accounts.Providers and non-clinical staff can be modeled as Person Accounts or Contacts
Answer: C (LEAVE A REPLY)

NEW QUESTION: 31
In which two ways can an administrator ensure that Patient Risk scores are recalculated periodically? (Choose Two.)
A. Setup a scheduled Apex batch job.
B. Use the CMS recalculation API
C. Use a third party API to recalculate CMS risk score
D. Setup a Apex batch job and run the job manually
E. Create a Healthcare Provider enrollment flow.
Answer: (SHOW ANSWER)
Explanation
Reference and details below.



Calculate Referral Scores

Calculate referral scores with a batch Apex job.

Referral scores are based on the Total Referrals and Converted Referrals fields on the referring practitioner's contact record. The calculated score appears in the Referrer Score field.

Use the scheduled job class name: `HcReferrerScoreScheduledJob`. To invoke Apex classes to run at specific times, first implement the `Schedulable` interface for the class. Then, schedule an instance of the class to run at a specific time using the `System.schedule` method.

Example: To run the `HcCMSRiskScoringScheduledJob` class once, select **Debug | Open Execute Anonymous Window**. Enter the following text in the Enter Apex Code window in Developer Console.

```
// scheduled job sample
int batchSize = 200;
SchedulableContext sc = null;
HcReferrerScoreScheduledJob scheduledJob = new HcReferrerScoreScheduledJob(batchSize);
scheduledJob.execute(sc);
```

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NEW QUESTION: 32
Which three steps should the Data Architect take to ensure a successful migration from the individual Model to person Accounts? (Choose three).
A. Ensure Person Accounts is enabledon the org.
B. Configure your person account record type in the individual Record type Migration
C. Use a CSV field a map PersonRecordTypeId to the Person Account Recordtype.....
D. Enable 'Individual to Person Account Migration' in custom setting
E. Log a case with Salesforce to perform the conversion from the individual Model to Person Accounts.
Answer: (SHOW ANSWER)

NEW QUESTION: 33
Which resource within health cloud facilitates the easy exchange of data between Health Cloud and the client Electronic Medical Records
A. Health cloud has prebuilt connections for the top ten EMR's
B. Health cloud has a lightning component button automatically configured to 'Export to EMR'
C. Health Cloud has a built in HL7 integration Engine

D. Health cloud has published data mappings from commonly used HL7 message to the Health Cloud data model
Answer: (SHOW ANSWER)

NEW QUESTION: 34
When bringing in the Business identifier for patient record from external system like EHRs, which entity is most suitable to hold that information in Health cloud?
A. Identifier
B. Account
C. Contacts
D. Sourcesytem identifier
Answer: A (LEAVE A REPLY)

NEW QUESTION: 35
Which two fields are optional when creating a new Care plan task? (Choose Two)
A. Due Date
B. Task Owner
C. Status
D. Problem
E. Goal
Answer: (SHOW ANSWER)

NEW QUESTION: 36
A client wants to store data for patient's smartwatch to displaywithin the Remote Monitoring charts. What ....
This information in
A. Identifiers
B. Care Observations
C. DiagnosticSummary
D. Clinical Encounters
Answer: B (LEAVE A REPLY)

NEW QUESTION: 37
A Salesforce Admin wants to create task within a Care plan that .....
In the Health cloud console can be used to create tasks .....
A. Patient List
B. Care Team
C. Household Tab
D. Care Plan Page
E. Timeline Tab
Answer: (SHOW ANSWER)

NEW QUESTION: 38
A Health Cloud administrator working on a Care Coordination project needs to change the role name 'Care Coordinator' to 'Care Consultant' to match the organizations nomenclaturE. Which three steps should the administrator take to ensure all Tasks identify the role 'Care Consultant'? (Choose three.)
A. Update/Add the organization roles in the CarePlan_Role_Patient key:value pair in Health Cloud Setting.
B. Update the Care Plan Record Type custom metadata type to reflect the care coordination processes specificto the Care Coordinators.
C. Create an ETL script to update the previously assigned To picklist values of Tasks created in the past.
D. Update the organization roles in the CarePlan_Role_Care_Coordinator key:value pair in Health Cloud Setting.
E. Update the corresponding roles in the Assigned To picklist for the Care Plan Template Task object.
Answer: A,D,E (LEAVE A REPLY)

NEW QUESTION: 39
Which steps should a salesforce administrator complete to set up a warehouse that serves as a product fulfillment location to salesforce representative in a specific region, irrespective of the account? (Choose three)
A. Set-up Product Transfer and product request.
B. Create Inventory Location and add Visitor Address as Location Address.
C. Create Record in Product Fulfillment Location.
D. Create a product item entry inventory, a single entry for each product that will be replenished from industry.
E. Select inventory location while creating visit
Answer: (SHOW ANSWER)

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