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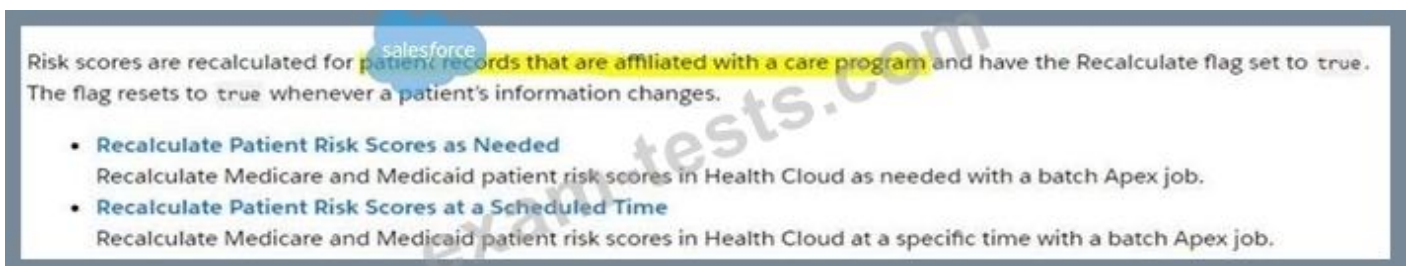
NEW QUESTION: 1

A Health Cloud administrator has set up risk recalculation by setting the recalculate flag to TRUE but is not seeing the recalculation score for the patient. Which of the following is most likely the reason why recalculation score for the patient is not displaying?

- A. Use the CMS recalculation API
- B. Risk scores are only recalculated for patients who are affiliated with a care program.
- C. CMS scores cannot be recalculated in health cloud.
- D. Use a 3 - Apply to Real World / Analyze / Evaluated party API to recalculate CMS risk score.

Answer: ([SHOW ANSWER](#))

Reference and details below.



The screenshot shows a Salesforce help article snippet. The main text states: "Risk scores are recalculated for patient records that are affiliated with a care program and have the Recalculate flag set to true. The flag resets to true whenever a patient's information changes." Below this, there are two bullet points: "Recalculate Patient Risk Scores as Needed" (with subtext: "Recalculate Medicare and Medicaid patient risk scores in Health Cloud as needed with a batch Apex job.") and "Recalculate Patient Risk Scores at a Scheduled Time" (with subtext: "Recalculate Medicare and Medicaid patient risk scores in Health Cloud at a specific time with a batch Apex job.").

NEW QUESTION: 2

Which entity in the new data model of Health Cloud can be used to store mappings between different coding systems such as ICD and HCC codes?

- A. ContactPoint
- B. Identifier
- C. Codesets
- D. Codeset Bundle

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 3

Which two actions should be completed by health cloud admin in order to leverage the health cloud utilization management capabilities?

- A. Install the health cloud unmanaged package extension
- B. Install the health cloud managed package
- C. Install the health cloud care request extensions managed package.
- D. Assign the health cloud social determinants permission set
- E. Assign the health cloud foundation permission set

Answer: ([SHOW ANSWER](#))

Reference and details below.



Prepare to Set Up Utilization Management

Before you get started, install and configure Health Cloud.

- Install the Health Cloud Care Request Extensions unmanaged package.
- Assign the Health Cloud Permission Set License and the Health Cloud Platform permission set license to yourself and your users.

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NEW QUESTION: 4

An admin wants to enable their users to leverage Provider Search, which denormalized object holds data to support this feature

- A. Care Provider Searchable field
- B. HealthCare Provider
- C. HealthCare Provider Facility
- D. Provider Search Sync Logs

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 5

Which steps should a salesforce administrator complete to set up a warehouse that serves as a product fulfillment location to salesforce representative in a specific region, irrespective of the account? (Choose three)

- A. Create Record in Product Fulfillment Location.
- B. Create a product item entry inventory, a single entry for each product that will be replenished from industry.
- C. Select inventory location while creating visit
- D. Set-up Product Transfer and product request.
- E. Create Inventory Location and add Visitor Address as Location Address.

Answer: A,C,E ([LEAVE A REPLY](#))

NEW QUESTION: 6

Which step is recommended to be completed before migrating from Service Cloud to HC?

- A. Uninstall any Sales Cloud related packages.
- B. Migrate patient data to person accounts.
- C. Migrate all existing leads to candidate leads.
- D. Log a Salesforce support case.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 7

In which two ways can a Data Architect ensure PHI/PII data visibility is minimized during the migration of Patient Data from an existing Service Cloud org to a new HC org?(Choose 2)

- A. Ensure Sandboxes have
- B. Use Salesforce Data Masking when moving data to a Sandbox.
- C. Use Data Templates to exclude PHI/PII data from being added to Partial Copy Sandboxes
- D. Export Data to a spreadsheet to remove PHI before importing it into a Sandbox
- E. Platform Shield enabled.

Answer: B,E ([LEAVE A REPLY](#))

NEW QUESTION: 8

In which two ways can an administrator ensure that Patient Risk scores are recalculated periodically? (Choose Two.)

- A. Setup a scheduled Apex batch job.
- B. Use the CMS recalculation API
- C. Use a third party API to recalculate CMS risk score
- D. Setup a Apex batch job and run the job manually
- E. Create a Healthcare Provider enrollment flow.

Answer: A,D ([LEAVE A REPLY](#))


Reference and details below.

Calculate Referral Scores

Calculate referral scores with a batch Apex job.

Referral scores are based on the Total Referrals and Converted Referrals fields on the referring practitioner's contact record. The calculated score appears in the Referrer Score field.

Use the scheduled job class name: `HcReferrerScoreScheduledJob`. To invoke Apex classes to run at specific times, first implement the `Schedulable` interface for the class. Then, schedule an instance of the class to run at a specific time using the `System.schedule` method.

 **Example:** To run the `HcCMSRiskScoringScheduledJob` class once, select **Debug | Open Execute Anonymous Window**. Enter the following text in the Enter Apex Code window in Developer Console.

```
// scheduled job sample
int batchSize = 200;
SchedulableContext sc = null;
HcReferrerScoreScheduledJob scheduledJob = new HcReferrerScoreScheduledJob(batchSize);
scheduledJob.execute(sc);
```

NEW QUESTION: 9

In which three ways does Health cloud meet compliance and regulatory requirements? (Choose three.)

- A. Health cloud is HITRUST certified
- B. Health cloud is HIPAA certified
- C. Health Cloud helps HLS organization achieve HIPAA Compliance
- D. Health cloud is HL-7 Compliant
- E. Health cloud is GDPR certified

Answer: B,C,D ([LEAVE A REPLY](#))

NEW QUESTION: 10

Which statement is true about using PurchaserPlan and MemberPlan together when onboarding new insurance members?

- A. PurchasePlan is to be used as a template for creating MemberPlan.
- B. Purchaser Plan and Member Plan has a master detail relationship
- C. Multiple purchaser plans can be associated to multiple Member Plans.
- D. there is no relationship between MemberPlan and Purchaser Plan.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 11

Which three of the following features are included with a Health Cloud License?

- A. Surveys
- B. EHR Mulesoft Templates
- C. Intelligent Document Automation
- D. Care Cordination(Patient Services)
- E. Intelligent Form Reader with Amazon Textract

Answer: A,C,E ([LEAVE A REPLY](#))

NEW QUESTION: 12

During set up a salesforce admin is unable to install the health cloud claims unmanaged package. What is the reason?

- A. The administrator doesn't have health cloud license
- B. The administrator is not registered in AppExchange
- C. The health cloud permission set license is missing
- D. The health cloud managed package is missing

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 13

If a Health Cloud administrator wanted to consume the content of an HL7 v2 - Simple Application message, which step would they need to take?

- A. Write a custom apex class to consume parse and store a native HL7 message

B. Use an HL7 broker/engine to transform the text based HL7 message into JSON and pass it to the Health Cloud.

C. Do Nothing - Health Cloud works out of the box with native HL7 message

D. Use salesforce Connect

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 14

Which three type of basic Patient or Member information is displayed.....

A. Gender

B. Primary Care Coordinator

C. Date of Birth and Age

D. Thumbnail of Chatter Photo

E. List of Patient/Member Conditions

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 15

Where can a Salesforce administrator configuring different levels of access to patients' care plans, configure team members different levels of access to cases to ensure sensitive data is not shared with the wrong groups?

A. Permission Set Groups

B. Profiles

C. Contact Roles on case

D. Permission Sets

E. Case Team Roles

Answer: E ([LEAVE A REPLY](#))

Reference and details below.

Case Team Role

The Case Team Role object represents a role for a member of the patient care team, such as Caregiver or Physiotherapist. Care coordinators assign roles when they add a member to the private patient site. The case team role also controls access to the case and the care plan, and controls visibility of the user in the site.

NEW QUESTION: 16

Which three statement are true about a Care Program? (Choose 3)

A. A Patient can be enrolled in multiple care programs at the same time.

B. A Patient cannot be enrolled in the same care program more than once.

C. CareProgramEnrollee represents the participant enrolled in a care program

D. A patient can be enrolled in the same care program more than once.

E. More than 500 patients can be enrolled in a care program in a single request using the Care Program Enrollment.

Answer: A,C,D ([LEAVE A REPLY](#))

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NEW QUESTION: 17

A Health Cloud administrator is working on a call center implementation and has to ensure that the phone numbers passing through the CTI settings display the matching contact record via Screen Pop. Which custom metadata type within Health Cloud should the administrator update to achieve this requirement?

- A. Feature Flag Setting -> CTIDriverSetting
- B. Flow Session Setting -> CallCenterFlow
- C. Job Flow Setting -> ConsoleDisplayValue
- D. Health Cloud Setting -> HcFeatureDriver

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 18

A sales Representative wants to request a Rep-to-Rep Transfer. What two paths are available to request the transfer? (Choose two)

- A. During Visit creation you can request the transfer while selecting products required for a visit.
- B. The transfer can be requested while creating an Order Authorization for a Visit.
- C. To Request the transfer, navigate to product, then choose the specific inventory location against which to request the transfer.
- D. Under visit, choose to navigate to visit Products.

Answer: A,C ([LEAVE A REPLY](#))

NEW QUESTION: 19

Which data model is used to represent information via standard object and..... covered?

- A. Plan data model
- B. Health Insurance data model
- C. Payer data model
- D. Benefit data model
- E. Coverage data model

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 20

Which type of files can be uploaded as Consent Documents in secure folders of Health Cloud for a Care Program? (Choose two)

- A. Authorization consent forms
- B. Opt out consent documents
- C. Files that are smaller than 2 - Simple Application 5MB
- D. Copy-protected PDF files
- E. Password protected files

Answer: D,E ([LEAVE A REPLY](#))

NEW QUESTION: 21

Which format is acceptable for intelligent document automation upload?

- A. .DOC
- B. .PNG
- C. .MP4
- D. .CSV

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 22

With regards to Integration/Interoperability, which three statement are true about health cloud? (Choose Three)

- A. The new clinical data model in Health cloud is aligned with HL7 v2-simple application standard.
- B. Health cloud has a FHIR server.
- C. Most EHR (Electronic Health Record) data exchange today is still done via legacy HL7 v2 - simple application interface.
- D. The New clinical data model in health cloud is aligned with FHIR R4 standards.
- E. Health cloud support data exchange with both HL7 and FHIR enabled systems.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 23

In which two ways can an administrator support the Health department so that the team can efficiently assess the individual, enroll them in a program, and monitor them during emergency? (Choose two)

- A. Create a healthcare provider enrollment flow
- B. Install emergency Response Management unmanaged package
- C. Leverage pre-configured flows provided with Health Cloud
- D. Create Patient Enrollment Console

Answer: B,C ([LEAVE A REPLY](#))

Explanation

Reference and details below.

Using the Emergency Response Management Console, create a consistent intake experience using guided workflows and pre-built assessments that can quickly adapt as protocols or guidelines change.

NEW QUESTION: 24

Which underlying object helps with sales compliance with sales agreements?

- A. Opportunities
- B. Contacts
- C. Orders
- D. Forecasts

Answer: C (LEAVE A REPLY)

Reference and details below.

Over time, you can compare planned quantities to actual quantities as orders are booked and use this insight to monitor and enforce compliance to the agreement.

NEW QUESTION: 25

Which three steps should the Data Architect take to ensure a successful migration from the individual Model to person Accounts? (Choose three).

- A. Use a CSV field a map PersonRecordTypeId to the Person Account Recordtype.....
- B. Enable 'Individual to Person Account Migration' in custom setting
- C. Configure your person account record type in the individual Record type Migration
- D. Log a case with Salesforce to perform the conversion from the individual Model to Person Accounts.
- E. Ensure Person Accounts is enabled on the org.

Answer: (SHOW ANSWER)

NEW QUESTION: 26

How would a Health Cloud administrator indicate which tab should appear when a patient record is opened in the Patient Console?

- A. In the CardView dropdown custom setting for that tab, enable Default subtab.
- B. In the CardView dropdown custom setting for that tab, enter Default for Category Name.
- C. Edit the Patient Card configuration for the tab and enable Default Subtab
- D. In the CardView dropdown custom setting for that tab, select Subtab for Tab Type.

Answer: A (LEAVE A REPLY)

NEW QUESTION: 27

In which two ways can Life Science organizations capture consent from enrollees of Care Program? (2 - Simple Application correct options) Options not visible

- A. By using a Self-Service portal via a Community.
- B. Bysending an email that then create a case using email-to-case.
- C. By submitting consent Via SMS using Einstien Chat bot.

- D. By talking to an agent via phone who then enrolls the patient
- E. By engaging in a web chat with an agent who presents consent forms in chat window.

Answer: A,D (LEAVE A REPLY)

NEW QUESTION: 28

Which of the following is a valid Life Science Program Management data object ? (Choose three)

- A. Care Program Problem
- B. Care Program Team Member
- C. Care Program Provider
- D. Care Program Enrollee Product
- E. Care Program Enrollee Campaign

Answer: B,C,D (LEAVE A REPLY)

Reference and details below.



NEW QUESTION: 29

Which Feature would an administrator setup to help their sales team view all provider related to a specific

.....

- A. Provider Search

- B. Provider Cards
- C. Practitioner Relationship
- D. Provider Relationship

Answer: C (LEAVE A REPLY)

NEW QUESTION: 30

Service cloud organization is migrating to health cloud, and only certain teams of users have health cloud use cases. Which users are.....

- A. Care request facility
- B. Users with health cloud use cases or users who need access to health cloud objects require health cloud permission set licenses.

What three types of ancillary information can be included in a single care request.

- C. Care request diagnosis
- D. Care request reviews
- E. Care request drug
- F. Care request providers
- G. A, C, D

Answer: B,G (LEAVE A REPLY)

NEW QUESTION: 31

Which two health cloud specific settings must be configured Health cloud org has lightning experience enabled person account..... (Choose two)

- A. Under Custom Metadata Types, Update the Health cloud 'HCFeature'...
- B. Enable "Use Person Accounts" custom setting.
- C. Under Custom Metadata Types, enable the Health cloud Setting
- D. Under Custom Metadata Types, Create a mapping records for Person accounts.
- E. Disable "Use Individual Data Model" in custom setting

Answer: B,D (LEAVE A REPLY)

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NEW QUESTION: 32

Which of the following Salesforce and Health Cloud objects can be used to represent Provider and their relationship in a Provider Management data model? (Choose Three.)

- A. Contact
- B. Healthcare Practitioner Facility
- C. Lead
- D. Case
- E. Healthcare Provider

Answer: A,B,E (LEAVE A REPLY)

Reference and details below.

Set Up Data for Provider Cards

The data that helps users identify practitioners is stored in the provider objects. You can use Composite API requests to do populate these objects with provider and practitioner data.

You can create objects individually by using the Lightning Platform SOAP API or REST API. Or you can use the Composite resource in the REST API to create and link multiple records with a single API call. This lets you create 200 records per call.

Let's say we want to add healthcare provider Dr. Scott Kaplan to your records. This example shows how to use a single API call to create Account, Contact, HealthcareProvider, PersonEducation, HealthcareProviderNpi, HealthcarePractitionerFacility, HealthcareProviderSpeciality, HealthcareFacilityNetwork, and HealthcareProviderTaxonomy records with Dr. Scott Kaplan's data. It also shows how to use a composite request to link records using Dr. Kaplan's contactId as the practitionerId.

Execute this example using a composite request:

NEW QUESTION: 33

Which three business process are supported by Salesforce HC utilization Management? (Choose 3)

- A. Ticketing
- B. Physician Request
- C. Drug Request
- D. Admissions
- E. Appeals

Answer: C,D,E (LEAVE A REPLY)

Explanation

Reference and details below.

Support and Manage Care Requests

Give your users the tools to collaborate seamlessly on submitting, assigning, and processing care requests. Utilization management makes it easier for payer organizations to gather member and clinical data from providers, streamline care request reviews, and evaluate reviews for medical necessity. Health care providers can quickly submit care requests with fewer phone calls and faxes for preauthorizations.

Health Cloud provides standard objects to support these business processes:

- Prescription drug preauthorization requests
- Service preauthorization requests
- Admissions
- Concurrent (continued stay) reviews
- Appeals
- Complaints and grievances

NEW QUESTION: 34

In which two ways can an administrator ensure that Patient Risk scores are recalculated periodically? (Choose Two.)

- A. Setup a scheduled Apex batch job.
- B. Use the CMS recalculation API
- C. Use a third party API to recalculate CMS risk score
- D. Setup a Apex batch job and run the job manually
- E. Create a Healthcare Provider enrollment flow.

Answer: (SHOW ANSWER)

Explanation

Reference and details below.

Calculate Referral Scores

Calculate referral scores with a batch Apex job.

Referral scores are based on the Total Referrals and Converted Referrals fields on the referring practitioner's contact record. The calculated score appears in the Referrer Score field.

Use the scheduled job class name: `HcReferrerScoreScheduledJob`. To invoke Apex classes to run at specific times, first implement the `Schedulable` interface for the class. Then, schedule an instance of the class to run at a specific time using the `System.schedule` method.

Example: To run the `HcCMSRiskScoringScheduledJob` class once, select **Debug | Open Execute Anonymous Window**. Enter the following text in the Enter Apex Code window in Developer Console.

```
// scheduled job sample
int batchSize = 200;
SchedulableContext sc = null;
HcReferrerScoreScheduledJob scheduledJob = new HcReferrerScoreScheduledJob(batchSize);
scheduledJob.execute(sc);
```

NEW QUESTION: 35

How should Members and Patients be represented during the basic set-up of Health Cloud console for Care Coordinators and Managers as per the Salesforce recommendation?

- A. The Individual data model may be used to represent Members and Patients.

- B. Salesforce recommends using Member Accounts to represent Members and Patients.
- C. Leveraging Candidate Accounts are the recommended approach to represent Members and Patients.
- D. Leveraging Person Accounts is the recommended approach to represent Members and Patients.

Answer: D (LEAVE A REPLY)

NEW QUESTION: 36

A Health Cloud administrator has set up risk recalculation by setting the recalculate flag to TRUE but is not seeing the recalculation score for the patient. Which of the following is most likely the reason why recalculation score for the patient is not displaying?

- A. Use the CMS recalculation API
- B. Risk scores are only recalculated for patients who are affiliated with a care program.
- C. CMS scores cannot be recalculated in health cloud.
- D. Use a 3 - Apply to Real World / Analyze / Evaluated party API to recalculate CMS risk score.

Answer: B (LEAVE A REPLY)

Explanation

Reference and details below.

Risk scores are recalculated for **patient records that are affiliated with a care program** and have the Recalculate flag set to true. The flag resets to true whenever a patient's information changes.

- **Recalculate Patient Risk Scores as Needed**
Recalculate Medicare and Medicaid patient risk scores in Health Cloud as needed with a batch Apex job.
- **Recalculate Patient Risk Scores at a Scheduled Time**
Recalculate Medicare and Medicaid patient risk scores in Health Cloud at a specific time with a batch Apex job.

NEW QUESTION: 37

Which three type of basic Patient or Member information is displayed on the Patient info component? (Choose three.)

- A. Primary Care Coordinator
- B. Thumbnail of Chatter Photo
- C. List of Patient/Member Conditions
- D. Date of Birth and Age
- E. Gender

Answer: B,D,E (LEAVE A REPLY)

NEW QUESTION: 38

When setting up Intelligent Sales, which three types of records should an administrator create for a Field Sales Agent before Visit records can be created? (Choose three.)

- A. Contacts
- B. Accounts
- C. Opportunities
- D. Locations

E. Assets

Answer: A,B,D ([LEAVE A REPLY](#))

NEW QUESTION: 39

Makana Pharmaceutical is planning to run a Patient support program on Health Cloud. A System Administrator has been tasked to ensure the platform encryption has been configured. The patient's name is stored on firstname and lastname fields on the person account record. Firstname and Lastname field have been identified as holding PHI(Personal Health Information) data. They are also important search criteria commonly used by Users to find a patient record. The Compliance team has indicated that all PHI Data must be encrypted at rest. What is the best practice for platform encryption configuration for this solution?

- A. Use a Probabilistic Encryption Policy on Account FirstName & LastName fields.
- B. Use a Deterministic Encryption Policy on Account FirstName & LastName fields.
- C. Encrypt all data
- D. Encrypt all PHI/PII data
- E. Use Class Encryption to encrypt field identified as PHI

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 40

A Payer Service Cloud org uses Accounts and contacts to model Health Insurance Members. While all teams within the organization Work with all members, only some teams require HC capabilities. What is the recommended best practice for modeling members in HC for this organization?

- A. Use the individual model with HC
- B. Model as Person Accounts, whether they are using HC capabilities or not.
- C. Only groups needing HC capabilities need to use Person Accounts.
- D. Account Record Types for existing members can remain as-is. Future members should be created as Person Accounts.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 41

Which two steps can an administrator take to configure the care program enrollment flow?
(choose two)

- A. Customize the provider site flow.
- B. Use the provider enrollment flow out of box.
- C. Customize the out of box enrollment flow to match requirements
- D. Identify the patient as approved candidate in the flow.
- E. Customize the care coordinator flow for patient.

Answer: C,D ([LEAVE A REPLY](#))

NEW QUESTION: 42

Which three steps are needed to setup Care Requests? (Choose three).

- A. Choose case Care Request record type for each Care Request configuration.
- B. Install UM unmanaged package for Health Cloud. Then assign Health cloud Utilization management permission set to users along with Health cloud permission set licenses.
- C. Choose any existing case record type for each CareRequest type.
- D. All Care requests are pre-setup on all Health Cloud orgs by default.
- E. Create a new case record type for each Care Request type

Answer: A,B,E (LEAVE A REPLY)

NEW QUESTION: 43

Which three activities does "The Social Determinants" feature in Health cloud help providers perform? (choose three.

- A. Integrate service such as transportation and meal delivery into their patient care plans and programs.
- B. Track determinants and barriers to care across their patient populations
- C. Plan interventions to help address the barriers to care within their patient populations
- D. Track the influence of the social network of the patient on the patients' health outcomes
- E. Automatically import credit scores and income information into the patient record in Health cloud

Answer: (SHOW ANSWER)

NEW QUESTION: 44

Which two actions should be completed by health cloud admin in order to leverage the health cloud utilization management capabilities?

- A. Install the health cloud unmanaged package extension
- B. Install the health cloud managed package
- C. Install the health cloud care request extensions managed package.
- D. Assign the health cloud social determinants permission set
- E. Assign the health cloud foundation permission set

Answer: B,C (LEAVE A REPLY)

Reference and details below.



NEW QUESTION: 45

A Health Cloud administrator is working to create an external facing site to allow patients to find providers within their network. The site is being built by Experience Cloud. The administrator

needs to determine what access external users must be granted to allow patients to search and find Providers that fit selected criteria.

Which object do the external user need read access to?

- A. CareProviderFacilitySpeciality
- B. HealthcarePractitionerFacility
- C. CareProviderSearchableField
- D. CareProviderSearchConfig

Answer: C (LEAVE A REPLY)

NEW QUESTION: 46

A HC admin is configuring a 'Convert to Patient' process,utilizing the Lead to Individual Conversion Apex class. Which statements are true about the steps the admin can take?(choose 3)

- A. The custom Convert to Patient button should be added to the Lead list view.
- B. The Lead to Individual Conversion apex class will create a new Opportunity for the patient.
- C. Some Lead field mappings including Medical Record Number,Source SystemID can be handled automatically by HC.
- D. Duplicate checks on Medical Record Number,Source System and Source System ID can be handled automatically by HC
- E. The admin must configure all Lead field mappings including Medical Record Number,Source System and Source System ID.

Answer: A,C,D (LEAVE A REPLY)

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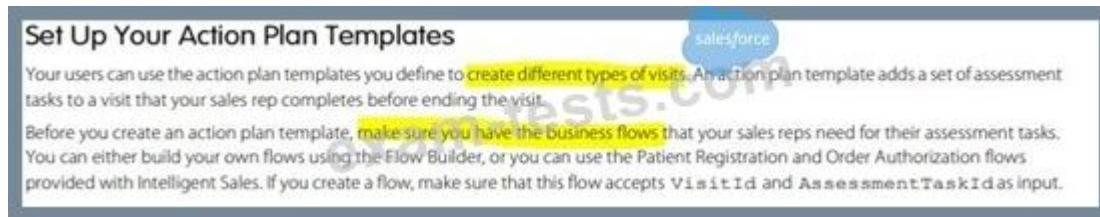
NEW QUESTION: 47

Dr. Jill Mikel at Tahoe Hospital would like to improve the management of patient visits. Which steps should the salesforce Administrator complete to setup a patient visit Process? (Choose two)

- A. Create a Task and add task to an action plan template.
- B. Create flow for the business process.
- C. Create a task and add the task to visit creation.
- D. Create an action plan template add flow and published the template.

Answer: B,D (LEAVE A REPLY)

Reference and details below.



The screenshot shows a Salesforce help article titled "Set Up Your Action Plan Templates". The text explains that users can use action plan templates to create different types of visits. It notes that an action plan template adds assessment tasks to a visit. Before creating a template, users must have business flows for their sales reps' assessment tasks. They can use the Flow Builder or existing Patient Registration and Order Authorization flows. A warning icon is visible in the top right corner of the screenshot.

2. Add task flows in an action plan template and publish it.

a. In the Items tab of your action plan template, click **Add Flow**.

 **Warning:** Only add task flows to your template. Intelligent Sales doesn't support assessment task definitions.

Consent can take place with the participant providing consent in person, using a tablet or mobile device. Patients and members who aren't physically present can log into their Experience Cloud site, then view and provide consent for documents related to the program.

NEW QUESTION: 48

Which three of the following statements are true about Care Plan Templates? (Choose Three)

- A. When creating a care plan with a template you can unselect tasks so they will not be included.
- B. Care plan templates must include at least 1 problem, 1 goal and 1 task.
- C. The sort order of the Task group by Fields can be changed under custom setting task group.
- D. When creating a care plan with a template you can change the offsets of the tasks.
- E. Care plan templates can only be used when creating a new care plan.

Answer: A,B,E (LEAVE A REPLY)

NEW QUESTION: 49

Service cloud organization is migrating to health cloud, and only certain teams of users have health cloud use cases. Which users are.....

- A. Care request reviews
- B. Care request facility
- C. A, C, D
- D. Care request drug
- E. Care request providers
- F. Care request diagnosis
- G. Users with health cloud use cases or users who need access to health cloud objects require health cloud permission set licences.

What three types of ancillary information can be included in a single care request.

Answer: (SHOW ANSWER)

NEW QUESTION: 50

Which permission set is needed to grant users read access to health insurance records and also create, read and update access to Utilization Management records?

- A. HC Utilization Management Permission Set

- B. HC Foundation permission set
- C. HC Permission set license
- D. The Health Cloud Member Services Permission Set

Answer: A (LEAVE A REPLY)

Reference and details below.



NEW QUESTION: 51

Which three actions can providers take with the help of the Contact Tracing feature in Health Cloud? (Choose three.)

- A. Track the location duration and number of participants in each contact encounter that the infected person was involved in.
- B. Perform contact tracing of their patients during an infectious disease outbreak or pandemic.
- C. Perform contact tracing of their internal employees during an infectious disease outbreak or pandemic.
- D. Perform an audit of the Contact Record to keep track of the changes made to the Contact record by users.
- E. Track their patients as contacts by using Contact entity in Salesforce.

Answer: (SHOW ANSWER)

NEW QUESTION: 52

Which Salesforce object is used to model a Care Plan?

- A. Lead
- B. Task
- C. Account
- D. Case
- E. Opportunity

Answer: D (LEAVE A REPLY)

NEW QUESTION: 53

The Salesforce administrator for ABC Policies Inc, a Health Care Payer Organization, would like to enable the members to enroll in and out of Care Program multiple times. Where, within Health Cloud Settings, should a Health Cloud administrator make changes to accomplish this requirement?

- A. Program Enrollee Settings
- B. Care Program Settings

- C. Health Cloud Settings
- D. Care Request Settings

Answer: (SHOW ANSWER)

Reference and details below.



NEW QUESTION: 54

Which Intelligent Appointment Management, What products or feature can be leveraged to supplement?

(Choose two)

- A. Salesforce Scheduler
- B. Salesforce Field Service
- C. External Scheduling Systems
- D. Tableau CRM

Answer: A,C (LEAVE A REPLY)

NEW QUESTION: 55

How does an administrator display device information on a patient card?

- A. Create a custom field on the EHR_Patient object with a formula that return the information.
- B. Create a custom field on the EHR_DeviceRequest object with a formula that return the information.
- C. Create a custom field on the FilterCondition__c object with a formula that return the information.
- D. Create an Asset record and create a care registered device record that look up to the patient.
- E. Create a custom field on the EHR_MedicalDevice object with a formula that return the information.

Answer: D (LEAVE A REPLY)

NEW QUESTION: 56

A company recently migrated from Service Cloud to Health Cloud and is working on strengthening their relationships within their provider network. Which object within the Provider Relationship Management data model can be used to track each of the different locations where a provider practiced?

- A. HealthcareProvider
- B. HealthcareProviderSpeciality

- C. BusinessLicense
- D. HealthcareFacilityNetwork
- E. HealthcarePractitionerFacility

Answer: E ([LEAVE A REPLY](#))

NEW QUESTION: 57

How does an administrator display device information on a patient card?

- A. Create a custom field on the EHR_DeviceRequest with a formula that returns the information to display on patient card
- B. Create a custom field on the EHR_MedicalDevices with a formula that returns the information to display on patient card
- C. Create a custom field on the FilterCondition_c with a formula that returns the information to display on patient card
- D. Create an Asset record and create a Care Registered Device record that looks up to the Asset record and then looks up to the Account record for the Patient
- E. Create a custom field on the EHR_Patient object with a formula that returns the information to display on patient card

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 58

A Salesforce administrator is migrating a Service Cloud org to Health Cloud and is considering using the Health Cloud Provider data model. Which approach should the administrator take if the Custom Provider Search Lightning component is to be used?

- A. The Standard Health Cloud Provider Search component can be used to search either the Health Cloud Provider data model or a custom Provider data model.
- B. If the Provider data model is used, the standard Health Cloud Provider Search component must be used or extended. Custom search components are not supported.
- C. The Provider data model is required for all Service Cloud to Health Cloud migrations, but either the standard or custom search components may be used.
- D. The current data model with the existing component can be used as well as the Provider data model with either custom search component or the Health Cloud Provider Search component.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 59

An insurance organization wants to be able to track specialties and sub-specialties related to practitioner to use in provider search. Which would they store these relationships? (Choose three)

- A. Care provider facility specialty
- B. Healthcare provider specialty
- C. Care Taxonomy
- D. Healthcare provider Taxonomy
- E. Care specialty

Answer: A,D,E (LEAVE A REPLY)

Reference and details below.

Field in Care Provider Searchable Field	Corresponding Field in Source Object
FacilityName	Account.Name
ProviderName	Contact.Name
Specialty	CareSpecialty.SpecialtyType
SubSpecialty	CareTaxonomy.TaxonomyType
PlanType	HealthcarePayerNetwork.NetworkType
IsAcceptingNewPatients	HealthcareFacilityNetwork.PanelStatus
ProviderType	HealthcareProvider.ProviderType
GenderRestriction	HealthcareFacilityNetwork.GenderRestriction
NationalProviderIdentifier	HealthcareProviderNpi.Npi

NEW QUESTION: 60

Which permission set is needed to grant users read access to health insurance records and also create, read and update access to Utilization Management records?

- A. HC Utilization Management Permission Set
- B. HC Foundation permission set
- C. HC Permission set license
- D. The Health Cloud Member Services Permission Set

Answer: A (LEAVE A REPLY)

Explanation

Reference and details below.



NEW QUESTION: 61

What is Health Cloud? (Choose two.)

- A. Health Cloud is an engagement layer.
- B. Health Cloud is part managed package and part core services.
- C. An AppExchange core package and third party service.
- D. Health Cloud is a new type of Electronic Health Record.
- E. Core services exposed by permission license.

Answer: A,B (LEAVE A REPLY)

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<https://www.braindumpsPass.com/Salesforce/Health-Cloud-Accredited-Professional-practice-exam-dumps.html> (110 Q&As Dumps, **40%OFF Special Discount: Exam-Tests**)

NEW QUESTION: 62

Service cloud organization is migrating to health cloud, and only certain teams of users have health cloud use cases .Which users are.....

health cloud permission set licences.

What three types of ancillary information can be included in a single care request.

- A. Care request reviews
- B. Care request drug
- C. Care request providers
- D. Care request facility
- E. Care request diagnosis

Answer: B,C,E (LEAVE A REPLY)

NEW QUESTION: 63

An Health Cloud administrator has a requirement to display a custom field from the HealthCondition object that categorizes High Risk Conditions on the Patient Card. Which two are steps required to achieve this? (Choose two.)

- A. Add the newly created custom formula field on the Patient Card referencing the HealthCondition object.
- B. Create an APEX Trigger to categorize the High Risk Conditions.
- C. Create a custom formula field on the Custom HealthCondition object.
- D. Create a custom formula the Account object.

Answer: A,C (LEAVE A REPLY)

NEW QUESTION: 64

In which two ways can Life Science organizations capture consent from enrollees of Care Program? (2 - Simple Application correct options) Options not visible

- A. By engaging in a web chat with an agent who presents consent forms in chat window.
- B. By talking to an agent via phone who then enrolls the patient
- C. By sending an email that then create a case using email-to-case.
- D. By using a Self-Service portal via a Community.

E. By submitting consent Via SMS using Einstien Chat bot.

Answer: B,D ([LEAVE A REPLY](#))

NEW QUESTION: 65

A Health Cloud administrator working on a Care Coordination project needs to change the role name 'Care Coordinator' to 'Care Consultant' to match the organizations nomenclaturE. Which three steps should the administrator take to ensure all Tasks identify the role 'Care Consultant'? (Choose three.)

A. Create an ETL script to update the previously assigned To picklist values of Tasks created in the past.

B. Update the corresponding roles in the Assigned To picklist for the Care Plan Template Task object.

C. Update the Care Plan Record Type custom metadata type to reflect the care coordination processes specific to the Care Coordinators.

D. Update the organization roles in the CarePlan_Role_Care_Coordinator key:value pair in Health Cloud Setting.

E. Update/Add the organization roles in the CarePlan_Role_Patient key:value pair in Health Cloud Setting.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 66

The Salesforce administrator for Lake Tahoe Hospital would like to implement Utilization Management. What are the design consideration that administrator has to be aware of when creating the application? (Choose two.)

A. Each Care request has to have an associated case.

B. Care request functionality is included in the Health Cloud managed package.

C. New Care requests can be created using the 'create care request' component.

D. Path can not be used to visually represent the status of a care request.

E. Care requests has empower components that can be exposed within Communities.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 67

Which two fields are required when creating a new care plan task?

A. owner

B. Due Date

C. problem

D. Goal

E. Status

Answer: A,E ([LEAVE A REPLY](#))

NEW QUESTION: 68

An administrator wants to add additional fields to their Provider Search capabilities. Which two objects can they map fields from? (Choose Two.)

- A. Healthcare Practitioner Facility
- B. Care Provider Searchable Field
- C. Person Account
- D. Account
- E. Healthcare Provider

Answer: (SHOW ANSWER)

Explanation

Reference and details below.

Use Custom Fields to Run Provider Searches

In addition to the many standard fields in the Provider data model, you can also run searches for providers using custom fields based on your business needs. To use your custom fields with Provider Search, you can map them to custom fields in the Care Provider Searchable Field object.

- The custom fields must be in either the `HealthcareProvider` or `HealthcarePractitionerFacility` objects.
- The custom fields must be of the type text, single-select picklist, or multi-select picklist.

1. From Object Manager, use Quick Find to find **Care Provider Searchable Field**.
2. Create a text field to map to the custom field that you want to use in your searches.
Make a note of the API name you set for this new field.
3. In Setup, use the Quick Find box to find **Care Provider Search Config**.
4. Click **New Care Provider Search Config**.

NEW QUESTION: 69

The Salesforce administrator for ABC Policies Inc, a Health Care Payer Organization, would like to enable the members to enroll in and out of Care Program multiple times. Where, within Health Cloud Settings, should a Health Cloud administrator make changes to accomplish this requirement?

- A. Program Enrollee Settings
- B. Care Program Settings
- C. Health Cloud Settings
- D. Care Request Settings

Answer: A (LEAVE A REPLY)

Explanation

Reference and details below.

The screenshot shows the Salesforce Health Cloud Settings interface. On the left, there is a navigation menu with 'Program Enrollee Settings' highlighted. The main content area is titled 'Care Program' and contains a toggle switch for 'Allow Multiple Enrollees'. Below this toggle, there is a text box with the heading 'Multiple Enrollments in the Same Care Program' and a sub-heading 'Let users enroll patients multiple times in the same care program. On this, while the setting you can't disable it.' The toggle switch is currently turned off.

NEW QUESTION: 70

Which three types of customizations can be managed through the Health Cloud Admin app?
(Choose three.)

- A. Patient Card Configurations
- B. Timeline View Configurations
- C. Cross Object Relationships
- D. Household Relationships
- E. Permission Set Assignments

Answer: A,B,C (LEAVE A REPLY)

Explanation

Reference and details below.

The screenshot shows the 'Use the Health Cloud - Admin App' page. It contains the following text:

The Health Cloud - Admin app includes a set of tabs where you can customize Health Cloud features to support the ways your organization works with patients or members.

To use the Health Cloud - Admin app in Lightning Experience, go to App Launcher and select **Health Cloud - Lightning Admin**. To use the Health Cloud - Admin app in Salesforce Classic, use the app picker to select **Health Cloud - Admin**.

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Administer Health Cloud Customize the Health Cloud Cons

- Cross Object Relationships**
Cross-object relationships control which objects and fields appear in the filter selection options when creating patient or member lists.
- EHR Custom Objects**
These tables (EHR Patients, EHR Encounters, and so on) contain data from the source record system related to things like prescriptions, conditions, patients, and immunizations.
- Patient Card Configurations**
Edit the patient card view and add or remove information from EHR or other records.
- Timeline View Configurations**
Add or remove healthcare events from the timeline so that care coordinators have the information they need and can effectively manage patients or members.

NEW QUESTION: 71

Which three of the following Health Cloud objects are part of the standard Care Management data Model?

(Choose three)

- A. CarePlanGoal

- B. TimelineViewConfiguration
- C. CareSpeciality
- D. CarePlan Template Task
- E. CareProgramGoal

Answer: A,B,D ([LEAVE A REPLY](#))

NEW QUESTION: 72

Which three medication related FHIR resources are supported in the new data model of Health cloud (Choose Three)

- A. MedicalAdministration
- B. Medication
- C. Medical Request
- D. Dosage
- E. Medication Dispense

Answer: ([SHOW ANSWER](#))

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