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NEW QUESTION: 1

Universal containers is building an integration from their employee portal to salesforce Chatter.They would like their employee portal to read and write to the Chatter API on behalf of the employee using the portal.

What is the correct way to authenticate to the chatter API to meet this requirement?

- A. Use oAuth to authorize the portal to access the chatter API on behalf of the user.
- B. Use a chatter API integration user which authenticates to Salesforce using Enterprise WSDL login().
- C. Use oAuth Which will pass their portal credentials to the chatter API.
- D. Use a chatter API integration user which authenticates to salesforce using oAuth.

Answer: D (LEAVE A REPLY)

NEW QUESTION: 2

An insurance company decides to build an online portal using the Salesforce platform for receiving quote requests from customers. The company has a legacy quoting system that will generate quotes while the rest of the sales process is managed by Salesforce Sales Cloud. The legacy system has an API for creating quotes.What Implementation method should be used so that customers can request quotes online and receive them in real time?

- A. Trigger with an @Future method to send quote requests to the legacy system.
- B. Outbound message to send quote requests from Salesforce to the legacy system.
- C. Middleware tool to pull quote requests from SF and push to the legacy system.
- D. Apex callout to send quote requests from Salesforce to the legacy System.

Answer: (SHOW ANSWER)

NEW QUESTION: 3

Universal Containers is currently doing User Acceptance Testing for small changes in a Developer sandbox.

Users are complaining that allow release to production, some functionality is broken and performance is often negatively impacted. What is causing these complaints?

- A. Users should be testing with data loaded into the Developer sandbox in order to replicate Production functionality and performance characteristics.
- B. Users should be testing in a Full Sandbox in order to replicate Production functionality and performance characteristics.
- C. Users should be testing in a Developer Pro sandbox in order to replicate Production functionality and performance characteristics.
- D. Users should be testing in a Partial Sandbox in order to replicate Production functionality and performance characteristics.

Answer: B (LEAVE A REPLY)

NEW QUESTION: 4

Universal Containers is building an integration between Salesforce and their Accounting system. The integration will utilize outbound messaging with call back pattern to Salesforce. The security officer would like to understand the authentication solution. What are the three ways that the call back can authenticate itself to Salesforce? Choose 3 answers

- A. Utilize the partner WSDL with OAuth to obtain a valid OAuth token for the session ID.
- B. Utilize an OAuth Username-Password flow to obtain a new OAuth token for the session ID.
- C. Utilize the Enterprise WSDL login() operation to obtain a new session ID.
- D. Utilize the session ID contained within the outbound message notification as the authorization header.
- E. Utilize the REST API login() operation to obtain a new session ID

Answer: C,D,E (LEAVE A REPLY)

NEW QUESTION: 5

Universal Containers(UC) leverages the standard opportunity and opportunity product objects to manage their orders in Salesforce. When a deal is closed, all opportunity information, including products and billing contacts, must be sent to their ERP application for order fulfillment. As UC has an "express shipping" guarantee, leadership would like order information sent to ERP as quickly as possible after the deal is closed? How should an Architect fulfill this requirement?

- A. Write a visualforce page to send order information to ERP.
- B. Write an outbound message to send order information to ERP.
- C. Write an opportunity trigger to send order information to ERP.
- D. Write a nightly batch job to send customer information to ERP.

Answer: C (LEAVE A REPLY)

NEW QUESTION: 6

Universal Containers has just purchased large volume of contact data from an external vendor. The head of sales would like to use the new data set within the existing production org. The production org currently contains a large volume of contacts. What should an Architect recommend to prevent data duplication in salesforce?

- A. Create a de-duplication trigger before loading the data.
- B. Utilize an off-platform de-duplication tool prior to loading.
- C. Utilize a batch apex process to de-duplicate the data after loading.
- D. Load the data into salesforce and then utilize the contact Duplicate Rule feature

Answer: B (LEAVE A REPLY)

NEW QUESTION: 7

try Universal Containers is planning a data migration into Salesforce and must decide whether to use the Bulk API or the SOAP API. Which three statements are true about the Bulk API and REST API? Choose 3 answers

- A. The Bulk API may cause record locking contention on parent objects of Master-Details relationship.
- B. The Bulk API allows multiple attachments to be loaded from within a single ZIP file.
- C. The SOAP API provides job monitoring on the Salesforce setup menu.
- D. DML limits on Bulk are not governed on Salesforce servers.
- E. The SOAP API avoids record locking contention on parent objects of Master-Details relationship.

Answer: A,B,E (LEAVE A REPLY)

NEW QUESTION: 8

Universal containers is building an integration between their instance of Salesforce and their business partner's fulfillment systems, the security officer would like to ensure that only the authorized data for each business partner is accessible across all interfaces. How should the architect ensure this requirement is met?

- A. Provide each business partner their own username/password with an Apex custom web service to filter the data appropriately.
- B. Provide each business partner their own username/password with a specific role/profile provisioned to the appropriate data.
- C. provide each business partner a shared integration username/password with a specific role/profile provisioned to the appropriate data.
- D. Provide each business partner their own username/password with a shared integration profile provisioned to the appropriate data.

Answer: B (LEAVE A REPLY)

NEW QUESTION: 9

Universal Containers manages a catalog of over one million products that it makes available to its customers.

The master product catalog is stored and managed in their ERP application with frequent updates made to the product catalog by their sourcing team. The sourcing team may update attributes such as price, general catalog availability, and the product description. When the sourcing team makes an update that change must go into effect during the next business day and there may be thousands of changes made over the course of the day. What integration pattern would you recommend to best manage this scenario?

- A. Write a custom web service to accept product catalog changes from ERP.
- B. Build a scheduled ETL job to sync products on a nightly basis from ERP.
- C. Write an outbound message to send product changes in real time from ERP.
- D. Use the streaming API to receive product changes in real time from ERP.

Answer: B (LEAVE A REPLY)

NEW QUESTION: 10

Which two automated methods should an architect use to solve an issue with duplicate contacts? Choose 2 answers

- A. Write a Batch Apex class to manage the deduplication
- B. Enable duplicate management in the org to prevent duplicates.
- C. Leverage an AppExchange data management tool to de-duplicate contacts.
- D. Assign new contacts to queues to be reviewed by a data quality team.

Answer: B,C (LEAVE A REPLY)

NEW QUESTION: 11

Universal Containers wishes to move data between 3 back office systems: ERP, financial and a legacy home-grown shipping system that will be replaced 3 months after integration is scheduled to be complete.

What integration pattern should an architect recommend to ensure minimal throwaway code?

- A. Apex batch Processing
- B. Web Mashup
- C. MiddleWare
- D. point-to-point

Answer: C (LEAVE A REPLY)

NEW QUESTION: 12

Universal Containers(UC) leverages the standard opportunity and opportunity product objects to manage their orders in Salesforce. When a deal is closed, all opportunity information, including products and billing contacts, must be sent to their ERP application

for order fulfillment. As UC has an "express shipping" guarantee, leadership would like order information sent to ERP as quickly as possible after the deal is closed?

How should an Architect fulfill this requirement?

- A. Write a nightly batch job to send customer information to ERP.
- B. Write a visualforce page to send order information to ERP.
- C. Write an outbound message to send order information to ERP.
- D. Write an opportunity trigger to send order information to ERP.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 13

What are two benefits of canvas that an Integration Architect should consider when exposing external systems from within Salesforce? Choose 2 Answers

- A. The canvas SDK can be used to make an external systems UI look like Salesforce.
- B. Canvas endpoint URLs can be dynamically changed via a Lifecycle Handler.
- C. Canvas can provide authorization information via the signed Request.
- D. Canvas can send data to an external system asynchronously.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 14

What should an integration Architect consider when building a visualforce page that makes client-side callouts to multiple domains that may violate the browser's same-origin policy?

Choose 2 answers

- A. Setup CORS to whitelist all domains that the client scripts communicate with.
- B. Ensure each javascript resource communicates only with its origin.
- C. Set up Remote site settings for all domains that the client scripts communicate with.
- D. utilize the canvas SDK to perform the callouts.

Answer: A,C ([LEAVE A REPLY](#))

NEW QUESTION: 15

Universal Containers would like to integrate to an external system from Salesforce over a secure channel however the external system does not support HTTP-basic authentication. What approach should an integration Architect recommend that enables the external system to trust the data being received?

- A. Digitally sign the Payload using a private key trusted by the external system.
- B. Utilize a 3rd-party SSO solution to authenticate the session.
- C. Base64 encode the data to ensure untrusted 3rd parties don't see it.
- D. Include a secret passphrase in the payload that is validated by the external system.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 16

What are three capabilities of Salesforce Lightning Connect? Choose 3 answers.

- A. Write triggers and workflows on external objects.
- B. Read from OData - Compliant data sources without APEX.
- C. Write SOQL queries on external object.
- D. Write to OData - Compliant data sources without APEX.
- E. Associate external object records to Salesforce Account records.

Answer: B,C,E (LEAVE A REPLY)

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NEW QUESTION: 17

Universal Containers is building an integration from their employee portal to Salesforce Chatter. They would like their employee portal to read and write to the Chatter API on behalf of the employee using the portal. What is the correct way to authenticate to the Chatter API to meet this requirement?

- A. Use a Chatter API integration user which authenticates to Salesforce using OAuth.
- B. Use OAuth to authorize the portal to access the Chatter API on behalf of the user.
- C. Use OAuth which will pass their portal credentials to the Chatter API.
- D. Use a Chatter API integration user which authenticates to Salesforce using Enterprise WSDL login().

Answer: A (LEAVE A REPLY)

NEW QUESTION: 18

A system at Universal Containers needs to retrieve opportunity details (including line items and opportunity learn) and then update the opportunity with new information in real time, as one atomic operation. What approach should an architect recommend that conserves API limits?

- A. Use the generic streaming API to publish changes and listen for updates.
- B. Use a publisher action to update the data and callback to the other system.
- C. Use the SOAP API to upsert the data. The API will then return all opportunity details.
- D. Use a custom Apex class with a webservice method that performs both actions.

Answer: D (LEAVE A REPLY)

NEW QUESTION: 19

What are three capabilities of Salesforce outbound messaging? Choose 3 answers

- A. Provide a session ID as part of the outbound message.
- B. Define a WSDL based upon 2 objects related via Master-Detail relationship.
- C. Define a custom WSDL based upon an Apex Interface class definition.
- D. Repeatedly send a SOAP notification for up to 24 hours until an acknowledgement is received.
- E. Build integration components without the Use of APEX.

Answer: A,D,E (LEAVE A REPLY)

NEW QUESTION: 20

Universal Containers manages a catalog of over one million products that it makes available to its customers.

The master product catalog is stored and managed in their ERP application with frequent updates made to the product catalog by their sourcing team. The sourcing team may update attributes such as price, general catalog availability, and the product description. When the sourcing team makes an update that change must go into effect during the next business day and there may be thousands of changes made over the course of the day. What integration pattern would you recommend to best manage this scenario?

- A. Build a scheduled ETL job to sync products on a nightly basis from ERP.
- B. Use the streaming API to receive product changes in real time from ERP.
- C. Write an outbound message to send product changes in real time from ERP.
- D. Write a custom web service to accept product catalog changes from ERP.

Answer: (SHOW ANSWER)

NEW QUESTION: 21

What are two reasons an existing custom field cannot be marked as External ID? Choose 2 answers

- A. Maximum number of indexes allowed on an object has been reached.
- B. Maximum number of skinny tables has been reached.
- C. Maximum number of External IDs allowed on an object has been reached.
- D. Maximum number of fields of an object has been reached.

Answer: A,C (LEAVE A REPLY)

NEW QUESTION: 22

Universal Containers is building a mobile application that connects to Salesforce for reading and updating data. What is the appropriate authentication solution?

- A. Redirect to Salesforce via the User-agent OAuth flow to obtain an access token and refresh token.

B. Prompt for the mobile user's username and password; utilize the Enterprise WSDL login() operation to obtain a session ID.

C. Create a mobile Integration user ID whose credentials are stored within the mobile application code.

D. Prompt for the mobile user's username and Password; utilize the oAuth Username-Password flow to obtain an oAuth token.

Answer: A (LEAVE A REPLY)

NEW QUESTION: 23

Which two approaches should an Integration Architect recommend to allow access to on-premise systems by Salesforce? Choose 2 answers

A. Place the systems in a DMZ.

B. Whitelist Salesforce IPs on the firewall.

C. Utilize two-way (mutual) SSL

D. Whitelist the corporate IPS in Salesforce.

Answer: B,C (LEAVE A REPLY)

NEW QUESTION: 24

Universal Containers has a requirement to query all Account records within Salesforce that were updated in the last 24 hours and download those Accounts to their data warehouse on a nightly basis. They expect the volume of records to be between 500-1500 records per day. What three techniques should an Architect consider? Choose 3 answers

A. Leverage the REST API / sObjects / Account / updated URI to retrieve Accounts records updated within the last 24 hours.

B. Leverage a third party tool ETL with a dynamic changing SOQL to retrieve Accounts updated within the last 24 hours.

C. Leverage a time-based workflow action to trigger an account outbound message notification for all records updated within the last 24 hours.

D. Leverage the Salesforce Data Replication API getUpdated() operation to retrieve Accounts records updated within the last 24 hours.

E. Leverage the Enterprise WSDL getUpdated() operation to retrieve Account records updated within the last 24 hours.

Answer: B,D,E (LEAVE A REPLY)

NEW QUESTION: 25

Universal Containers is replacing a home-grown CRM system. Currently, a .Net application runs a batch process to query the CRM system nightly and create a CSV file that is picked up via SFTP and loaded to a SQL database. What technology should an architect use to minimize custom development when replacing the CRM system with Salesforce?

A. Outbound messaging

B. APEX Batch

- C. Middleware
- D. APEX Callout

Answer: (SHOW ANSWER)

NEW QUESTION: 26

When making an Apex callout, what approach should an Integration Architect recommend for securely transporting sensitive data from Salesforce over an unsecure network connection?

- A. Encrypt the data with a shared key before performing the Apex callout.
- B. Use platform Encryption to secure the data before transporting.
- C. Salesforce automatically secures all data transmissions to external systems.
- D. Base64 encode the data before performing the call out from Apex.

Answer: D (LEAVE A REPLY)

NEW QUESTION: 27

Universal Containers would like to display data from an external system inside of Salesforce, and has chosen not to enable lightning Experience. They do not need the data for any other purposes within Salesforce. Which approach should an Integration Architect recommend that matches the Salesforce UI? Choose 2 answers

- A. A middleware orchestration to continuously persist data from other systems into Salesforce.
- B. A custom visualforce page with a controller that calls-out to the other systems.
- C. A custom Visualforce page with client- side calls out to the other systems.
- D. An iFrame embedding a custom .Net application that displays data from the other systems.

Answer: B,D (LEAVE A REPLY)

NEW QUESTION: 28

Universal Containers is using the enterprise WSDL to integrate their financial system to salesforce, while reading y=the release notes for the upcoming salesforce release the architect discovers a new object will be added to the salesforce data model that would be beneficial for the financial system integration. What two actions should the architect take to ensure the new object will be available to the financial system integration? Choose 2 answers

- A. Migrate to the partner WSDL to generate a generic sObject service stub that can be leveraged for existing and future Salesforce objects
- B. Download the latest enterprise WSDL that contains the new object definition to generate Web service stubs for the new Salesforce object.
- C. Migrate to the metadata API to download the new salesforce sObject definition into the financial system integration.

D. Download the latest partner WSDL that contains the new object definition to generate web services stubs for the new salesforce object

Answer: B,C ([LEAVE A REPLY](#))

NEW QUESTION: 29

Universal Containers has decided that acquisition of other companies will be a key focus of their growth for the next several years. All acquired customer service agents will use UC's pre-existing customer support process built in Salesforce. The ERP application at any acquired company will not be immediately replaced, and customer service agents must be able to see up-to-date order status from all ERP systems. What recommendation should a technical Architect make to minimize complexity during new acquisitions?

- A. Use an ESB to abstract the Salesforce integration from other enterprise applications.
- B. Leverage Apex callouts to integrate directly with acquired applications.
- C. Use custom Links to direct users to the appropriate ERP system to view order status.
- D. Build all Integrations as nightly ETL batches to minimize real-time overhead.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 30

Universal Containers is implementing Salesforce for the first time. As part of the implementation, approximately 10 Million contact records need to be migrated into the new environment. What tool should an architect recommend?

- A. Data Import Wizard
- B. Salesforce Data Loader
- C. Excel connector
- D. Salesforce Workbench

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 31

Universal Containers (UC) has a legacy application that tracks customer order status once the order has been sent to the fulfillment department. This legacy application does not easily provide an API to integrate with Customer service reps need to be able to access the data from within Salesforce and cannot be given separate logins to the application, UC does not have single-sign-on enabled. How should an architect solve this problem?

- A. Migrate the legacy application to Heroku and integrate the database.
- B. Use the Streaming API to receive order updates in real time.
- C. Leverage Canvas to display the legacy application within Salesforce.
- D. Create a web-tab in Salesforce directly to the legacy application.

Answer: ([SHOW ANSWER](#))

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NEW QUESTION: 32

An insurance company decides to build an online portal using the Salesforce platform for receiving quote requests from customers. The company has a legacy quoting system that will generate quotes while the rest of the sales process is managed by Salesforce Sales Cloud. The legacy system has an API for creating quotes.

What Implementation method should be used so that customers can request quotes online and receive them in real time?

- A. Outbound message to send quote requests from Salesforce to the legacy system.
- B. Middleware tool to pull quote requests from SF and push to the legacy system.
- C. Apex callout to send quote requests from Salesforce to the legacy System.
- D. Trigger with an @Future method to send quoterequests to the legacy system.

Answer: (SHOW ANSWER)

NEW QUESTION: 33

Which tool would an architect likely leverage while diagnosing issues with an inbound RESTful integration to Salesforce?

- A. Force.com SOAP Explorer
- B. Metadata audit trail
- C. Workbench
- D. Data Loader

Answer: C (LEAVE A REPLY)

NEW QUESTION: 34

Universal containers is migrating to Salesforce from a legacy system with existing SMTP-based integrations.

What Salesforce platform capability should an Integration Architect consider?

- A. Lightning connect with an oData/SMTP interchange.
- B. Custom Apex class with webservice methods that implement the SMTP protocol.
- C. Custom Apex batch job to check for SMTP messages.
- D. Custom InboundEmailHandler to process the messages.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 35

Universal containers has an ERP application where all customer orders are stored. There are millions of customer orders stored in the ERP application and a longtime customer may have thousands of individual orders. Additionally, some order information may house personally identifiable information that, due to company policy, can only be stored in ERP. Universal Containers would like the five most recent orders displayed on the account page in Salesforce. How should an architect design this requirement considering both security and scalability?

- A. Leverage the REST API to receive orders from the ERP system as they are created.
- B. write an outbound message to receive orders from ERP system as they are created.
- C. Leverage Salesforce Lightning Connect to display order information in Salesforce.
- D. Build a scheduled ETL job to sync all customer order history in the orders object.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 36

What capability should an Integration Architect consider if there is a need to synchronize data changed in Salesforce to a 3rd party with a JSON-based API endpoint?

- A. use the REST API with the content-Type headerset to "JSON."
- B. Use an outbound Message with the record's data.
- C. Use lightning connect to save the data to an external object.
- D. Use an Apex class to perform the REST callout asynchronously.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 37

What are two benefits an Integration Architect should consider when recommending web-to-lead? Choose 2 answers

- A. Web-to-Lead can be utilized for Lead data migrations.
- B. web-to-Lead can be used to de-duplicate leads during integrations.
- C. Web-to-Lead is a simple way to capture responses to marketing landing pages.
- D. Web-to-Lead requests have their own limits separate from other APIs.

Answer: C,D ([LEAVE A REPLY](#))

NEW QUESTION: 38

Universal containers decided to use Salesforce sales cloud for their sales processes won Opportunities must be sent to external ERP system for order fulfillment. All the line items must also be sent along with Opportunities.

The ERP system supports only SOAP- based messages for receiving orders. What limitation of outbound messages might present a problem in this scenario?

- A. Outbound messaging does not support SOAP

- B. Outbound messaging does not offer any reliability.
- C. Outbound messaging does not support multiple objects
- D. Outbound messaging cannot be made secure

Answer: C ([LEAVE A REPLY](#))

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