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NEW QUESTION: 1

A government agency is responsible for providing licenses to various sporting events. To acquire the license, individuals need to pay the required fees. The System Administrator for Public Sector Solution main responsibility is to automatically map and set the fees for each application to ensure the correct fees are mapped.

Which Business Rules Engine tool is used here?

- A. Workflow Field Updates
- B. Data matrices
- C. Process Builder
- D. Decision Matrices

Answer: (SHOW ANSWER)

Explanation

Decision Matrices are Business Rules Engine tools that are used to automatically map and set the fees for each application. A Decision Matrix can evaluate answers based on rules and conditions and provide a decision outcome and explanation. For example, a Decision Matrix can determine the fee amount based on the type of license, the city & county location, the volume of current business, and the size of the building.

Reference:https://help.salesforce.com/s/articleView?id=psc_admin_setup_decision_matrix.htm&type=5&langua

NEW QUESTION: 2

Foodvania has adopted Salesforce Public Sector Solutions to get relief to small businesses experiencing hardship due to the pandemic. Foodvania would like the recipients to apply for relief in a self-service portal, allowing for the upload of supporting documentation and the capability to check the status of their application.

What should the consultant recommend using?

- A.** The consultant should recommend the Outbound Funds Module Which Includes the Grants Portal feature and the procurement for an allotment to Experience Cloud licenses so as the recipients may review their applications status
- B.** The consultant should recommend the Grants Management product which Includes the Grants Portal feature
- C.** The consultant should recommend the Outbound Funds Module Which Includes the Grants Portal feature
- D.** The consultant should recommend the Grants Management product with the Outbound Funds Module to give the recipients the capability to review their applications status.

Answer: B (LEAVE A REPLY)

Explanation

The consultant should recommend the Grants Management product which includes the Grants Portal feature to allow the recipients to apply for relief in a self-service portal, allowing for the upload of supporting documentation and the capability to check the status of their application. Grants Management is a prebuilt app that comes with Public Sector Solutions. It can help publicsector agencies to manage the entire grant lifecycle, from application to award to reporting. Grants Portal is a component of Grants Management that can help public sector agencies to create a digital experience site for grant applicants or recipients. Grants Portal can allow the recipients to apply for relief in a self-service portal, upload supporting documentation, and check the status of their application.

Reference:https://help.salesforce.com/s/articleView?id=psc_admin_setup_grants_management.htm&type=5&lan

NEW QUESTION: 3

A government-supported agency that helps constituents track the status of their claims is using Public Sector Solutions. For claim assessors to review and process claims, it is crucial to see the applications' Decision Explanation Logs.

Which component can be added to see the history of Decision Explanations for a claim?

- A.** Decision Explainer Log History
- B.** Log History
- C.** Audit Log
- D.** Record History

Answer: A (LEAVE A REPLY)

Explanation

Decision Explainer Log History is a component that can be added to see the history of Decision Explanations for a claim. Decision Explainer Log History displays a list of Decision Explanations that have been generated for a claim by a Decision Matrix or a Business Rules Engine (BRE). It shows the date, time, user, rule name, rule outcome, and explanation text for each Decision Explanation.

Reference:https://help.salesforce.com/s/articleView?id=psc_admin_setup_decision_explainer_log_history.htm&

NEW QUESTION: 4

Bobahaven wants to implement the Grants Management module of Public Sector Solutions. They would like to allow constituents to apply online for grants and check the progress of grant applications. The Chief Marketing Officer and Head of Constituent Services have expressed their concerns about the security of the solution. They want to ensure they comply with privacy regulations around the storage and use of constituent's data, and they are wondering how to protect against bots potentially spamming the application forms.

What should the Technical Consultant suggest to Bobahaven to protect the application forms?

- A.** Enable the Salesforce Spam Check for Experience Sites.
- B.** Deploy grant application OmniScripts on Bobahaven's Experience Site pages set to 'Requires Login.'
- C.** Provide constituents with a search page on Bobahaven's website to look up application reference numbers and check the applications progress.
- D.** Implement spam checking for Bobahaven's Experience Site forms using CAPTCHA.
- E.** Set the external organization-wide default sharing settings for grant applications objects to Private.

Answer: (SHOW ANSWER)

Explanation

Implementing spam checking for Bobahaven's Experience Site forms using CAPTCHA can help prevent bots from submitting fake or malicious grant applications. CAPTCHA is a feature that requires users to prove that they are human by solving a simple challenge before submitting a form. Setting the external organization-wide default sharing settings for grant applications objects to Private can help protect the privacy of the constituents' data. This means that external users cannot see any grant applications by default, unless they are explicitly shared with them.

Reference: <https://trailhead.salesforce.com/content/learn/modules/public-sector-solutions-design/create-guided-di>

NEW QUESTION: 5

A government agency uses Public Sector Solutions to manage permits and grant approvals. The approvals team leader wants to improve team efficiency by ensuring everyone in the approvals team can see a summary of their open applications pending approval, including how long the application has been pending approval and the moment they log in to Salesforce for the day.

In this scenario, which is the correct reporting and analytics solution to provide Approval insights to team members on login?

- A.** Create a custom Approvals report using standard Salesforce Reports and Dashboards and add this to a custom Home Page assigned to the Approver role.

- B.** Provide CRM Analytics licenses to all team members, create a custom Approvals dashboard using CRM Analytics for Public Sector and add this to a custom Home Page assigned to the Approver profile.
- C.** Create a custom Approvals dashboard using standard Salesforce Reports and Dashboards and add this to a custom Home Page assigned to the Approver profile.
- D.** Provide CRM Analytics licenses to all team members, create a custom Approvals report using CRM Analytics for Public Sector and add this to a custom Home Page assigned to the Approver role.

Answer: C (LEAVE A REPLY)

Explanation

Creating a custom Approvals dashboard using standard Salesforce Reports and Dashboards and adding this to a custom Home Page assigned to the Approver profile is the correct reporting and analytics solution to provide Approval insights to team members on login. Salesforce Reports and Dashboards are tools that can be used to create and display data visualizations, such as charts, tables, or metrics. A custom Approvals dashboard can show a summary of open applications pending approval, including how long the application has been pending approval. A custom Home Page is a page that can be customized to show different components, such as dashboards, tasks, or news. A custom Home Page can be assigned to a specific profile, such as the Approver profile, and it can be displayed when users log in to Salesforce.

Reference:https://help.salesforce.com/s/articleView?id=sf.reports_dashboards_overview.htm&type=5

NEW QUESTION: 6

A government agency wants to provide the ability for an external customer to apply for a grant. They require data about the applicant, their financial status, project plans, and other details, which must match the structure of their paper form to comply with the Paper Reduction Act. The expectation is that there will be a lot of interest in this grant, and a high volume of applications will occur. It is also required to have pixel-perfect branding of the application within the authenticated website.

What tool(s) would be required to provide an application form like experience to enter this data?

- A.** OmniChannel, Flows, Apex, and DataLoader
- B.** Scripts, Einstein AI, Assessments, and Grants
- C.** OmniScripts, DataRaptors, Integration Procedures, and FlexCards
- D.** Application Form, Lightning Web Components, Communities, and Applications

Answer: (SHOW ANSWER)

Explanation

OmniScripts, DataRaptors, Integration Procedures, and FlexCards are tools that can be used to provide an application form like experience to enter data. OmniScripts are guided digital forms that can capture data from external customers and provide recommendations

based on business logic. DataRaptors are data transformation tools that can map data between different objects or systems. Integration Procedures are integration orchestration tools that can execute multiple actions in a sequence, such as calling DataRaptors or external services. FlexCards are reusable UI components that can display data from multiple sources in a single view.

Reference:<https://trailhead.salesforce.com/content/learn/modules/public-sector-solutions-design/explore-the-com>

NEW QUESTION: 7

A government agency would like to standardize its grant funding process and is looking for a solution to prioritize and award funds to the most eligible grant-seekers using Public Sector Solutions.

What three components should a technical consultant configure to define applicants' eligibility and help with application prioritization?

- A. Create a Decision Matrix using BRE
- B. Create an Application Form using OmniScript Designer
- C. Create an Application Form using Web-to-Case
- D. Create an Expression Set using BRE
- E. Create an Application Form using Web-to-Lead

Answer: ([SHOW ANSWER](#))

Explanation

A Decision Matrix, an Application Form, and an Expression Set are three components that can be configured to define applicants' eligibility and help with application prioritization. A Decision Matrix is a component of Business Rules Engine (BRE) that can evaluate answers based on rules and conditions and provide a decision outcome and explanation. An Application Form is a component of OmniScript Designer that can create guided digital forms that can capture answers from applicants and provide recommendations based on business logic.

An Expression Set is a component of BRE that can define expressions that can be reused across multiple rules or matrices.

Reference:<https://trailhead.salesforce.com/content/learn/modules/public-sector-solutions-design/create-guided-di>

NEW QUESTION: 8

Bobahaven has implemented Public Sector Solutions to manage constituent applications for permits and licenses. However, they have noticed their call center is receiving a large number of phone calls asking similar questions about the new permit and license application processes. Bobahaven is looking for advice on providing up-to-date information about permit and license processes to constituents so their call center inbound call numbers can be reduced.

Which solution would allow constituents to find answers to the* questions before beginning the application process while reducing implementation and maintenance costs?

- A.** Implement Salesforce Knowledge, and publish articles to the Bobahaven public website CMS via outbound API calls.
- B.** Implement Salesforce Knowledge, and publish articles to the Bobahaven public website via Lightning Out.
- C.** Implement Salesforce Knowledge, and publish articles to an unauthenticated Experience site page for constituents.
- D.** Implement Salesforce Knowledge, and publish articles to an authenticated Experience site page for constituents.

Answer: C (LEAVE A REPLY)

Explanation

Salesforce Knowledge is a feature that allows Bobahaven to create, manage, and publish articles that provide up-to-date information about permit and license processes to constituents. By publishing articles to an unauthenticated Experience site page, Bobahaven can reduce the implementation and maintenance costs by not requiring login or user management for the site visitors. Constituents can access the articles before beginning the application process and find answers to their questions without calling the call center.

Reference:<https://trailhead.salesforce.com/content/learn/modules/public-sector-solutions-design/create-guided-di>

NEW QUESTION: 9

A public sector agency plans to use Public Sector Solutions for grants management. There are no in-house developers in the agency, and they are worried that some of the installation steps may potentially require development skills and the use of developer tools such as VS Code & SalesforceDX.

Which steps for Public Sector Solutions setup and installation require the use of such developer tools?

- A.** Activate DataPack OmniScripts and Integration Procedures
- B.** Installation of OmniStudio Package in the org
- C.** Deploy the DataPack Lightning Web Component Files to the Org
- D.** Download Public Sector Sample DataPacks from Process Library

Answer: C (LEAVE A REPLY)

Explanation

Deploying the DataPack Lightning Web Component Files to the Org is a step for Public Sector Solutions setup and installation that requires the use of developer tools such as VS Code & SalesforceDX. DataPack Lightning Web Component Files are files that contain code for displaying DataPacks on Lightning Pages or Experience Sites. To deploy these files to the org, the agency needs to use a developer tool that supports metadata deployment, such as VS Code & SalesforceDX.

Reference:https://help.salesforce.com/s/articleView?id=psc_admin_setup_datapack_lwc.htm&type=5&language

NEW QUESTION: 10

After a grantseeker has submitted an application for review. Foodvania needs to review the Funding Request and allocate the funds appropriately. For audit purposes, all expenditures must be tracked according to how the money was disbursed (Mortgage arrearage. Utility assistance, etc.).

Which two would the consultant build to handle this request utilizing Public Sector Solutions(PSS)?

- A. Recommend using PSS with the Nonprofit Success Pack.
- B. Recommend using PSS with the Outbound Funds Module.
- C. Recommend using PSS with the Grants Management product.
- D. Recommend using PSS with FinancialForce Accounting.

Answer: B,C (LEAVE A REPLY)

Explanation

The Outbound Funds Module and the Grants Management product are two solutions that can be used with Public Sector Solutions (PSS) to handle the request of deploying a digital experience that enables constituents to sign up for volunteer projects. The Outbound Funds Module is an open source app that can help public sector agencies to track their funding programs, funding requests, disbursements, and expenditures. The Grants Management product is a prebuilt app that comes with PSS and it can help public sector agencies to manage the entire grant lifecycle, from application to award to reporting.

Reference:<https://trailhead.salesforce.com/content/learn/modules/public-sector-solutions-design/manage-grants-w>

NEW QUESTION: 11

A Technical Consultant at the Department of Disaster Assistance is designing a solution for the eSignature related use cases. As part of the research, the architect discovered that Public Sector Solutions provide DocuSign integration without custom coding Which of the three functionalities is readily available with this functionality?

- A. Send a contract document for review and signatures.
- B. Track the signed contract document and update the contract record status.
- C. Approval process to invalidate a contract document that is pending signatures if a new contract document supersedes it.
- D. Ability/Request to update the contents of the documents before signing by the reviewer
- E. Automatically invalidate a contract document that is pending signatures if a new contract document supersedes it.

Answer: A,B,E (LEAVE A REPLY)

Explanation

Sending a contract document for review and signatures, tracking the signed contract document and updating the contract record status, and automatically invalidating a contract document that is pending signatures if a new contract document supersedes it are three functionalities that are readily available with DocuSign integration. DocuSign is an eSignature solution that can be integrated with Public Sector Solutions without custom coding. It can help public sector agencies to send, sign, and manage contracts and agreements electronically. DocuSign integration can provide features such as sending a contract document for review and signatures to multiple recipients, tracking the signed contract document and updating the contract record status in Salesforce, and automatically invalidating a contract document that is pending signatures if a new contract document supersedes it using DocuSign PowerForms.

Reference:https://help.salesforce.com/s/articleView?id=psc_admin_setup_docusign.htm&type=5&language=en_

NEW QUESTION: 12

A public sector agency has implemented Public Sector Solutions for Licenses & Permits. After the intake of the Permit application, an applicant needs to pay permit fees. This step requires checking permit fees associated with the type of permit in an external system and, at the same time, applying an applicable discount on fees based on the site/ address (this data resides in a custom object).

What feature of Public Sector Solutions can be leveraged to meet this requirement?

- A. Integration Procedure
- B. FlexCard
- C. OmniScript
- D. DataRaptor

Answer: C (LEAVE A REPLY)

Explanation

OmniScript is a feature of OmniStudio, which is part of the Public Sector Solutions package. OmniScript allows the public sector agency to create guided digital forms that can integrate with external systems and custom objects. OmniScript can be used to check permit fees from an external system and apply discounts based on site/address data from a custom object.

Reference:<https://trailhead.salesforce.com/content/learn/modules/public-sector-solutions-design/create-guided-di>

NEW QUESTION: 13

A government agency runs various research and grant programs for scholars. They have decided to use the Individual Application object in Grants Management for Public Sector Solutions. Which Salesforce features must be enabled to support this use case?

- A. Salesforce Flow
- B. Product Schedule

C. Person Accounts

D. Custom Object for Applications

Answer: C (LEAVE A REPLY)

Explanation

Person Accounts are a Salesforce feature that must be enabled to support the use case of using the Individual Application object in Grants Management for Public Sector Solutions. Person Accounts are a type of account that can store information about individual people, such as scholars, who are not associated with a business account. The Individual Application object is a child object of the Account object and it can be used to track grant applications from individual applicants.

Reference:[https://help.salesforce.com/s/articleView?](https://help.salesforce.com/s/articleView?id=psc_admin_setup_individual_applications.htm&type=5&)

[id=psc_admin_setup_individual_applications.htm&type=5&](https://help.salesforce.com/s/articleView?id=psc_admin_setup_individual_applications.htm&type=5&)

NEW QUESTION: 14

To allow a user to access the Public Sector Solutions Employee Experience pre-built application.

Which three permission sets need to be assigned?

A. Employee Experience Community Access

B. Employee Productivity Plus User Data Access

C. Employee Experience for Public Sector

D. Employee Productivity Plus Access

E. Public Sector Solutions User Access

Answer: A,C,D (LEAVE A REPLY)

Explanation

Employee Experience Community Access, Employee Experience for Public Sector, and Employee Productivity Plus Access are three permission sets that need to be assigned to allow a user to access the Public Sector Solutions Employee Experience pre-built application. Employee Experience Community Access is a permission set that grants access to the Employee Experience community site, which is a digital experience site for employees to access resources and services. Employee Experience for Public Sector is a permission set that grants access to the Employee Experience app, which is a prebuilt app that comes with Public Sector Solutions. It can help public sector agencies to manage employee programs and benefits, such as leave requests or wellness surveys. Employee Productivity Plus Access is a permission set that grants access to the Employee Productivity Plus app, which is another prebuilt app that comes with Public Sector Solutions. It can help public sector agencies to improve employee productivity and collaboration, such as creating action plans or sharing files.

Reference:[https://help.salesforce.com/s/articleView?](https://help.salesforce.com/s/articleView?id=psc_admin_setup_employee_experience.htm&type=5&)

[id=psc_admin_setup_employee_experience.htm&type=5&](https://help.salesforce.com/s/articleView?id=psc_admin_setup_employee_experience.htm&type=5&)

NEW QUESTION: 15

A Consultant supports the City of Snaxboro in setting up a new Licensing & Permitting system. The City is already using Public Sector Solutions for Emergency Response Management capabilities and is planning to use the Licensing & Permitting capabilities available in the same Salesforce instance.

Which of the following configurations directly impacts the City's Salesforce licensing cost?

- A.** Configuring more than ten different OmniScript Application forms and making them available on an Experience Site for external users to apply.
- B.** Configuring an Application Object Usage Record to track the number of applications processed for License & Permit Management and Emergency Response Management.
- C.** Configuring Business Regulatory Authorization Type Dependencies for external users to view on the Experience site when searching for a specific Permit to apply for.
- D.** Configuring multiple record types for the Individual Application and the Business License Application for both License & Permit Management and Emergency Response Management.

Answer: (SHOW ANSWER)

Explanation

Configuring more than ten different OmniScript Application forms and making them available on an Experience Site for external users to apply is a configuration that directly impacts the City's Salesforce licensing cost. OmniScript Application forms are guided digital forms that can be used to capture data from external users, such as license or permit applicants. Experience Site is a digital experience site that can be used to communicate with external users and provide access to Salesforce data and functionality. Configuring more than ten different OmniScript Application forms and making them available on an Experience Site requires CustomerCommunity Plus licenses, which are based on user counts and have higher costs than Customer Community licenses, which are based on logins or page views.

Reference:https://help.salesforce.com/s/articleView?id=sf.networks_license_types.htm&type=5

NEW QUESTION: 16

a public sector agency implemented Public Sector Solutions for meeting licensing, permitting, and inspection requirements. The inspection team has requested to make a few changes to the existing inspection form. The System Administrator is unable to see the 'Edit' button for the Action Plan template and hence unable to make any changes.

What could be the reason for this?

- A.** Edit option needs to be added to Action Plan template page layout
- B.** System Administrator doesn't have "Edit" permissions to Action Plan template
- C.** Once published, an Action Plan template cannot be changed.
- D.** Action Plan template changes have to be requested to Salesforce support team

Answer: C (LEAVE A REPLY)

Explanation

Once published, an Action Plan template cannot be changed is the reason why the System Administrator is unable to see the 'Edit' button for the Action Plan template. An Action Plan template is a predefined set of tasks and subtasks that can be applied to records such as cases or permits. Once an Action Plan template is published, it becomes read-only and cannot be edited or deleted. To make changes to a published Action Plan template, the SystemAdministrator needs to clone it and create a new version of it.

Reference:[https://help.salesforce.com/s/articleView?](https://help.salesforce.com/s/articleView?id=psc_admin_setup_action_plan_templates.htm&type=5&)

[id=psc_admin_setup_action_plan_templates.htm&type=5&](https://help.salesforce.com/s/articleView?id=psc_admin_setup_action_plan_templates.htm&type=5&)

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NEW QUESTION: 17

A resident in the city of Richdale has concerns about unnecessary debris from construction at a nearby residence and has filed a complaint with the city. The city uses Public Sector Solutions for LPI (Licensing, Permitting & Inspections) to manage residential construction permits.

What three recommendations should a Technical Consultant provide to the city to handle complaints from residents and tie them back to existing residential construction permits?

- A.** Link Inspections and Visits to Permit Applications
- B.** Configure Inspections and Visits
- C.** Link Cases to Permits
- D.** Configure Action Plans on Cases and Permits
- E.** Set up Business Rules Engine (BRE) to determine Complaint validity.

Answer: A,B,D (LEAVE A REPLY)

Explanation

Linking inspections and visits to permit applications allows the city to track the progress and status of the inspections related to the complaints. Configuring inspections and visits enablesthe city to define the inspection types, schedules, checklists, and outcomes.

Configuring action plans on cases and permits allows the city to automate the inspection tasks and workflows, assign them to inspectors, and collaborate on them using Chatter.

Reference:

<https://trailhead.salesforce.com/content/learn/modules/public-sector-solutions-design/configure-inspections-and->

NEW QUESTION: 18

A government agency is planning a Public Sector Solutions implementation. What are three main constraints that government agencies often have in project implementation?

- A. Workshops, Schedule and Cost
- B. Scope, Tools and Cost
- C. Scope, Resources and Cost
- D. Scope, Schedule and Cost

Answer: D (LEAVE A REPLY)

Explanation

Scope, schedule and cost are the three main constraints that government agencies often have in project implementation. Scope defines the goals, deliverables, and requirements of the project. Schedule defines the timeline, milestones, and dependencies of the project. Cost defines the budget, resources, and risks of the project. These three constraints are also known as the project management triangle or the triple constraint.

Reference:[https://help.salesforce.com/s/articleView?](https://help.salesforce.com/s/articleView?id=psc_admin_concept_psc_overview.htm&type=5&langua)

[id=psc_admin_concept_psc_overview.htm&type=5&langua](https://help.salesforce.com/s/articleView?id=psc_admin_concept_psc_overview.htm&type=5&langua)

NEW QUESTION: 19

A government agency recently migrated to Salesforce and is very excited to be on board, but their System Administrators have doubts about installing the Omnistudio package.

Which three tasks must be completed or checked before installing the Omnistudio Package?

- A. Enable Orders
- B. Enable Assets
- C. Enable Person Accounts
- D. Ensure the email deliverability access level is set to "All email"
- E. Confirm browser settings meet published minimum requirements

Answer: B,C,D (LEAVE A REPLY)

Explanation

Enabling Assets, enabling Person Accounts, and ensuring the email deliverability access level is set to "All email" are three tasks that must be completed or checked before installing the Omnistudio Package. Assets are records that represent products or services sold to customers. Assets must be enabled to use some features of Omnistudio, such as FlexCards or DataRaptors. Person Accounts are records that store information about individual people who are not associated with a business account. Person Accounts must be enabled to use some features of Omnistudio, such as OmniScripts or DataPacks. Email deliverability access level determines what types of email can be sent from Salesforce. The email deliverability access level must be set to "All email" to install Omnistudio Package successfully.

Reference:https://help.salesforce.com/s/articleView?id=psc_admin_setup_omnistudio.htm&type=5&language=en

NEW QUESTION: 20

A large government agency is looking to transform its legacy systems using Salesforce. The agency routinely disperses loans to small and medium businesses using a public portal and the number of users can scale up to more than 100 million in the future. The agency is planning to use Experience Cloud to build this public portal.

Considering the number of users, what license types should they consider using?

- A.** Customer Community
- B.** Channel Account
- C.** Customer Community Plus
- D.** Partner Community

Answer: ([SHOW ANSWER](#))

Explanation

Customer Community is a license type that should be considered for building a public portal with Experience Cloud for a large number of users. Customer Community licenses are designed for external users who need access to data and records in Salesforce, such as applying for loans or checking loan status. Customer Community licenses are also cost-effective and scalable for high-volume scenarios, as they are based on logins or monthly page views rather than user counts.

Reference:https://help.salesforce.com/s/articleView?id=sf.networks_license_types.htm&type=5

NEW QUESTION: 21

A government agency recently implemented Inspections Management, but the internal users want an easier way to generate Visits. Currently, the users must navigate to the Related List tab on an Application, scroll to the Visits* related list and click 'New.' The users also have to manually fill all of the fields when creating the Visit record. What is the recommended approach for creating a better user experience when creating a Visit?

- A.** Change the Business License Application and Individual Application pages to have a single related list of Visits on the right panel.
- B.** Create a Screen Flow with the required fields to create a Visit record and add the button to launch the flow on the page layout.
- C.** Advise the government agency that the current method is the best option available without custom code, which they should avoid wherever possible.
- D.** Create a new Action on the Business License Application and Individual Application objects to create a Visit record with Predefined Field Values.

Answer: ([SHOW ANSWER](#))

Explanation

Creating a Screen Flow or creating a new Action are two possible approaches for creating a better user experience when creating a Visit. A Screen Flow is a type of flow that can create an interactive user interface to display information or collect data from users. A Screen Flow can have the required fields to create a Visit record and it can be launched by a button on the page layout. An Action is a type of button that can perform tasks such as creating or updating records. An Action can have Predefined Field Values that can automatically populate fields when creating a Visit record. Reference:

[https://help.salesforce.com/s/articleView?](https://help.salesforce.com/s/articleView?id=psc_admin_setup_visits.htm&type=5&language=en_US)

[id=psc_admin_setup_visits.htm&type=5&language=en_US](https://help.salesforce.com/s/articleView?id=psc_admin_setup_visits.htm&type=5&language=en_US)

NEW QUESTION: 22

The Department of Disaster Assistance is implementing Grants Management using Public Sector Solutions.

One of the pain points in the current process is that every grant application reviewer follows a different business process to review the applications received. A solution has been engaged to standardize this process using the Public Sector Solution toolkit. What should be the best solution to achieve this task?

- A.** Create a guided omniscrypt guided process to define due diligence steps, related tasks, and documents to collect.
- B.** Develop a standard set of processes/guides to coach the reviewers and ask them to follow them without fail.
- C.** Use Action Plans on Accounts to define due diligence steps, related tasks, and documents to collect.
- D.** Use a screen flow on Accounts to define due diligence steps, related tasks, and documents to collect.

Answer: C (LEAVE A REPLY)

Explanation

Using Action Plans on Accounts to define due diligence steps, related tasks, and documents to collect is the best solution to standardize the business process for reviewing grant applications. Action Plans are a feature of Public Sector Solutions that can help public sector agencies to create and manage tasks and subtasks for different types of records, such as accounts or cases. Action Plans can be used to define due diligence steps, such as verifying eligibility or checking references, related tasks, such as sending emails or making calls, and documents to collect, such as financial statements or tax returns. Action Plans can also be applied to grant applications using the Account object, which is a standard object that can store information about grant applicants or recipients.

Reference: [https://help.salesforce.com/s/articleView?](https://help.salesforce.com/s/articleView?id=psc_admin_setup_action_plans.htm&type=5&language=en_US)

[id=psc_admin_setup_action_plans.htm&type=5&language=en_US](https://help.salesforce.com/s/articleView?id=psc_admin_setup_action_plans.htm&type=5&language=en_US)

NEW QUESTION: 23

The City of Snaxboro has implemented CRM Analytics for Public Sector but keeps getting an error message when creating the Analytics (or the Licensing, Permits, and inspections app). They have verified that their users have the appropriate permission sets assigned. What is the most probable cause for the error message?

- A. There are no Visit records.
- B. There are no active Action Plan Templates.
- C. Person Accounts have not been enabled.
- D. There are no Violation records.

Answer: A (LEAVE A REPLY)

Explanation

There are no Visit records is the most probable cause for the error message when creating the Analytics for the Licensing, Permits, and Inspections app. CRM Analytics for Public Sector is a prebuilt app that comes with Public Sector Solutions and it can provide reports and dashboards for licensing, permitting, and inspections data. However, if there are no Visit records in the org, the Analytics app cannot generate any data and will show an error message. To fix this issue, the City of Snaxboro needs to create some Visit records or import some sample data.

Reference:https://help.salesforce.com/s/articleView?id=psc_admin_setup_crm_analytics.htm&type=5&language

NEW QUESTION: 24

The Department of Disaster Assistance would like to use eSignature capabilities to send the agreements/contracts to its customers.

Which eSignature providers are readily available without much coding/configuration using Public Sector Solutions toolkit?(Choose Two)

- A. eSignLive
- B. Adobe Sign
- C. DocuSign
- D. Conga

Answer: B,C (LEAVE A REPLY)

Explanation

Adobe Sign or DocuSign are two eSignature providers that are readily available without much coding/configuration using Public Sector Solutions toolkit. Adobe Sign and DocuSign are eSignature solutions that can be integrated with Public Sector Solutions without custom coding. They can help public sector agencies to send, sign, and manage contracts and agreements electronically. Adobe Sign and DocuSign integration can provide features such as sending a contract document for review and signatures to multiple recipients, tracking the signed contract document and updating the contract record status in Salesforce, and automatically invalidating a contract document that is pending signatures if a new contract document supersedes it using Adobe Sign Web Forms or DocuSign PowerForms. Reference:

https://help.salesforce.com/s/articleView?id=psc_admin_setup_adobe_sign.htm&type=5&language=en_UShttps

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