

ServiceNow.CIS-SAM.v2022-04-19.q32

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NEW QUESTION: 1

Which statements are true in regards to ServiceNow's Client Software Distribution (CSD) functionality? (Choose two.)

- A. Removes software daily utilizing a scheduled job.
- B. CSD can automatically distribute and reclaim software without a license for Orchestration.
- C. ServiceNow does not have Client Software Distribution.
- D. The first stage in the CSD process flow is configuration.

Answer: B,D ([LEAVE A REPLY](#))

NEW QUESTION: 2

Software usage data can be imported utilizing:

- A. Transform Map
- B. Other Third Party Sources
- C. System Center Configuration Manager (SCCM)
- D. Manually

Answer: ([SHOW ANSWER](#))

Reference:

https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/task/t_ViewSoftwareUsage.html

NEW QUESTION: 3

In addition to creating a new purchase order for software licenses, additional remediation options are available in Software Model results to:

- A. Update license metrics

- B. Create allocations
- C. Remove unlicensed installations
- D. Remove software products

Answer: C ([LEAVE A REPLY](#))

Explanation/Reference: https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/concept/c_SAMReconciliation.html#d19217e223

NEW QUESTION: 4

In order to write to the reconciliation results, a user would need the following role in ServiceNow:
sam_reconcile_user

- A. True
- B. False

Answer: B ([LEAVE A REPLY](#))

Reference:

https://docs.servicenow.com/bundle/london-software-asset-management/page/product/software-asset-management2/reference/r_SAMRoles.html

NEW QUESTION: 5

Client access is the right to use for a specific amount of time.

- A. True
- B. False

Answer: A ([LEAVE A REPLY](#))

Reference:

https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/task/t_AddAClientAccessRec.html

NEW QUESTION: 6

Which of the following are required to import usage data using the System Center Configuration Manager (SCCM) data? (Choose three.)

- A. Product Process
- B. Software Product
- C. Reclamation Rule
- D. Software Models
- E. Reclamation Candidate
- F. SCCM Application

Answer: A,D,F ([LEAVE A REPLY](#))

NEW QUESTION: 7

What table is populated with the content library data that is pulled from the content service?

- A. sam_content_library

- B. cmdb_sw_product_model
- C. cmdb_ci_spkg
- D. samp_sw_package

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 8

Define the three catalogs that support the request and procurement process.

Product Catalog	▼
Listing of goods an organization provides.	
Listing of goods offered or available by a third party.	
Collection of models in the environment.	

Service Catalog	▼
Listing of goods an organization provides.	
Listing of goods offered or available by a third party.	
Collection of models in the environment.	

Vendor Catalog	▼
Listing of goods an organization provides.	
Listing of goods offered or available by a third party.	
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Answer:

Product Catalog	▼
Listing of goods an organization provides.	
Listing of goods offered or available by a third party.	
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Collection of models in the environment.	

Vendor Catalog	▼
Listing of goods an organization provides.	
Listing of goods offered or available by a third party.	
Collection of models in the environment.	

NEW QUESTION: 9

Blacklisted candidates are .

- A. Software installations that are not normalized
- B. Unlicensed and unallocated installations
- C. Software installations not allowed in the network environment
- D. Software installations with low usage

Answer: B ([LEAVE A REPLY](#))

Reference:

https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/concept/c_SAMOptimization.html

NEW QUESTION: 10

Match the type of result levels with the corresponding definition.

Only created when an entitlement exists for the product.	▼ Product Result License Metric Result Software Model Result
Utilized to determine compliance options because the information includes rights owned and rights used.	▼ Product Result License Metric Result Software Model Result
Generated for licensable products after reconciliation.	▼ Product Result License Metric Result Software Model Result

Answer:

Only created when an entitlement exists for the product.	▼ Product Result License Metric Result Software Model Result
Utilized to determine compliance options because the information includes rights owned and rights used.	▼ Product Result License Metric Result Software Model Result
Generated for licensable products after reconciliation.	▼ Product Result License Metric Result Software Model Result

Reference:

https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/concept/c_SAMReconciliation.html

NEW QUESTION: 11

What is the name of the Scheduled job that runs daily for normalization?

- A. Create a Software Normalization
- B. Software Installation Normalization
- C. Software Model Cleanup
- D. Discovery Model Normalization

Answer: D ([LEAVE A REPLY](#))

Reference:

https://docs.servicenow.com/bundle/london-software-asset-management/page/product/software-asset-management2/concept/c_SAMDiscovery.html

NEW QUESTION: 12

What is used to determine if installations are a part of a suite only when the suite parent is not discovered on a device?

- A. inference percent
- B. product results
- C. software model
- D. model bundles

Answer: A ([LEAVE A REPLY](#))

Reference:

https://docs.servicenow.com/bundle/orlando-it-service-management/page/product/software-asset-management2/task/t_CreateAndManageSWSuiteSAMF.html

NEW QUESTION: 13

Blacklisted candidates are _____ .

- A. Software installations that are not normalized
- B. Unlicensed and unallocated installations
- C. Software installations not allowed in the network environment
- D. Software installations with low usage

Answer: B ([LEAVE A REPLY](#))

Explanation/Reference:

Reference: https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/concept/c_SAMOptimization.html

NEW QUESTION: 14

Software Asset Lifecycle has components.

- A. 5
- B. 8
- C. 7
- D. 6

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 15

Which of the following describes Practical Management within the capability blueprint?

- A. Improve management controls and drive immediate benefits.
- B. Know what you have so you can manage it.
- C. Improve efficiency and effectiveness through integration with other areas, such as request, procurement, and IT Service Management.
- D. Achieve best in-class.

Answer: (SHOW ANSWER)

Explanation/Reference: <https://www.evergreensys.com/sampro-2019>

NEW QUESTION: 16

Within Software Asset Management there are many key terms to understand, what is the best definition for Software Allocation?

- A. Finding and recognizing software or a software feature on a device.
- B. Something acquired with use rights.
- C. The process of normalizing a discovered software installation to standardized values.
- D. One or more use rights assigned to a specific device or user.

Answer: C (LEAVE A REPLY)

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NEW QUESTION: 17

Which of the following are NOT features of the Publisher workbench navigation tree? (Choose two.)

- A. Expand and collapse tree links
- B. List of all publishers
- C. Software model compliance icons
- D. Filter products
- E. Compliance toggle switch
- F. List of all publishers out of compliance

Answer: B,F (LEAVE A REPLY)

Reference:

<https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/concept/sam-license-workbench.html>

NEW QUESTION: 18

Which of the following data elements are key to an effective Software Asset Management practice within ServiceNow? (Choose four.)

- A. Software contracts
- B. Foundation data
- C. Software allocations
- D. Software entitlements
- E. Software models

Answer: B,C,D,E ([LEAVE A REPLY](#))

NEW QUESTION: 19

Coalesce can only use a single field to uniquely identify a record.

- A. True
- B. False

Answer: A ([LEAVE A REPLY](#))

Explanation/Reference: https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/task/t_AddAClientAccessRec.html

NEW QUESTION: 20

Creation of a template can help facilitate future data imports and be reused to import and transform data.

- A. False
- B. True

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 21

Which of the following is not a core Software Asset Management function?

- A. Financial Management
- B. Reclamation
- C. Rights Allocation
- D. Inventory Management

Answer: C ([LEAVE A REPLY](#))

Reference:

https://docs.servicenow.com/bundle/orlando-it-service-management/page/product/asset-management/concept/c_AssetManagement.html

NEW QUESTION: 22

Which of the following license metrics require allocations in order to maintain compliance? (Choose two.)

- A. Per Named Device

- B. Per User
- C. Per Application Instance
- D. Named User Plus
- E. Per Named User
- F. Per Core
- G. Per Core (with CAL)

Answer: B,E ([LEAVE A REPLY](#))

NEW QUESTION: 23

Which of the following SAM roles has permission to grant a user the script writing capability?

- A. discover_admin
- B. sam_admin
- C. sam_developer
- D. asset

Answer: C ([LEAVE A REPLY](#))

Reference:

https://docs.servicenow.com/bundle/madrid-software-asset-management/page/product/software-asset-management2/reference/r_SAMRoles.html

NEW QUESTION: 24

In order to write to the reconciliation results, a user would need the following role in ServiceNow:
sam_reconcile_user

- A. True
- B. False

Answer: B ([LEAVE A REPLY](#))

Explanation/Reference: https://docs.servicenow.com/bundle/london-software-asset-management/page/product/software-asset-management2/reference/r_SAMRoles.html

NEW QUESTION: 25

Mechanism for mapping data from the import set table to the permanent table in ServiceNow is called:

- A. Mapping Assist
- B. Transform Map
- C. Reconciliation Map
- D. Discovery Map

Answer: B ([LEAVE A REPLY](#))

Reference:

[https://community.servicenow.com/community?](https://community.servicenow.com/community?id=community_Question:&sys_id=e785875ddb911f0858dcf4621f9619d7)
[id=community_Question:&sys_id=e785875ddb911f0858dcf4621f9619d7](https://community.servicenow.com/community?id=community_Question:&sys_id=e785875ddb911f0858dcf4621f9619d7)

NEW QUESTION: 26

Performance Analytics allows users to: (Choose three.)

- A. Track usage of a particular software.
- B. Assess publisher compliance over a period of time.
- C. Configure software reclamation.
- D. View trends of software license allocations.

Answer: (SHOW ANSWER)

Explanation/Reference: https://docs.servicenow.com/bundle/orlando-performance-analytics-and-reporting/page/use/performance-analytics/concept/c_PerformanceAnalytics.html

NEW QUESTION: 27

Select the field attribute that indicates whether this product result is from the most recent reconciliation run.

- A. Current
- B. Last
- C. Active
- D. Latest

Answer: D (LEAVE A REPLY)

Explanation/Reference: https://docs.servicenow.com/bundle/orlando-it-service-management/page/product/software-asset-management2/task/t_ViewSWModelResultsSAMF.html

NEW QUESTION: 28

Which discovery sources are recommended by ServiceNow to populate ServiceNow software installation table? (Choose two.)

- A. Service Mapping
- B. HP UCMDB
- C. Microsoft SCCM
- D. ServiceNow Discovery

Answer: A,D (LEAVE A REPLY)

Reference:

https://docs.servicenow.com/bundle/orlando-it-operations-management/page/product/discovery/task/t_ChangeTheDiscoverySourceName.html

NEW QUESTION: 29

What list can include manual creation, remediation options, and reclamation rules?

- A. Software Models Results
- B. Blacklisted Installations
- C. Removal Candidates
- D. Software Usage

Answer: A (LEAVE A REPLY)

Reference:

https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/task/t_ViewSWModelResults.html

NEW QUESTION: 30

When are discovery models created?

- A. Manually created
- B. Automatically created during discovery
- C. When SAM Plugin is enabled

Answer: B ([LEAVE A REPLY](#))

Reference:

https://docs.servicenow.com/bundle/orlando-it-service-management/page/product/asset-management/concept/c_UsingSoftwareDiscoveryModels.html

NEW QUESTION: 31

What is the definition of Partially Normalized?

- A. A discovery model normalized based on publisher field alone.
- B. The software discovery model has not yet completed its run through the normalization process.
- C. A discovery model was normalized based on publisher and product fields only.
- D. A discovery model was normalized based on publisher, product, version fields.

Answer: C ([LEAVE A REPLY](#))

Reference:

https://docs.servicenow.com/bundle/london-software-asset-management/page/product/software-asset-management2/concept/c_SAMDiscovery.html

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NEW QUESTION: 32

Additional Software Model Lifecycles phases can be added as .

- A. Options
- B. Items
- C. Choices
- D. Selections

Answer: ([SHOW ANSWER](#)**)**

Reference:

https://docs.servicenow.com/bundle/madrid-software-asset-management/page/product/software-asset-management2/task/t__AddASoftwareModel.html

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