

WGU.Information-Technology- Management.v2025-03-19.q23

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NEW QUESTION: 1

A company has a large percentage of employees who resist the use of new technologies. What should the company consider first before implementing a unified communications system?

- A. Employee accessibility
- B. Corporate culture
- C. Competitors' systems
- D. Pilot testing

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 2

A director of software development observes friction between various team members. How should the director alleviate team friction?

- A. Create a culture of showing appreciation
- B. Nurture competition among team members
- C. Provide a public forum for anonymous feedback
- D. Ask each team member to provide weekly feedback via email

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 3

A team tests a prototype prior to meeting with a company's client and discovers the "My Account" menu is not working. The team revises the code and presents a functioning prototype to the client.

Which advantage of prototyping does this describe?

- A. Static example of the finished product

- B. Detailed instructions for development
- C. Blueprint of the entire project
- D. Early detection of coding errors

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 4

An attacker uses a guest account to exploit a weakness that enables the attacker to change access rights and alter user account information. Which type of attack is described?

- A. Elevation of privilege
- B. Packet tampering
- C. Hoaxing
- D. Spoofing

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 5

What is an advantage of using a trusted third party to confirm correlations between users and public keys in disaster recovery planning?

- A. Provides authentication and authorization
- B. Protects against encrypted attacks
- C. Monitors enclosures
- D. Features full-time monitoring

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 6

What is a customer relationship management (CRM) system used for?

- A. To increase customer loyalty and retention and increase an organization's profitability.
- B. To support diverse business functions such as accounting, manufacturing, marketing, and human resources.
- C. To improve supplier and customer relations and increase revenues.
- D. To provide fundamental decision-making support.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 7

Which business layer determines which products or services are being sold and to whom?

- A. Systems
- B. Operating
- C. Corporate
- D. Strategy

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 8

Which information system facilitates the sharing of data between the human resources and purchasing department in the same corporation?

- A. Enterprise resource planning (ERP)
- B. Geographic information system (GIS)
- C. Executive support (ES)
- D. Customer relationship management (CRM)

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 9

What is the role of executive sponsors in a project?

- A. Providing financial resources for a project
- B. Defining and developing the project plan
- C. Tracking to ensure all key project milestones are completed on time
- D. Collaborating with project staff to ensure their own interests are represented

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 10

Which IT approach to development and infrastructure focuses on automating and pushing quality code faster?

- A. DevOps
- B. Bimodal IT
- C. theory of reciprocity
- D. Business architecture

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 11

Which term describes an iterative design approach that builds a model of a system to ensure it meets user and business requirements?

- A. Rapid application development (RAD)
- B. Loose coupling
- C. Discovery prototyping
- D. Joint application development (JAD)

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 12

Which IT ethics policy discloses some or all of the ways an organization gathers, uses, discloses, and manages customer or client data?

- A. Social media
- B. Email privacy
- C. Acceptable use

D. Information privacy

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 13

What is an advantage of virtualization?

A. Allows for greater workload stagnation

B. Increases reliance on manual operations

C. Restricts the availability of resources

D. Reduces the cost of ownership and makes IT simpler to manage

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 14

Which type of logical data structure uses graphics to illustrate relationships among data elements?

A. Data model

B. Relational database model

C. Integration

D. Structured query language

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 15

Which business impact is attributed to the creation of a knowledge-dependent global society from growth in information industries?

A. Information of Everything

B. Virtual assistant

C. Autonomous agent

D. Ambient digital experience

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 16

Which software development approach builds a small-scale representation or working model of the system to ensure it meets the user and business requirements?

A. Rational unified process (RUP)

B. Waterfall

C. Prototyping

D. Iterative

Answer: ([SHOW ANSWER](#))

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NEW QUESTION: 17

Which operational customer relationship management (CRM) technology maintains customer data and identifies prospective customers for future sales?

- A. Call scripting
- B. Contact management
- C. Cross-selling
- D. Campaign management

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 18

Which statement describes the analysis phase of the systems development life cycle (SDLC)?

- A. Identifying end-user business requirements and refining project goals into defined functions and operations
- B. Establishing full descriptions of the desired features and operations of the system
- C. Physically constructing software and information systems using programming languages
- D. Establishing a high-level strategy and goals for an intended project

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 19

Which basic business system serves operational level analysts in an organization?

- A. Decision support system (DSS)
- B. Optimization analysis system (OAS)
- C. Transaction processing system (TPS)
- D. Executive information system (EIS)

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 20

Which tool can be used to list project tasks vertically against project time frame listed horizontally?

- A. Gantt chart
- B. Venn diagram
- C. Project model
- D. PERT chart

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 21

What are ecological results of the expanded use of technology? Choose 2 answers.

- A. More people purchasing computer equipment
- B. Increased energy consumption
- C. Lengthened life span of computer equipment
- D. Increased carbon emissions
- E. Decreased electronic waste

Answer: B,D ([LEAVE A REPLY](#))

NEW QUESTION: 22

What is the bullwhip effect?

- A. The process by which products in a network increase in value to users as the number of users increases
- B. A cultural trend that places value on an individual's ability to be a creator of things as well as a consumer of things
- C. The optimization resulting from high visibility of all areas up and down the supply chain
- D. The process of stockpiling excess inventory due to incorrect product demand communication between the supplier and its partners

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 23

Which system serves as an organization's backbone in providing fundamental decision-making support?

- A. Enterprise resource planning (ERP)
- B. Customer relationship management (CRM)
- C. Supply change management (SCM)
- D. Unified communications (UC)

Answer: A ([LEAVE A REPLY](#))

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